

**STATEMENTS BY QUEENSLAND HEALTH ON THE TIMEFRAME FOR
CLOSURE OF THE BARRETT ADOLESCENT CENTRE & THE PROVISION
OF SERVICES UNTIL THE AVAILABILITY OF A NEW MODEL OF CARE**

6 AUGUST 2013

**PARENTS/CARERS OF CURRENT BARRETT PATIENTS PHONED BY
WMHHS MANAGEMENT**

WMHHS states that the Barrett Centre will close in January 2014.

6 AUGUST 2013

RADIO INTERVIEW WITH REBECCA LEVINGSTON ON 612 ABC BRISBANE

HEALTH MINISTER LAWRENCE SPRINGBORG

So it is true that some time in early 2014 that Centre will be closing as we come up with a range of new options to deliver services closer to people in their own home or right in their own home town.

... we expect to have the options available to people in early 2014 and the transition will start in the early part of 2014 once we build up services in other areas around the State.

(In response to the question Will you guarantee that there will be services operating in Queensland before Barrett shuts?) That's the whole point of this to leave no one who is currently a patient or resident there and those that are hopefully, you know, on the list so that they can have services closer to their own home ...

... as I've indicated we've probably got about another 7 to 8 months before its completely formalised and that's being done in consultation with this expert panel.

(In response to the question Alright so 7 to 8 months before you finalise the plan and is that the point at which you'll be able to tell Queensland "Look this is where these centres will be located"?) ... Absolutely and where the options are and an additional \$2,000,000 will be put in to it over and above the money which is currently allocated so we believe that will not only properly have facilities and support for these young people with complex needs but to accommodate additional young people as well who have these care needs ... we'll have a much clearer picture by the latter stages of this year and the final details around it will be the early part of next year. Where are we - in August now - so it will probably be looking in that 6 or odd months down the track.

6 AUGUST 2013

QUEENSLAND GOVERNMENT MEDIA STATEMENT

**WEST MORETON HOSPITAL & HEALTH SERVICE and
CHILDREN'S HEALTH QUEENSLAND HOSPITAL & HEALTH SERVICE**

West Moreton Hospital and Health Service Chief Executive Lesley Dwyer and Children's Health Queensland Chief Executive Dr Peter Steer today said adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Ms Dwyer said the young people who were receiving care from Barrett Adolescent Centre at that time, would be supported to transition to other contemporary care options that best meet their individual needs. ... Dr Steer said as part of its statewide role to

provide healthcare for Queensland's children, Children's Health Queensland would provide the governance for any new model of care. "This means that we will work closely with West Moreton HHS as well as other hospital and health services and non-government agencies to ensure there are new service options in place by early 2014," Dr Steer said.

6 AUGUST 2013

QUEENSLAND GOVERNMENT FAQ SHEET

WEST MORETON HOSPITAL & HEALTH SERVICE and CHILDREN'S HEALTH QUEENSLAND HOSPITAL & HEALTH SERVICE

Barrett Adolescent Centre will continue to provide care to young people until suitable service options have been determined. We anticipate adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. ... The governance of the adolescent mental health service has been handed to the Children's Health Queensland Hospital and Health Service and an implementation group will progress the next step. This group will use the expert clinical reference group recommendations, and broader consultation, to identify and develop the service options. We anticipate that some of those options will be available by early 2014.

7 AUGUST 2013

FIRST SESSION OF THE FIFTY-FOURTH PARLIAMENT

HEALTH MINISTER LAWRENCE SPRINGBORG

That expert panel is working towards a final decision on the model of care for the early part of 2014 and the transition of those young people into that particular model of care ... I can assure this House that none of those young clients currently there will be left in the lurch. They will be properly accommodated and looked after, and there will be additional capacity for others— (Time expired)

7 AUGUST 2013

RADIO INTERVIEW WITH STEPHANIE SMAIL ON 'THE WORLD TODAY', ABC RADIO

HEALTH MINISTER LAWRENCE SPRINGBORG

The final makeup of this will be known to us early next year and no decision will be made to actually put those young people with complex care needs into the alternative services until it's been properly worked out by the clinicians, properly discussed, properly consulted and all finalised. But the likely changes will be made; we'll know early next year.

7 AUGUST 2013

THE AUSTRALIAN

Health Minister Lawrence Springborg told the ABC the closure would go ahead early next year.

7 AUGUST 2013**THE BRISBANE TIMES (TONY MOORE)**

Health Minister Lawrence Springborg says it will take eight months to finalise where Barrett Adolescent Centre patients will go when the mental health facility shuts down next year. Mr Springborg announced on Tuesday night that the 15-bed centre - Queensland's only adolescent mental centre - would close in early 2014. The location of the new mental health care services will be announced in early 2014.

HEALTH MINISTER LAWRENCE SPRINGBORG

We will be taking the advice of the expert panel who is indicating to us whether the need is to have more inpatient beds, or whether these young people can be supported in residential accommodation in their own community, with the experts in a more homey-type environment," Mr Springborg told 612 ABC Brisbane on Tuesday night. ... Last week, Queensland's new mental health commissioner Lesley van Schoubroeck said there were no immediate plans to close the Barrett Centre, but she believed it would eventually be replaced by a better facility. Mr Springborg said he would present options to parents early in 2014.

We expect to have the options available to people in early 2014 and the transition will start in the early part of 2014, as we build up services in the other parts of the state.

(Mr Springborg said an extra \$2 million had been allocated to fund these new services.)

We understand these young people have very, very complex mental health care needs and that will involve that they have inpatient, or very, very supportive residential requirements around the state.

(He later described the service as "in-patient equivalent".)

There has to be in-patient equivalent support for all of them and hopefully for additional young people around Queensland.

(Mr Springborg ruled out building a replacement adolescent mental health care facility at Redland Hospital, as the previous government proposed.)

That will not be going ahead per se, as a major development, but it may very well be possible as part of this, that smaller residential type options with that acute support in various areas are available to people closer to their own homes.

7 AUGUST 2013**EMAIL TO ALISON EARLS, INITIATOR OF SAVE THE BARRETT CENTRE PETITION****EXECUTIVE DIRECTOR, MENTAL HEALTH & SPECIALISED SERVICES, WEST MORETON HOSPITAL & HEALTH SERVICE**

As identified in an announcement yesterday, adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from Barrett Adolescent Centre at that time will be supported to transition to other contemporary care options that best meet their individual needs.

8 AUGUST 2013**THE QUEENSLAND TIMES****HEALTH MINISTER LAWRENCE SPRINGBORG**

They are working towards a final decision with regards to a model of care around about the early part of 2014. ... The transition of those young people...may involve in-patient, complex treatment and also support from the Department of Education

for the educational needs of those young persons with complex mental health needs.

8 AUGUST 2013**4ZZZ RADIO INTERVIEW****WEST MORETON HOSPITAL & HEALTH SERVICE CHIEF EXECUTIVE, LESLEY DWYER**

I need to be really clear – we will continue as West Moreton Hospital & Health Service to provide care at the Barrett Adolescent Service until there is an agreed statewide model for adolescent mental health services.

*(In response to the question **Is there, or will there be, a timeline so that staff, patients and parents can essentially know what's going to happen to them and know how they'll be adjusted into the new model?**)* Look, we've been talking about early in 2014 but what I will say is we will continue to operate Barrett until at such time there is an agreed model and those models are up and running and that the transition plans for our current adolescents have been agreed with by their treating clinicians, the adolescent themselves and their carer and families.

9 AUGUST 2013**EMAIL TO [REDACTED] OF BARRETT CENTRE PATIENT****WEST MORETON HOSPITAL & HEALTH SERVICE BOARD CHAIR, DR MARY CORBETT**

Children's Health Queensland will provide the leadership for a new model for adolescent services. In the meantime the Barrett Adolescent Centre will continue to provide services until this model is operational.

22 AUGUST 2013**FIRST SESSION OF THE FIFTY-FOURTH PARLIAMENT****HEALTH MINISTER LAWRENCE SPRINGBORG**

... with regard to the expert panel and its recommendations and working with the Mental Health Commissioner, no decision will be made to close that facility until such time as we know that appropriate alternatives are in place, including alternatives which adequately ensure that young people with educational needs, as many of them are, can be supported in conjunction with Education Queensland. ... This is a decision which will be made some time in the early part of next year. ... I can assure the House that no-one will be disadvantaged by this decision.

EDUCATION MINISTER JOHN-PAUL LANGBROEK

It is very clear that my department through the metropolitan region is establishing a working group to review and make recommendations on effective educational provisions to meet the needs of the new service model being investigated by Queensland Health. I am advised that Queensland Health advises that this model could take up to three years to develop and implement.

23 AUGUST 2013**WEST MORETON HOSPITAL & HEALTH SERVICE 'FAST FACTS' 6**

... adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from the Barrett Adolescent Centre (BAC) at that time will be supported to transition to other contemporary service options that best meet their individual needs. ... so we are ready to deliver new service options by early 2014. ... There will be no gap to service provision for the young people currently receiving care from BAC.

28 AUGUST 2013**EMAIL TO ALISON EARLS, INITIATOR OF SAVE THE BARRETT CENTRE PETITION****HEALTH SERVICE CHIEF EXECUTIVE, CHILDREN'S HEALTH QUEENSLAND HOSPITAL & HEALTH SERVICE DR PETER STEER**

... adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care for the Barrett Adolescent Centre at that time will be supported to transition to other contemporary care options that best meet their individual needs.

12 SEPTEMBER 2013**THE BRISBANE TIMES (TONY MOORE)**

Mr Springborg last month said no patients would be moved from the Barrett Centre until options were prepared for parents in early 2014.

HEALTH MINISTER LAWRENCE SPRINGBORG

We expect to have the options available to people in early 2014 and the transition will start in the early part of 2014, as we build up services in the other parts of the state.

30 SEPTEMBER 2013**RADIO INTERVIEW WITH REBECCA LEVINGSTON ON 612 ABC BRISBANE**

(In response to the question In terms of the closure, is it still January 2014?)

QUEENSLAND MENTAL HEALTH COMMISSIONER, LESLEY VAN SCHOU BROECK

My understanding is that they want to get it done before the next school year starts. And my understanding is also they're working with each individual child so it won't be necessarily everybody will go to a new place. But an individual plan for every child is what they're focussing on.

HEALTH MINISTER LAWRENCE SPRINGBORG'S STATEMENTS ON MENTAL HEALTH

The Mental Health Commission will be happening in Queensland sometime in the next few months and that will take key responsibility for the co-ordination of and also advising government with regards to expenditure of mental health funds here in Queensland. We are going almost beyond this particular stage of what is an epidemically fast-approaching pandemic, when it comes to mental health. If you're looking at any one year, the figures say this, 1 in 5 people have a mental health incident in their life. 1 in 2 have a serious mental health incident and we are not necessarily getting the outcomes for the funding we are putting into those areas. Sometimes what we are finding, I think, is something that's more self-serving and not necessarily being able to be measured in positive outcomes.

August 2012, Speech to Health Media Club

Mr Springborg said he and the West Moreton Hospital and Health Service were "committed to ensuring Queensland's adolescents have access to the mental health care and treatment they need. ... Any revised model of care will ensure that Queensland's youth will continue to receive the excellent mental health care that they have always received. Mr Springborg said patients, families and the wider community would be updated on any decisions to do with the centre.

25 March 2013, Queensland Times

If you look at all of our research you see that that is the cohort of people who are at very real risk and have a proportionately high level of mental health issues. So we have to make sure we get the right mix of inpatient facility or supported facility, as has been available at the Barrett for a long period of time. Then we need to look at whether we should be working more with the private sector and not-for-profit sector on how we can provide more community options—as we do with tens of millions of dollars of public money each and every year, engaging on community options. I am very keen on that because I think that is where we need to move to with regard to our treatment, rehabilitation and support options in the future. Having said that, it is also important to understand, as the honorable member does, that there is the need for some capacity that exists in a facility such as Barrett. There is no doubt about it. ... I have actually made it a priority, right across the service providers—making sure the Commonwealth is in the tent, the not-for-profit providers are in the tent and our HHSs are in the tent in terms of dealing with this. We have a disparate and fragmented system. That is a matter I have discussed with the commissioner. I have said to her that I would like to have her policy direction about how we can better knit together the state's \$1 billion effort in the area of mental health policy to provide us with holistic guidance around the place.

24 July 2013, Estimates – Health & Community Services Committee – Health

Mental health is of enormous concern in our community not only in adults but also in young people. As the honourable member would be well aware, we contribute about \$1 billion to support people who have mental illness in Queensland. Unfortunately, it is an area of not only rising concern but also rising need in this state. The honourable member would also be very much aware that in his own area there are people who are routinely required to seek the assistance of the Barrett centre located within the confines of The Park because it is the only facility at the moment which is capable of

providing that. There is significant dislocation for families who have to take their young family member to access those particular services and sometimes for a long period of time. When I became the Minister for Health I was not impressed by the decision of the previous government to close the Barrett centre and simply to seek to replace it with a centre at Redlands. I put that on hold pending further advice and consideration of the matter involving the Queensland Mental Health Commissioner. It makes sense that we take a service like this and expand it across the state so it can be provided closer to where the young person lives. The reality is that we do have a growing demand. There has been the establishment of a clinical expert committee that involves psychiatrists and psychologists from within Queensland and interstate, residents of the Barrett centre and parents of residents of the Barrett centre. We take our advice from them. Anyone in Queensland who can say today that we have properly and adequately met the needs of young people with complex mental health needs by the utilisation of the current system is absolutely ignoring the fact that it is falling short of what we need. That expert panel is working towards a final decision on the model of care for the early part of 2014 and the transition of those young people into that particular model of care which may involve in-patient, complex treatment and support from the department of education for the educational needs of those young people with complex mental health needs. I can assure this House that none of those young clients currently there will be left in the lurch. They will be properly accommodated and looked after, and there will be additional capacity for others—

7 August 2013, First Session of the Fifty-Fourth Parliament

The simple reality is this; (the Barrett Centre) is a youth mental health facility and we are trying to build more mental health facilities for our young people around Queensland.

1 September 2013, Brisbane Times

Queensland's whole-of-government approach to mental health and substance misuse combined with widespread community input is delivering better outcomes for patients and their families. Health Minister Lawrence Springborg said at the start of Mental Health Week it was important to highlight the role communities across Queensland would play in the future direction of mental health. "On 1 July 2013 we established an independent Queensland Mental Health Commission (QMHC) to allow us to deliver better services," Mr Springborg said. "The theme of Mental Health Week this year is 'We're all in this together' and Queensland's Mental Health Commissioner Dr Lesley van Schoubroek has been travelling the state to hear people's thoughts how we can better support those living with mental illness. I'm really pleased communities are taking a leadership role, and appreciate their efforts to support people with mental illness and help keep them well. The future of mental health in Queensland will reflect this community spirit, while ensuring resources and frontline government services are where they need to be." Mr Springborg said Queensland communities were remarkably resilient, and the government would continue to focus on strengthening frontline services, while recognising the importance of housing, education and employment services, as well as social inclusion. While discussions about new directions are underway, the government is continuing to provide resources to improve existing services including: • \$130.35 million capital funding for 17 projects to improve and upgrade mental health facilities • strengthening prevention and early intervention by working with three new Headspace centres in Queensland • more facilities for people who need treatment, with a \$10 million mental health care facility for Cairns and more Community Care Units across the state • a review of the Mental Health Act.

8 October 2013, My Sunshine Coast

We all know the devastating impacts mental health can have on the community, particularly in rural areas. We all know the statistics. We can't say this publication [*Glovebox guide to mental health*] is going to change all that but if it helps one person suffering from a mental illness then it will all be worthwhile.

23 October 2013, Goondiwindi Argus

Health Minister Lawrence Springborg said more could be done to help people who live with mental health concerns. I think we can do a lot more than we are currently doing. The statistics are very scary. We want Queenslanders to know it is okay to seek help. Collectively we need to take our support to a whole new level and this website goes along way to achieving that.

31 October 2013, Northern Star

It should be noted that the Qld Health web pages dedicated to mental health (www.health.qld.gov.au/mentalhealth/) don't seem to contain ANY statements on mental health by the current Minister JB the current Premier. The previous government's Plan for Mental Health 2007 - 2017 is available, as is the previous government's four year progress report on that, but there is nothing from Mr Springborg indicating that he believes this area of healthcare to be one of any level of importance.

PREMIER CAMPBELL NEWMAN'S STATEMENTS ON MENTAL HEALTH

Hospital in the Home, the practice of providing home-based care at hospital standards, is another priority, as is the creation of an **independent*** Mental Health Commission for Queensland.

February 2013, Premier's Message, Blueprint for Better Healthcare in Queensland

p17 of the Blueprint again states that "Queensland's first **independent*** Mental Health Commission will be established."

** (It should be noted that under the Qld Mental Health Commission Act 2013, that the QMHC was set up NOT as an independent body but under the direct control of the Health Minister i.e.*

Division 2. Functions and powers

13 Ministerial direction

(1) The commissioner is subject to the directions of the Minister in performing the commissioner's functions under this Act.

(2) The commissioner must comply with a direction given by the Minister.)

Please be assured that I, along with the WMHHS, am committed to ensuring Queensland's adolescents have access to the mental health treatment and care they need.

15 March 2013, Letter to Alison Earls, Initiator of 'Save Barrett' petition

... the government is establishing the Queensland Mental Health Commission (QMHC) for commencement by mid-2013. The QMHC will drive mental health reform in Queensland and will work to achieve better health outcomes for people with mental

illness. The QMHC will support greater cooperation across the government and on-government sectors, along with an increased focus on outcomes, recovery, and community wellbeing. It will also be empowered to recommend changes or improvements to make sure our mental health services are delivering the right support where it is needed.

24 April 2013, Letter to Alison Earls, Initiator of 'Save Barrett' petition

...what we are doing in Health. We have a blueprint for Health that we released back in February this year. ... Why are we doing these things? Because we want the best free public health and hospital system in the nation. Nothing but the best will do for this government. That is what we are doing for Queenslanders. I am afraid that at the moment it appears that the message is not quite out there in the Queensland community.

31 October 2013, First Session of the Fifty-Fourth Parliament

We support the national reform agenda to ensure young people are treated closer to their homes in the least restrictive environment, and with minimum possible disruption to their families, educational, social and community networks. The National Mental Health Service Planning Framework clearly recommends community-based and non-acute care settings for the care of mental health consumers, particularly young people*. What is important to understand is that the Barrett Centre building is very old and was not really designed to house a school or adolescent's accommodation. The Australian Council of Health Care Standards has recommended that the Barrett Adolescent Centre does not meet current standards or future standards for contemporary models of care for young people*. We are working to strengthen the mental health sector. Queensland Health spends approximately \$1.0 Billion per year on mental health services. It's an extremely important area.

Premier's Team on Campbell Newman's Facebook Page

* Brian Woods, Project Director of the NMHSPP has actually stated that "It has been recognised that to remain relevant in a comprehensive health care system, it is likely the model of extended inpatient care of adolescents will continue to evolve with a clear focus on adolescents with severe and complex mental health disorders. International guidelines have indicated that inpatient care is regarded as necessary only for the most severe and complex young people and the emphasis is on intensive day patient, community focussed programs and step-up/step-down early mental health care." This statement supports the Barrett model. In addition, the current ACHS National Standards for Mental Health Services including nothing that would lead anyone to conclude that an extended inpatient facility like Barrett "does not meet current standards or future standards for contemporary models of care for young people". In fact, it states that there should be "access to a range of evidence based treatments and facilitates access to rehabilitation and support programs which address the specific needs of consumers and promotes their recovery." They do state that "The NMHS provides the least restrictive and most appropriate treatment and support possible. Consideration is given to the consumer's needs and preferences, the demands on carers, and the availability of support and safety of those involved." And this again supports the Barrett model as it IS the least restrictive and most appropriate treatment and support possible for this group of young sufferers.

From: Laura Johnson
Sent: 27 Sep 2013 12:58:20 +1000
To: Brennan, Anne
Cc: Clayworth, Vanessa
Subject: Re: Fwd: Clinical consumer transition panel - BAC

Hi Anne,

Yes I can meet with you on Wednesday 2 October. I will also lock in the dates for the fortnightly panel.

Look forward to meeting you and Vanessa on Wednesday.

Cheers

Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 9/27/2013 at 12:50 pm, [REDACTED] wrote:

Hi Laura

We would like to meet with you asap to plan how to proceed. Would Wednesday 9.30am in meeting room at BAC be suitable?

I am on leave on Wednesday 9/10.

We planned to have weekly panels for clinical care transition starting 16/10. These would replace our current intensive case reviews.

I look forward to working with you. Let me know if these proposed times are convenient for you.

>>> Laura Johnson 9/27/2013 8:44 am >>>

Hi Anne,

I would be very happy to provide support to the Clinical Consumer Transition Panel. I would be able to do this through organising appropriate representatives from other Departments/Services to attend the panel, organisation of the panel (including time, date and venue), assist with the development of clear processes for the panel, provide templates (for transition and discharge planning) and support to complete clinical documentation and other tasks as identified by the panel.

Would you like me to set up a meeting to discuss this further?

Please let me know if you have any questions.

Thanks

Laur

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

a

>>> On 9/26/2013 at 2:13 pm, [REDACTED] wrote:

Hi Laura

We discussed in our weekly BAC Update Meeting this week the establishment of a Clinical Consumer Transition Panel that will meet regularly (?weekly on a Wednesday). The Panel will be chaired by Dr Anne Brennan, and will consist of a core group of BAC clinicians and a BAC school representative. Other key stakeholders (e.g., Dept of Communities, Housing, "home" HHSs) will be invited to join the Panel as is appropriate to the particular needs of the individual consumer case that is being discussed at the time.

The purpose of the Panel is to plan and implement individual transition/discharge plans for each BAC consumer.

It has been identified that the process would benefit greatly from a senior support person, to assist with documentation, organisation of the panels and processes, etc.
I have nominated you as someone that could support Anne and the team in this way.

Can you please organise to touch base with Anne to discuss they ways in which you could support the process.

Thanks, Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Anne Brennan
Sent: 30 Sep 2013 17:40:49 +1000
To: Kevin, RODGERS;Hughes, Carol;Hayes, Megan;Daniel, Susan;Clayworth, Vanessa
Cc: Hoehn, Elisabeth
Subject: clinical care transition panel

Dear Colleague,

We are forming a clinical care transition panel for each current patient at BAC to plan and facilitate their care as they transition from BAC. For some this will be to other adolescent services, and for others it will be to adult services.

Their complex needs will require a range of supports and services that may involve education, health, housing, disability services, adult guardian and others. These may be public, private or a combination. We will have high level AO support from Laura Johnson

We will commence weekly meetings on Wednesdays on 16 October.

I would like to invite you to be a member of this panel. I am available to discuss any aspect of this plan with you in person, by phone or email.

Thank you for considering this invitation. I look forward to your reply.

Anne

From: Laura Johnson
Sent: 3 Oct 2013 07:53:33 +1000
To: Clayworth, Vanessa
Cc: [REDACTED] Hoehn, Elisabeth; Brennan, Anne; Hughes, Carol; Hayes, Megan; Daniel, Susan
Subject: Re: Clinical consumer transition panel - BAC

Thanks for sending through Vanessa, that is great.

I will do up the schedule and send out to the panel.

Cheers
 Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
 E: [REDACTED]

The Park - Centre for Mental Health
 Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
 Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 10/2/2013 at 2:13 pm, [REDACTED] wrote:
 Hi Laura,

Please find attached: Transition Team form that Sue with thanks had started
 Current Inpatients, Day, Out, Wait list and Assessment list

Please find below proposed scheduling: Tuesdays: 0930-1130 hours
 Wednesday: 1300-1500 hours
 Thursday: 0930-1130 hours

October

Week 1: Tuesday 15th: [REDACTED] to link in)

Wednesday 16th: [REDACTED]

Week 2: Wednesday 23rd: [REDACTED]

Week 3: Tuesday 29th: [REDACTED]

Wednesday 30th: [REDACTED]

November:

Week 4: Wednesday 6th: Consultant on leave

Week 5: Tuesday 12th: [REDACTED]

Waitlist:

Wednesday 13th: [REDACTED]

Thursday 14th: [REDACTED]

Week 6: Wednesday 20th: [REDACTED]

Week 7: Tuesday 26th: [REDACTED]

Wednesday 27th: Follow up as required

Considerations: Care Planning documents; I think that once an announcement has been made re the future the Case Coordinators should meet with the adolescents to support them in identifying their needs by completing the following documents:

- Recovery Plan
- Developmental Tasks Questionnaire
- SDQ
- Relapse Prevention Plan
- Crisis Intervention Plan

Normally staff would complete the below documents at time of Care Review:

- Involuntary Patient Summary
- Risk Assessments
- Outcomes
- Crisis Intervention Plan
- Interservice Communication Plan

I think that the following documents on CIMHA will be of assistance: Continuous Clinical Summary.

End of Episode/Discharge Planning: Registrar to complete (drafts documents have been started)

With Care Reviews no longer being scheduled and being replaced with Clinical Consumer Transition Panel I think that considerations needs to be made so we can still meet requirements; example 90 day outcomes.

Thank you for your time,

Vanessa.

From: Laura Johnson
Sent: 8 Oct 2013 10:57:35 +1000
To: [REDACTED]; Elisabeth Hoehn; Anne Brennan; Carol Hughes; Megan Hayes; Susan Daniel; Vanessa Clayworth
Subject: BAC Clinical Care Transition Panel
Attachments: BAC_Panel_Checklist_081013.doc, BAC_Panel_Schedule_031013.doc, Transition_Guide.xls

Good morning,

Please find attached the following documents for your review:

- Clinical Care Transition Panel Schedule - can you please advise if you other stakeholders need to be invited to attend.
- Clinical Care Transition Panel Guide - to be used as guide for when the Panel convenes.
- Clinical Care Transition Panel Checklist - this has been developed to ensure that the Panel keeps track of what need to be completed.

Please feel free to make changes to the above documents. If you could please send your changes back to me by the end of the week. I will finalise all the changes and send out to prior to the first Panel on Tuesday 15 October.

Please let me know if you have any questions about the Panel. I look forward to seeing you at the first Panel next Tuesday.

Kind regards
Laura Johnson
Secretariat
BAC Clinical Care Transition Panel
p: [REDACTED]

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 10/2/2013 at 2:13 pm, [REDACTED] wrote:
Hi Laura,

Please find attached: Transition Team form that Sue with thanks had started
Current Inpatients, Day, Out, Wait list and Assessment list

Please find below proposed scheduling: Tuesdays: 0930-1130 hours
Wednesday: 1300-1500 hours
Thursday: 0930-1130 hours

October

Week 1: Tuesday 15th: [redacted] ([redacted] to link in)

Wednesday 16th: [redacted]

Week 2: Wednesday 23rd: [redacted]

Week 3: Tuesday 29th: [redacted]

Wednesday 30th: [redacted]

November:

Week 4: Wednesday 6th: Consultant on leave

Week 5: Tuesday 12th: [redacted]

Waitlist:

Wednesday 13th: [redacted]

Thursday 14th: [redacted]

Week 6: Wednesday 20th: [redacted]

Week 7: Tuesday 26th: [redacted]

Wednesday 27th: Follow up as required

Considerations: Care Planning documents; I think that once an announcement has been made re the future the Case Coordinators should meet with the adolescents to support them in identifying their needs by completing the following documents:

- Recovery Plan
- Developmental Tasks Questionnaire
- SDQ
- Relapse Prevention Plan
- Crisis Intervention Plan

Normally staff would complete the below documents at time of Care Review:

- Involuntary Patient Summary
- Risk Assessments
- Outcomes

- Crisis Intervention Plan
- Interservice Communication Plan

I think that the following documents on CIMHA will be of assistance: Continuous Clinical Summary.

End of Episode/Discharge Planning: Registrar to complete (drafts documents have been started)

With Care Reviews no longer being scheduled and being replaced with Clinical Consumer Transition Panel I think that considerations needs to be made so we can still meet requirements; example 90 day outcomes.

Thank you for your time,

Vanessa.



West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Checklist: *Insert Young Person's Name*

Action	Completed	Not Completed	Comments
Panel convened review			
Case Coordinator (CC) advised of actions to follow up from Panel			
Care Planning and Review documentation (to be prepared by CC): <ul style="list-style-type: none"> • Recovery Plan • Developmental Tasks Questionnaire • SDQ • Relapse Prevention Plan • Crisis Intervention Plan • Involuntary Patient Summary • Risk Assessments • Outcomes • Interservice Communication Plan 			
CIMHA documentation (to be prepared by Registrar): <ul style="list-style-type: none"> • Continuous Clinical Summary • End of Episode/Discharge Planning 			

West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130	[Redacted]	[Redacted] to link in
Wednesday 16 October 2013	1300-1500	[Redacted]	
Wednesday 23 October 2013	1300-1500	[Redacted]	
Tuesday 29 October 2013	0930-1130	[Redacted]	
Wednesday 30 October 2013	1300-1500	[Redacted]	
Wednesday 6 November	No panel as Clinical Director is away.		
Tuesday 12 November	0930-1130	[Redacted]	
<i>Waitlist</i> Wednesday 13 November	1300-1500	[Redacted]	
Thursday 14 November	0930-1100	[Redacted]	
Wednesday 20 November	1300-1500	[Redacted]	
Tuesday 26 November	0930-1100	[Redacted]	
Wednesday 27 November	1300-1500	Follow up as required	

Venue:

BAC Conference Room

Attendees:

A/Clinical Director, BAC

A/Clinical Nurse Consultant, BAC

Clinical Liaison, BAC

Occupational Therapist, BAC

Social Worker, BAC

Representative, BAC School

Secretariat:

Project Officer, MH&SS, WMHHS

Barrett Adolescent Centre
- Transition Team -

insert young person's name			
Skills Development for Community Re-integration	INTERVENTION	BY WHOM	DONE
<i>(NB: the headers below are only a guide)</i>			
Vocational:			
Work experience			
Educational:			
School			
TAFE			
Alternative			
Living Skills / Self Care:			
Meal Preparation			
Groceries			
Hygiene			
Paying bills			
Organisational skills			
Money Management			
Healthy Eating Choices			
Leisure /Recreational:			
Active			
Passive (reading, writing, etc)			
Social Networks:			
Community Access:			
Public Transport			
Licence			

Barrett Adolescent Centre
- Transition Team -

insert young person's name			
Community Re-integration	INTERVENTION	BY WHOM	DONE
<i>(NB: the headers below are only a guide)</i>			
Accommodation:			
Supportive			
Independent living skills			
Financial support:			
Centrelink			
Community Linkages:			
Medical follow up			
Medication (discharge scripts)			
GP handover			
Appointments			
Mental Health Service			
Private Psychologist			
Private Psychiatrist			
Headspace			
Personal Helpers and Mentors			
Guardianship			
Family Support / Psychoeducation:			
Family meeting			
Home visit			
Service Handover Documents:			
Inter-Service Communication Plan (Crisis Contacts)			
Crisis Management Plan			
Risk Assessment			
Relapse Prevention Plan			
Behaviour Management Plan			
Clinical reports or Handovers			
Speech Therapy			
Occupational Therapy			
Psychology			
GP handover			
Discharge summary			
Dietetic handover			
School Individual Education Plan (IEP)			
Guidance Officer handover			
Therapy handover			
Dietetic handover where relevant			

From: Laura Johnson
Sent: 15 Oct 2013 15:56:01 +1000
Subject: Clinical Care Transition Panel - 15 October 2013
Attachments: Transition_Guide_NK.xls, Transition_Guide_HN.xls,
Transition_Guide_LD.xls

Good afternoon,

Please find attached the transition plans from today's panel. Please let me know if you have any changes.

I will also be sending out an email to staff members about follow up actions from each panel.

Can someone please send this to Justine as I do not have her email address.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:

E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 18 Oct 2013 09:29:37 +1000
To: Hoang, Kim
Cc: Hayes, Megan;Clayworth, Vanessa
Subject: Follow up from BAC Clinical Care Transition Panel - [REDACTED]

Hi Kimmy,

The Clinical Care Transition Panel met on Monday to discuss [REDACTED] transition plan. The following items have been identified for your follow up:

- Contact [REDACTED] to link in [REDACTED]
- Follow up Leisure, Recreation and Social Networks (school)

If you could please send me any updates about the above and your clinical handover report (which I will load to [REDACTED]) it would be greatly appreciated.

Please let me know if you have any questions.

Kind regards
Laura
Secretariat
BAC Clinical Care Transition Panel

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 18 Oct 2013 14:15:23 +1000
To: Brennan, Anne;Clayworth, Vanessa
Subject: Re: PANEL UPDATES

Thanks Anne, that is great.

Cheers
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 10/18/2013 at 1:52 pm, [REDACTED] wrote:
FYI

[REDACTED]

From: Laura Johnson
Sent: 21 Oct 2013 14:31:03 +1000
To: Brennan, Anne;Hayes, Megan;Clayworth, Vanessa
Subject: Re: Discharge date collation
Attachments: BAC_Panel_discharge_dates_211013.doc

Hi Anne,

Please find discharge dates attached. If you are happy I will send out to the rest of the panel for dissemination.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 10/21/2013 at 1:43 pm, [REDACTED] wrote:

Very good idea. I will get Laura to send dates around.

Anne

>>> Megan Hayes 10/21/2013 1:13 pm >>>

Hi ladies

Post our allied health meeting this morning I thought it might be useful to circulate a collated list of discharge dates/time frames for those we know so far as am aware of the need to keep staff in the loop to allow them to plan their time. For example, if some are being discharged in next few weeks as opposed to December we would need to focus our time on completing their handover summaries/assessment reports etc. as a priority.

Just a suggestion?

Thanks

Megan Hayes
Occupational Therapist
Barrett Adolescent Centre
The Park Centre for Mental Health
[REDACTED]

Mon, Tues (Alt), Wed

West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Proposed discharge date
Tuesday 15 October 2013	0930-1130	[Redacted]	[Redacted]
Wednesday 16 October 2013	1300-1500	[Redacted]	
Wednesday 23 October 2013	1300-1500	[Redacted]	
Tuesday 29 October 2013	0930-1130	[Redacted]	
Wednesday 30 October 2013	1300-1500	[Redacted]	
Wednesday 6 November	No panel as Clinical Director is away.		
Tuesday 12 November	0930-1130	[Redacted]	
<i>Waitlist</i> Wednesday 13 November	1300-1500	[Redacted]	
Thursday 14 November	0930-1100	[Redacted]	
Wednesday 20 November	1300-1500	[Redacted]	
Tuesday 26 November	0930-1100	[Redacted]	
Wednesday 27 November	1300-1500	Follow up as required	

From: Laura Johnson
Sent: 23 Oct 2013 11:49:32 +1000
Subject: Change to Panel Date

Good morning,

Please be advised that the Panel originally scheduled for Tuesday 12 November will now be held on Wednesday 6 November from 1300-1500. Please see updated schedule attached.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 25 Oct 2013 08:22:33 +1000
To: Geppert, Leanne; Brennan, Anne; Neillie, Darren; Clayworth, Vanessa
Subject: Re: Draft table for BAC Consumer Transition Package Planning

Good morning,

Just checking in to see if you have any changes to the table.

Once everyone is happy with it we can then commence populating.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 10/24/2013 at 3:46 pm, [REDACTED] wrote:

Hi all

We have identified again today the urgency with which we need to conduct the inter-HHS meetings to progress the transition plans of the high needs BAC consumers.

I am currently reviewing the schedules of Darren and Anne, and will call David Crompton this afternoon to make a time for them to meet (+ Frances Dark) next week re potential Metro South HHS referrals.

In order for this meeting to go as smoothly as possible, it will be important that we are able to clearly articulate the specific needs of the consumer/s being identified for transition (ie., we need to be clear what their care package should look like).

With this in mind, I have drafted and attached a table that you could use for each consumer, as preparation for the inter-HHS meetings.

I would appreciate you all considering the contents and format of the table, and making it relevant to the way you want to use it - all comments and amendments welcome.

Laura, can you pls support the team tomorrow by checking what needs to be amended and then making the document available for their immediate use. Thank you.

Regards
Leanne

Dr Leanne Geppert

**A/Director of Strategy
Mental Health & Specialised Services**

West Moreton Hospital and Health Service

T:

M:

E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au



From: Laura Johnson
Sent: 29 Oct 2013 11:58:42 +1000
Subject: Transition Panel 23 and 29 October 2013
Attachments: [REDACTED]

Good morning,

Please find attached the transition panel record for those held on 23 and 29 October. Can you please let me know if you have any changes.

I will be following up with staff about tasks.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 31 Oct 2013 12:08:58 +1000
Subject: Change to Panel Date and Time
Attachments: BAC_Panel_Schedule_311013_updated.doc

Good afternoon,

Please be advised that the Panel scheduled for next Wednesday 6 November will not be held and has been rescheduled for Tuesday 12 November 0930 -1100. I have attached the updated scheduled for your information.

Please note that [REDACTED] panel has been postponed until we receive a response from [REDACTED]

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130		to link in
Wednesday 16 October 2013	1300-1500		
Wednesday 23 October 2013	1300-1500		
Tuesday 29 October 2013	0930-1130		
Wednesday 30 October 2013	1300-1500		
Tuesday 12 November	930-1130		
<i>Waitlist</i> Wednesday 13 November	1300-1500		
Thursday 14 November	0930-1100		
Wednesday 20 November	1300-1500		
Tuesday 26 November	0930-1100		
Wednesday 27 November	1300-1500	Follow up as required	

Venue:

BAC Conference Room

Attendees:

A/Clinical Director, BAC

A/Clinical Nurse Consultant, BAC

Clinical Liaison, BAC

Occupational Therapist, BAC

Social Worker, BAC

Representative, BAC School

Secretariat:

Project Officer, MH&SS, WMHHS

From: Laura Johnson
Sent: 11 Nov 2013 10:28:26 +1000
To: Leanne Geppert
Cc: Anne Brennan;Vanessa Clayworth
Subject: BAC Waitlist Strategy

Hi Leanne,

Vanessa has contacted me to check the strategy about the young people on the waitlist. Should we be offering to do another assessment or would it be better just to provide support the referring CYMHS and offer a second opinion from BAC if required?

My thought is due to capacity we should be linking young person back in with referring CYMHS (if not already engaged) and provide support if CYMHS require assistance.

Can you please advise the preferred way forward.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:

E:

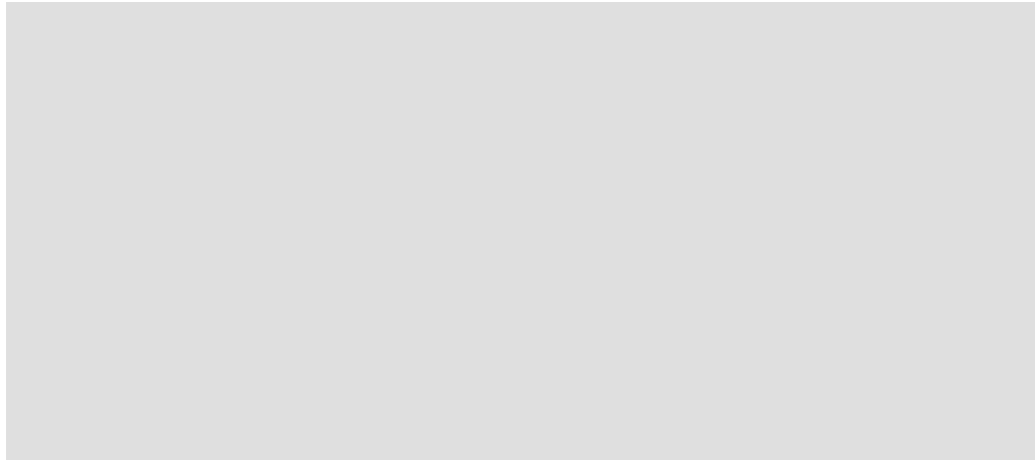
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 20 Nov 2013 18:02:12 +1000
To: Leanne Geppert
Subject: BAC Assessment List - [REDACTED]
Importance: High

Hi Leanne,

Whilst undertaking a review of the young people on CIMHA I have identified a current gap in service provision for [REDACTED] who is currently on the BAC Assessment List.



Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 20 Nov 2013 13:14:05 +1000
To: Kathy Stapley;Vanessa Clayworth
Subject: BAC Waitlist and Assessment List
Attachments: Current BAU waitlist - 20.11.2013.doc
Importance: High

Hi Kathy and Vanessa,

I have had a quick look on CIMHA to see who is currently engaged with CYMHS. Please see table attached.

Please note please do not follow up with [REDACTED] at this stage, just waiting on some advice from Exec.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

**Current Adolescents on Admission Waiting List
and Referral Assessment List 20.11.13**

	Wait list for admission - Assessment completed	Health District/CYMHS/Town	Engagement/Follow Up
1			
2			
3			
4			
5			
6			
7			
8			



	Assessment List	Health District/CYMHS/ Town	Engagement/Follow Up
1			
2			
3			
4			
5			
6			
7			

From: Laura Johnson
Sent: 20 Nov 2013 11:54:09 +1000
To: Anne Brennan;Vanessa Clayworth
Cc: Kathy Stapley;Leanne Geppert
Subject: BAC Waitlist Strategy

Hi Anne and Vanessa,

As discussed we have been advised that we need to progress the BAC Waitlist strategy as a matter of priority. Kathy Stapely has been identified as a resource to help support the progression of this strategy. Kathy has been in touch with Vanessa and they will meet to progress this strategy.

Please let me know if you have queries about this.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Page 412 redacted for the following reason:

From: Laura Johnson
Sent: 25 Nov 2013 16:32:44 +1000
To: Debbie Rankin; Anne Brennan; Carol Hughes; Megan Hayes; Vanessa Clayworth
Subject: BAC Transition Panel

Good afternoon,

As the panel has now reviewed all the BAC patients and a strategy has been developed for the waitlist, can you please advise if anyone requires follow up?

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Leanne Geppert
Sent: 9 Jan 2014 19:13:54 +1000
To: Laura Johnson;Anne Brennan;Vanessa Clayworth
Subject: BAC waitlist

Hi Anne and Vanessa

With Laura's support if needed (hope that is ok Laura!), do you mind letting me know if there is anyone on the BAC waitlist that still may need extended care and would benefit from admission to Greenslopes residential in Feb? I am just interested in your thoughts at this point in time, and don't need you to contact any pts or services - just a general comment from you on any potentials would be good.

Essentially, they need to be aged 16-18y, presenting with ongoing MH needs that would benefit from living in a residential with support to attend own school/vocation, attend daily living skills program, key focus is recovery with extended care and rehabilitation focus. Laura can provide more details if needed.

can you let me know? thanks, LG

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 10 Jan 2014 08:06:06 +1000
To: Anne Brennan;Leanne Geppert;Vanessa Clayworth
Subject: Re: BAC waitlist
Attachments: BAC Follow up- Master5.xls

Hi Anne, Leanne and Vanessa,

I have attached the current status of the waitlist and assessment list and from what I can see there is possibly one person that may benefit from the resi. Vanessa would be best placed to provide comment on this.

Happy to help if anything else is required.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 1/9/2014 at 7:13 pm, [REDACTED] wrote:

Hi Anne and Vanessa

With Laura's support if needed (hope that is ok Laura!), do you mind letting me know if there is anyone on the BAC waitlist that still may need extended care and would benefit from admission to Greenslopes residential in Feb? I am just interested in your thoughts at this point in time, and don't need you to contact any pts or services - just a general comment from you on any potentials would be good.

Essentially, they need to be aged 16-18y, presenting with ongoing MH needs that would benefit from living in a residential with support to attend own school/vocation, attend daily living skills program, key focus is recovery with extended care and rehabilitation focus. Laura can provide more details if needed.

can you let me know? thanks, LG

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

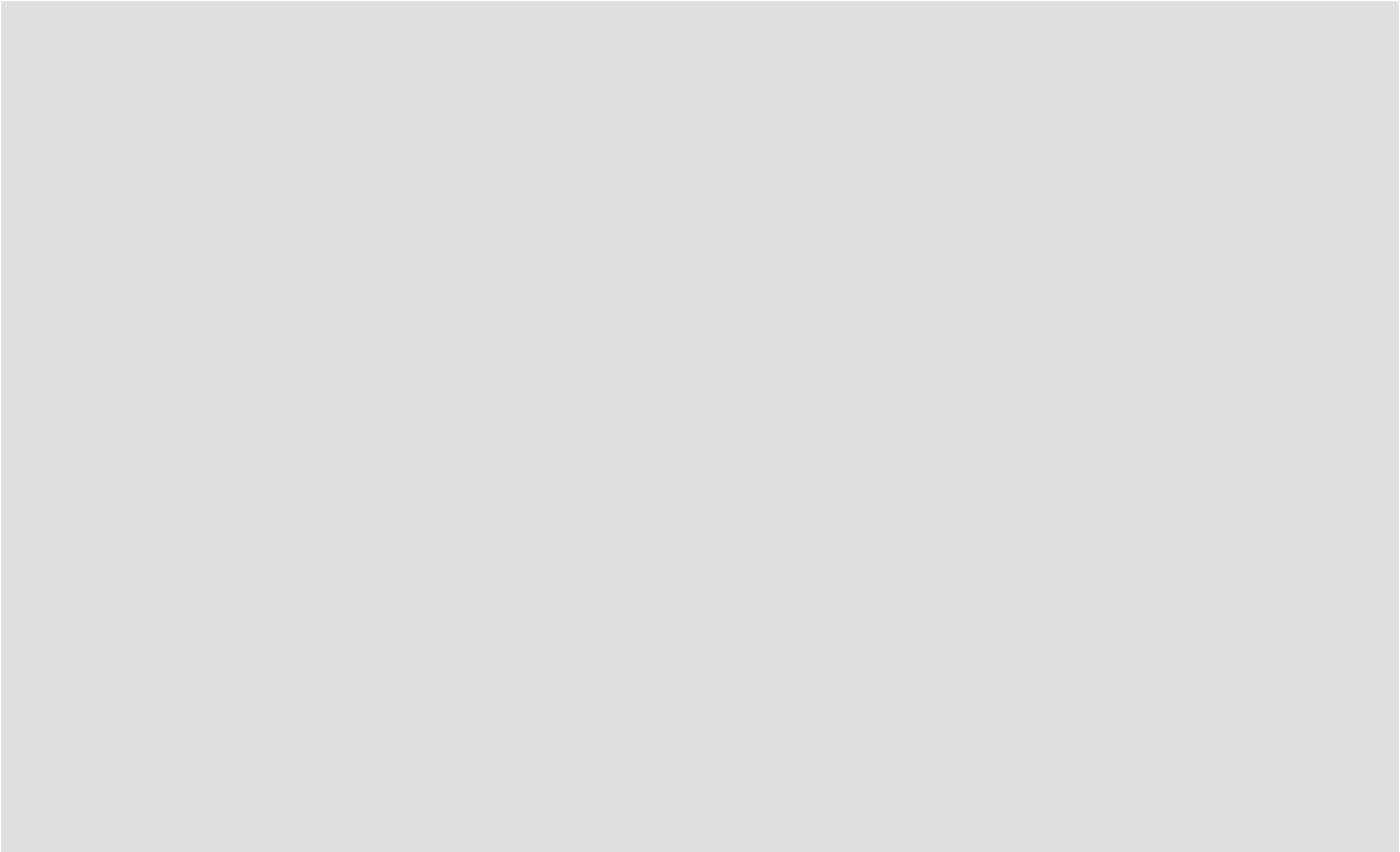
M: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au





From: Laura Johnson
Sent: 12 Nov 2013 16:03:49 +1000
To: Jacinta Powell; Shannon Dawson; Vikas Moudgil; David Higson; Belinda James; Susan Philp; Anne Brennan; Vanessa Clayworth
Subject: Actions from Transition Meeting with Metro North

Good afternoon,

Thank you for your time today. Here is the list of actions from the meeting this afternoon:

- Develop NGO Support Package details (Barrett Adolescent Centre Team)
- Vikas to talk with Ian Williams.
- Explore options for CCU (Sue).
- Follow up with Disability Services (Barrett Adolescent Centre Team).
- Follow up with Transitional Housing (Barrett Adolescent Centre Team).

Another meeting will be reconvened shortly to further progress the transition planning.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Suneel Chamoli
Sent: 17 Jan 2014 09:39:54 +1000
To: Laura Johnson
Cc: [REDACTED]
Subject: [REDACTED] - Barrett to [REDACTED] transition
Attachments: Stake Holders - [REDACTED] - Meeting Minutes - 2014-01-15.doc
Importance: High

Hello Laura,

Please see attached minutes from last meeting.

Please have a look at the budget submission from NGO.

Our most limiting factor is this budget approval for NGO. Once that is done they will be able to give a start date and then we can finalise the housing and raise an invoice for that.

[REDACTED]

have asked the OT and case manager to look into this with the NGO on what support would be required.

[REDACTED]

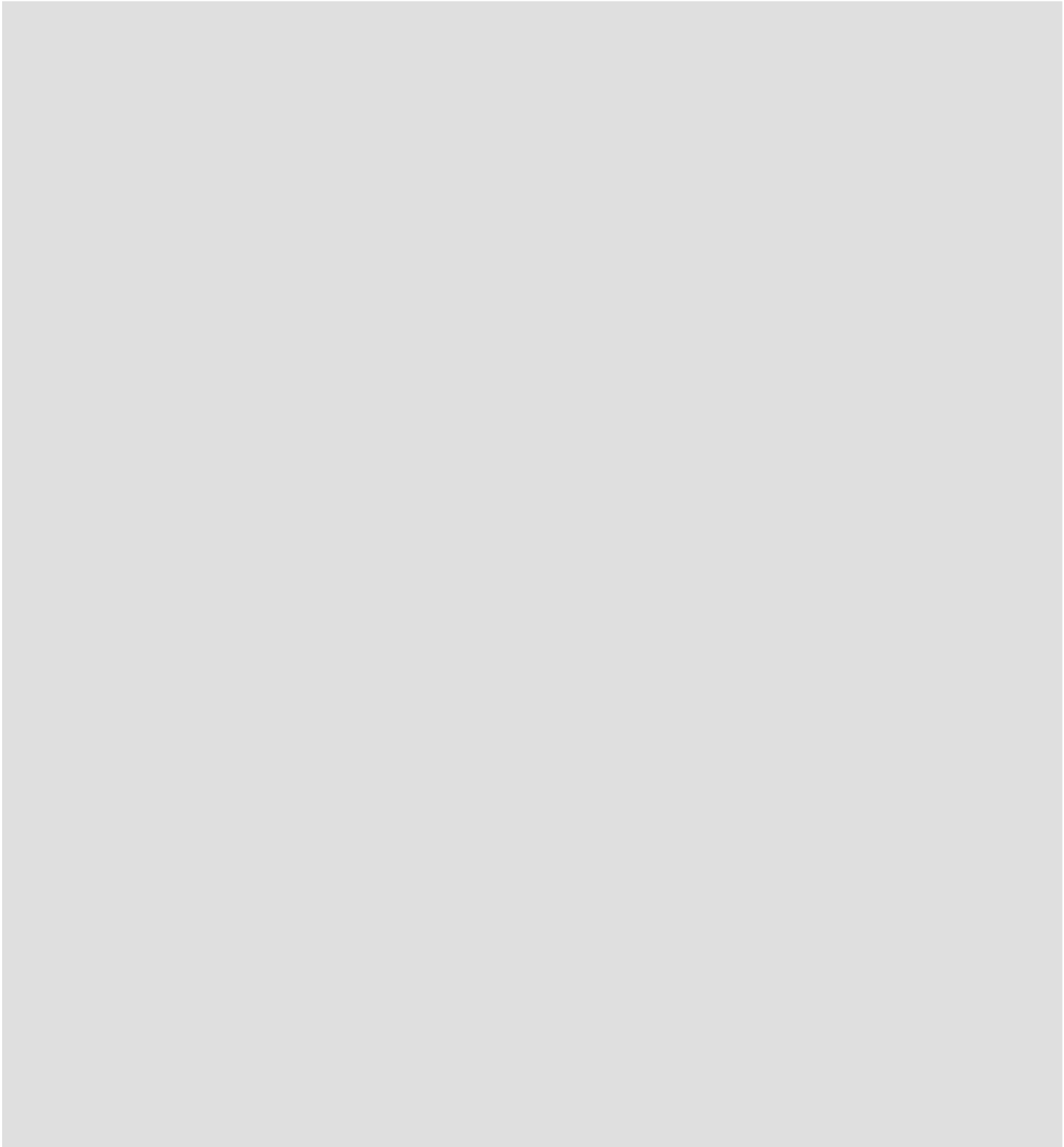
Thanks,

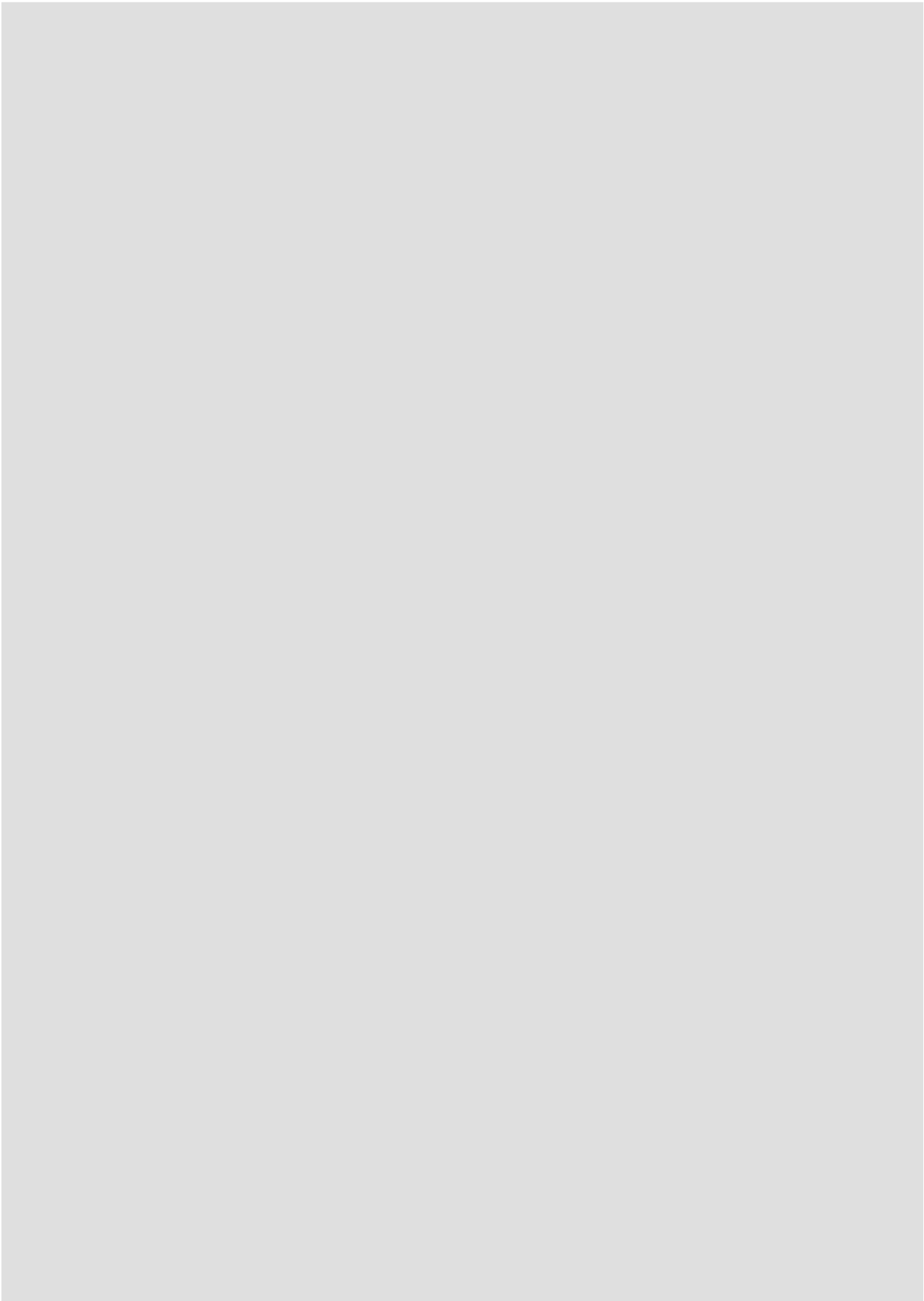
Dr Suneel Chamoli
MBBS, MD Psychiatry, FRANZCP
Clinical Director Mood Academic Clinical Unit
Metro South Addiction and Mental Health Services
Metro South Health, Brisbane, QLD

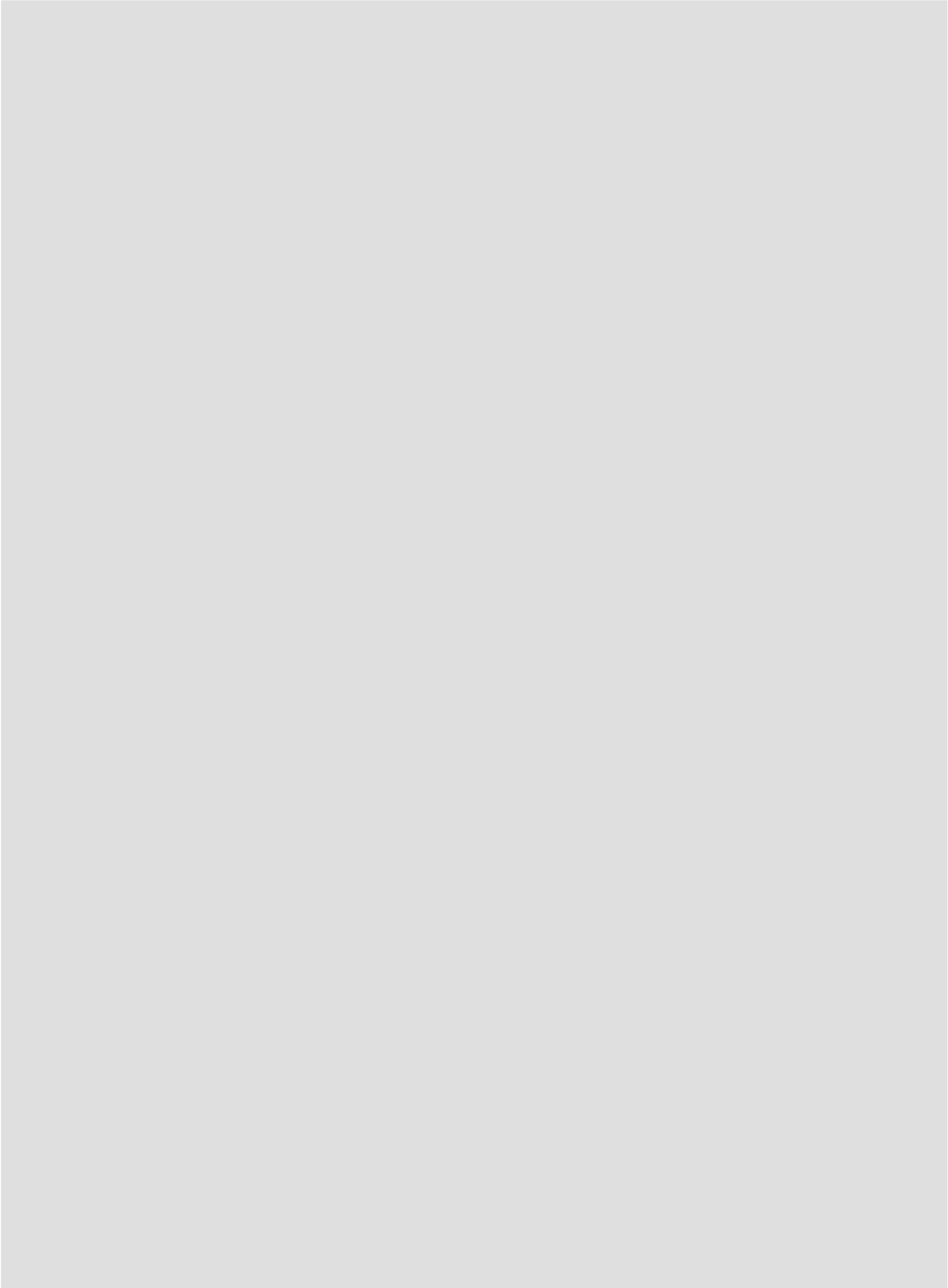
[REDACTED]

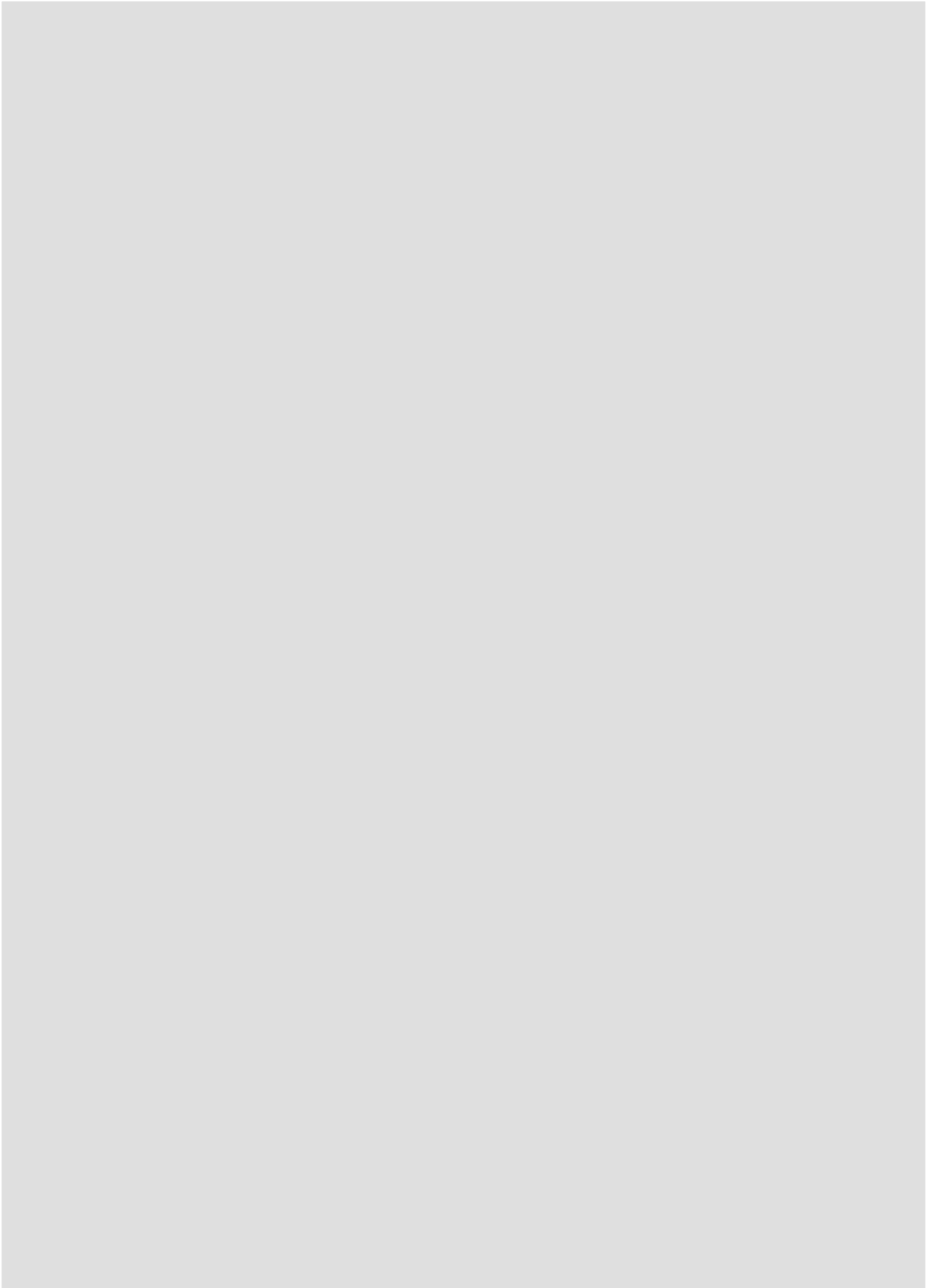
Metro South Addiction and Mental Health Services

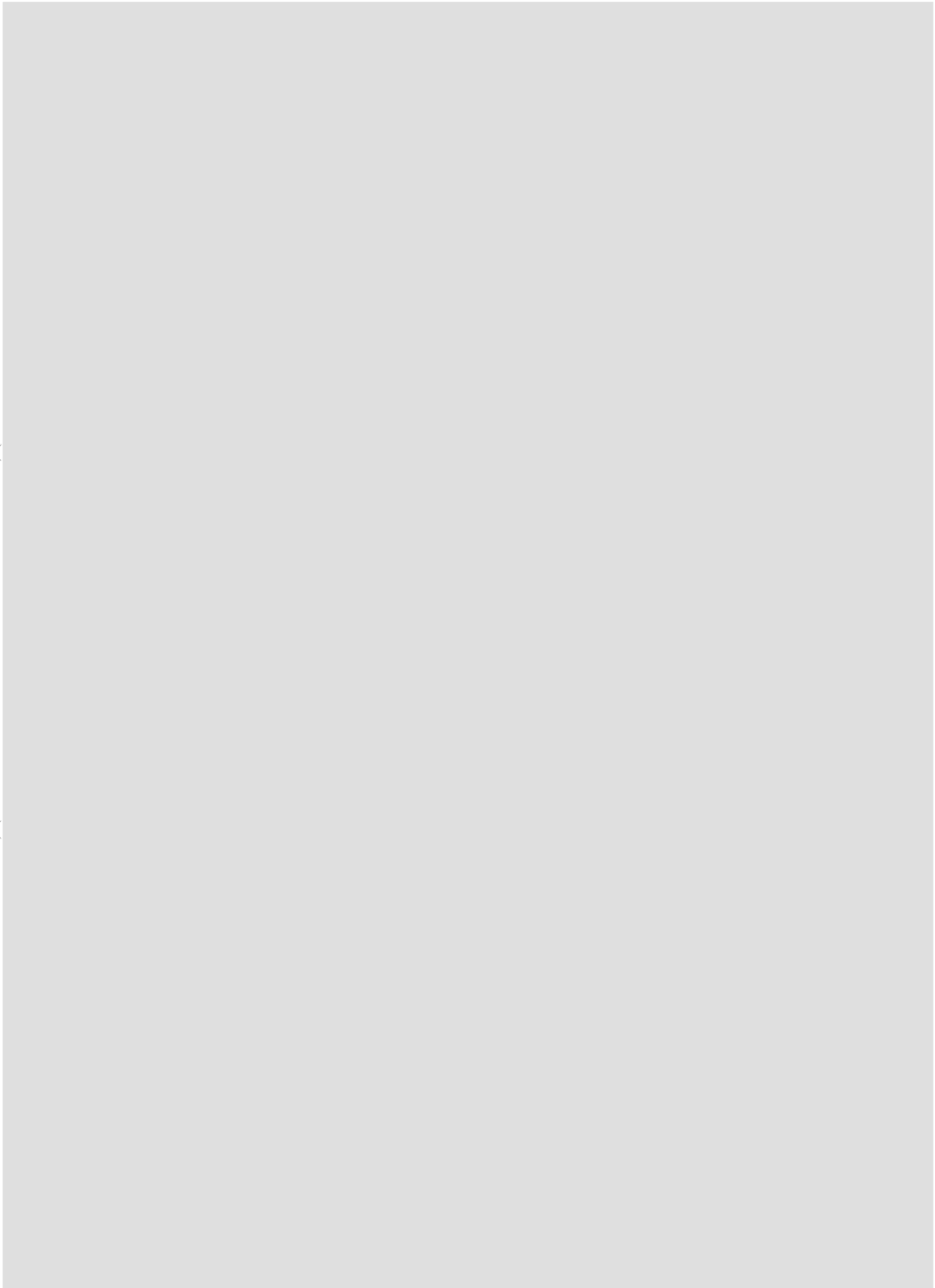
Transition of Care Meeting – [REDACTED] Minutes

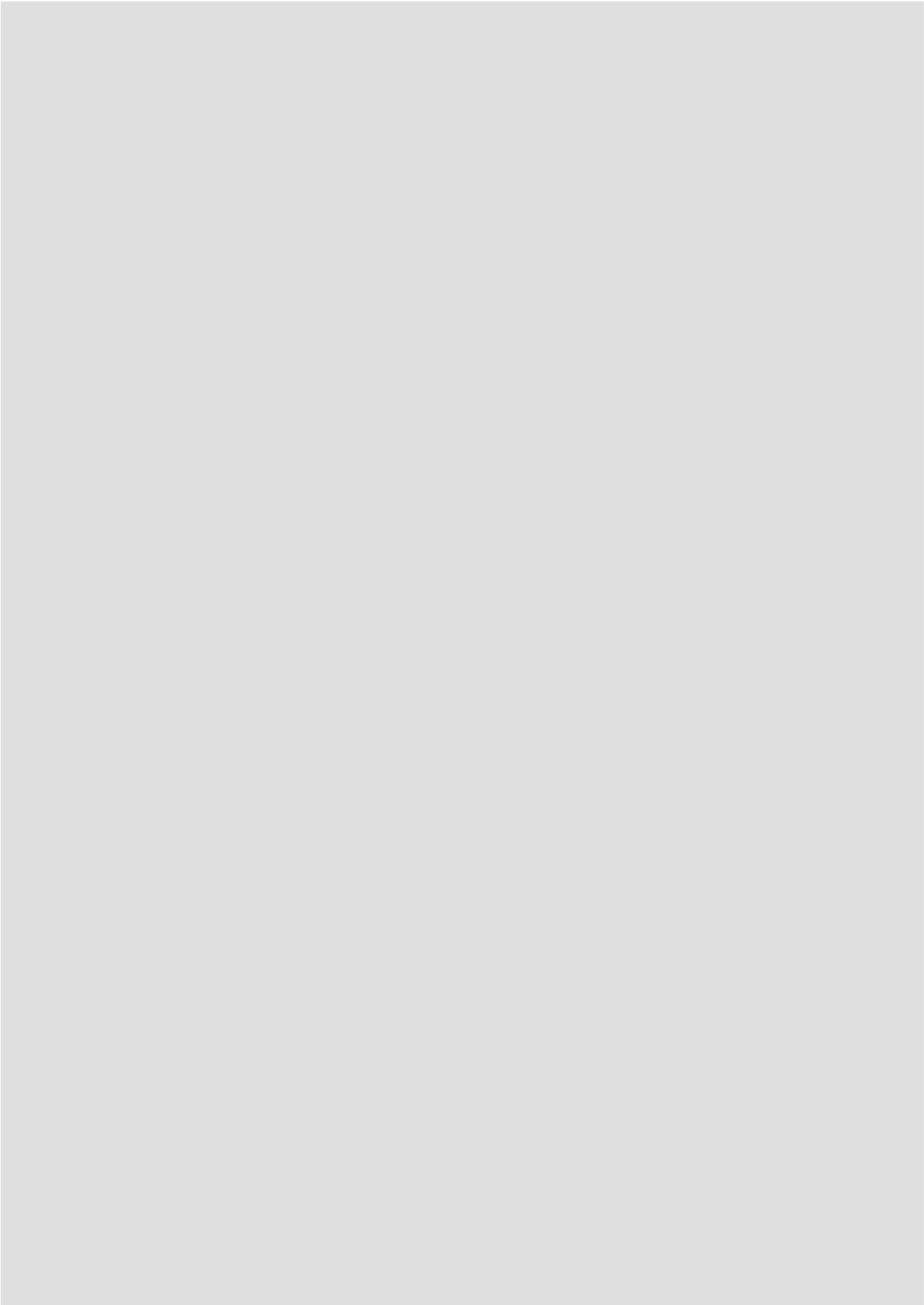


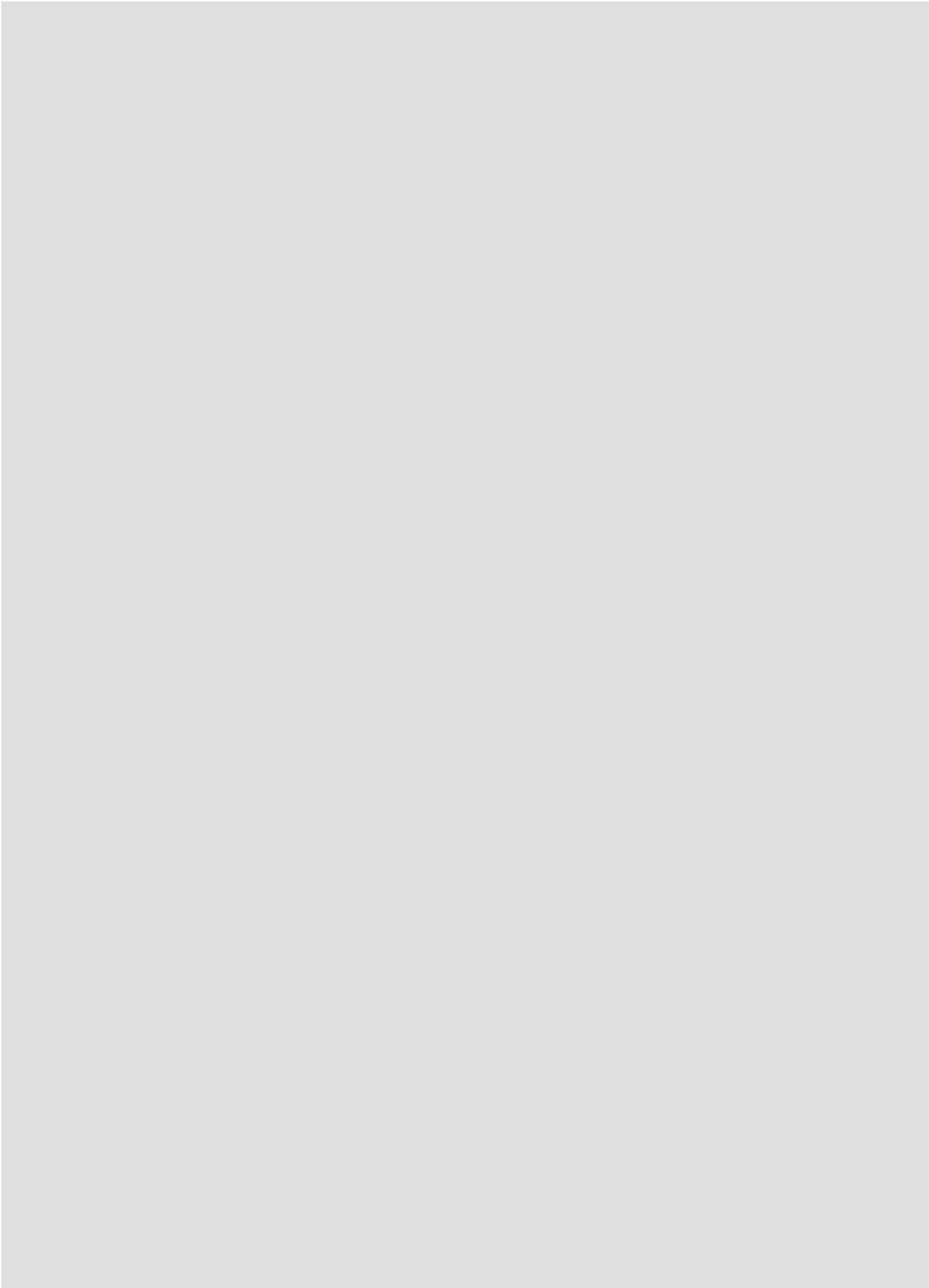












From: Laura Johnson
Sent: 7 Nov 2013 11:45:51 +1000
To: Anne Brennan;Vanessa Clayworth
Subject: File_note_meeting_BAC_DCHS_051113
Attachments: File_note_meeting_BAC_DCHS_051113.doc

Hi Anne and Vanessa,

I put together a file note for our meeting with Celia from Child Safety. Please let me know if you would like any changes.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

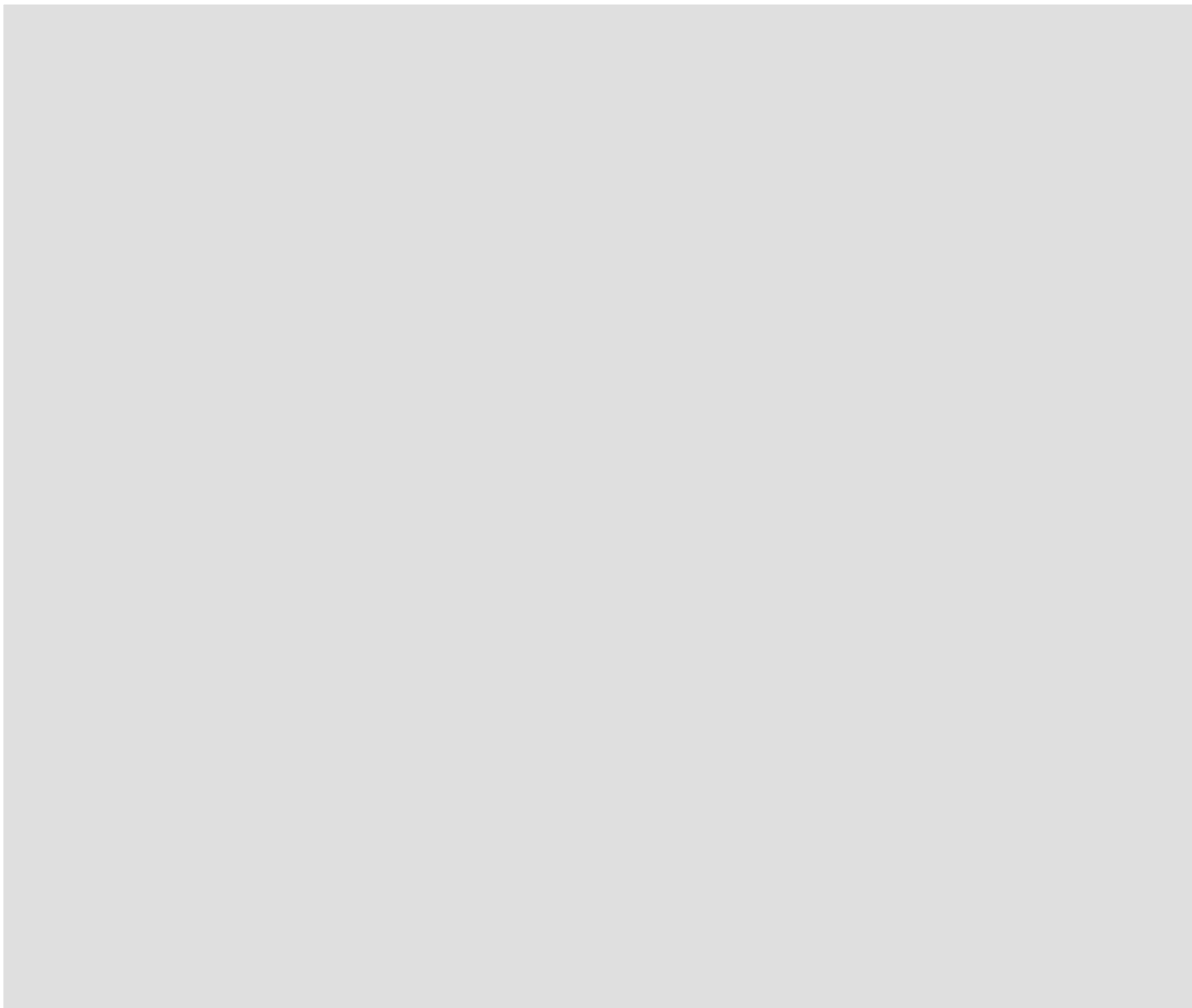
West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

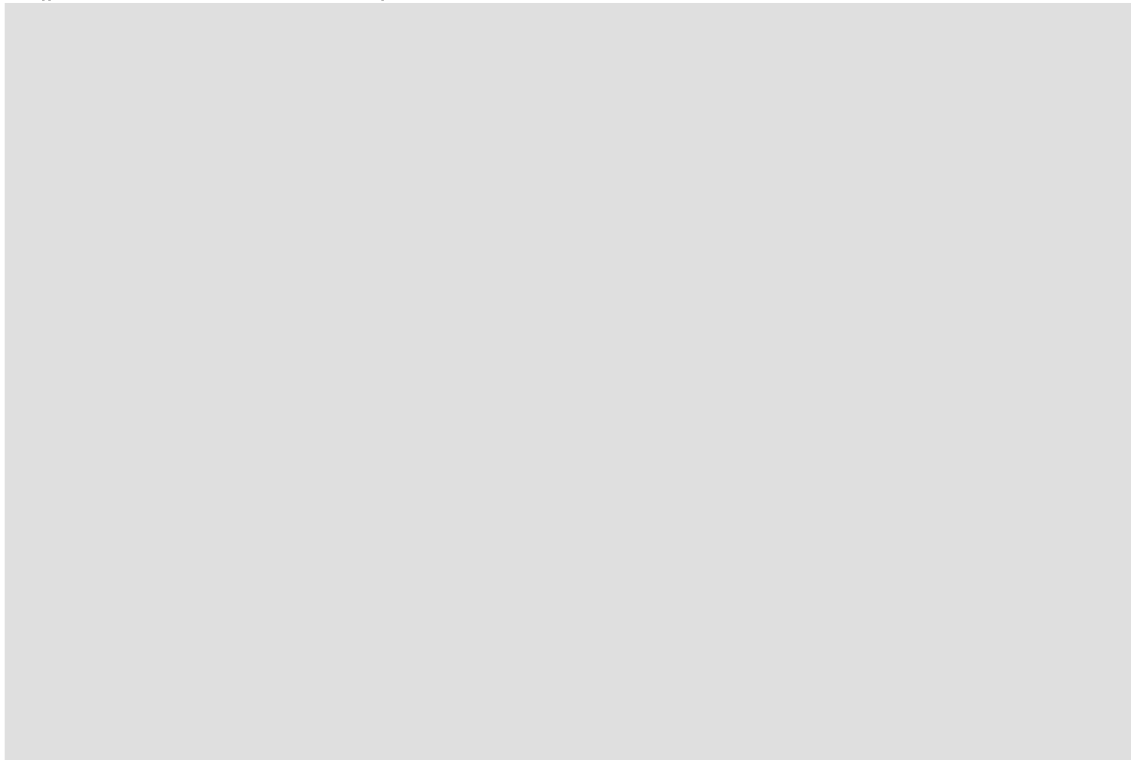
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

West Moreton Hospital and Health Service
File / Meeting Note



From: Kathryn Erskine-Wyse [redacted]
To: Leanne Geppert [redacted]
CC: Anne Brennan <[redacted]> "Laura.Johnson" [redacted]
Date: 11/29/2013 2:27 pm



From: Leanne Geppert [mailto:Leanne_Geppert@health.qld.gov.au]
Sent: Wednesday, 27 November 2013 10:50 PM
[redacted]
Cc: Anne Brennan; _Laura.Johnson; Vanessa Clayworth
Subject: Request for support [redacted]
Importance: High

[redacted]
I was wondering if I could speak with you please, sometime this week would be appreciated.

As you know, we are actively working through supporting the young people of Barrett Adolescent Centre (BAC) to transition to alternative services that best meet their needs.



I would appreciate your advice on how to escalate this so we can meet the needs of [redacted]
Can you please give me a call on my mobile below at your earliest convenience.

Regards
Leanne

Dr Leanne Geppert
A/Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

M

E: [REDACTED]

The Park - Centre for Mental Health

Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076

Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au<<http://www.health.qld.gov.au/>>

This email, including any attachments sent with it, is confidential and for the sole use of the intended recipient(s). This confidentiality is not waived or lost, if you receive it and you are not the intended recipient(s), or if it is transmitted/received in error.

Any unauthorised use, alteration, disclosure, distribution or review of this email is strictly prohibited. The information contained in this email, including any attachment sent with it, may be subject to a statutory duty of confidentiality if it relates to health service matters.

If you are not the intended recipient(s), or if you have received this email in error, you are asked to immediately notify the sender by telephone collect on Australia +61 1800 198 175 or by return email. You should also delete this email, and any copies, from your computer system network and destroy any hard copies produced.

If not an intended recipient of this email, you must not copy, distribute or take any action(s) that relies on it; any form of disclosure, modification, distribution and/or publication of this email is also prohibited.

Although Queensland Health takes all reasonable steps to ensure this email does not contain malicious software, Queensland Health does not accept responsibility for the consequences if any person's computer inadvertently suffers any disruption to services, loss of information, harm or is infected with a virus, other malicious computer programme or code that may occur as a consequence of receiving this email.

Unless stated otherwise, this email represents only the views of the sender and not the views of the Queensland Government.

***** DISCLAIMER *****

The information contained in the above e-mail message or messages (which includes any attachments) is confidential and may be legally privileged. It is intended only for the use of the person or entity to which it is addressed. If you are not the addressee any form of disclosure, copying, modification, distribution or any action taken or omitted in reliance on the information is unauthorised. Opinions contained in the message(s) do not necessarily reflect the opinions of the Queensland Government and its authorities. If you received this communication in error, please notify the sender immediately and delete it from your computer system network.

From: Laura Johnson
Sent: 28 Oct 2013 12:21:51 +1000
To: Leanne Geppert
Subject: Complex Care Review Panel Docs
Attachments: WMHHS_Complex_Care_Panel_ToR.doc, WMHHS_Complex Case Review Panel_record_281013.doc

Hi Leanne,

Please find attached the terms of reference and record template for the Complex Care Review Panel.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Complex Case Review Panel West Moreton Hospital and Health Service	<i>Insert patient initials</i>
---	--------------------------------

Comment [J]: Do w

Date of Review:	
Panel Members:	
Summary of presentation and issues highlighted:	
Conclusions of Panel re assessment, management plan and risks:	
Recommendations of the Panel (include strength, expected time and responsibility for completion):	
Signature of Panel Chair	Date

Date of Review of Complex Case Review Panel Recommendation Implementation:	
Finding in Review in relation to each Recommendation:	
Further Recommendations:	
Signature of Panel Chair	Date

Outcome of Review at Patient Safety Committee:
Date:

West Moreton Hospital and Health Service

TERMS OF REFERENCE

TITLE	Complex Care Review Panel, West Moreton Hospital and Health Service (WMHHS)
DESCRIPTION	A Complex Case Review Panel is to be convened to support the Barrett Adolescent Centre (BAC) clinical team in optimally managing the care transition of consumers with significant and sustained risk concern.
TARGET AUDIENCE	<p>Anne Brennan, A/Clinical Director, BAC, WMHHS (Chair)</p> <p>Vanessa Clayworth, A/Clinical Nurse Consultant (CNC), BAC, WMHHS</p> <p>Ray Cash, Medical Officer, Future Families, Children's Health Queensland Hospital and Health Service (CHQHHS)</p> <p>Ian Williams, Director of Adolescent Psychiatry, Adolescent Psychiatry Mental Health, Royal Brisbane and Women's Hospital</p> <p>Richard Litster, Senior Social Worker, Child and Youth Mental Health Service (CYMHS), CHQHHS</p> <p>Moira Ciocca, Psychologist, Child and Family Therapy Unit, CYMHS, CHQHHS</p> <p>Josie Sorban, Director of Psychology, CYMHS, CHQHHS</p> <p>Penny Knight, CNC, CYMHS, CHQHHS</p> <p>Emma Hart, Nurse Unit Manager, CYMHS, Townsville Hospital and Health Service</p>
MEETING DETAILS	<p>Video conference 1.5 hours,</p> <p>Date and time to be confirmed <i>*(please note that this panel is a one off and unless the need arises for another panel to be convened).</i></p>

PURPOSE

The WMHHS Complex Case Review Panel is intended to strengthen clinical governance by supporting the BAC clinical team in working towards preventing and reducing harm by supporting:

- High standards of clinical care in complex cases, including:
 - the identification of high risk cases and situations;
 - the development of specific and specialised Consumer Care Review Summary (CCRS) and Plan documents and any ancillary plans that will guide the transition of care;
 - the promotion of recovery focussed care and collaborative clinical care including the promotion of consumer rights and responsibilities, and the development of Recovery Plans; and
- Consistent approval to clinical risk management during the transition of care from BAC to alternative care options.

PROCESS

The WMHHS Complex Case Review Panel is established to support the BAC clinical team in optimally managing consumers with significant and sustained risk concerns, including:

- a. Significant and ongoing risk of suicide and/or serious and repeated deliberate self-behaviours; and/or
- b. Ongoing threatening or assaultive behaviours, or significant risk factors for violence; and/or

West Moreton Hospital and Health Service TERMS OF REFERENCE

- c. Ongoing significant risk factors or abuse or poor care for consumers who lack capacity to care for themselves e.g. children, people with significant co-morbidity such as intellectual disability or acquired brain injuries or disorders; and/or
- d. Consumers posing particular challenges in diagnosis or treatment leading to repeated and/or prolonged admissions.

These risks lead to challenges in developing therapeutic alliances, working with a recovery focus and loss of hope, which can affect the consumer and their carers and the clinician, team and service working with them. They can be the cause of significant disagreement in opinion in relation to diagnosis and/or management in such cases, between clinicians within WMHHS or with other clinical service providers, and/or consumers, carers or other agencies.

The role of the Panel is to review diagnostic formulations, risk assessment and management plans and provide support, advice and recommendations that enhance the decision-making processes within treating teams on particular consumers who pose such challenges. The intention is to support and augment the treating team's capabilities in management of complex and high risk clinical scenarios.

OBJECTIVES

- To review individuals who pose significant challenges to service provision because of high risk behaviours or diagnostic and therapeutic difficulties and make recommendations on individualised risk and care plans that are feasible, acceptable and facilitate timely review;
- To enable a whole of service perspective and support consistent, coherent and seamless responses to such consumers who present and use a range of services within WMHHS; and
- To enhance knowledge, skills and experience in managing individuals who present with a high risk of harm toward others and/or themselves, and develop WMHHS capability to meet the challenges that such people pose.

MEMBERSHIP

The Panel will be comprised of senior staff members from who are drawn from a pool of Clinical Directors and other senior clinicians from across the state who can actively participate in the Panel, and have a particular expertise or interest in managing consumers who pose significant risks of self harm, violence towards others or are at risk of abuse or poor care. The Chair of the Panel will be the Clinical Director, BAC, WMHHS.

FREQUENCY

The panel will convene as required.

1. REFERRAL

- 1.1 Referrals are made by the BAC clinical team, with approval by the Clinical Director, BAC, WMHHS.
- 1.2 The referral should be discussed with the consumer, and if appropriate, the carer/family member(s) concerned prior to referral. If there are clinical reasons to why this should not occur this must be approved by the Clinical Director of BAC prior to this referral. The referral should specifically note consumers and if appropriate, carer's views on the referral and their views regarding risk management; or reasons on why they were not consulted.
- 1.3 Clinicians and the treating team will formulate, develop and review risk management plans, including crisis plans, based on up-to-date assessment as per current policies and professional standards. The Complex Case Review Panel's role is to review and provide feedback on these diagnostic and management decisions.

West Moreton Hospital and Health Service

TERMS OF REFERENCE

1.4 The referral should consist of:

- An updated CCRS including a Care Plan including detailed Risk Screen, Clinical and Risk formulation / Assessment Summary, Management Plan. This should include all relevant information including a longitudinal history including efficacy of previous treatment trials;
- Consumer's Recovery Plan;
- Consumer's Personal Safety Plan;
- Crisis Intervention Plans (CIP) or any clinical crisis management plans
- Current social circumstances;
- Consumer's strengths and resources as well as those of their wider social support network if applicable; and
- Any significant information relating to other stakeholders, their views or concerns, e.g. QPS, mental health community sector. This may be in the CCRS, CIP or attached documents.

2. MEETING

- 2.1 The case should be presented by the treating Consultant Psychiatrist but the Case Manager and Team Leader are expected to attend.
- 2.2 The treating team is responsible for ensuring that all pertinent factors are presented as the Panel can only work on the information provided.
- 2.3 The Panel and members of the treating team will review the relevant factors and make a recommendation on the risk management and associated plans.
- 2.4 The Panel will decide on a review date, which should happen in one month of the initial meeting, and whether the full Panel or a Panel member will review the risk management plan at that time.
- 2.5 A contemporaneous record will be placed in the consumer's progress notes that a Complex Case Review Panel was convened. The Panel will provide a summary of the meeting within one week detailing: the issues discussed; the conclusions drawn; recommendations made; and review date.

3. IMPLEMENTATION

- 3.1. The management plan should be discussed fully, or as much as possible, with the consumer, and where appropriate his/her family, carers and significant others.
- 3.2. Their comments and whether they are in agreement or not, to be recorded.
- 3.3. Alerts identified by the Panel will be placed in the consumer's file and where appropriate on the CIMHA Alert field.
- 3.4. Working with people always involves a degree of uncertainty and this is especially pertinent in people with mental health difficulties who pose a significant risk of harm to themselves and/or others. WMHHS expectations is the clinicians and treating teams will review and revise risk management plans as required in light of new information, such as significant changes in the consumer's circumstances or presentation.

4. REVIEW

- 4.1 A Panel member will discuss the current progress and presentation with the treating psychiatrist before the review date to ascertain if the treating team require further discussion before the review and if their attendance is required.
- 4.2 The management plan will be reviewed by the Panel or Panel Member within the time period as determined at the initial meeting.

From: Laura Johnson
Sent: 1 Nov 2013 14:55:05 +1000
To: Emma Hart;Anne Brennan;Ian Williams;Josie Sorban;Ray
Cash;Richard Litster;Tania Withington;Vanessa Clayworth
Subject: BAC Complex Care Review Panel - Tuesday 5 November 2013
Attachments: WMHHS_Complex_Care_Panel_ToR.doc, WMHHS_Complex Case
Review Panel_record_281013.doc
Importance: High

Good afternoon,

The Complex Care Review Panel for the Barrett Adolescent Consumer will be held via video conference on Tuesday 5 November from 11am to 12.30pm, please see the video conference details below:

Video Conference Dial In:
Dial **1002** on your video conference unit and hit the call button.

If you do not have access to video conferencing please let me know as soon as possible and I will organise teleconferencing.

I have also attached the terms of reference for the group and the template to be completed at the Panel.

Please advise if you are not able to attend the Panel, **as soon as possible**.

Thank you
Laura
Secretariat
BAC Complex Care Review Panel

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

<p>Complex Case Review Panel</p> <p>West Moreton Hospital and Health Service</p>	<p><i>Insert patient initials</i></p>
--	---------------------------------------

Date of Review:	
Panel Members:	
Summary of presentation and issues highlighted:	
Conclusions of Panel re assessment, management plan and risks:	
Recommendations of the Panel (include strength, expected time and responsibility for completion):	
Signature of Panel Chair	Date

Date of Review of Complex Case Review Panel Recommendation Implementation:	
Finding in Review in relation to each Recommendation:	
Further Recommendations:	
Signature of Panel Chair	Date

West Moreton Hospital and Health Service

TERMS OF REFERENCE

TITLE	Complex Care Review Panel, West Moreton Hospital and Health Service (WMHHS)
DESCRIPTION	A Complex Case Review Panel is to be convened to support the Barrett Adolescent Centre (BAC) clinical team in optimally managing the transition of care for a consumer with significant and sustained risk concern.
TARGET AUDIENCE	<p>Dr Anne Brennan, A/Clinical Director, BAC, WMHHS (Chair)</p> <p>Vanessa Clayworth, A/Clinical Nurse Consultant (CNC), BAC, WMHHS</p> <p>Dr Ray Cash, Medical Officer, Future Families, Children's Health Queensland Hospital and Health Service (CHQHHS)</p> <p>Dr Ian Williams, Director of Adolescent Psychiatry, Adolescent Psychiatry Mental Health, Royal Brisbane and Women's Hospital</p> <p>Richard Litster, Senior Social Worker, Child and Youth Mental Health Service (CYMHS), CHQHHS</p> <p>Josie Sorban, Director of Psychology, CYMHS, CHQHHS</p> <p>Penny Knight, CNC, CYMHS, CHQHHS</p> <p>Emma Hart, Nurse Unit Manager, CYMHS, Townsville Hospital and Health Service</p>
MEETING DETAILS	<p>Video conference of 1.5 hours*</p> <p>Date and time to be confirmed</p> <p><i>*Please note this panel is only required to meet once, unless it is deemed necessary to review the case</i></p>

PURPOSE

The WMHHS Complex Case Review Panel is intended convene to strengthen clinical governance by supporting the BAC clinical team in working towards preventing and reducing harm for an identified consumer by supporting:

- High standards of clinical care during a high risk period, including:
 - the identification and mitigation of high risk situations;
 - the development of a targeted and specialised Consumer Care Review Summary (CCRS) and other clinical planning documents that will guide the safe and most appropriate transition of care for the consumer;
 - the promotion of recovery focussed care and collaborative clinical service delivery including the promotion of consumer rights and responsibilities, and the development of Recovery Plans; and
- Clinical risk management during the consumer's transition of care from BAC to alternative care options.

PROCESS

The WMHHS Complex Case Review Panel is established to support the BAC clinical team in optimally managing an identified consumer with significant and sustained risk concerns, that may include some or all of the below:

- a. Significant and ongoing risk of suicide and/or serious and repeated deliberate self-behaviours; and/or
- b. Ongoing threatening or assaultive behaviours, or significant risk factors for violence; and/or
- c. Particular challenges in diagnosis or treatment leading to repeated and/or prolonged admissions.

West Moreton Hospital and Health Service

TERMS OF REFERENCE

These risks lead to challenges in developing therapeutic alliances, working with a recovery focus and loss of hope which can affect the consumer and their carers and the clinician, team and service working with them. They can be the cause of significant disagreement in options in relation to diagnosis and/or management in such cases, between clinicians within the treating HHS or with other clinical service providers, and/or consumers, carers or other agencies.

The role of the Panel is to review diagnostic formulations, risk assessment and management plans and provide support, advice and recommendations that enhance the decision-making processes within the treating team of a particular consumer who face such challenges. The intention is to support and augment the treating team's capabilities in management of complex and high risk clinical scenarios.

OBJECTIVES

- To review individual care needs of a consumer whose individual situation poses significant challenges to service provision because of high risk behaviours or diagnostic and therapeutic difficulties, and to make recommendations on individualised risk and care plans that are feasible, acceptable and facilitate timely review; and
- To enable a whole of service perspective and support consistent, coherent and seamless responses to the identified consumer.

MEMBERSHIP

The Panel will be comprise of senior staff members identified from a pool of Clinical Directors and other senior clinicians from across the state who can actively participate in the Panel, and have a particular expertise or interest in managing adolescent consumers who pose significant risks of self harm, violence towards others or are at risk of abuse or poor care. The Chair of the Panel will be the Clinical Director, BAC, WMHHS.

FREQUENCY

The panel will convene once to consider the transition plan of an identified BAC consumer.

REFERRAL

- 1.1 The BAC clinical team have identified the consumer, with approval by the Clinical Director, BAC, WMHHS.
- 1.2 The referral should be discussed with the consumer, and if appropriate, the carer/family member(s) concerned prior to referral. If there are clinical reasons to why this should not occur this must be approved by the Clinical Director of BAC. The referral should specifically note the consumer's and if appropriate, carer's views on the referral and their views regarding risk management; or reasons on why they were not consulted.
- 1.3 Clinicians and the treating team will formulate, develop and review risk management plans, including crisis plans, based on up-to-date assessment as per current policies and professional standards. The Complex Case Review Panel's role is to review and provide feedback on these diagnostic and management decisions.
- 1.4 The referral should consist of:
 - An updated CCRS including a Care Plan including detailed Risk Screen, Clinical and Risk formulation / Assessment Summary, Management Plan. This should include all relevant information including a longitudinal history including efficacy of previous treatment trials;
 - Consumer's Recovery Plan;
 - Consumer's Personal Safety Plan;

West Moreton Hospital and Health Service

TERMS OF REFERENCE

- Crisis Intervention Plans (CIP) or any clinical crisis management plans
- Current social circumstances;
- Consumer's strengths and resources as well as those of their wider social support network if applicable; and
- Any significant information relating to other stakeholders, their views or concerns, e.g. QPS, mental health community sector. This may be in the CCRS, CIP or attached documents.

2. MEETING

- 2.1 The case should be presented by the treating Consultant Psychiatrist but the Case Manager and Team Leader are expected to attend.
- 2.2 The treating team is responsible for ensuring that all pertinent factors are presented as the Panel can only work on the information provided.
- 2.3 The Panel and members of the treating team will review the relevant factors and make a recommendation on the risk management and associated plans.
- 2.4 The Panel will decide on a review date, which should happen in one month of the initial meeting, and whether the full Panel or a Panel member will review the risk management plan at that time.
- 2.5 A contemporaneous record will be placed in the consumer's progress notes that a Complex Case Review Panel was convened. The Panel will provide a summary of the meeting within one week detailing: the issues discussed; the conclusions drawn; recommendations made; and review date.

3. IMPLEMENTATION

- 3.1. The management plan should be discussed fully, or as much as possible, with the consumer, and where appropriate his/her family, carers and significant others.
- 3.2. Their comments and whether they are in agreement or not are to be recorded.
- 3.3. Alerts identified by the Panel will be placed in the consumer's file and where appropriate on the CIMHA Alert field.
- 3.4. Working with people always involves a degree of uncertainty and this is especially pertinent in people with mental health difficulties who pose a significant risk of harm to themselves and/or others. WMHHS expectations are that the clinicians and treating team will review and revise risk management plans as required in light of new information, such as significant changes in the consumer's circumstances or presentation.

4. REVIEW

- 4.1 The management plan will be reviewed by the Panel or Panel Member within the time period as determined at the initial meeting.

From: Laura Johnson
Sent: 4 Nov 2013 15:33:55 +1000
To: Ray Cash;Ian Williams;Josie Sorban;Richard Litster;Tania Withington;Emma Hart;Anne Brennan;Vanessa Clayworth
Subject: Complex Care Review Panel - Brief Summary for Meeting Tomorrow
Attachments: Complex Care Review Panel_Brief_summary_041113.doc

Good afternoon,

Please find attached a brief summary put together by Dr Anne Brennan for the panel tomorrow.

Kind regards
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

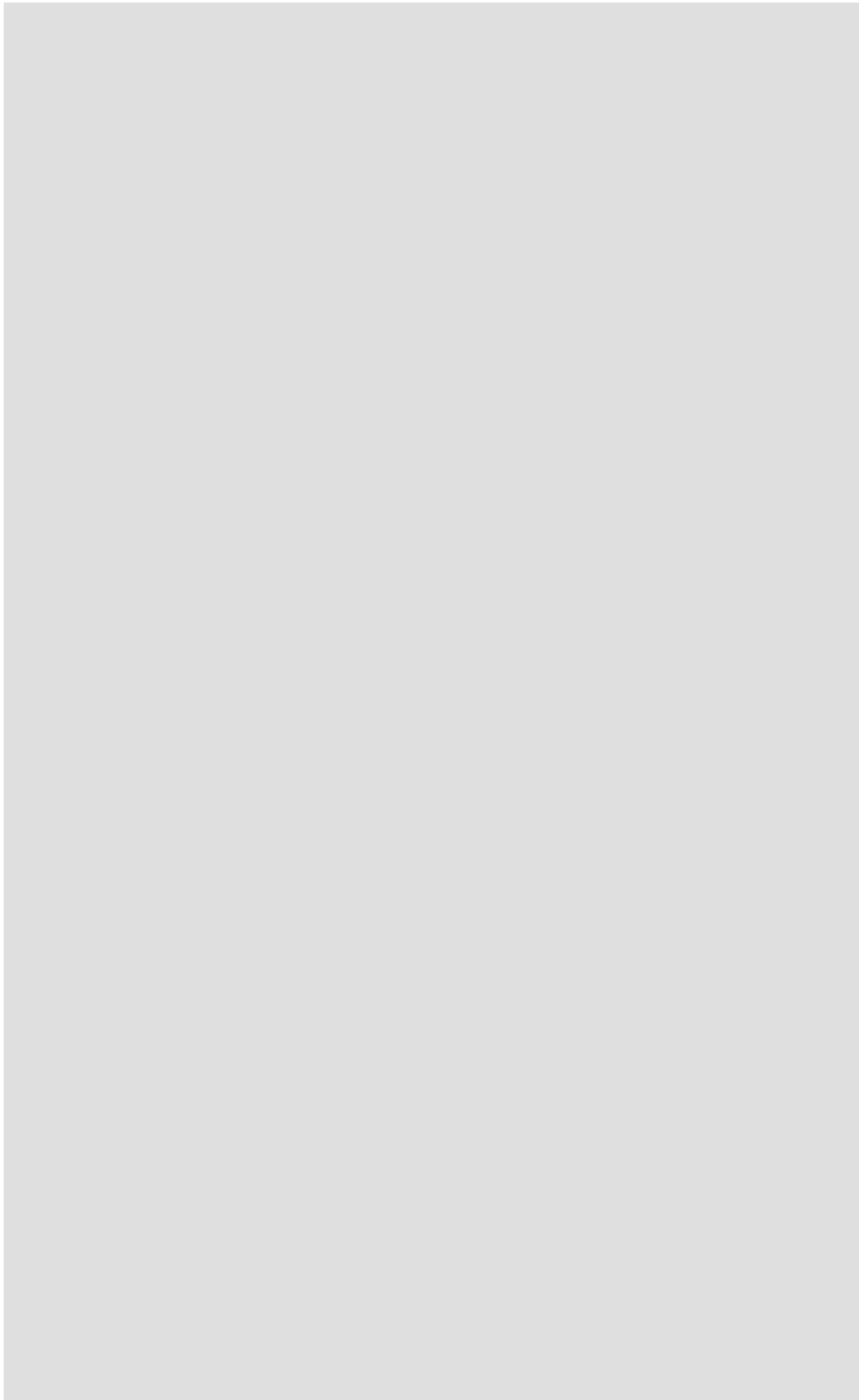
E: [REDACTED]

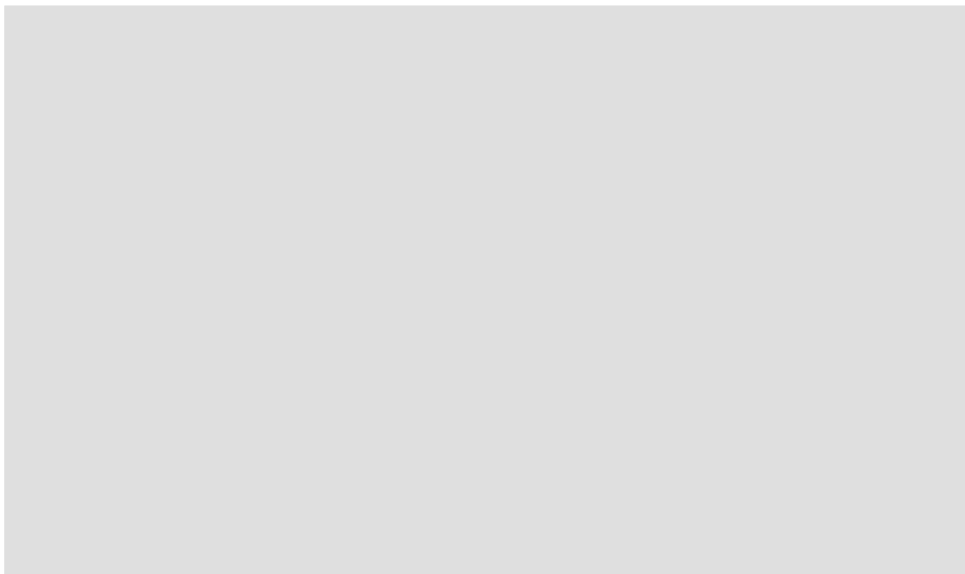
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Complex Care Review Panel – Tuesday 5 November 2013

Brief summary of the case





From: Laura Johnson
Sent: 11 Nov 2013 14:17:23 +1000
To: Elisabeth Hoehn; Anne Brennan; Darren Neillie; Leanne Geppert; Vanessa Clayworth
Subject: [REDACTED]
Attachments: [REDACTED]

Good afternoon,

Can you please review the draft email to be sent by Anne to [REDACTED] parent regarding the outcome of the Complex Care Review Panel held last week. Anne will be phoning both parents before sending the email to discuss the plan.

Please let me know if you have any changes or suggestions.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Draft email to [REDACTED]

Dear insert parent name

As discussed in our phone conversation, the Complex Care Review Panel met last Tuesday 5 November 2013 to discuss [REDACTED] transition plan. The Panel was attended by senior child and youth mental health clinicians from across the state.

The Panel made the following recommendations:

- [REDACTED]
- [REDACTED]
- [REDACTED]

If you could please let me know if you are happy to progress with the above recommendations at your earliest convenience. Alternatively I would be happy to provide a second independent review of the recommendations.

Kind regards
Anne

From: Laura Johnson
Sent: 14 Nov 2013 11:09:57 +1000
To: Emma Hart;Anne Brennan;Ian Williams;Josie Sorban;Penny Knight;Richard Litster;Tania Withington;Vanessa Clayworth
Cc: Darren Neillie
Subject: Record of Complex Care Review Panel held Tuesday 5 November 2013
Attachments: [REDACTED]

Good morning,

Please find attached the record from the Complex Care Review Panel held on Tuesday 5 November 2013. Can you please let me know if you have any changes.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

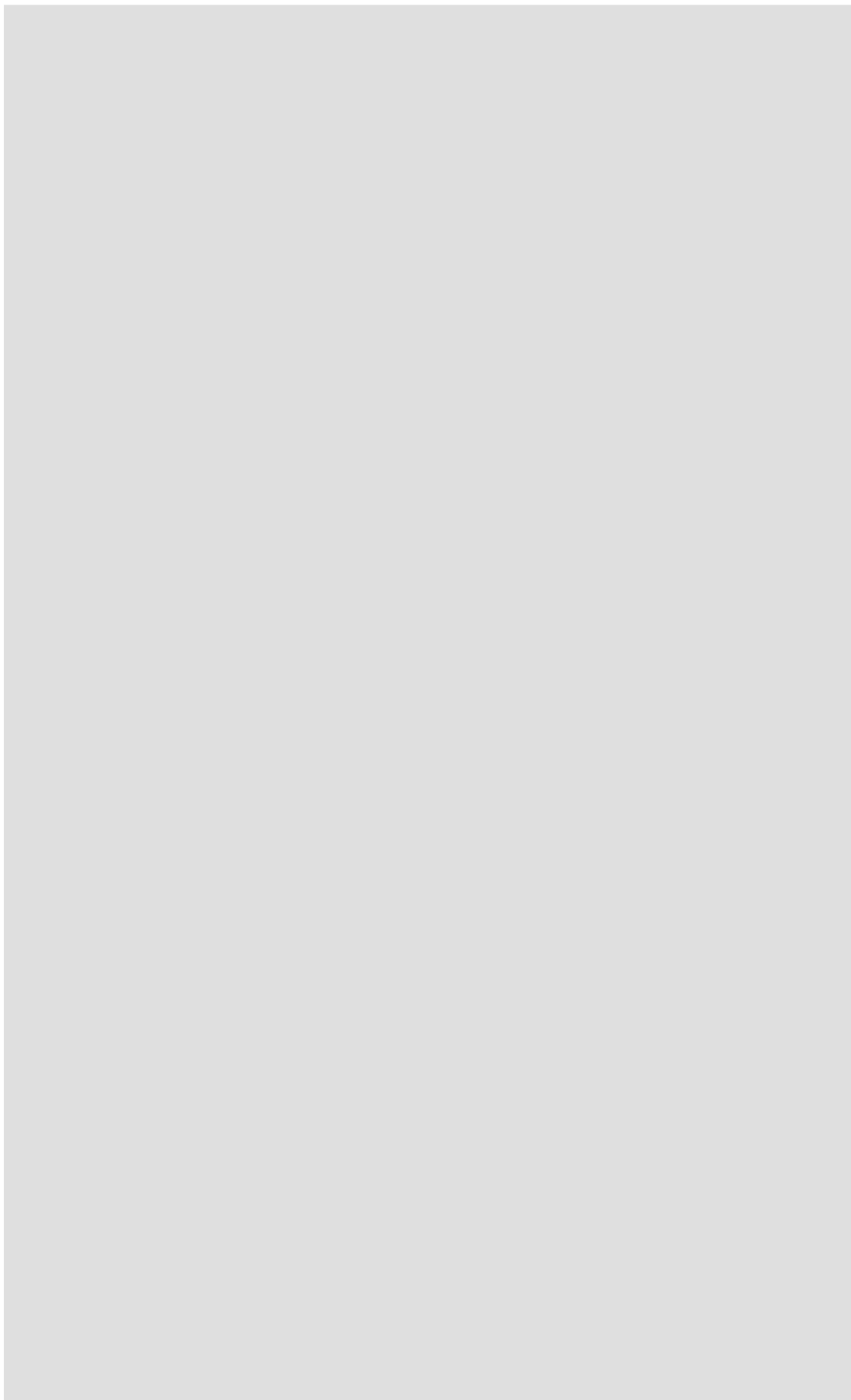
West Moreton Hospital and Health Service

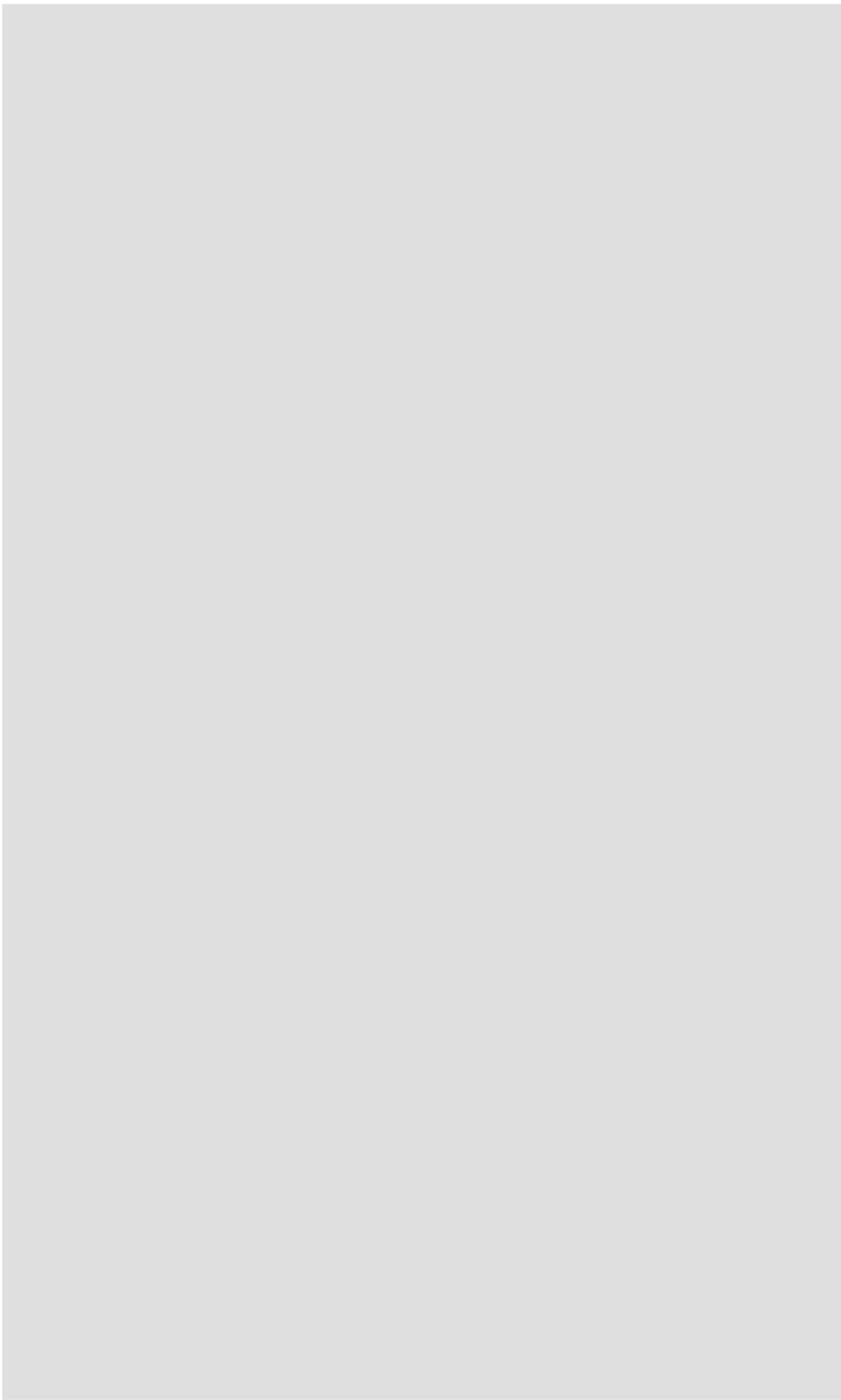
T: [REDACTED]

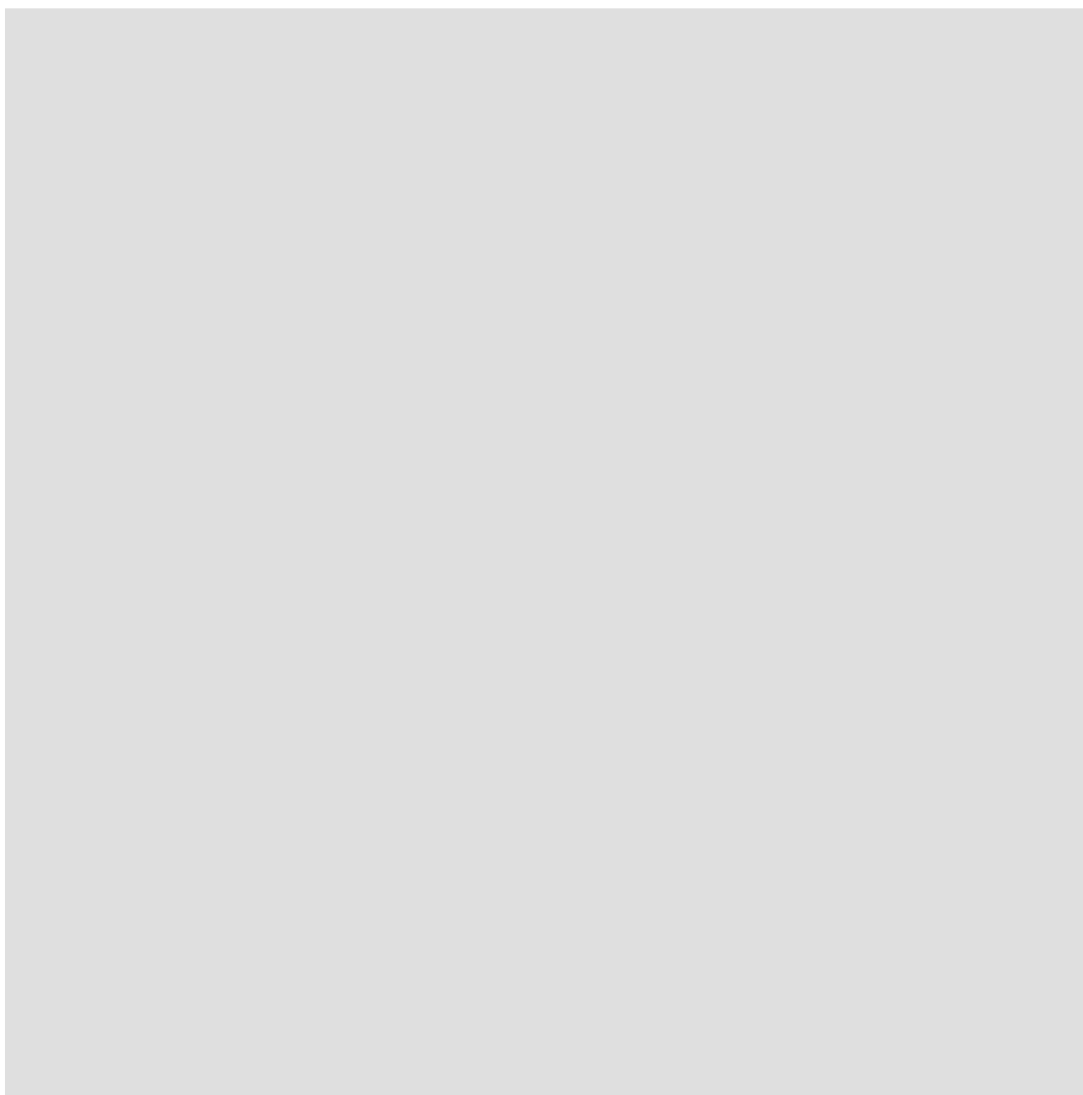
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au







From: Laura Johnson
Sent: 12 Dec 2013 14:56:29 +1000
To: Elisabeth Hoehn;Michelle Giles;Sharon Kelly;Anne Brennan;Leanne Geppert;Padraig McGrath;William Brennan
Subject: BAC Transition Care Planning Meeting Notes and Actions
Attachments: BAC_Transition_Care_Planning_Meeting_111213.doc

Good afternoon,

Please find attached the draft notes and actions from yesterdays BAC Transition Care Planning Meeting for your review. Please let me know if you have any changes.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

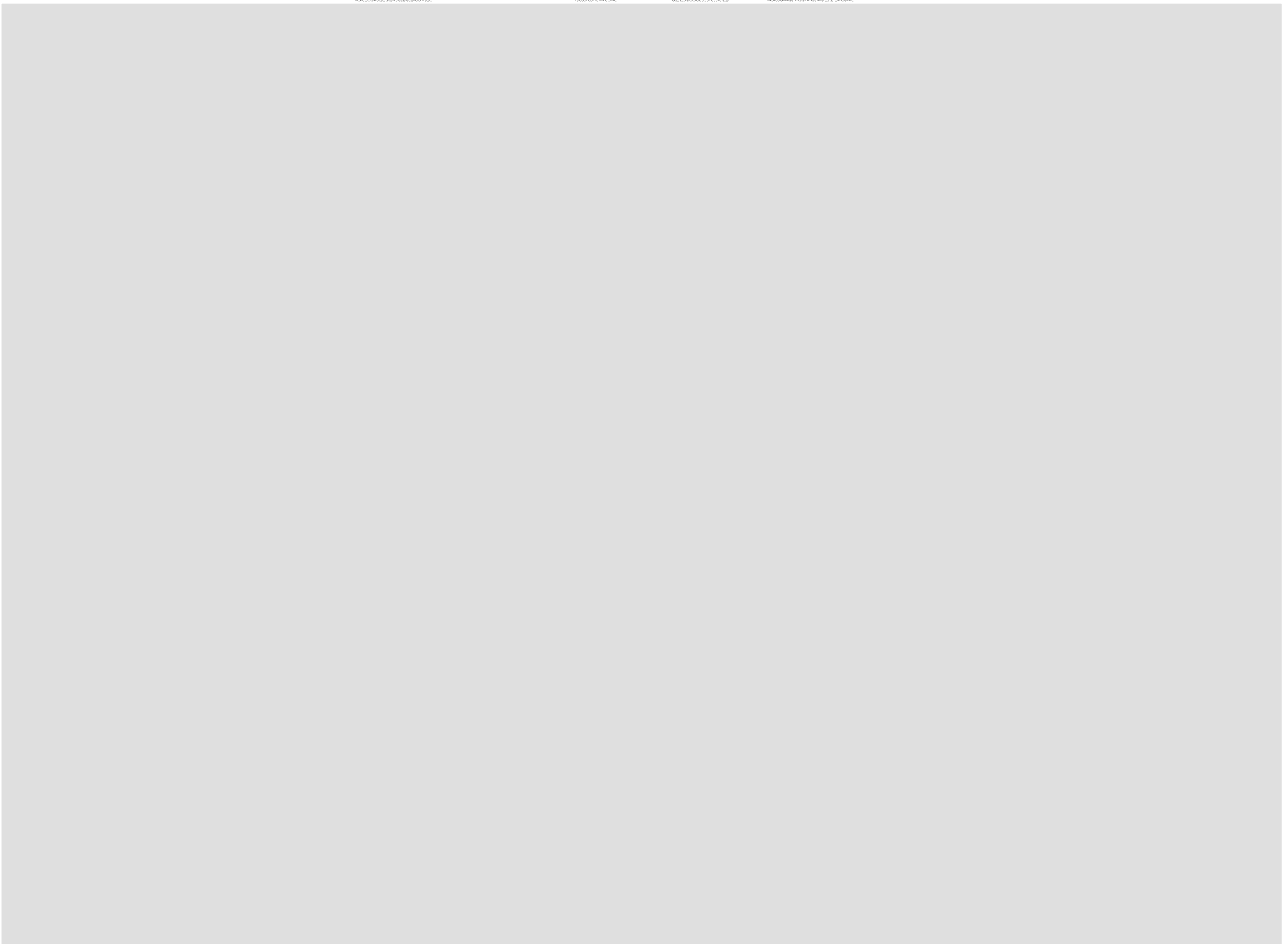
www.health.qld.gov.au

BARRETT ADOLESCENT CENTRE TRANSITION CARE PLANNING MEETING**Meeting Details****Day and Date** Wednesday 11 December 2013**1. Attendees**

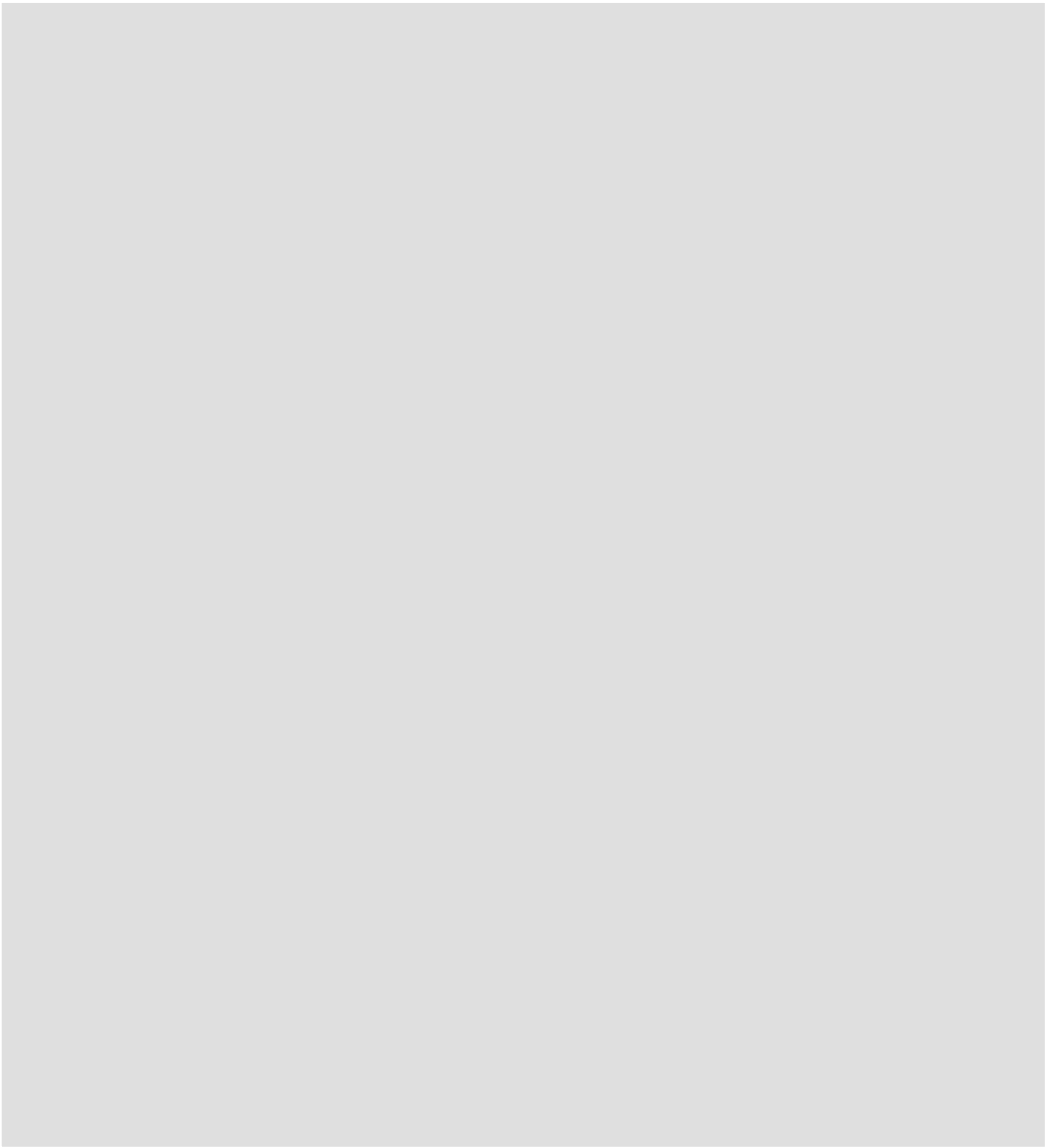
Name	Position
Leanne Geppert (LG)	A/Director of Strategy, Mental Health and Specialised Services
Anne Brennan (AB)	A/Clinical Director, Barrett Adolescent Centre
Elisabeth Hoehn (EH)	Psychiatrist, Child and Youth Mental Health Services, Children's Health Queensland Hospital and Health Service
Michelle Giles (MG)	Director Of Allied Health And Mental Health Community Programs
Will Brennan (WB)	Director of Nursing, Mental Health and Specialised Services
Padraig McGrath	Nursing Director, Secure Services
Sharon Kelly (SK)	Executive Director, Mental Health and Specialised Services
Terry Stedman (TS)	Clinical Director, Mental Health and Specialised Services
Laura Johnson (LJ)	Project Officer, Mental Health and Specialised Services

2. Apologies

Nil

3. Discussion

West Moreton Hospital and Health Service



From: Laura Johnson
Sent: 18 Dec 2013 10:43:19 +1000
To: Leanne Geppert
Subject: BAC_Consumer_Meeting_181213
Attachments: BAC_Consumer_Meeting_181213.doc

Hi Leanne,

As requested please find the draft file note from the meeting this morning.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

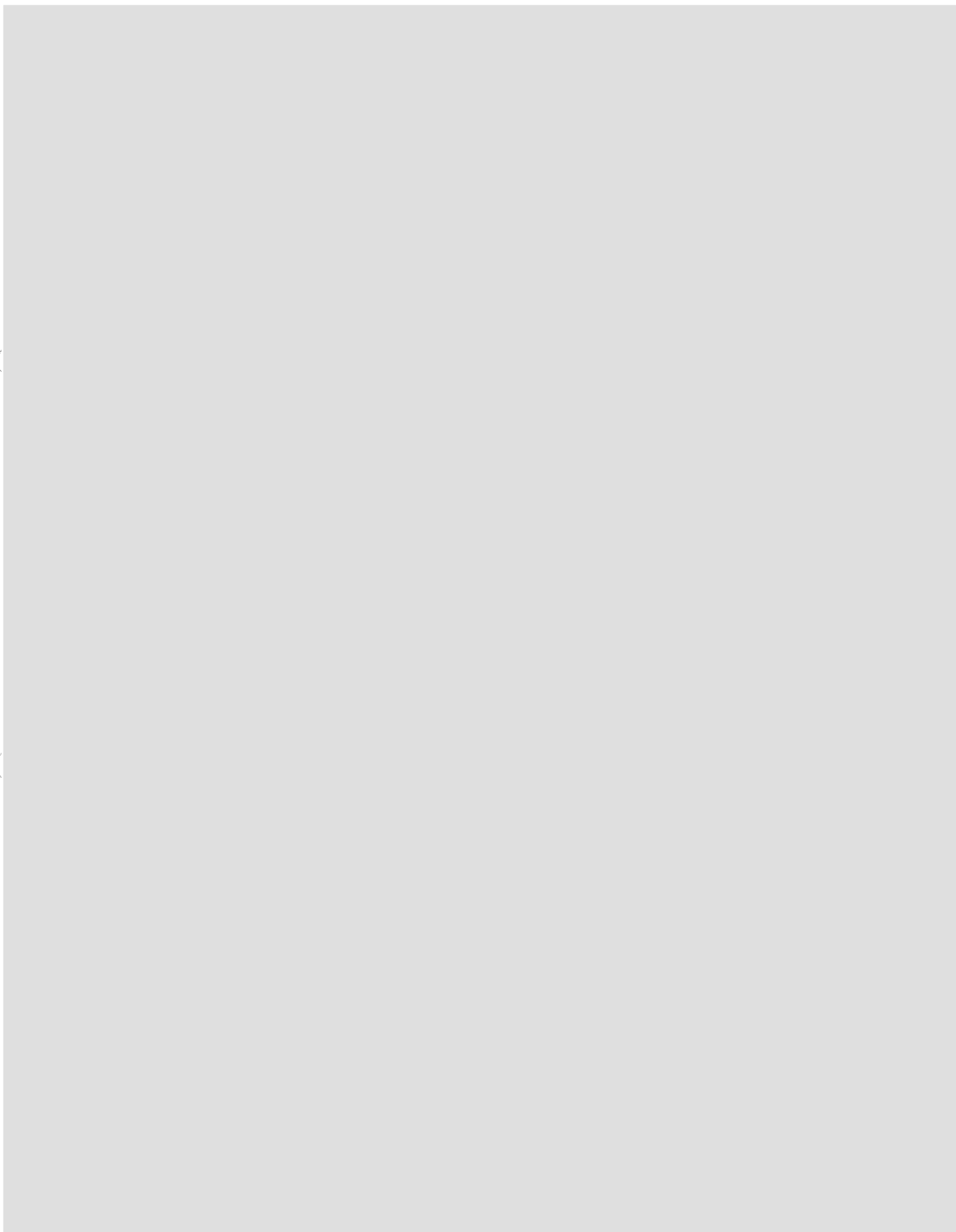
West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

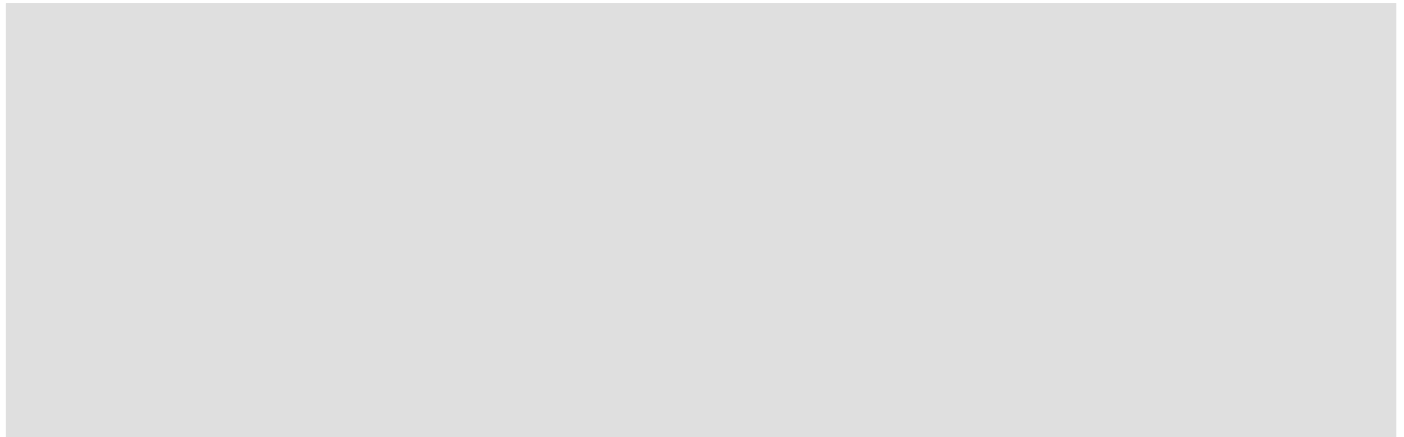
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

**West Moreton Hospital and Health Service
Barrett Adolescent Centre Consumer Meeting**



**West Moreton Hospital and Health Service
Barrett Adolescent Centre Consumer Meeting**



From: Laura Johnson
Sent: 17 Oct 2013 09:40:48 +1000
To: Brennan, Anne
Subject: Information for EQ
Attachments: Current BAC Patients_forEQ_171013.doc

Hi Anne,

I put this table together as part of the request from Sharon to provide information for Peter Blanch. I have included a column for education support/transition plan which needs to be updated.

Let me know if you need anything else.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

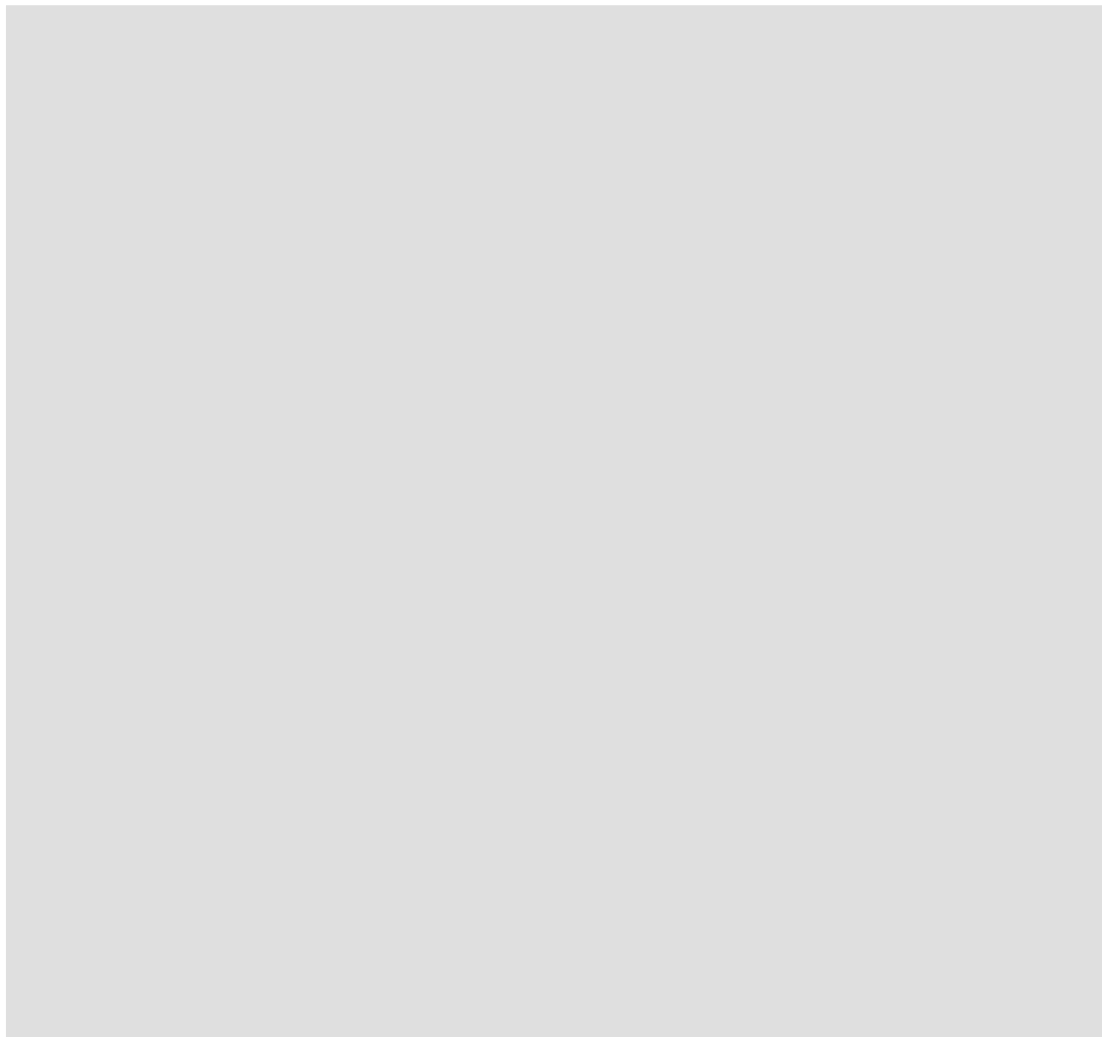
T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Current BAC Patients as at 17 October 2013



Terms of Reference

Statewide Adolescent Extended Treatment and Rehabilitation (SW AETR) Barrett Adolescent Centre Consumer Transition Panel

1. Purpose

The purpose of the SW AETR Barrett Adolescent Centre (BAC) Consumer Transition Panel is to ensure the continuity of care for adolescents currently admitted to the BAC, and support their transition to the most appropriate care option/s that suit their individual needs and are located in (or as near to) their local community.

2. Guiding principles

- *The Health Services Act 1991*
- *Fourth National Mental Health Plan*
- *Queensland Plan for Mental Health 2007-2017*
- *Mental Health Act 2000*

3. Functions

The functions and objectives of the SW AETR Barrett Adolescent Centre (BAC) Consumer Transition Panel include:

- Develop a Transition Plan for adolescents currently admitted to the BAC.
- Develop a Communication Plan for stakeholders, including but not limited to consumers, families, HHSs, education/vocation providers, and other service providers/stakeholders.
- Oversee the discharge process for adolescents currently admitted to the BAC and ensure continuity of care.
- Proactively advocate and support the transition of adolescents, currently admitted to the BAC or on the waitlist, to more appropriate care option/s that suit their individual needs and are located in (or as near to) their local community.
- Define the waitlist group and oversee their individual care, where appropriate/required.
- Facilitate expert discussion and communication from clinician and consumer stakeholders around planning, transition activities.
- Prepare and provide fortnightly Status Reports to the SW AETR Steering Committee, or as required.
- Develop a Risk Mitigation Plan for adolescents currently admitted to the BAC to ensure safe transition to other appropriate care option/s.
- Manage risks associated with the transition of adolescents currently admitted to the BAC, and escalate where resolution is required to successfully transition consumers.
- Provide the Secretariat with information regarding risks, as they arise, for recording and management in the Project Risk Register.

4. Authority

Members are individually accountable for their delegated responsibility, and collectively responsible to contribute to recommendations to the SW AETR Steering Committee.

Decision making capability rests with the Chief Executive and Department of Health Oversight Committee.



5. Frequency of meetings

Meetings will be held on a fortnightly basis, or as required. The Chair may call additional meetings as necessary to address any matters referred to the Panel, or in respect of matters the Panel wishes to pursue within the Terms of Reference.

Attendance can be in-person or via teleconference mediums.

The Panel is life-limited for the duration of development and implementation of SW AETR service options and their transition to CHQ HHS. The Chair will advise Panel members approximately one month prior to the dissolution of the Panel.

6. Membership

Acting Clinical Director, Barrett Adolescent Centre
2 x Barrett Adolescent Centre Clinical Staff
Barrett Adolescent Centre School Representative
Consultant Psychiatrist, High Secure West Moreton HHS
Project Manager, SW AETRS, Children's Health Qld HHS
Project Officer, SW AETRS, West Moreton HHS (as Secretariat)

And as required:

HHS Northern Representative (as required)
HHS Central Representative (as required)
HHS Southern Representative (as required)

Chair:

The Panel will be chaired by the Acting Clinical Director, Barrett Adolescent Centre, or their delegate. The delegate must be suitably briefed prior to the meeting and have the authority to make decisions on behalf of the Chair.

Secretariat:

Secretariat support will be provided by the Project Officer, SW AETRS WM HHS, or an alternate officer nominated by the Chair.

Proxies:

Proxies are not accepted for this Panel, unless special circumstances apply and specific approval is given for each occasion by the Chair.

Other Participants:

The Chair may request external parties to attend a meeting of the Panel. However, such persons do not assume membership or participate in any decision-making processes of the committee.

7. Quorum

As this is not a decision making group, a quorum is not applicable.

8. Performance and Reporting

The Secretariat is to circulate an Action Register to Panel members within three business days of each Panel meeting. Chair will determine the resolution of outstanding action items as they arise.

The Secretariat will coordinate the endorsement of fortnightly status reports, and other related advice to be provided as required, to the SW AETR Steering Committee.

Members are expected to respond to out of session invitations to comment on reports and other advice



within the timeframes outlined by the Secretariat. If no comment is received from a member, it will be assumed that the member has no concerns with the report/advice and it will be taken as endorsed.

9. Confidentiality

Members must acknowledge and act accordingly in their responsibility to maintain confidentiality of all information that is not in the public domain.

10. Risk Management

A proactive approach to risk management will underpin the business of this Panel. The Panel will:

- Identify risks and mitigation strategies associated with the development and implementation of SW AETR service options; and
- Implement processes to enable the Panel to identify, monitor, manage, and escalate critical risks as they relate to the functions of the Panel.



Document history

Version	Date	Author	Nature of amendment
1.0	18/09/13	Ingrid Adamson	First draft
1.0	19/09/13	Ingrid Adamson	Comments from Deb Miller, A/ED OSM
FINAL	23/09/13	Ingrid Adamson	Comments from SW AETR Steering Committee

Previous versions should be recorded and available for audit.



Terms of Reference

Statewide Adolescent Extended Treatment and Rehabilitation (SW AETR) Barrett Adolescent Centre Consumer Clinical Care Transition Panel

1. Purpose

The purpose of the SW AETR Barrett Adolescent Centre (BAC) ~~Consumer-Clinical Care~~ Transition Panel is to ensure the continuity of care for adolescents currently admitted to the BAC, and support their transition to the most appropriate care option/s that suit their individual needs and are located in (or as near to) their local community.

2. Guiding principles

- *The Health Services Act 1991*
- *Fourth National Mental Health Plan*
- *Queensland Plan for Mental Health 2007-2017*
- *Mental Health Act 2000*

3. Functions

The functions and objectives of the SW AETR Barrett Adolescent Centre (BAC) ~~Consumer-Clinical Care~~ Transition Panel include:

- Develop a Transition Plan for adolescents currently admitted to the BAC.
- Develop a Communication Plan for stakeholders, including but not limited to consumers, families, HHSs, education/vocation providers, and other service providers/stakeholders.
- Oversee the discharge process for adolescents currently admitted to the BAC and ensure continuity of care.
- Proactively advocate and support the transition of adolescents, currently admitted to the BAC or on the waitlist, to more appropriate care option/s that suit their individual needs and are located in (or as near to) their local community.
- Define the waitlist group and oversee their individual care, where appropriate/required. Engage with home HHS to ensure there is no gap in service delivery to the young person.
- Facilitate expert discussion and communication from clinician and consumer stakeholders around planning, transition activities.
- Prepare and provide fortnightly Status Reports to the SW AETR Steering Committee, or as required.
- Develop a Risk Mitigation Plan (as required) for adolescents currently admitted to the BAC to ensure safe transition to other appropriate care option/s.
- Manage risks associated with the transition of adolescents currently admitted to the BAC, and escalate where resolution is required to successfully transition consumers.
- Provide the Secretariat with information regarding risks, as they arise, for recording and management in the Project Risk Register.

4. Authority

Members are individually accountable for their delegated responsibility, and collectively responsible to contribute to recommendations to the SW AETR Steering Committee.

Decision making capability rests within the clinical governance framework of service delivery in West

Date of endorsement: XXXX Date of review: 03/24/10/09/13

4. Authority

~~Moreton HHS Chief Executive and Department of Health Oversight Committee.~~

5. Frequency of meetings

Meetings will be held on a ~~fortnightly~~ weekly basis, or as required. The Chair may call additional meetings as necessary to address any matters referred to the Panel, or in respect of matters the Panel wishes to pursue within the Terms of Reference.

Attendance can be in-person or via teleconference mediums.

The Panel is life-limited for the duration of development and implementation of SW AETR service options and their transition to CHQ HHS. The Chair will advise Panel members approximately one month prior to the dissolution of the Panel.

6. Membership

A/Clinical Director, Barrett Adolescent Centre
42 x Barrett Adolescent Centre Clinical Staff
Barrett Adolescent Centre School Representative
Consultant Psychiatrist, High Secure West Moreton HHS (as required)
HHS Northern Representative (as required)
HHS Central Representative (as required)
HHS Southern Representative (as required)
Consumer Advocate, MH HHS (as/if requested by individual parents/carers of each consumer)
Project Manager, SW AETRS, Children's Health Qld HHS (as required)
Project Officer, SW AETRS, West Moreton HHS (as Secretariat)

Chair:

The Panel will be chaired by the current A/Clinical Director, Barrett Adolescent Centre, or their delegate. The delegate must be suitably briefed prior to the meeting and have the authority to make decisions on behalf of the Chair.

Secretariat:

Secretariat support will be provided by the Project Officer, SW AETRS WM HHS, or an alternate officer nominated by the Chair.

Proxies:

Proxies are not accepted for this Panel, unless special circumstances apply and specific approval is given for each occasion by the Chair.

Other Participants:

The Chair may request external parties to attend a meeting of the Panel. However, such persons do not assume membership or participate in any decision-making processes of the committee.

7. Quorum

~~As this is not a decision making group, a quorum is not applicable. This is a clinical decision making forum and the Chair of the process will be responsible for ensuring the nominated clinicians and group participants are available and present as required.~~

8. Performance and Reporting

The Secretariat is to circulate an Action Register to Panel members within three business days of each

Panel meeting. Chair will determine the resolution of outstanding action items as they arise.

The Secretariat will coordinate the endorsement of fortnightly status reports, and other related advice to be provided as required, to the SW AETR Steering Committee. The reporting parameters will be limited to general risks, barriers and needs in relation to the success of consumer transition planning. No individual consumer details will be provided at any point in the reporting process to the project.

~~Members are expected to respond to out of session invitations to comment on reports and other advice within the timeframes outlined by the Secretariat. If no comment is received from a member, it will be assumed that the member has no concerns with the report/advice and it will be taken as endorsed.~~

9. Confidentiality

Members must acknowledge and act accordingly in their responsibility to maintain confidentiality of all information that is not in the public domain.

All individual clinical and identifying details of consumers will be kept strictly confidential, and will not be part of the project reporting process.

10. Risk Management

A proactive approach to risk management will underpin the business of this Panel. The Panel will:

- Identify risks and mitigation strategies associated with the development and implementation of SW AETR service options; and
- Implement processes to enable the Panel to identify, monitor, manage, and escalate critical risks as they relate to the functions of the Panel.

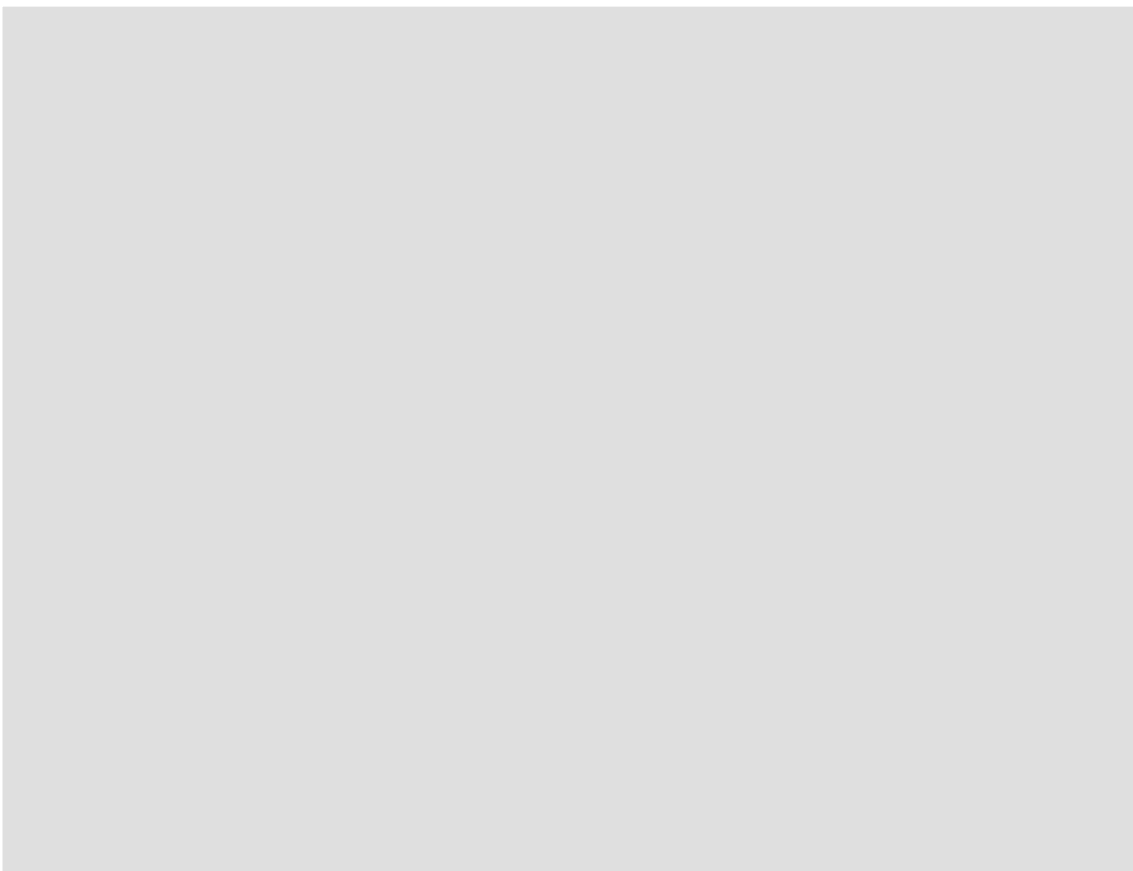
Document history

Version	Date	Author	Nature of amendment
1.0	18/09/13	Ingrid Adamson	First draft
1.0	19/09/13	Ingrid Adamson	Comments from Deb Miller, A/ED OSM
1.1	24/09/13	Ingrid Adamson	Comments from SW AETR Steering Committee
2.1.2	03/10/13	Laura Johnson	Update
1.3	20/10/13	Dr Leanne Geppert	Update

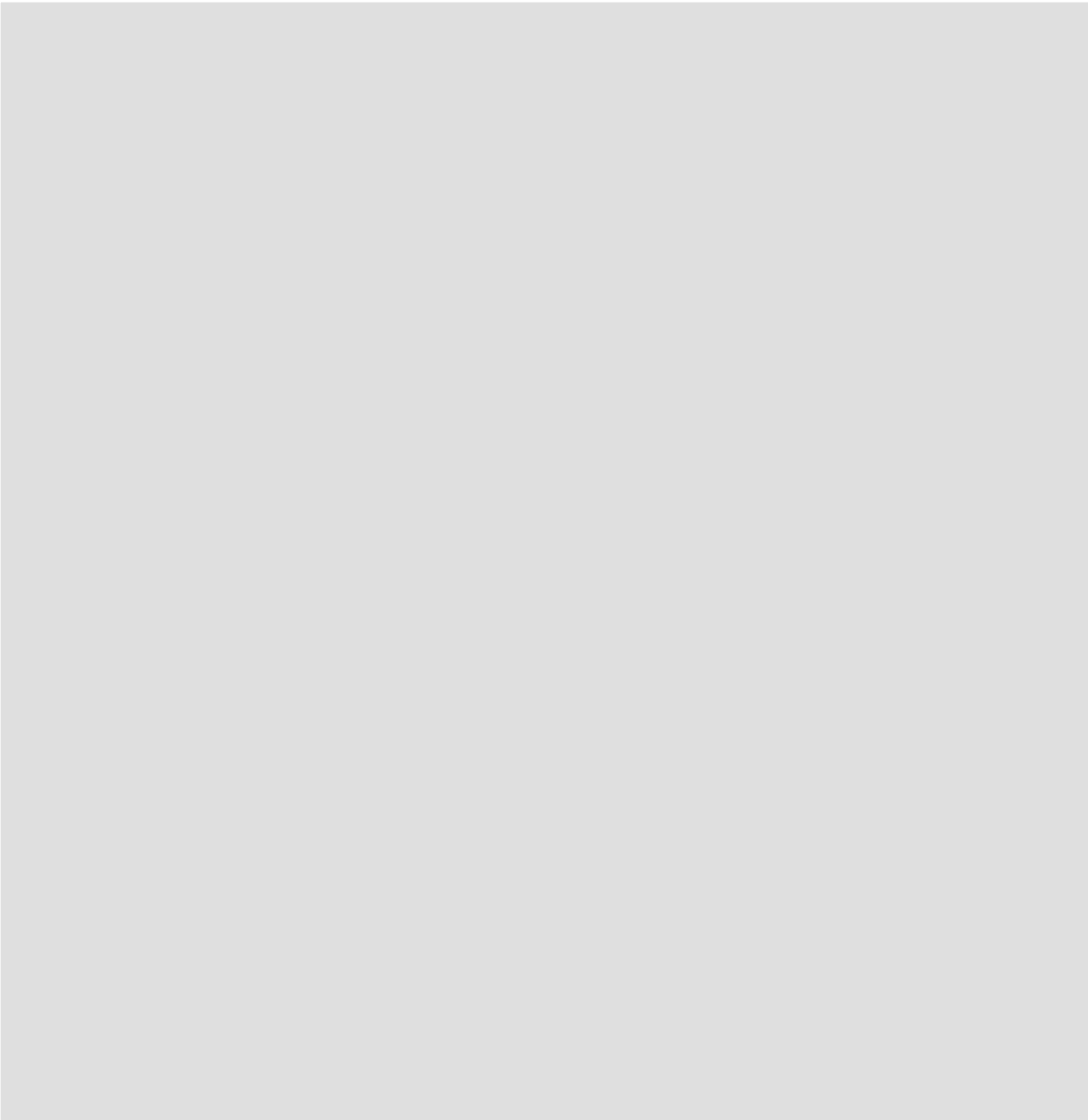
Previous versions should be recorded and available for audit.

DRAFT

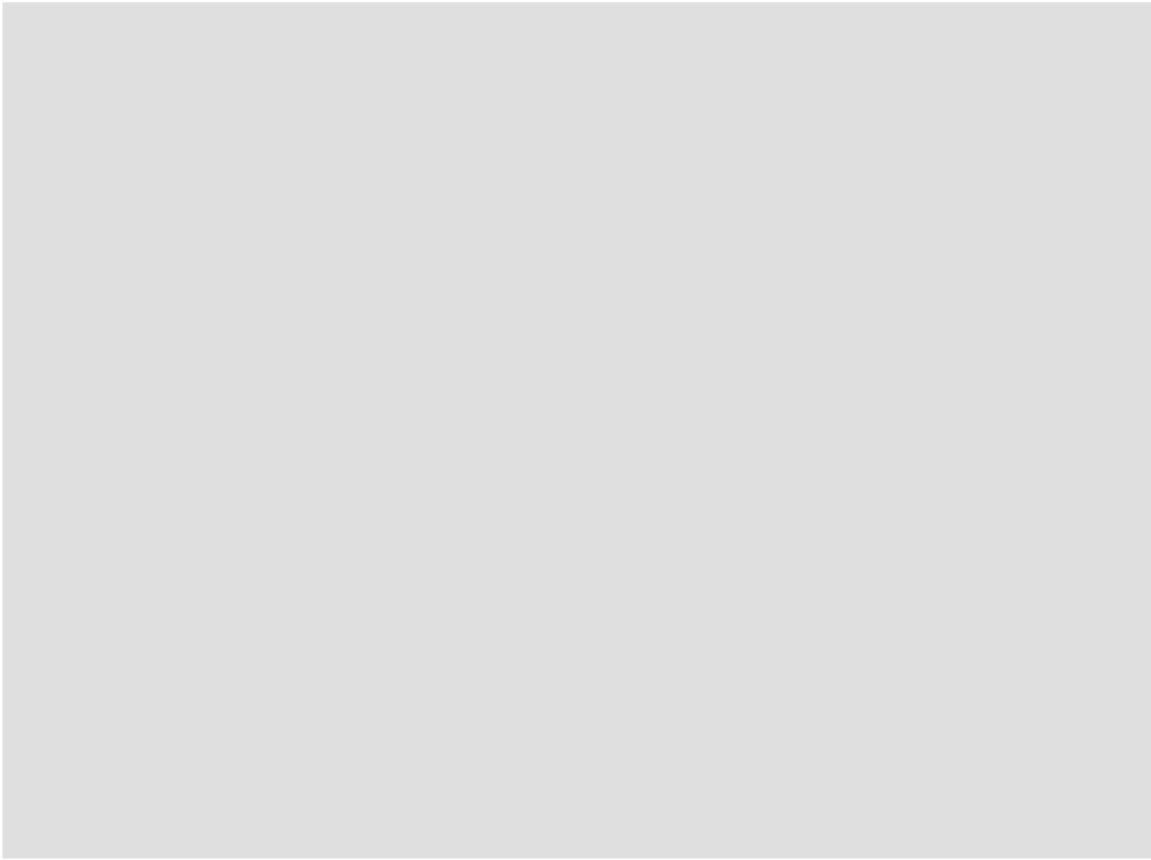
Barrett Adolescent Centre
- Transition Team -



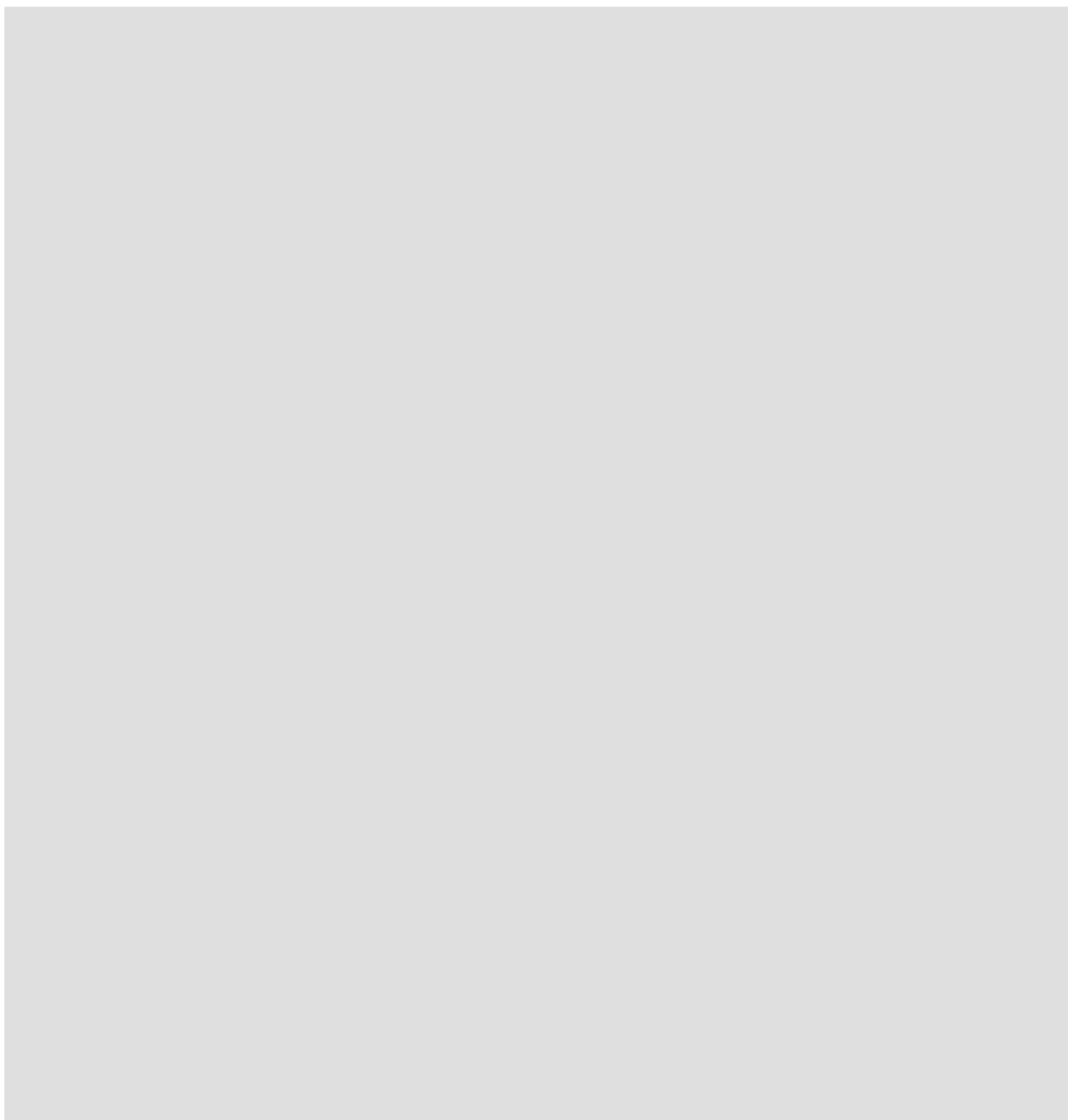
Barrett Adolescent Centre
- Transition Team -



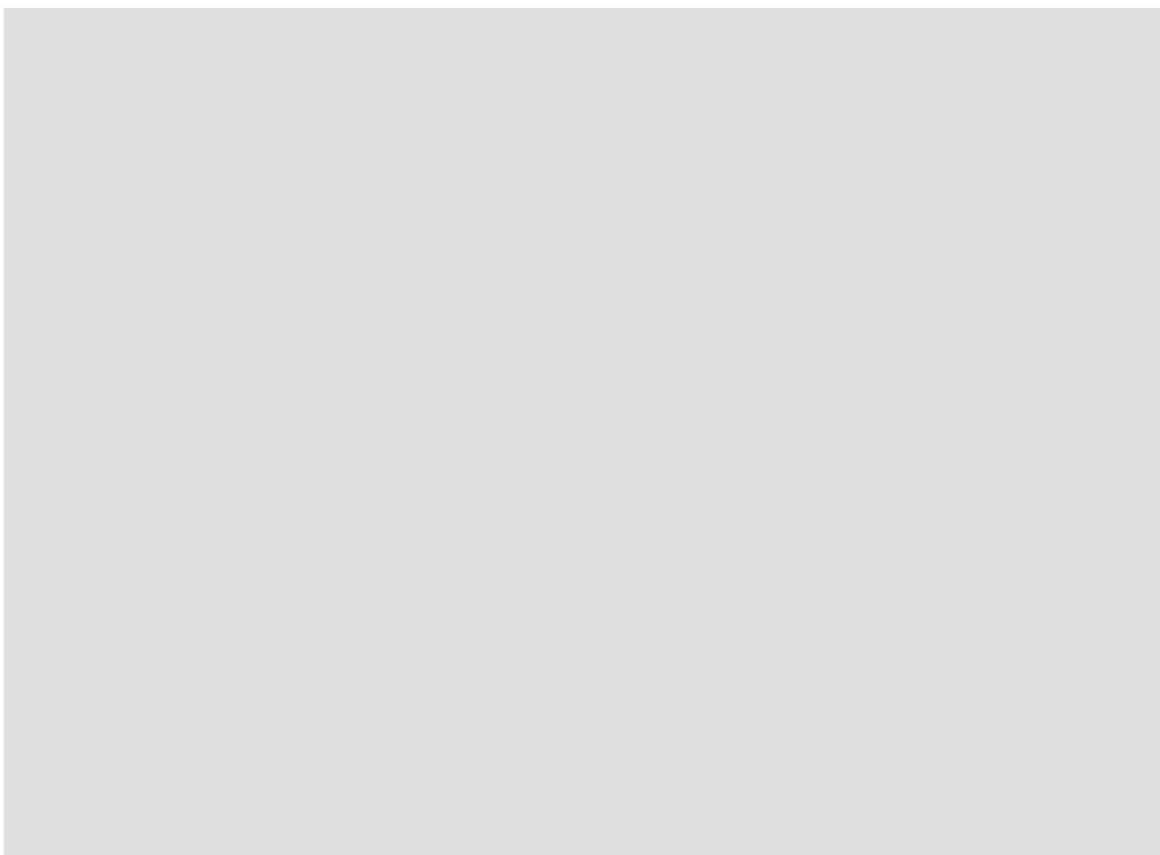
Barrett Adolescent Centre
- Transition Team -



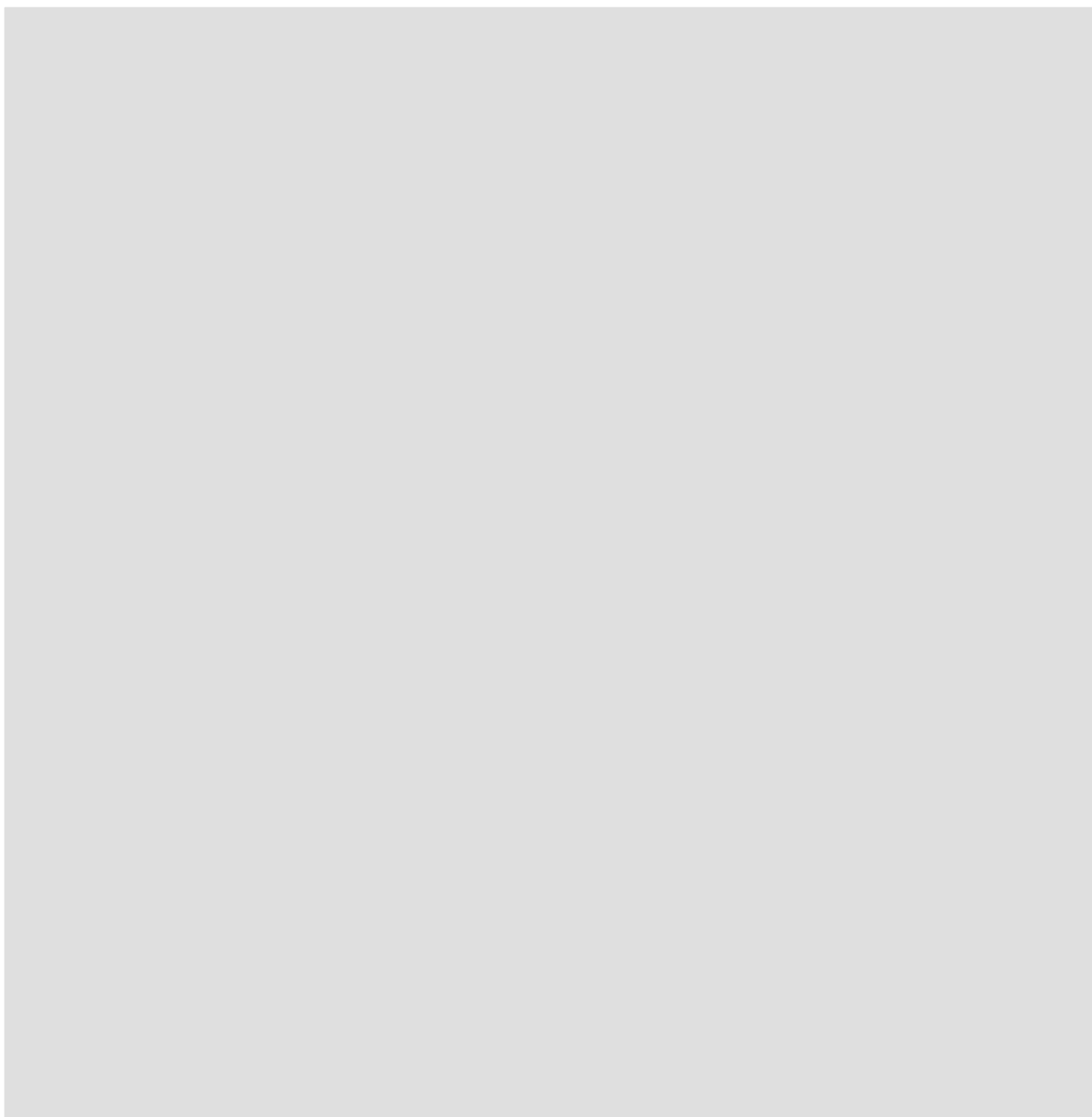
Barrett Adolescent Centre
- Transition Team -



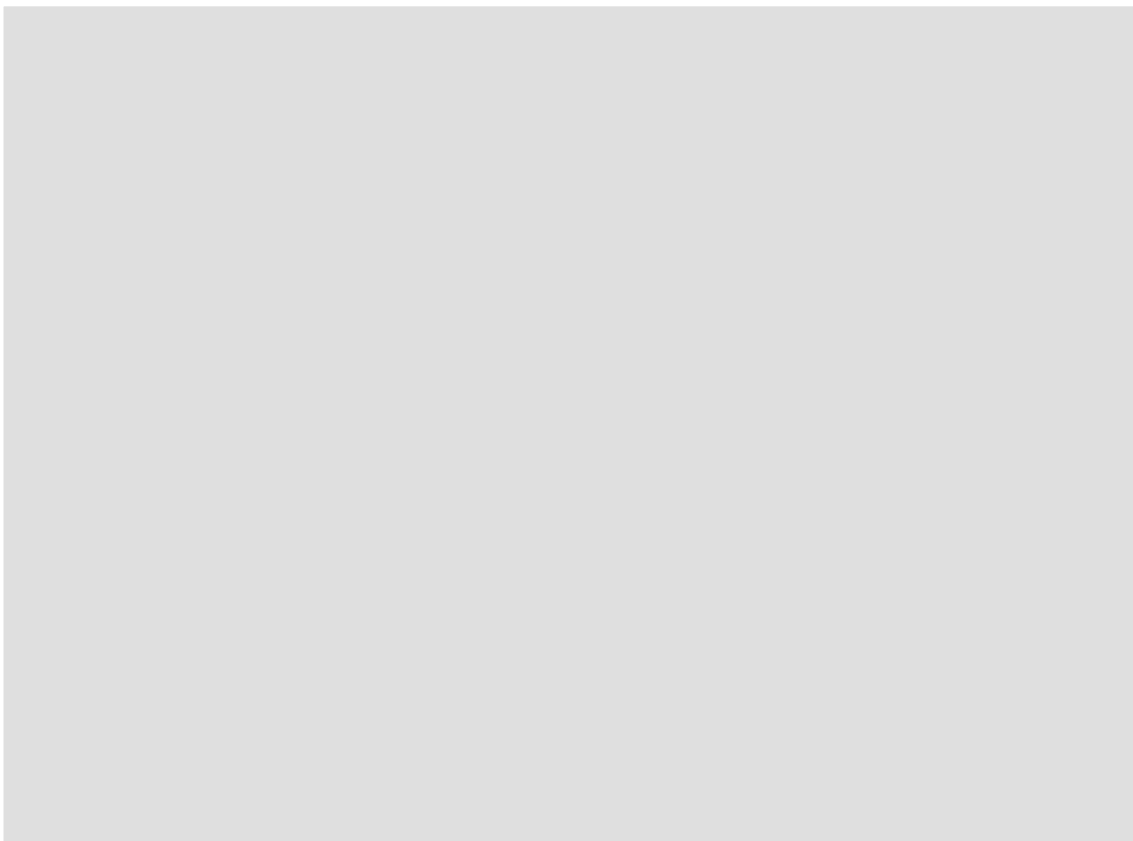
Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



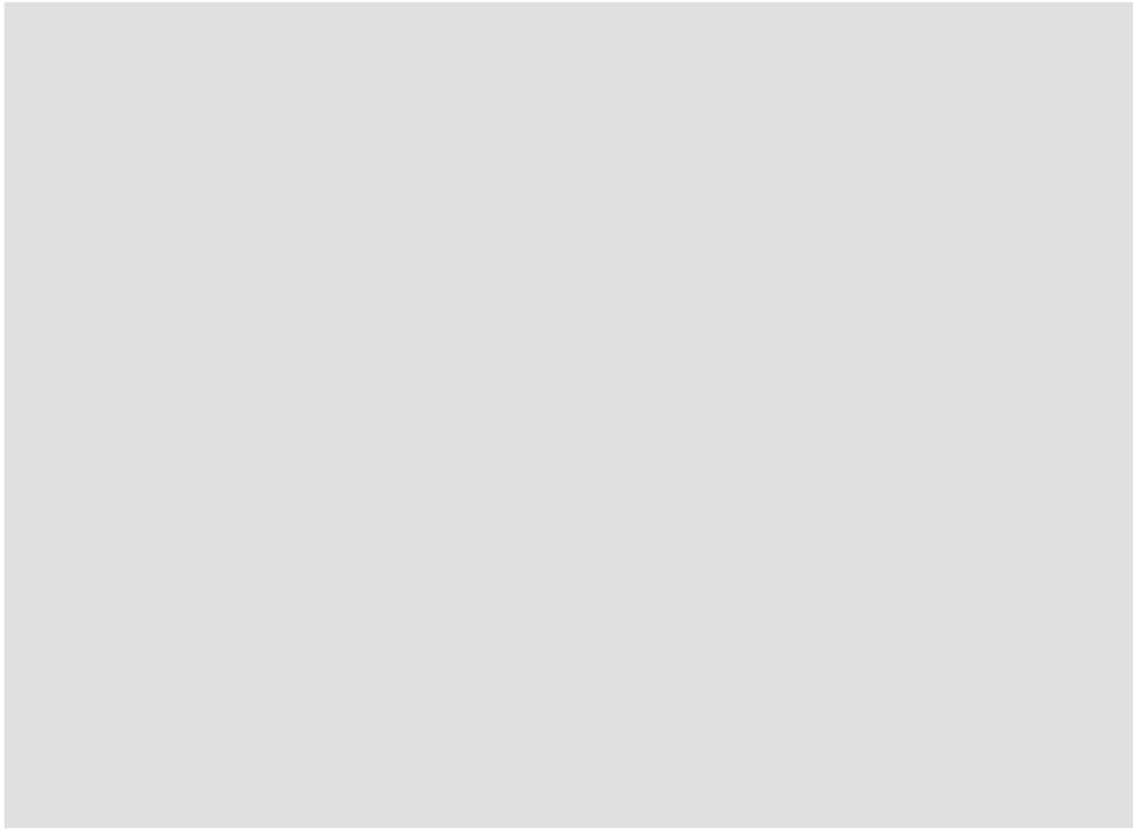
Barrett Adolescent Centre
- Transition Team -



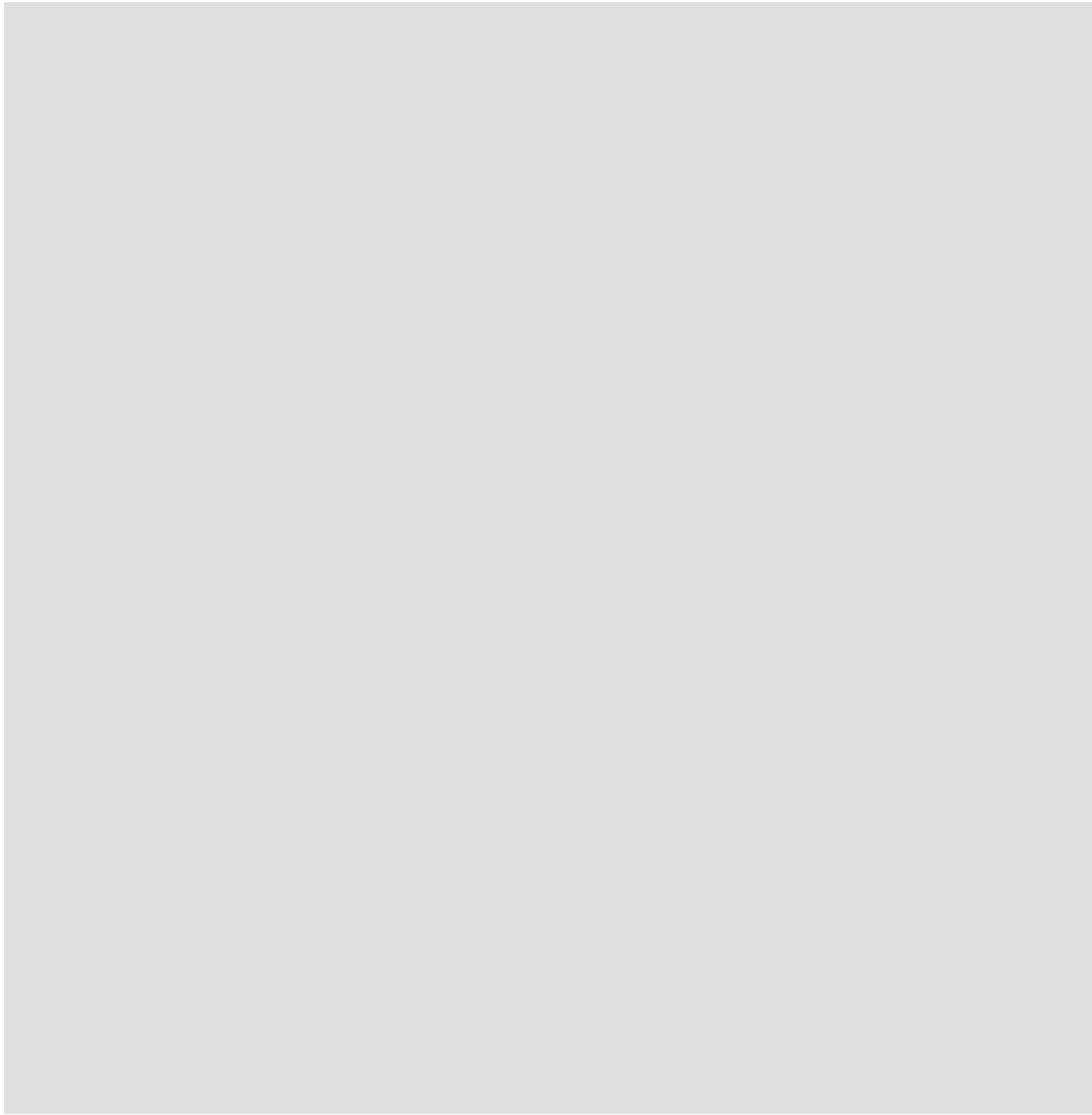
Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



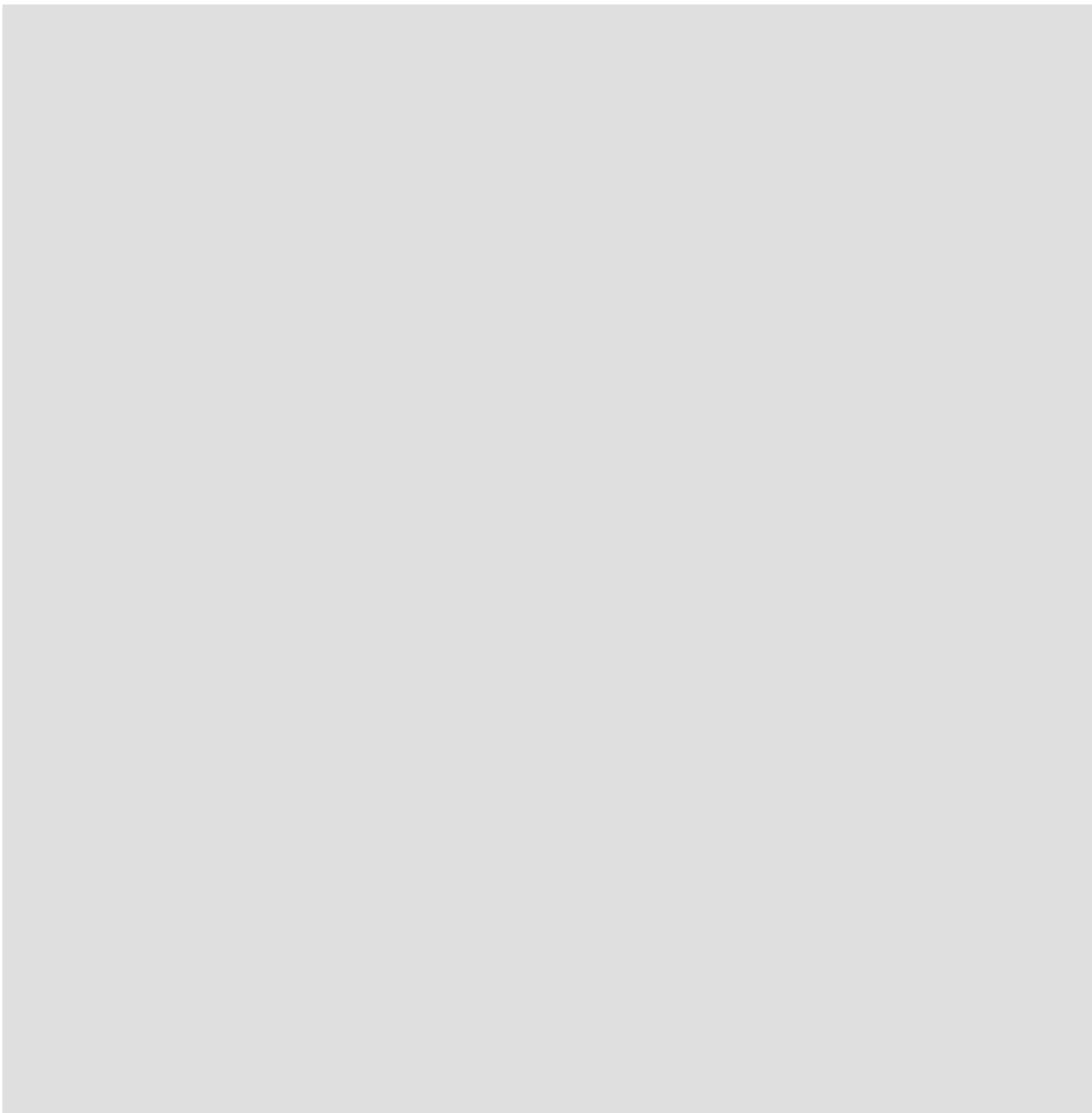
Barrett Adolescent Centre
- Transition Team -



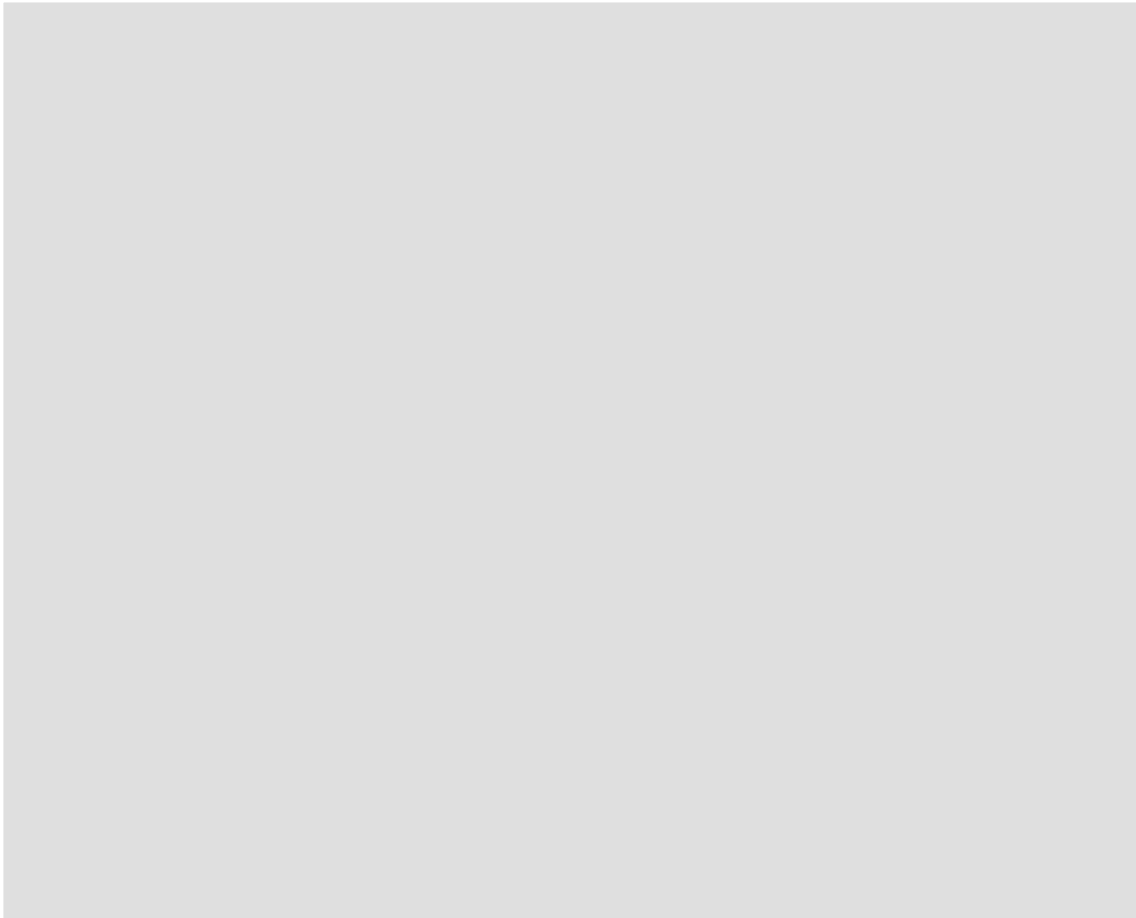
Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



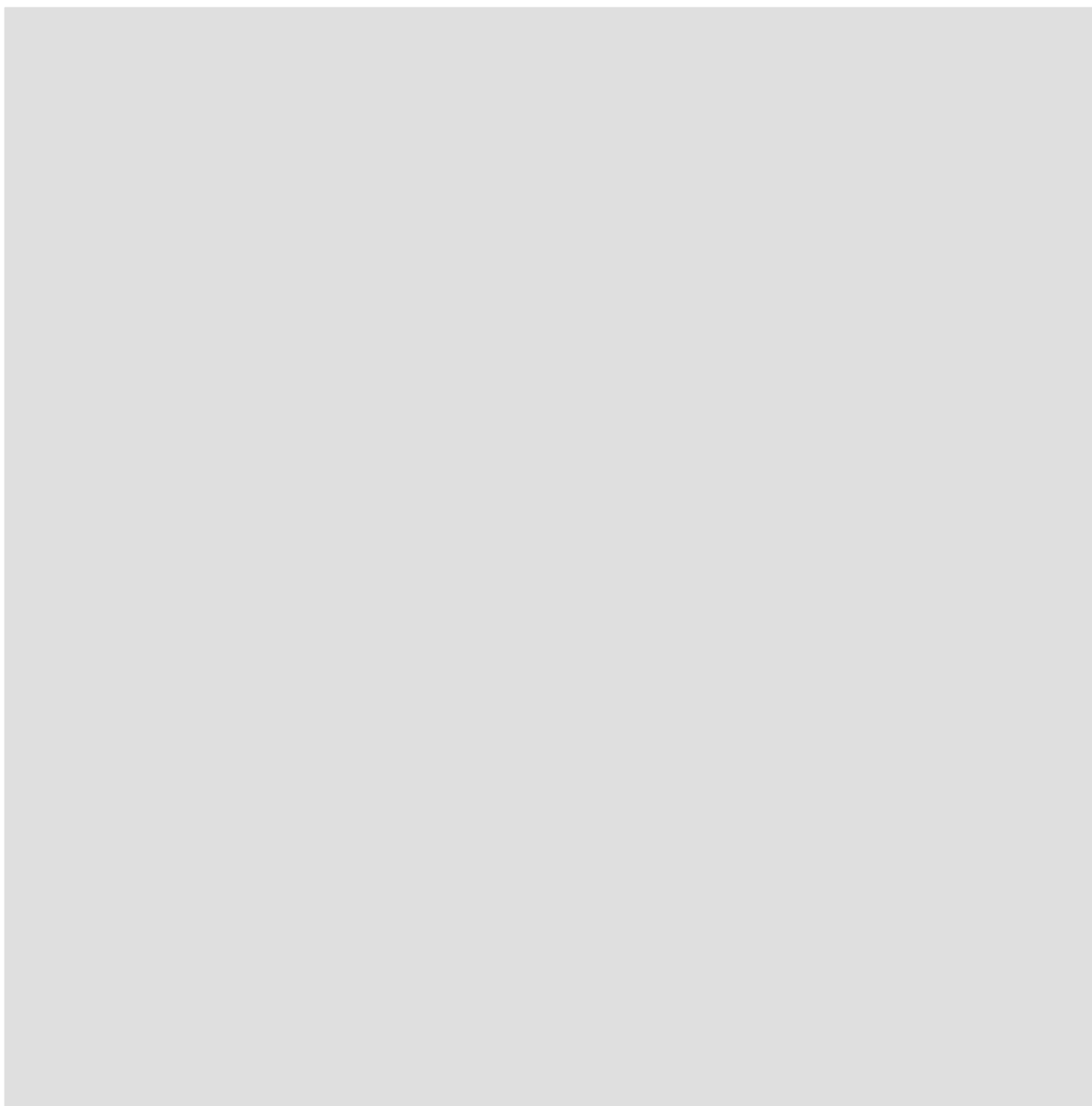
Barrett Adolescent Centre
- Transition Team -



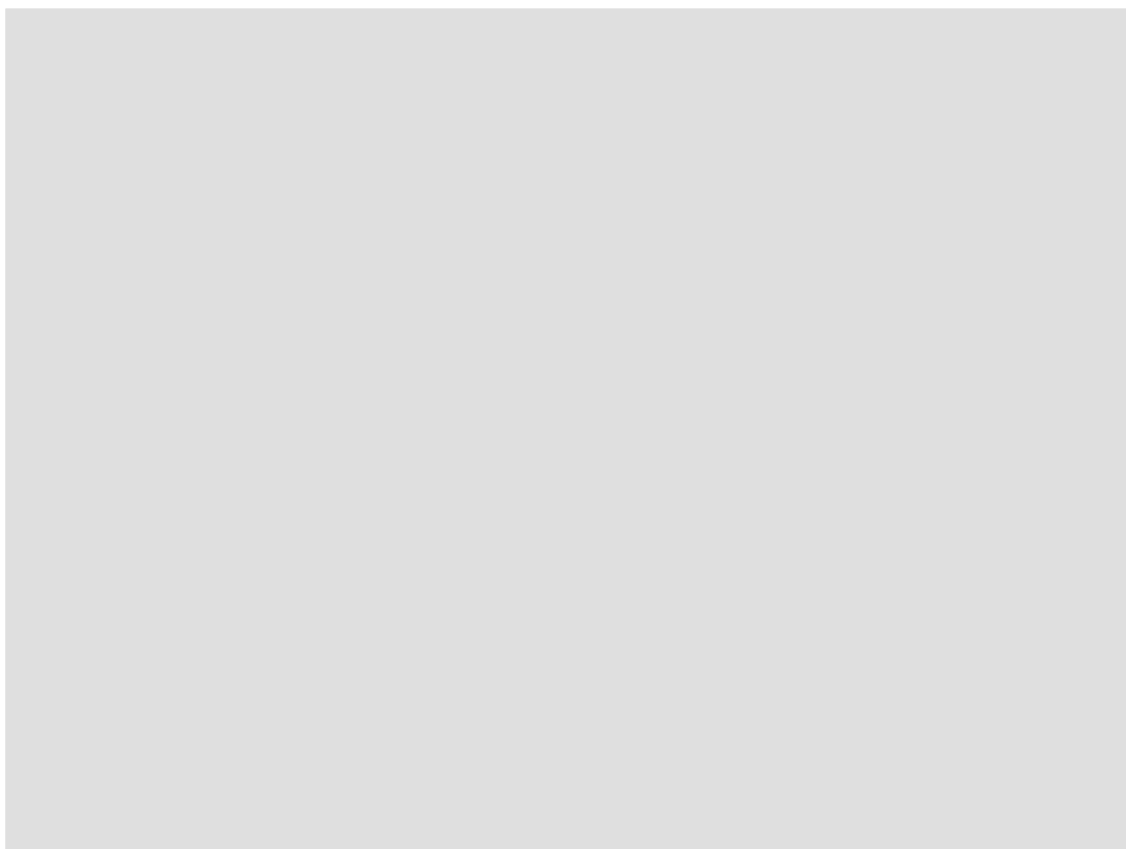
Barrett Adolescent Centre
- Transition Team -



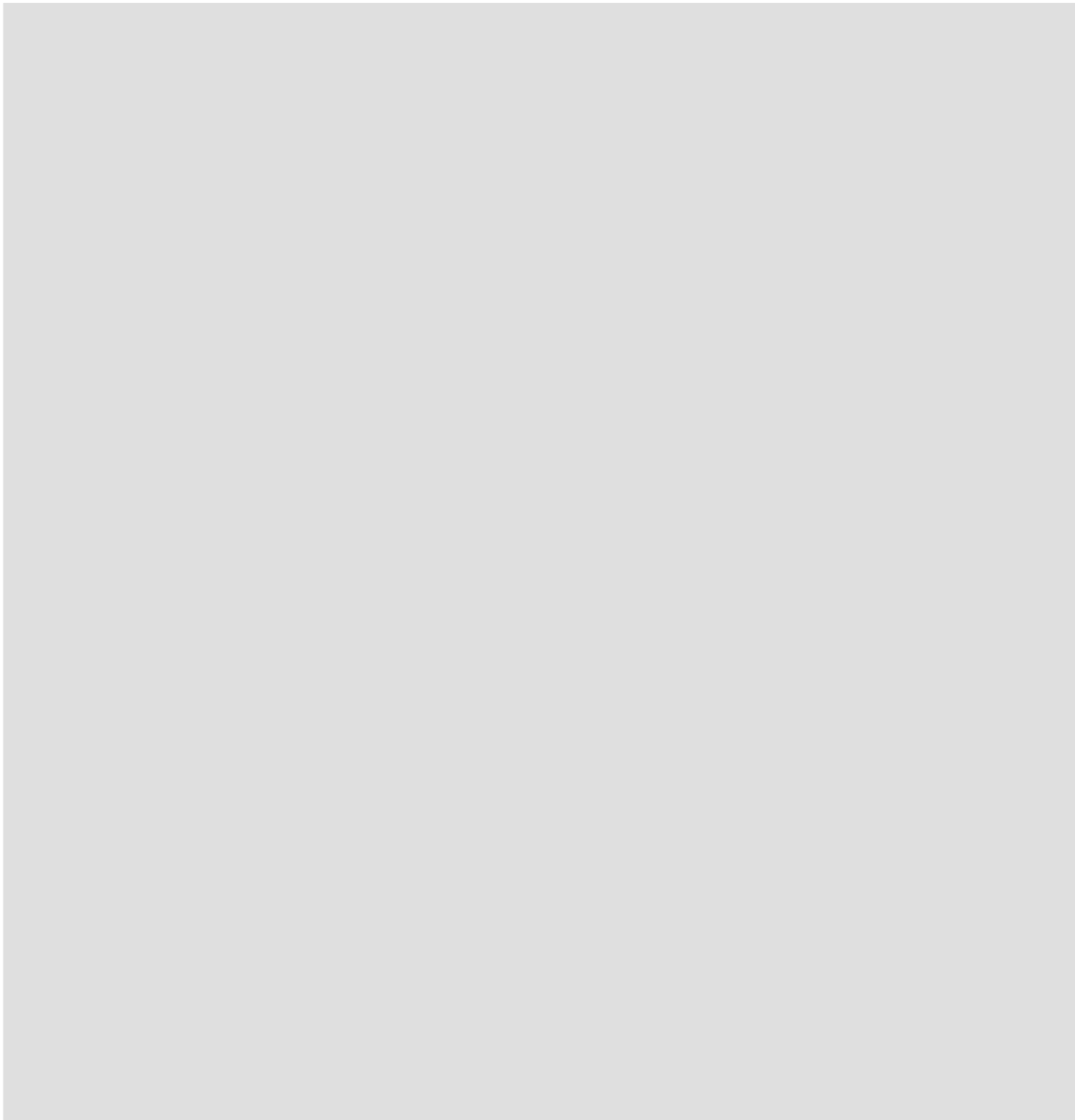
Barrett Adolescent Centre
- Transition Team -



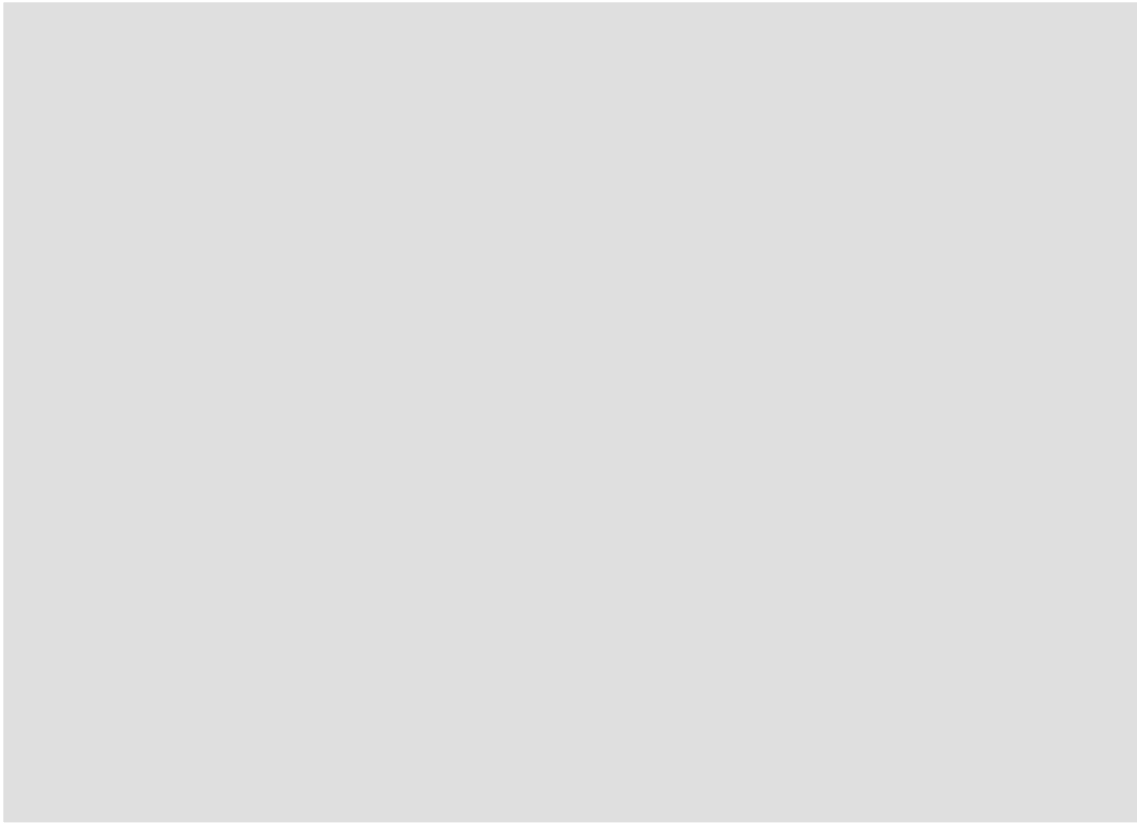
Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



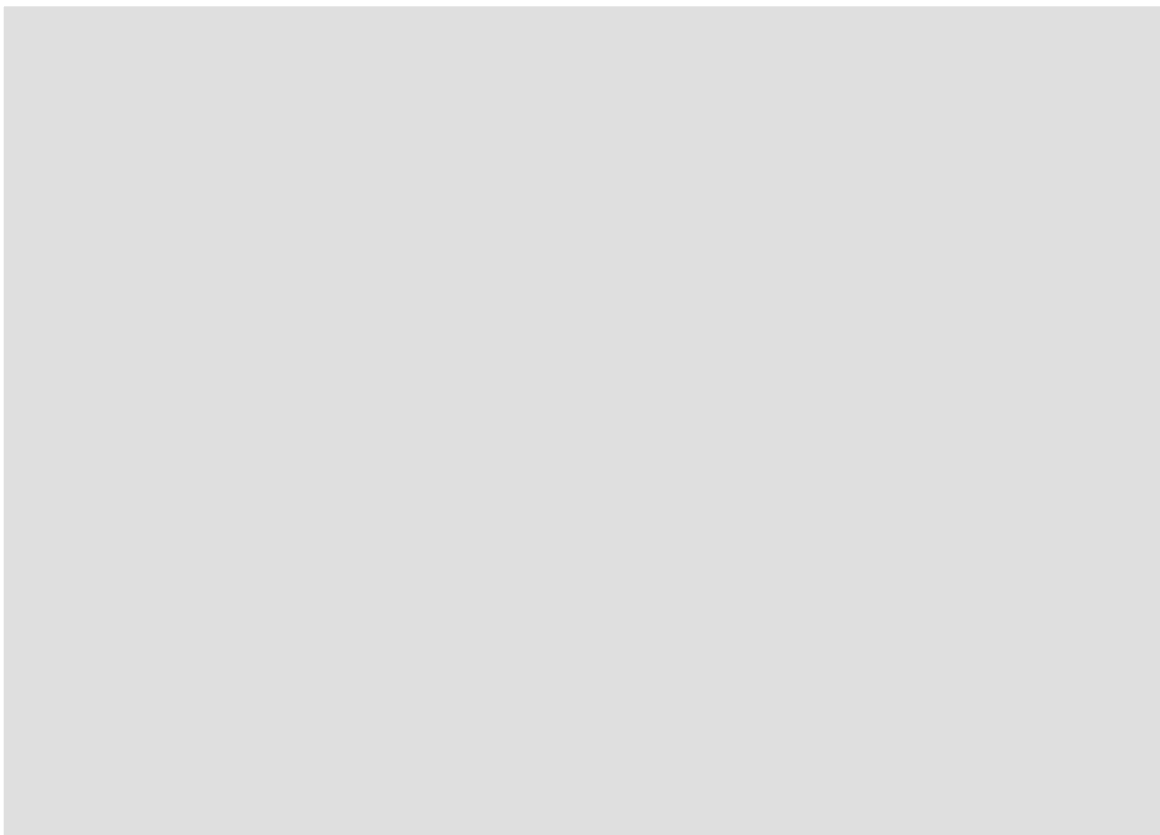
Barrett Adolescent Centre
- Transition Team -



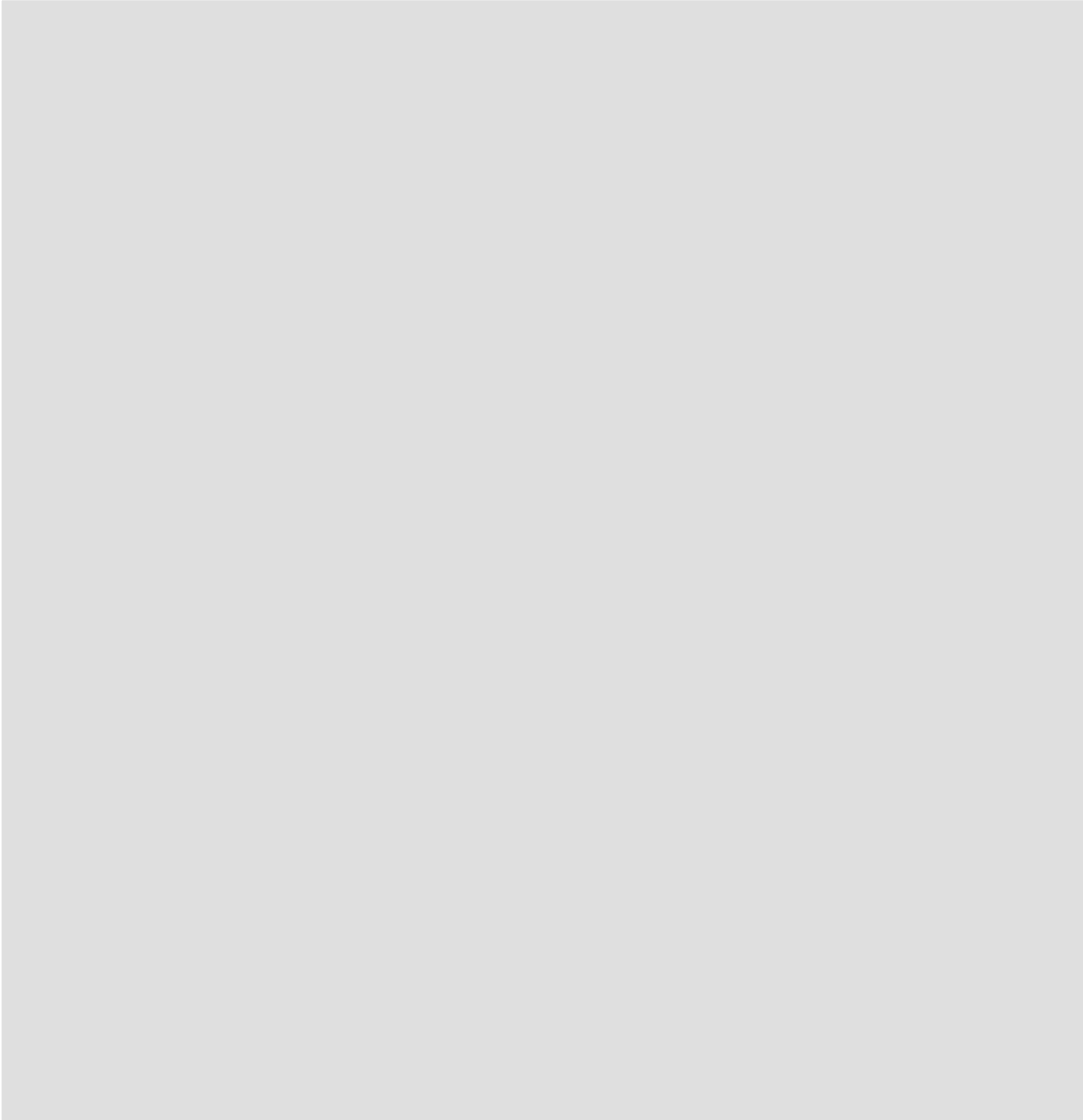
Barrett Adolescent Centre
- Transition Team -



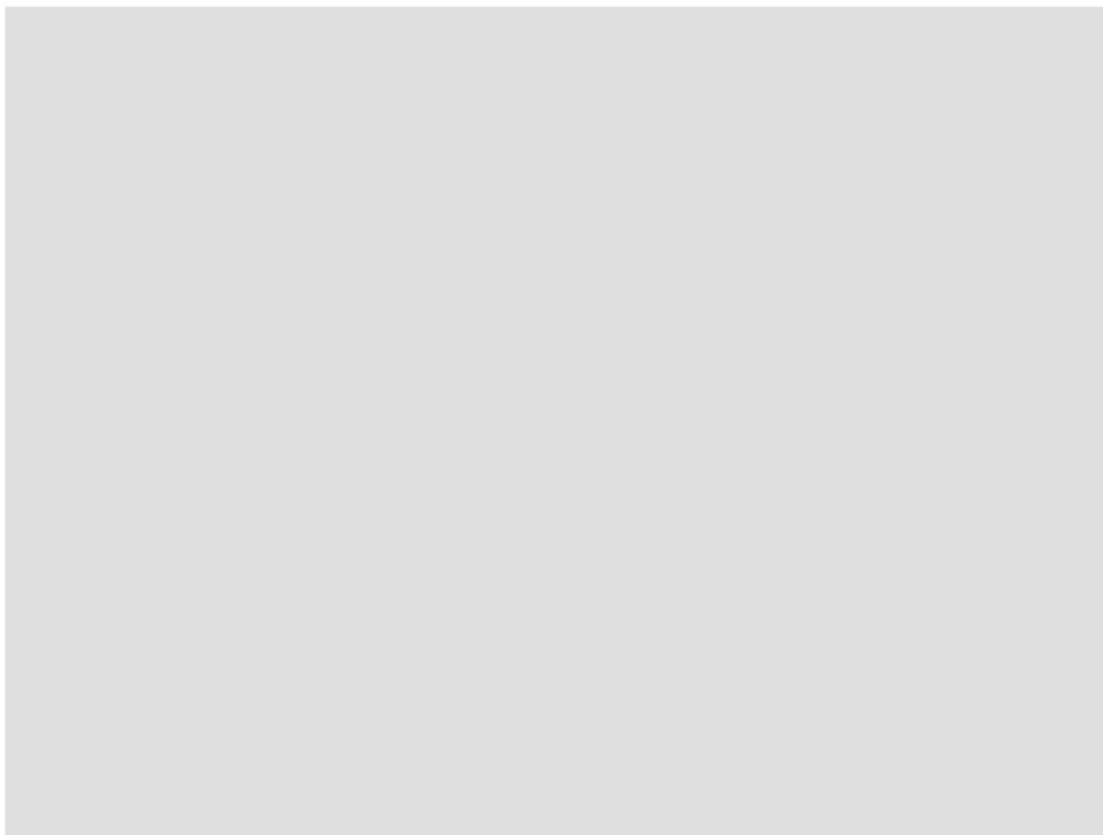
Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



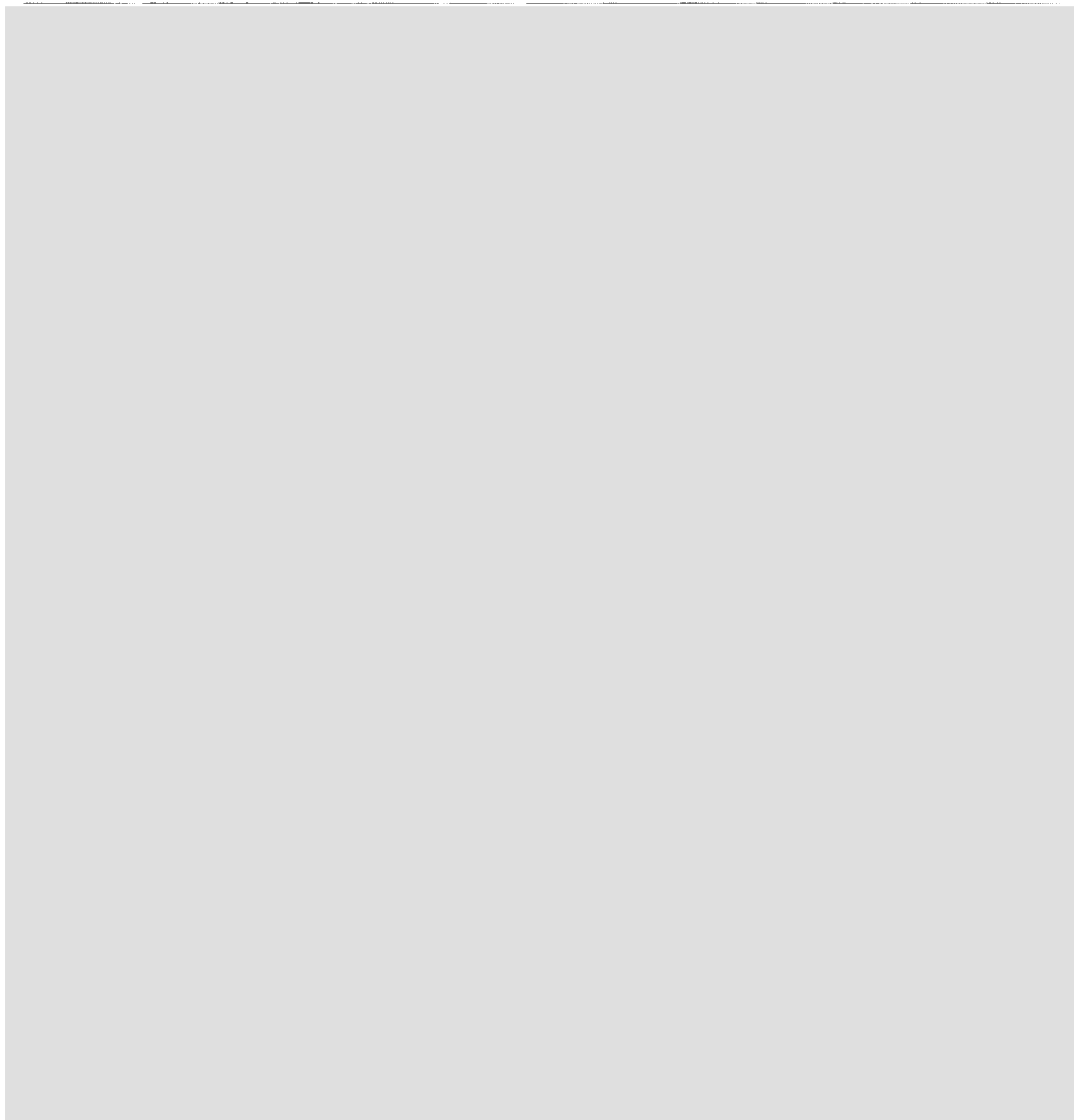
Barrett Adolescent Centre
- Transition Team -



On

OU

Barrett Adolescent Centre
- Transition Team -



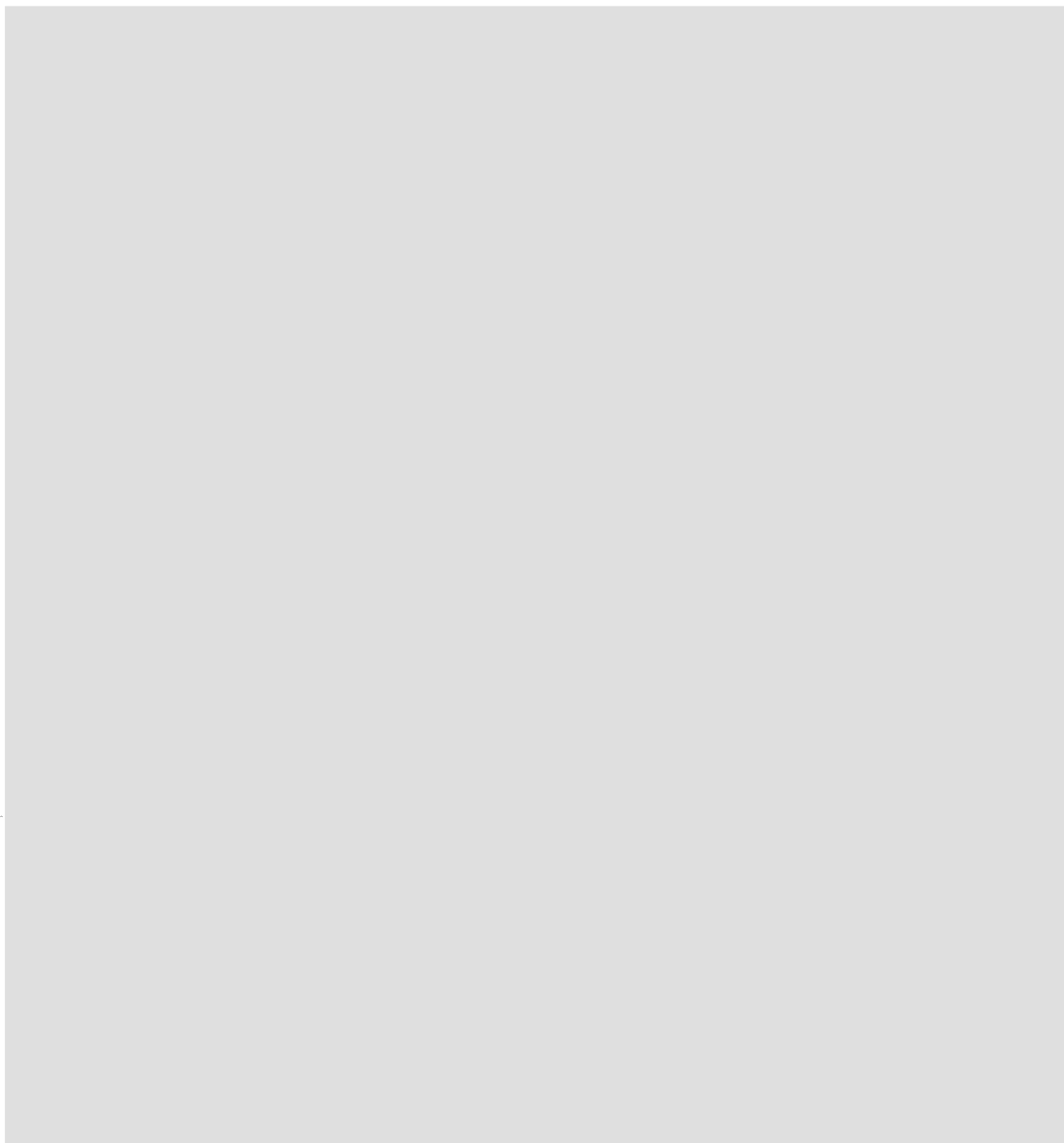
Barrett Adolescent Centre
- Transition Team -



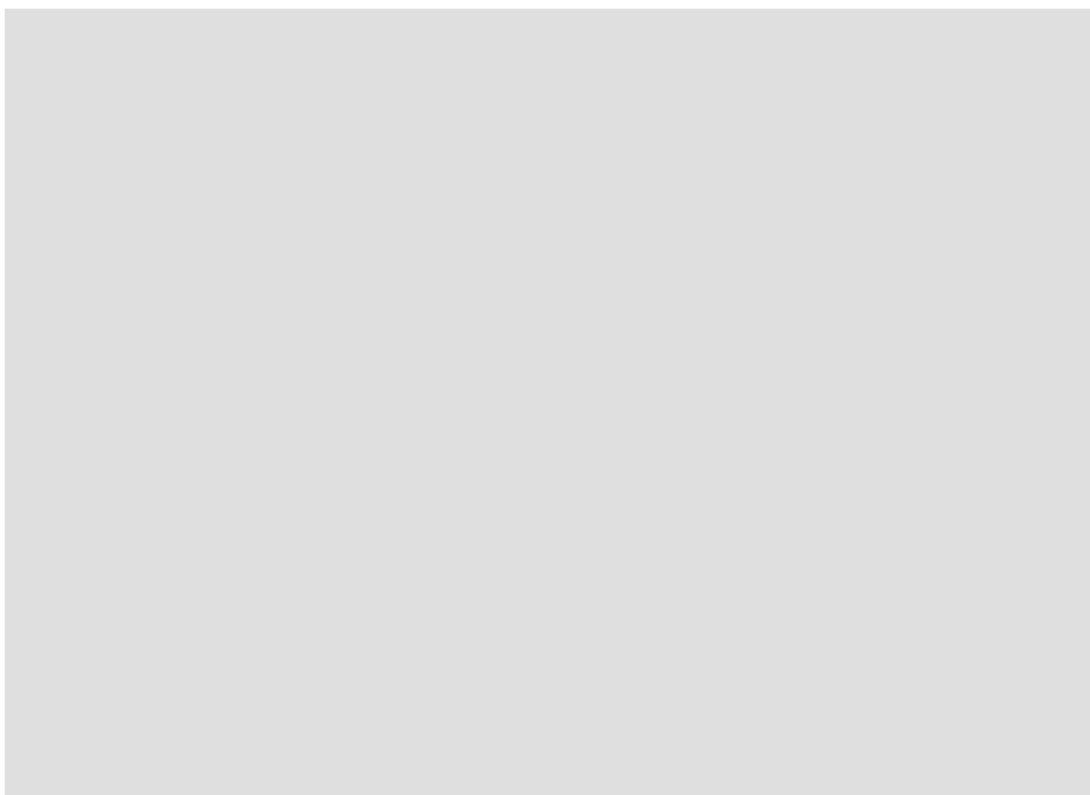
03

03

Barrett Adolescent Centre
- Transition Team -



Barrett Adolescent Centre
- Transition Team -



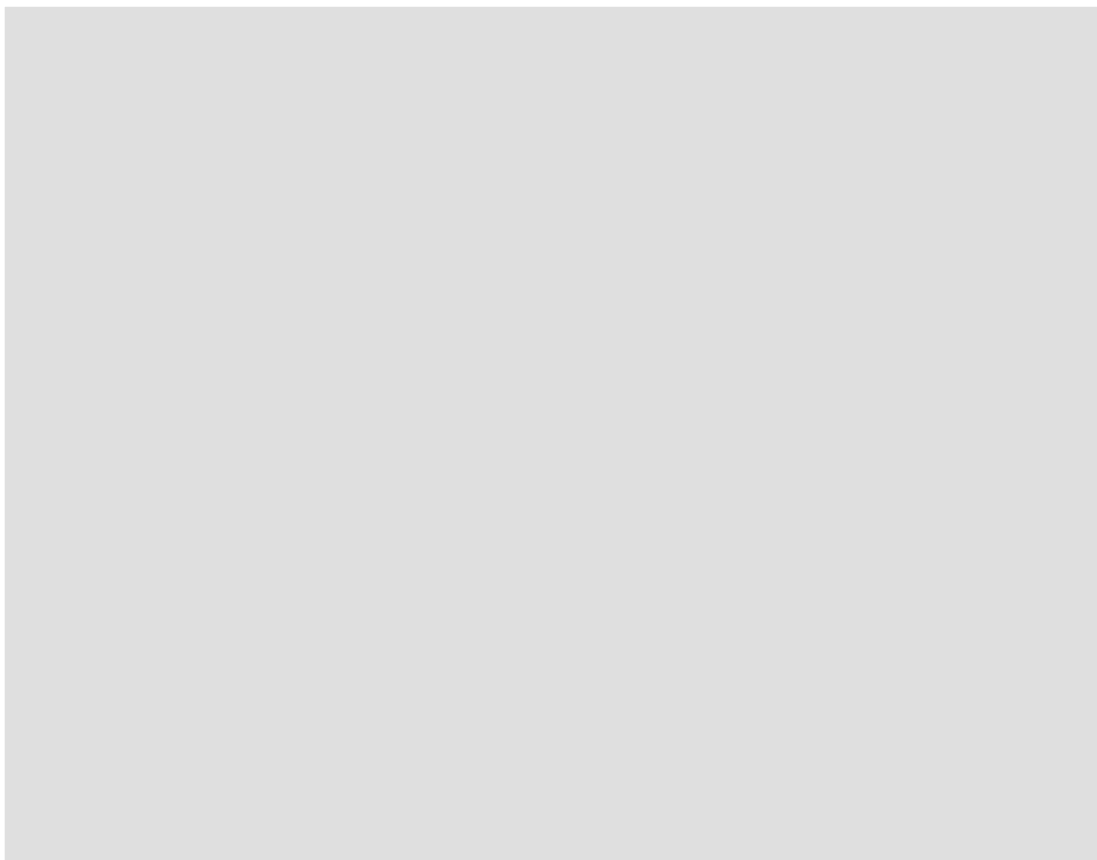
05

06

Barrett Adolescent Centre
- Transition Team -



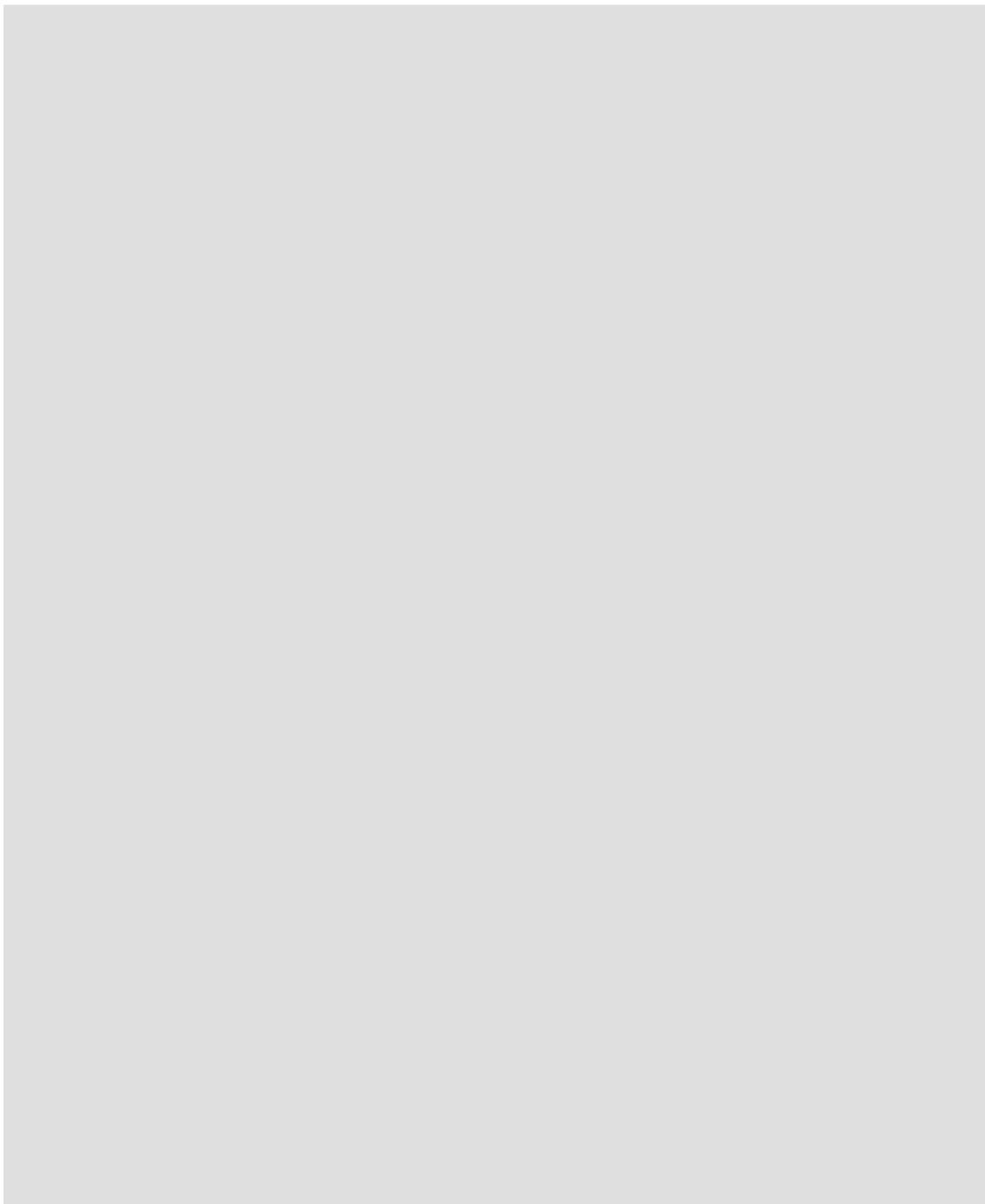
Barrett Adolescent Centre
- Transition Team -



9

9

Barrett Adolescent Centre
- Transition Team -



West Moreton Hospital and Health Service BAC Clinical Care Transition Panel

Date	Time	Young Person	Other Stakeholders Attending
Tuesday 15 October 2013	0930-1130	[Redacted]	[Redacted] to link in
Wednesday 16 October 2013	1300-1500	[Redacted]	
Wednesday 23 October 2013	1300-1500	[Redacted]	
Tuesday 29 October 2013	0930-1130	[Redacted]	
Wednesday 30 October 2013	1300-1500	[Redacted]	
Tuesday 12 November <i>Waitlist</i>	930-1130	[Redacted]	
Thursday 14 November	0930-1100	[Redacted]	
Wednesday 20 November	1300-1500	[Redacted]	
Tuesday 26 November	0930-1100	[Redacted]	
Wednesday 27 November	1300-1500	Follow up as required	

Venue:

BAC Conference Room

Attendees:

A/Clinical Director, BAC

A/Clinical Nurse Consultant, BAC

Clinical Liaison, BAC

Occupational Therapist, BAC

Social Worker, BAC

Representative, BAC School

Secretariat:

Project Officer, MH&SS, WMHHS

From: Laura Johnson
Sent: 25 Oct 2013 08:16:20 +1000
To: Geppert, Leanne;Clayworth, Vanessa
Subject: Re: Community Access Point and HASP

Hi Vanessa,

I have looked at the criteria for HASP and you have to be 18 and be eligible for the department of housing. I will speak with the Service Integration Coordinator just to confirm that option is out.

I am still trying to find out more information about Community Access Point.

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 10/25/2013 at 7:42 am, <[REDACTED]> wrote:
Hi Laura,

[REDACTED]

Thank you for your time,

Vanessa

From: Laura Johnson
Sent: 5 Nov 2013 07:57:11 +1000
To: Leanne Geppert; Anne Brennan
Cc: Elisabeth Hoehn
Subject: Re: BAC and DChS

Hi

I will follow up with Kathy and see if she is available.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 11/4/2013 at 9:10 pm, [REDACTED] > wrote:

Hi Anne

good plan

I think the time may not allow it now, but we probably should have invited Kathy Erskine-Wise to the mtg also (she does the disability component from DCCSDS)

Laura, maybe you could see if Kathy is free to dial in to the mtg with Tammy?

This will then cover both child safety and disability.

thanks, Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

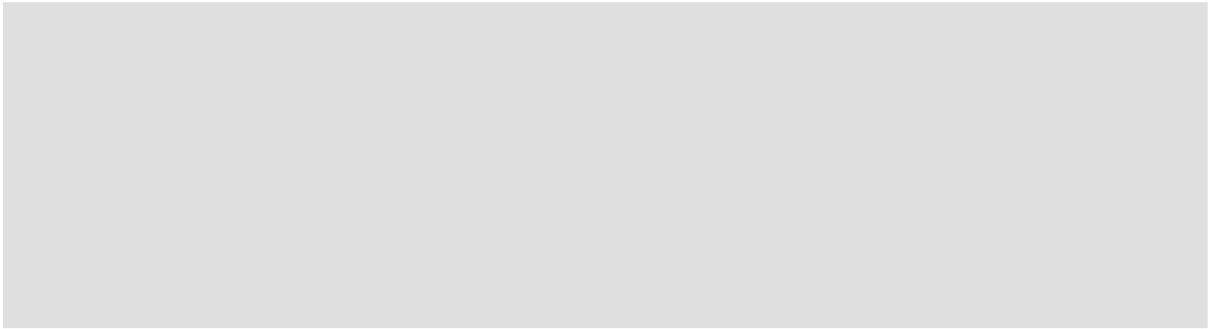
T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Anne Brennan 11/4/2013 8:17 am >>>

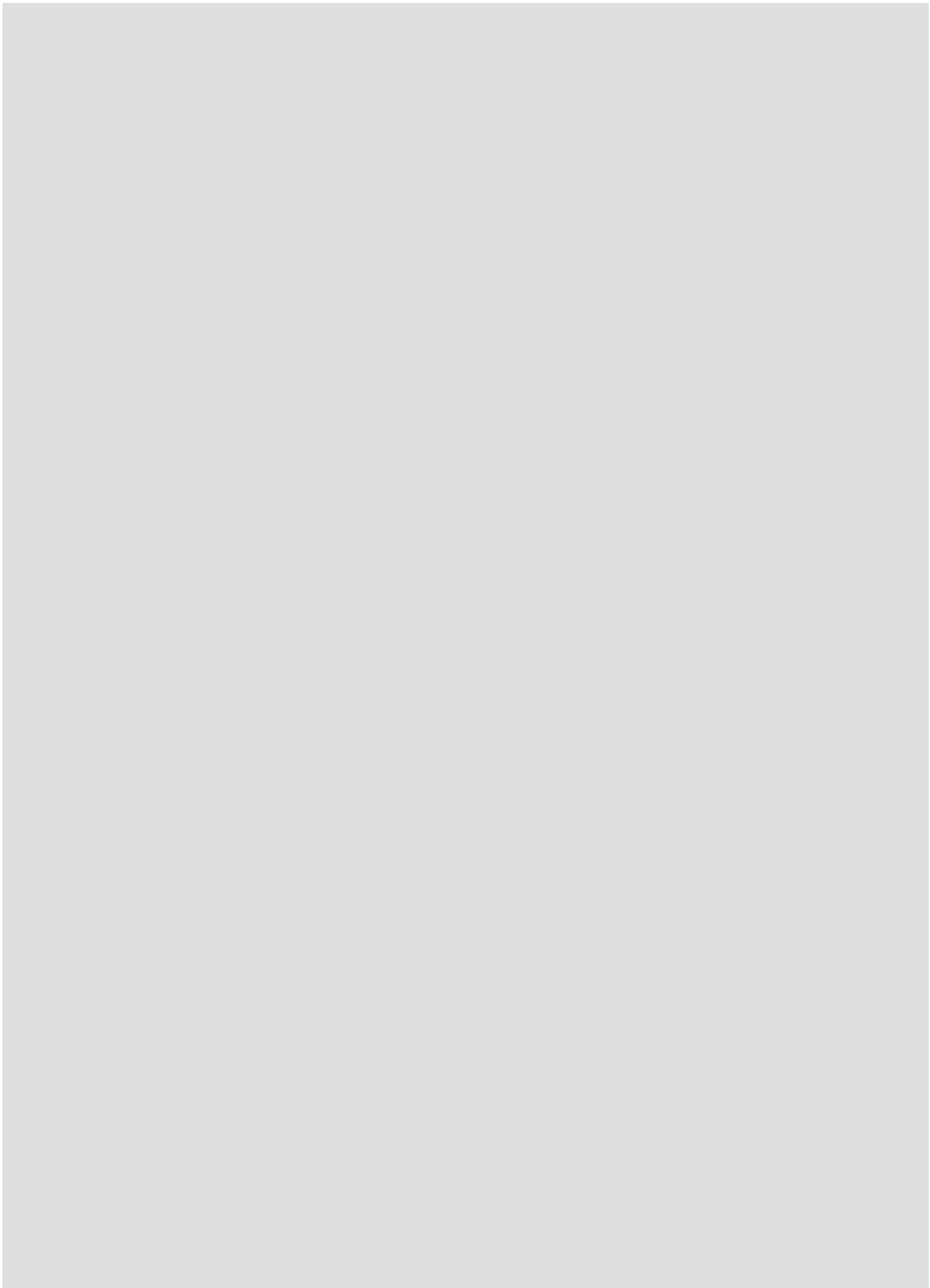
Hi Leanne

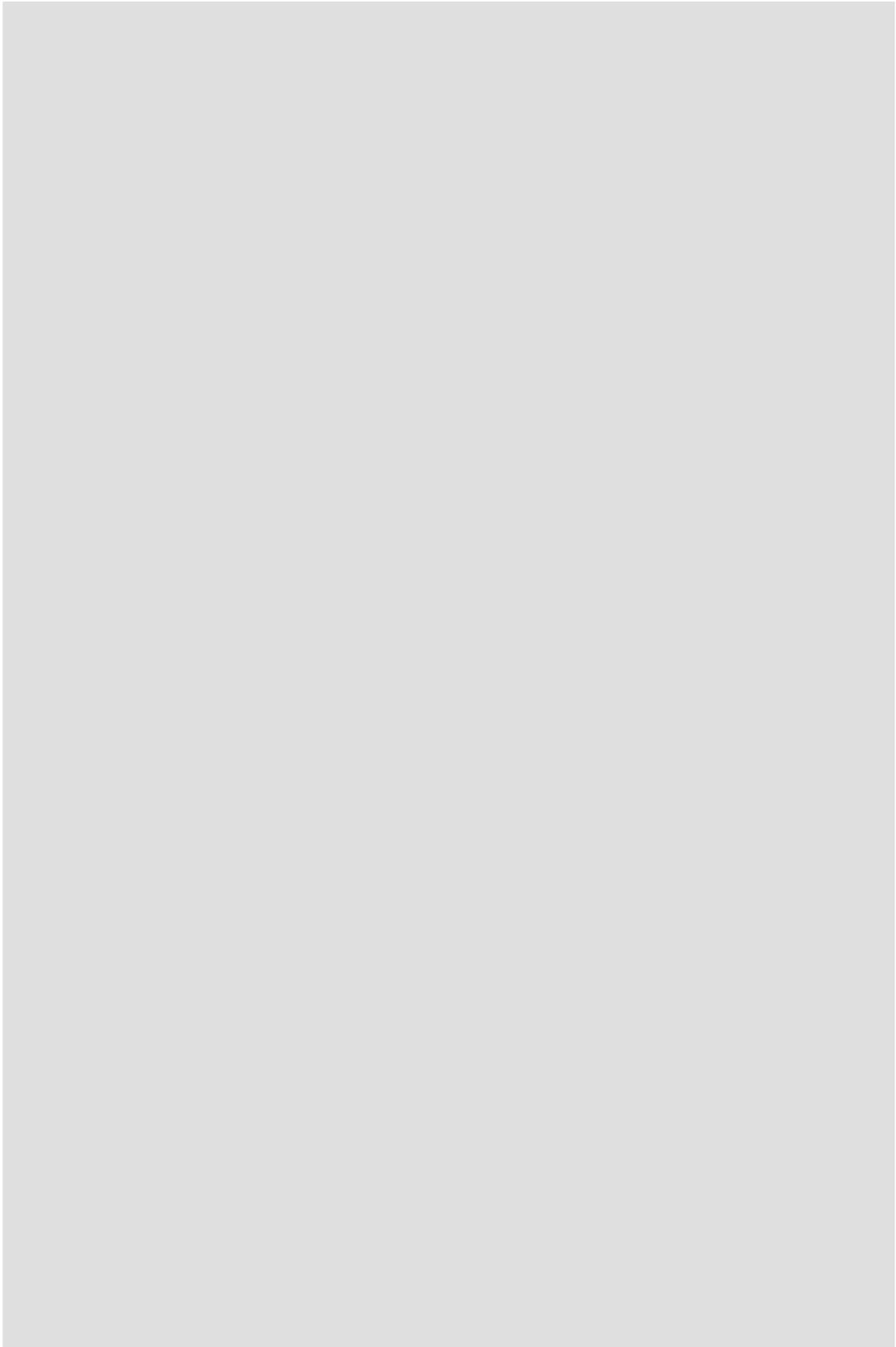


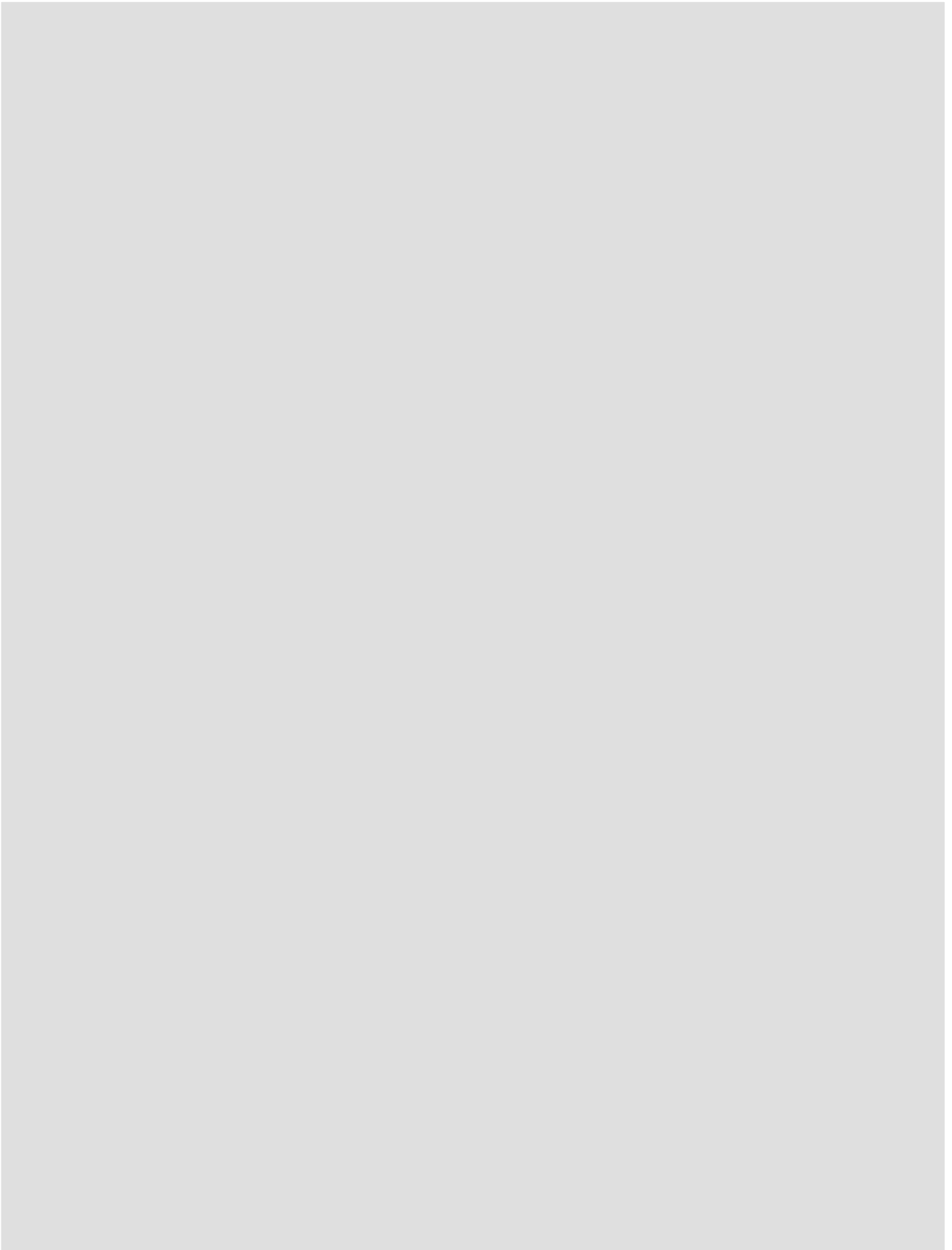
From: Anne Brennan
Sent: 5 Nov 2013 08:05:34 +1000
To: Laura Johnson;Leanne Geppert
Cc: Elisabeth Hoehn
Subject: Re: BAC and DChS

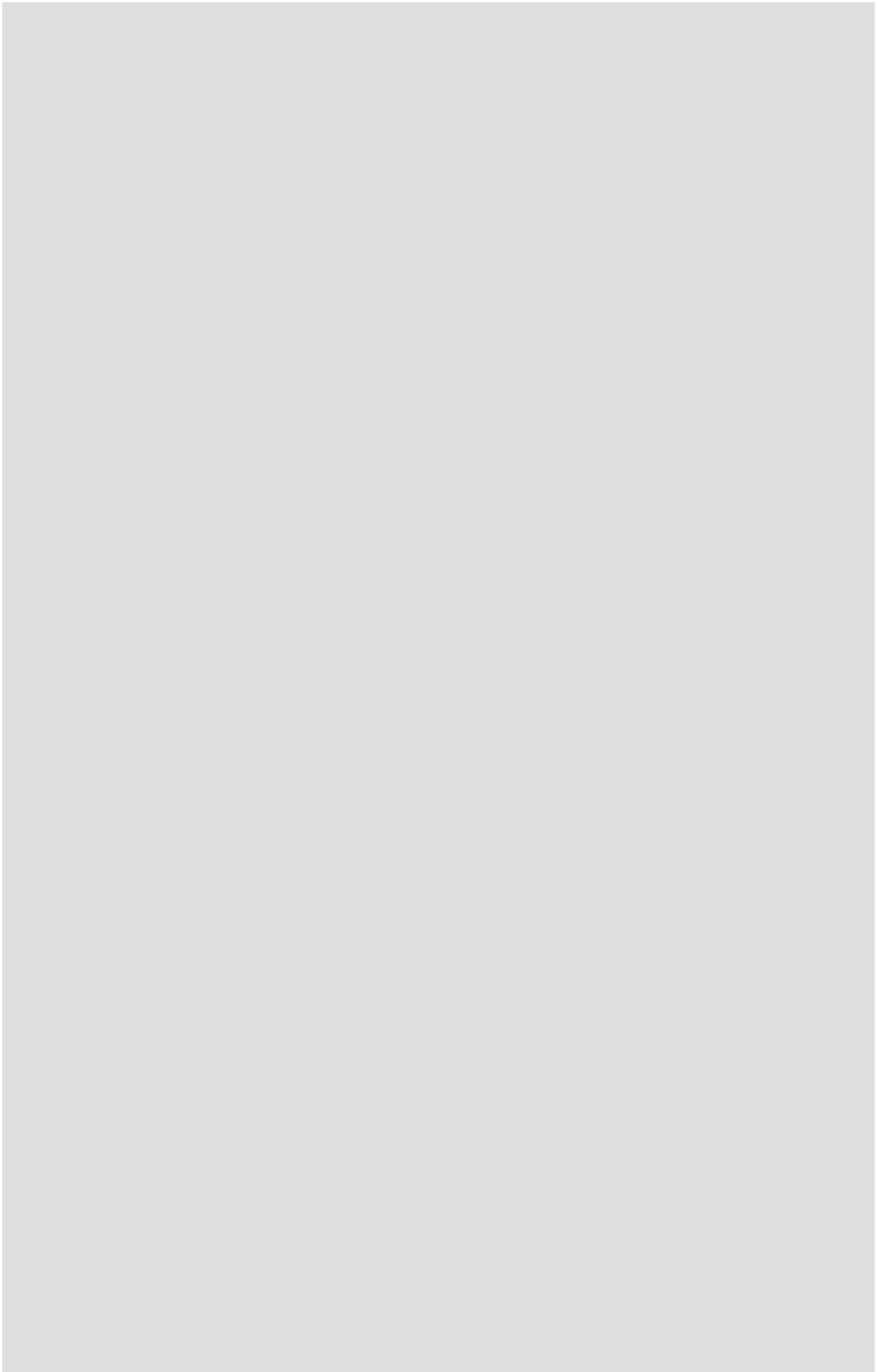
Hi
Do we have any progress on [REDACTED] re [REDACTED]
Anne

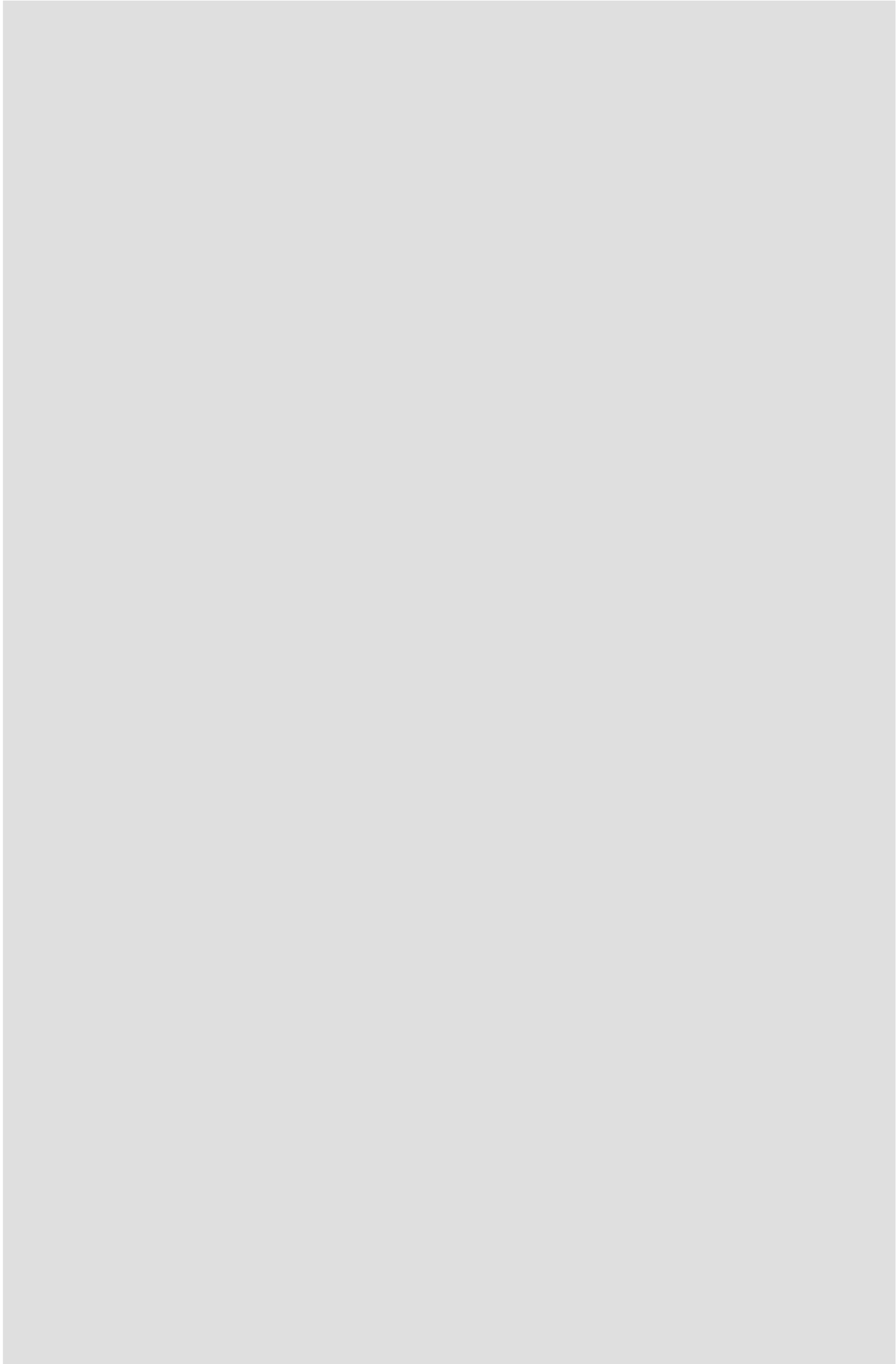


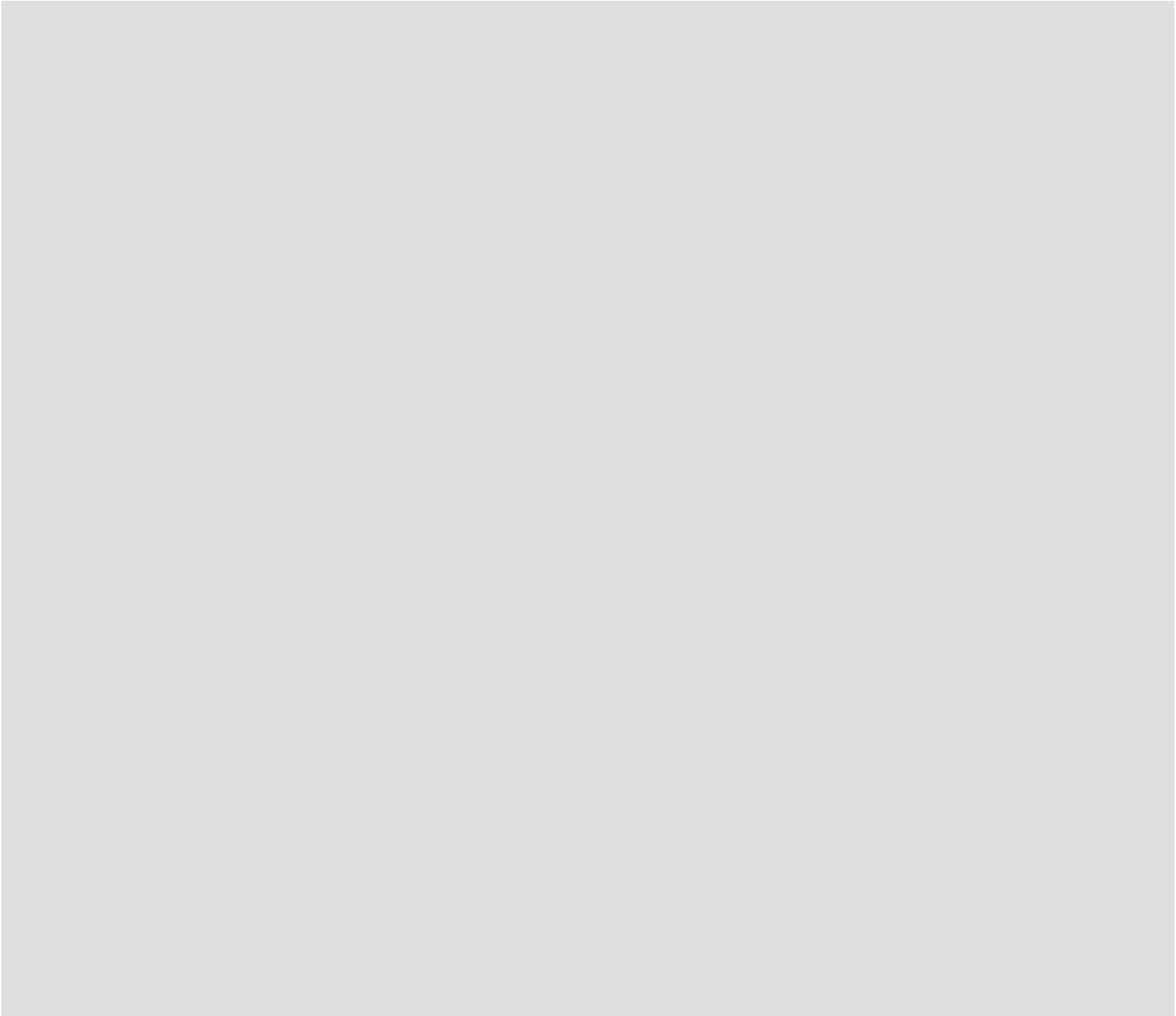


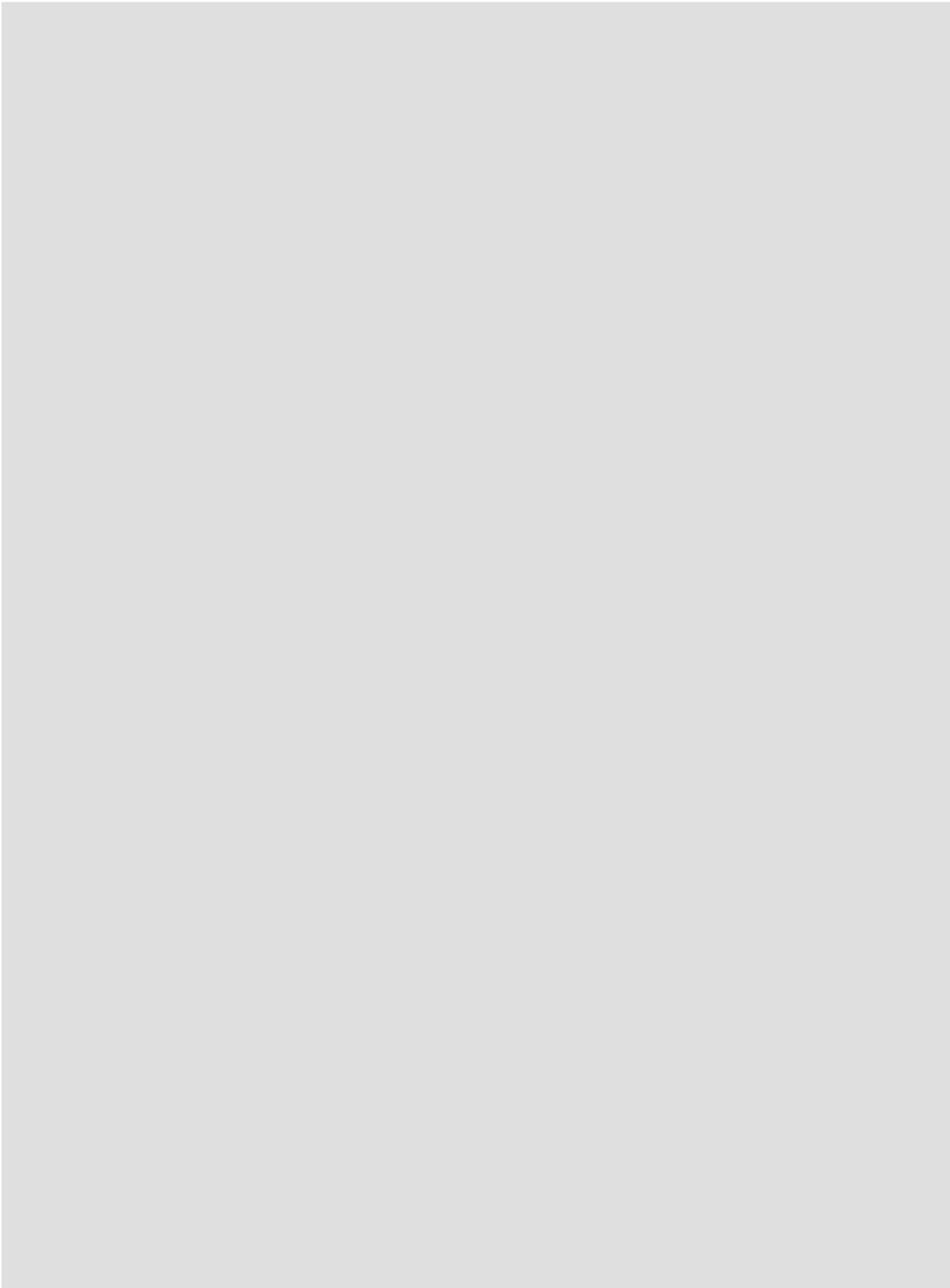












From: Anne Brennan
Sent: 4 Nov 2013 15:36:43 +1000
To: Laura Johnson
Subject: urgent need to involve [REDACTED]

Accom in [REDACTED] will need to be through [REDACTED] How can we advance that??



From: Laura Johnson
Sent: 7 Nov 2013 11:55:35 +1000
To: Anne Brennan;Vanessa Clayworth
Subject: Fwd: RE: Follow from meeting today

FYI

Thanks
L

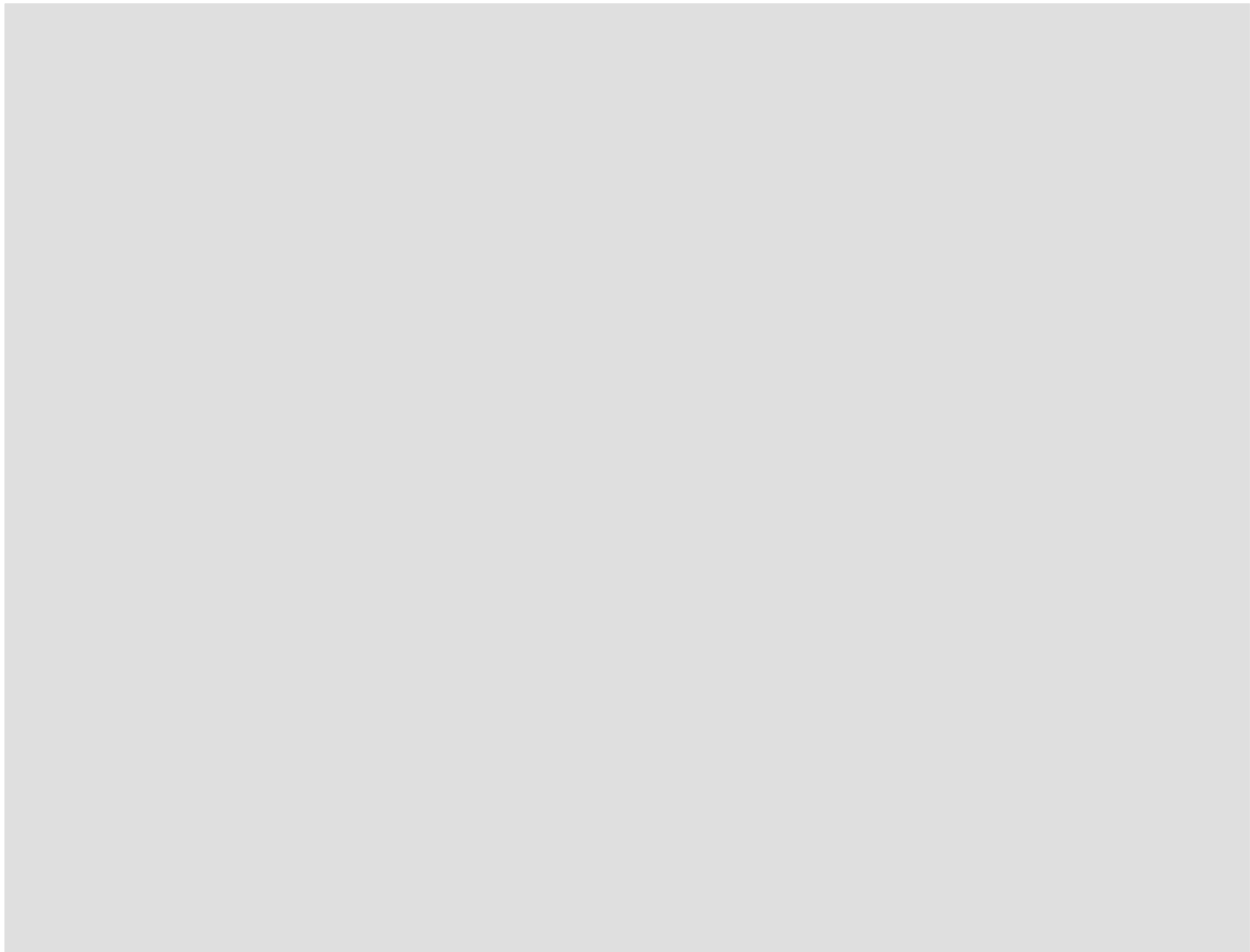
Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

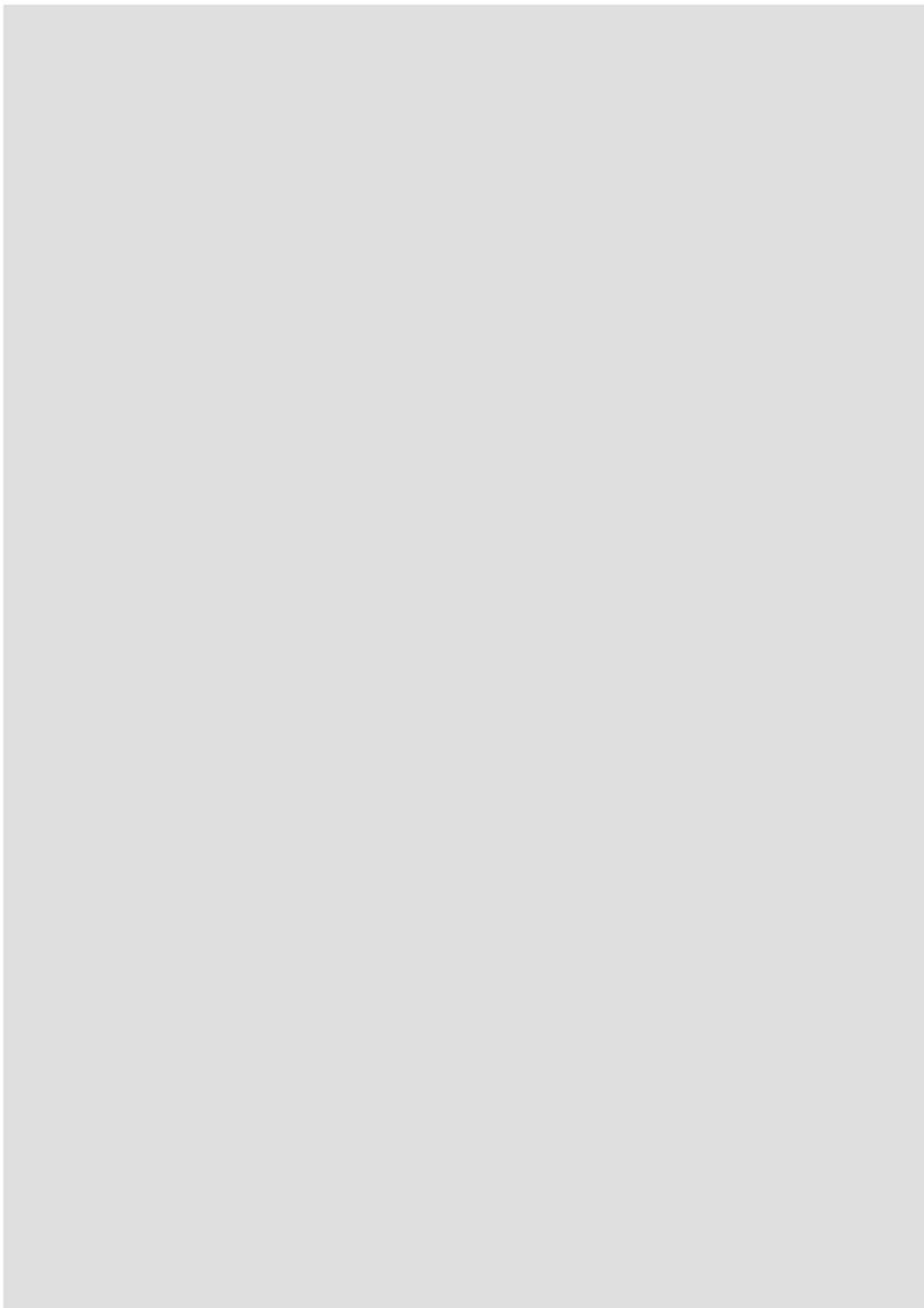
West Moreton Hospital and Health Service

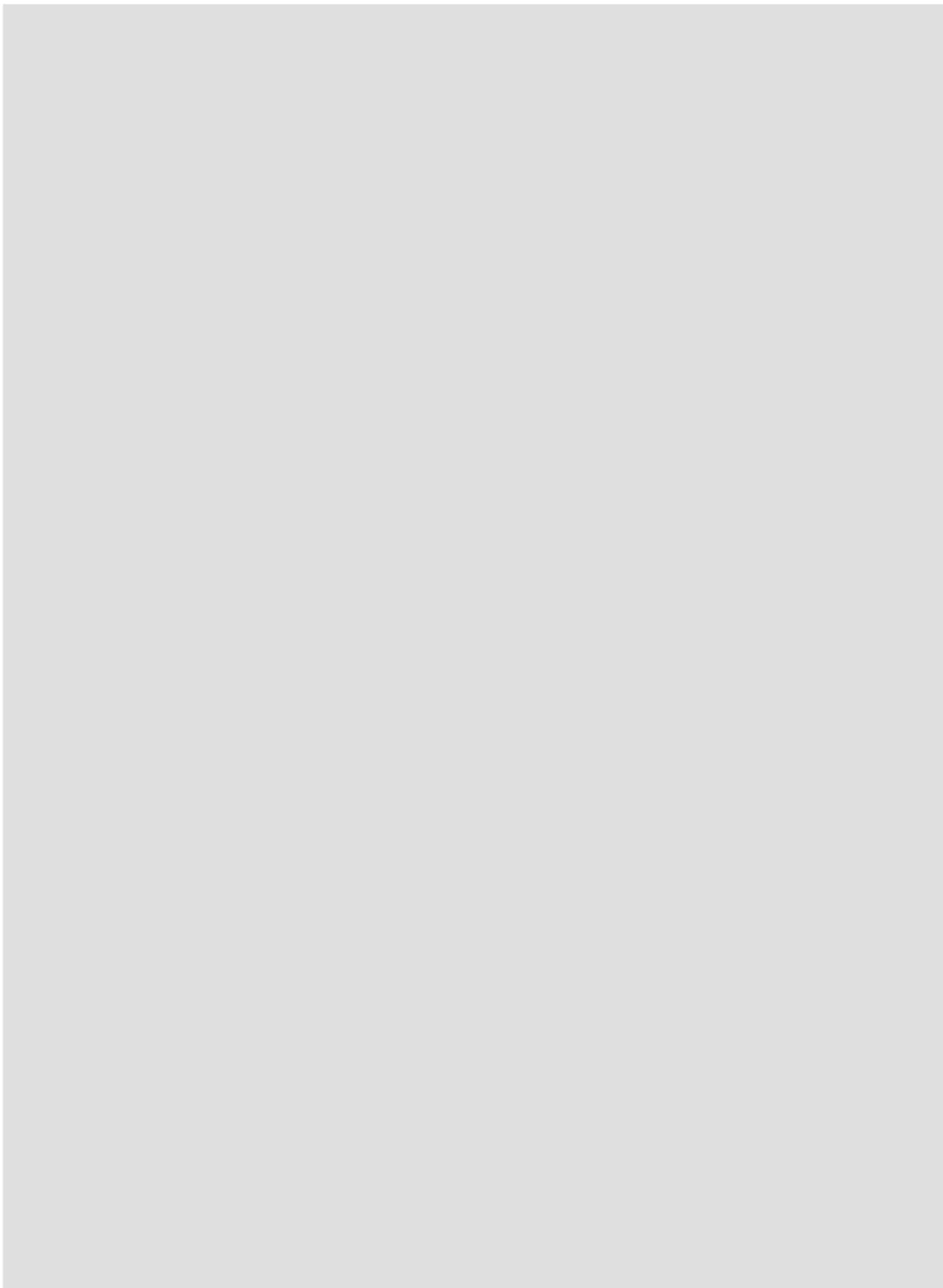
T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au







From: Leanne Geppert
Sent: 15 Nov 2013 11:23:49 +1000
To: Laura Johnson
Subject: Re: Fwd: [REDACTED] transfer of care

Hi Laura

yes, if you could f/up (as long as Anne happy with that too)
and yes more mtgs with [REDACTED] - video conf might be easier?
sorry, have been constantly on phone or t/conf all morning, will just get a drink and then
give you a call

Dr Leanne Geppert
A/Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Laura Johnson 11/15/2013 10:31 am >>>
Hi Leanne,

There are few things in this email that require follow up. Are you happy for me to liaise
with [REDACTED] about providing a response around some of the queries? Also do you think
we need to set up meeting with [REDACTED] to discuss the transfer in more detail?

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

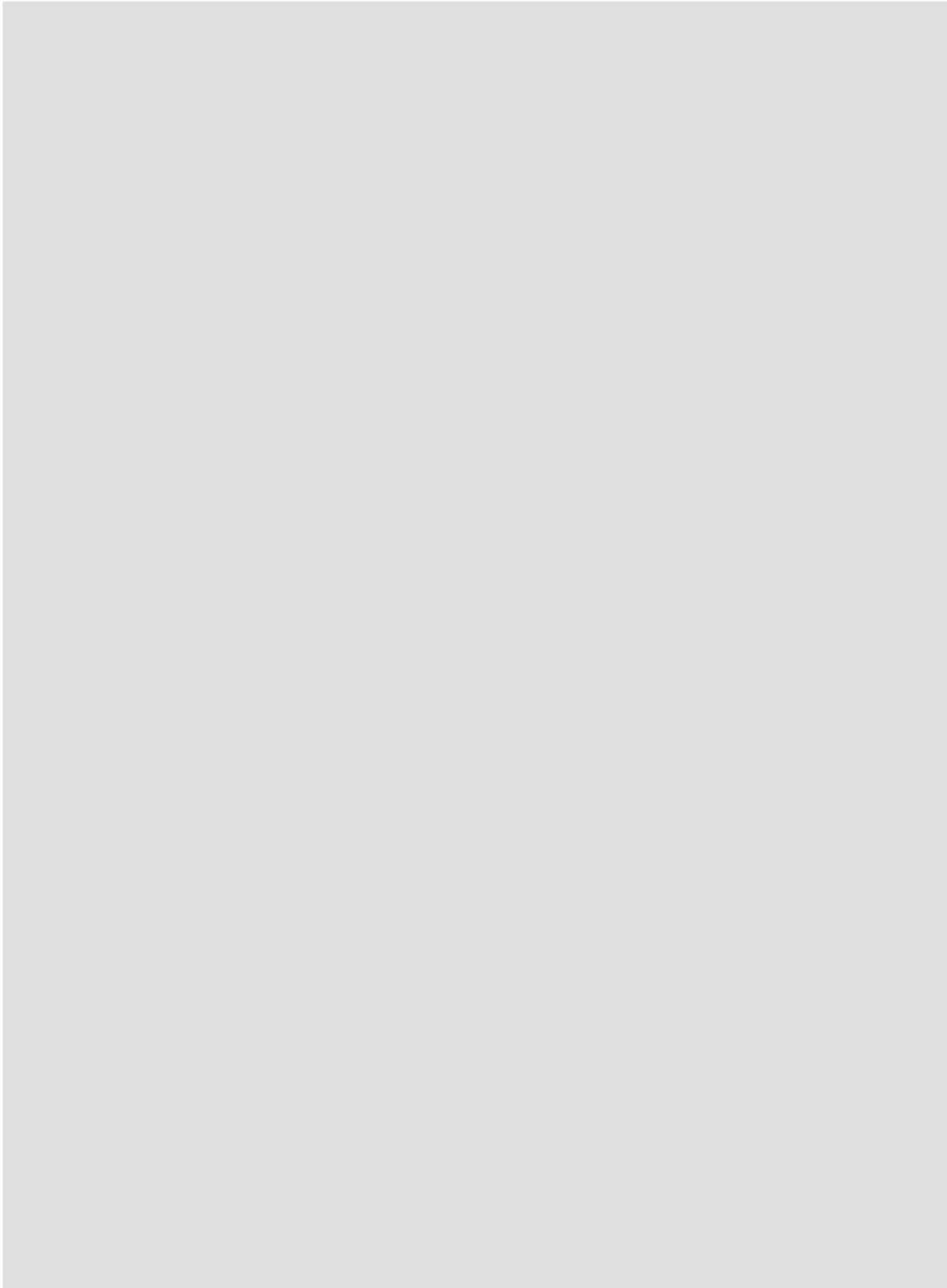
West Moreton Hospital and Health Service

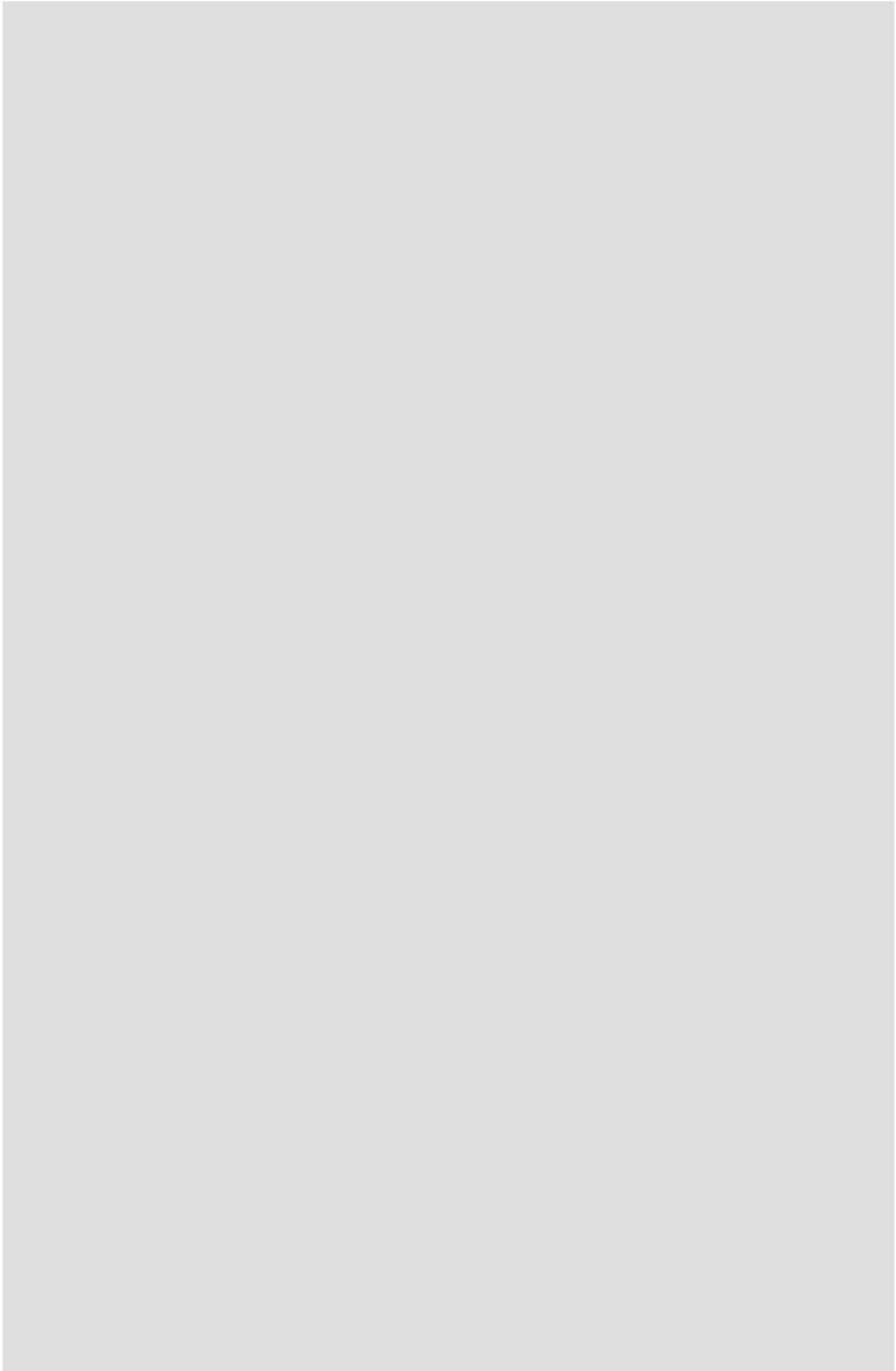
T: [REDACTED]
E: [REDACTED]

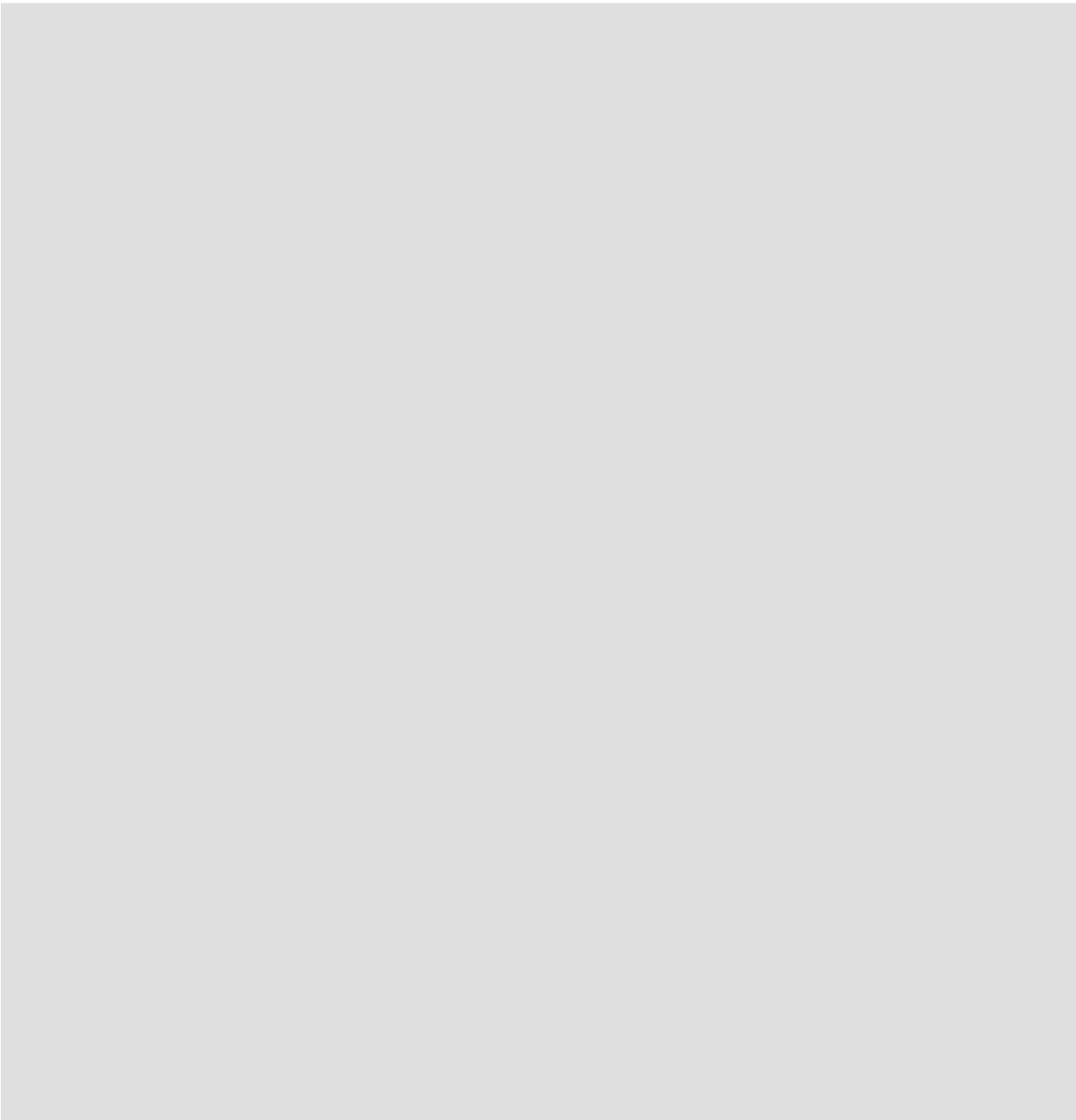
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 11/14/2013 at 6:22 pm, <[REDACTED]> wrote:







From: Laura Johnson
Sent: 10 Jan 2014 08:17:40 +1000
To: Leanne Geppert
Cc: Anne Brennan
Subject: Update on [REDACTED] re: [REDACTED]

Hi Leanne,

As you are aware there is a new [REDACTED] funding available from the Branch. Metro North have advised BAC that they wish to submit an application for [REDACTED] but it has been suggested that this comes from the [REDACTED] allocation (eg. one of three nominations). I have been advised that Angela is aware of this and is working with [REDACTED] (Shannon Dawson, Service Integration Coordinator) to finalise the application.

Do you see any issue with this?
Thanks
Laura

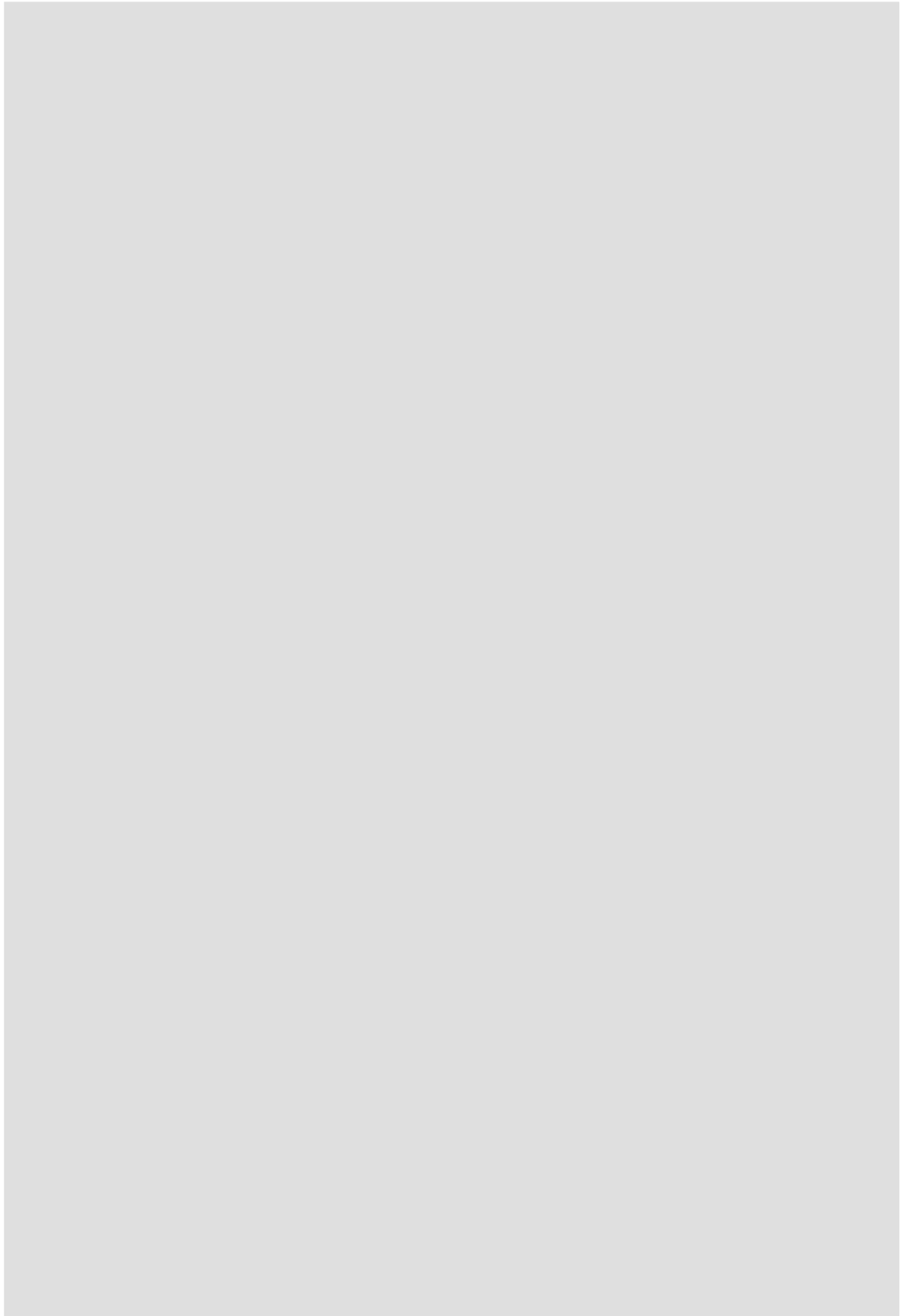
Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

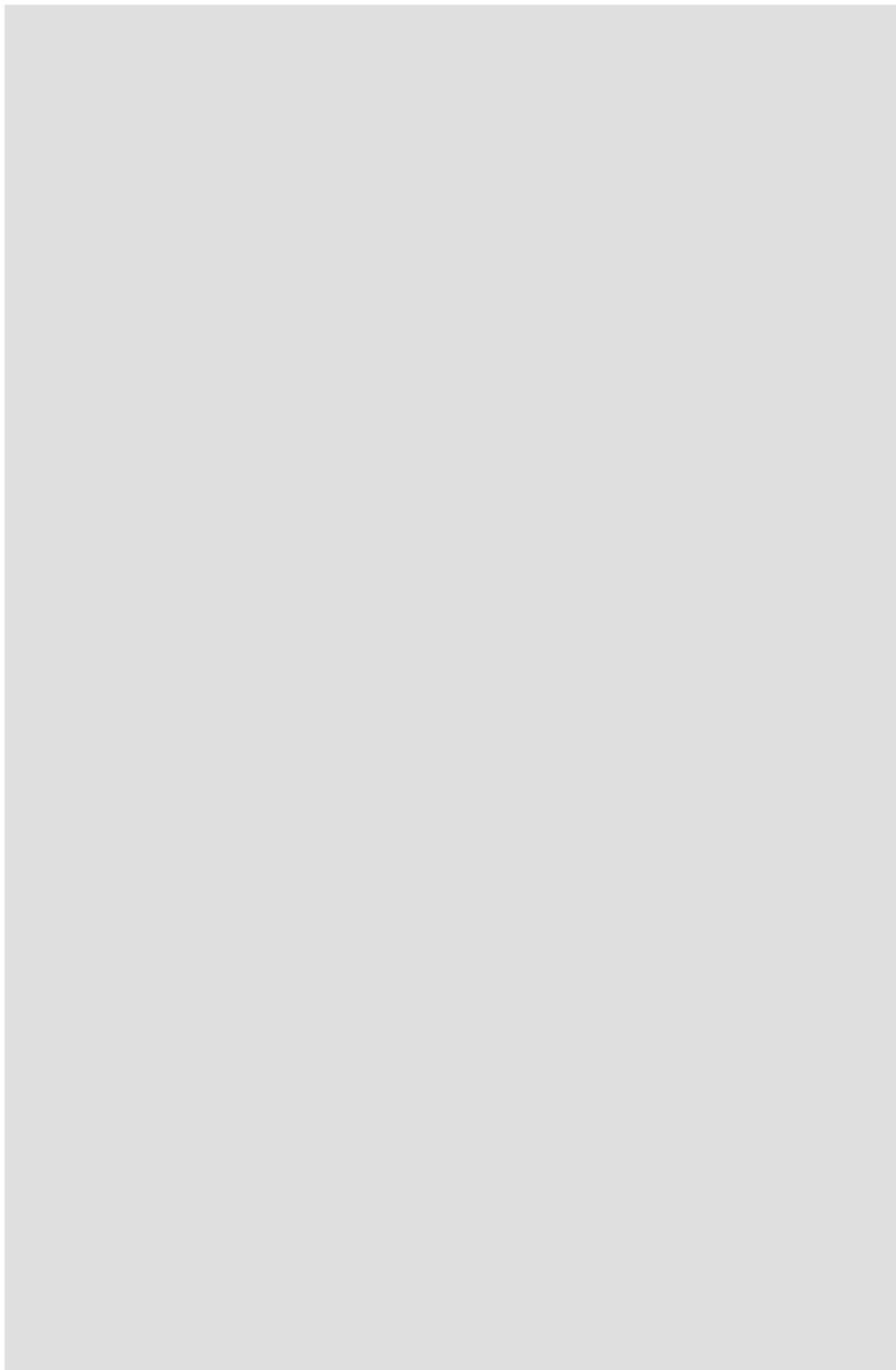
West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

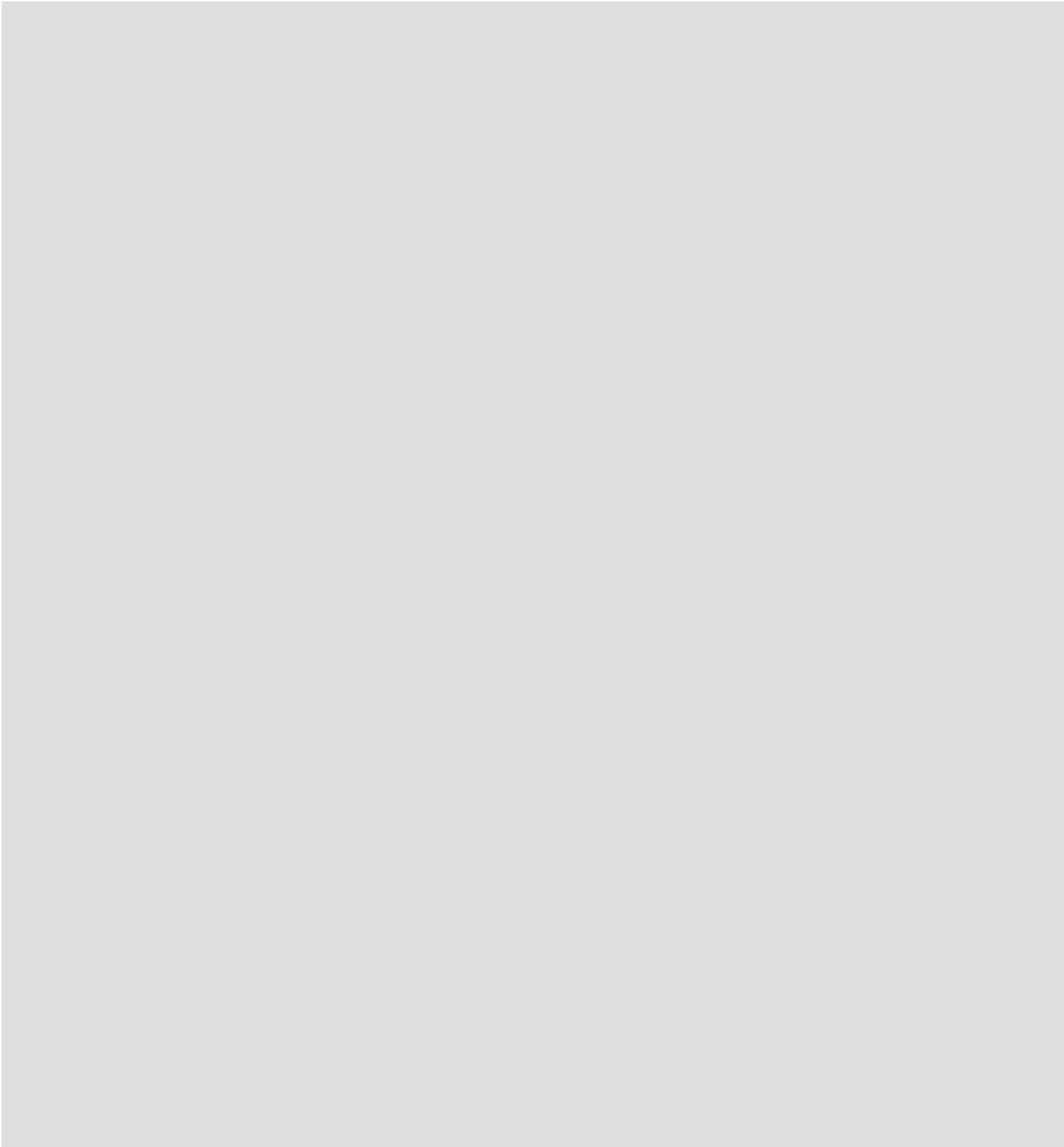
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au



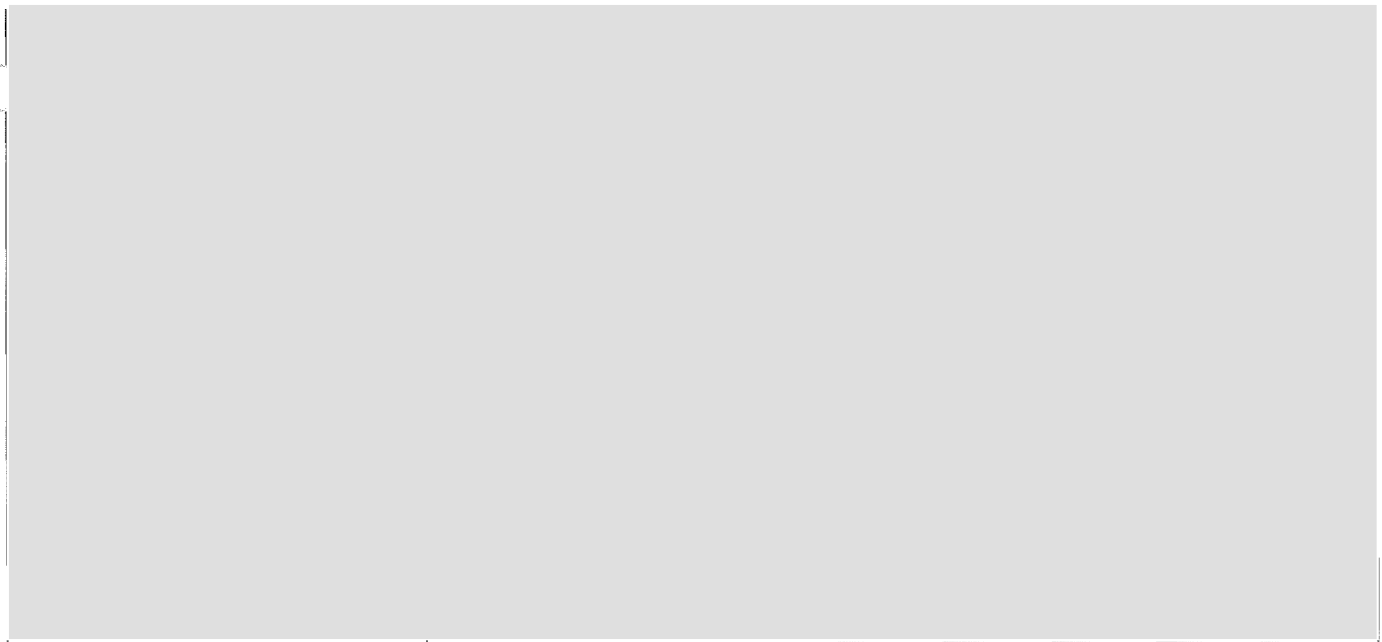






**West Moreton Hospital and Health Service
File / Meeting Note****File / Meeting Note**

Date/Location:	5 November 2011
Attendees:	Anne Brennan (AB), Vanessa Clayworth (VC), Celia Lenaghan (CL) and Laura Johnson (LJ)



From: Vanessa Clayworth
Sent: 7 Nov 2013 15:44:57 +1000
To: Laura Johnson
Subject: Re: Fwd: Child Safety Follow Up Information

Hi Laura,

I will follow up contacts tomorrow.

Thank you,

Vanessa.

>>> Laura Johnson 11/7/2013 11:32 am >>>
Hi Anne and Vanessa,

I have just received this email from Celia. Apologies Vanessa she did not get my email with your contact details as I sent it to the wrong address.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

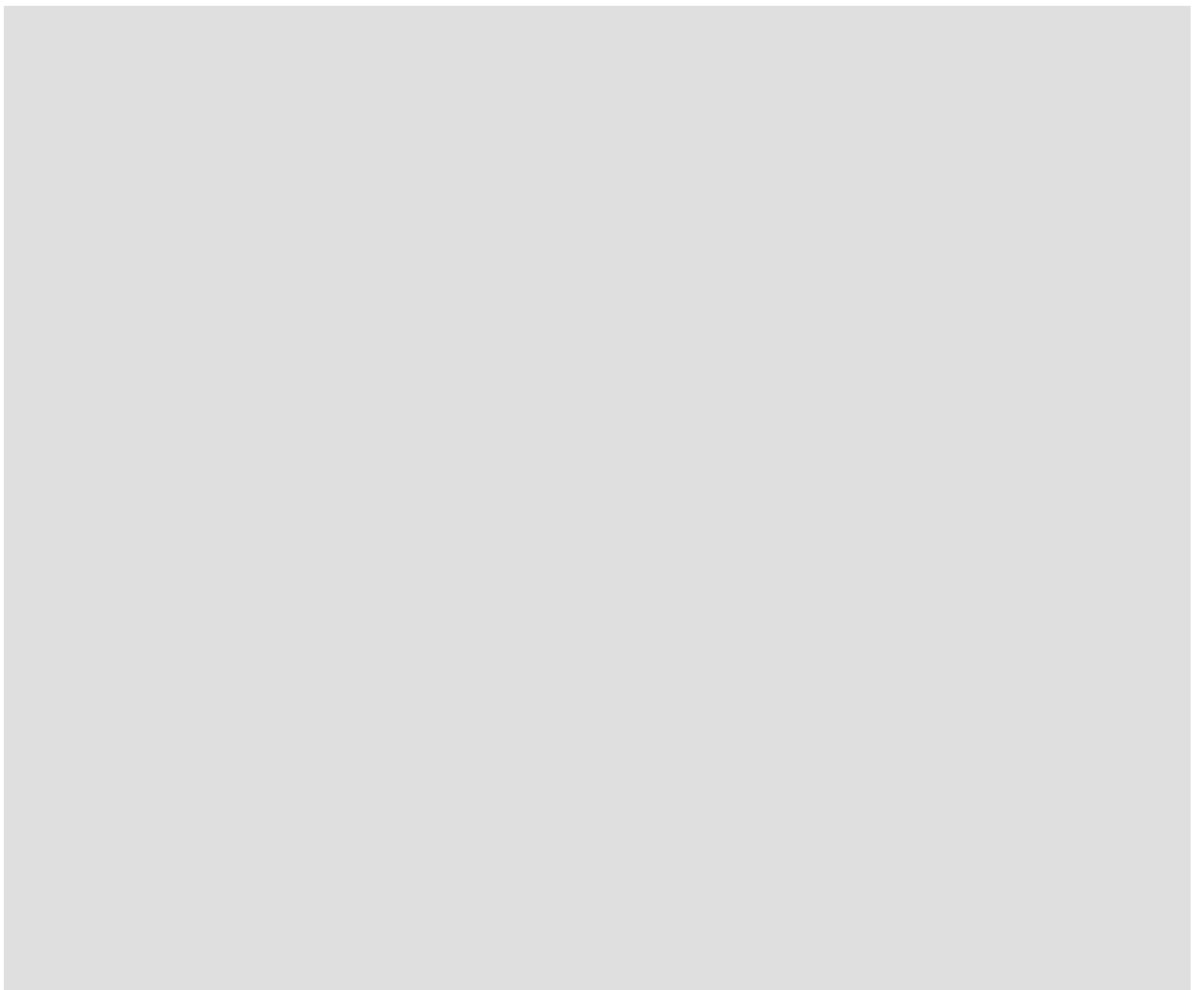
West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au



From: Leanne Geppert
Sent: 13 Jan 2014 13:41:01 +1000
To: Laura Johnson
Subject: Re: Fwd: Client requiring urgent accommodation placement

yes pls, thanks

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

M: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Laura Johnson 1/13/2014 1:33 pm >>>
Hi Leanne,

Are you happy for me to follow up with Vanessa and Anne about this? They would be able to liaise with the [REDACTED] Case Manager to get a referral sorted out.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

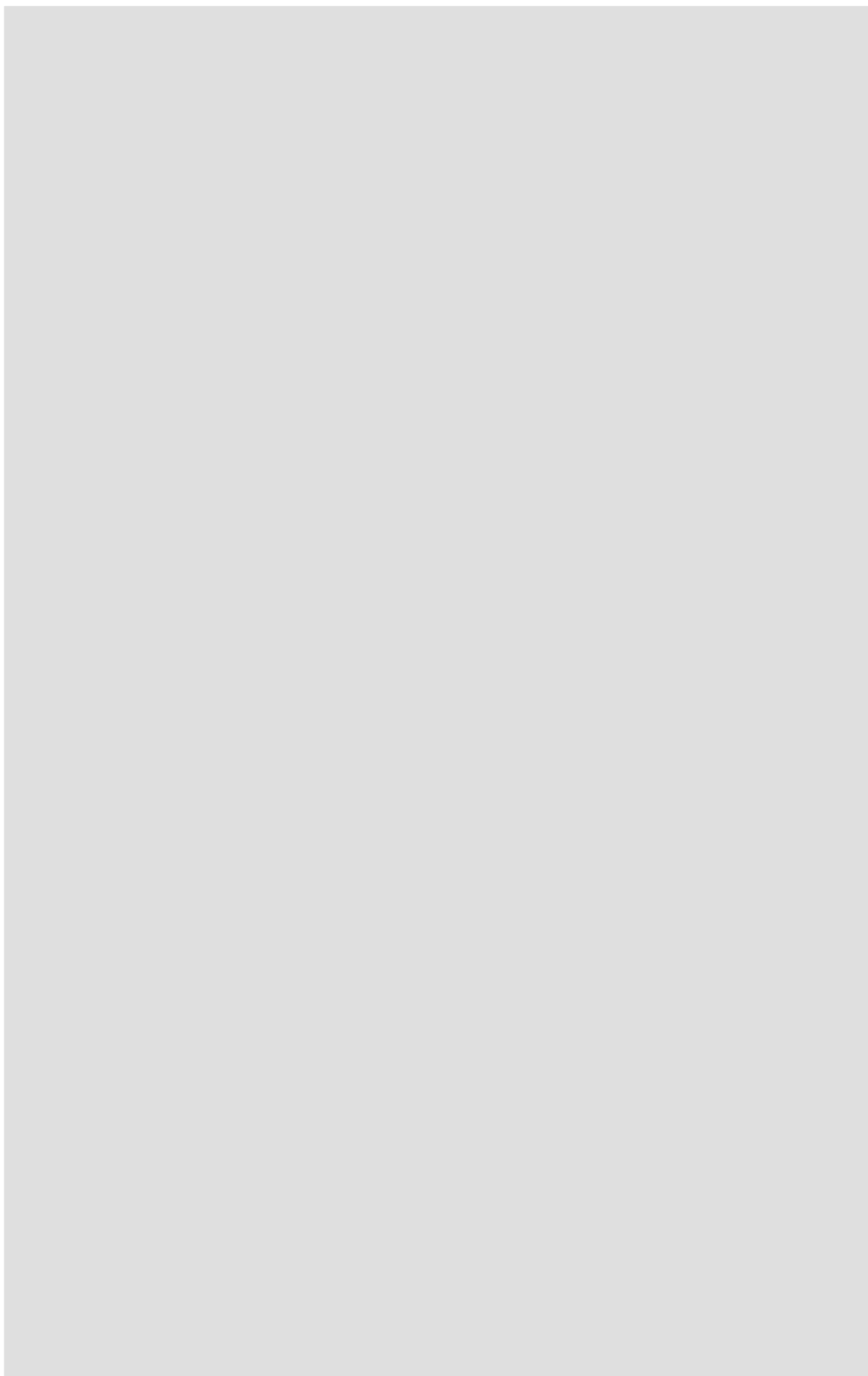
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

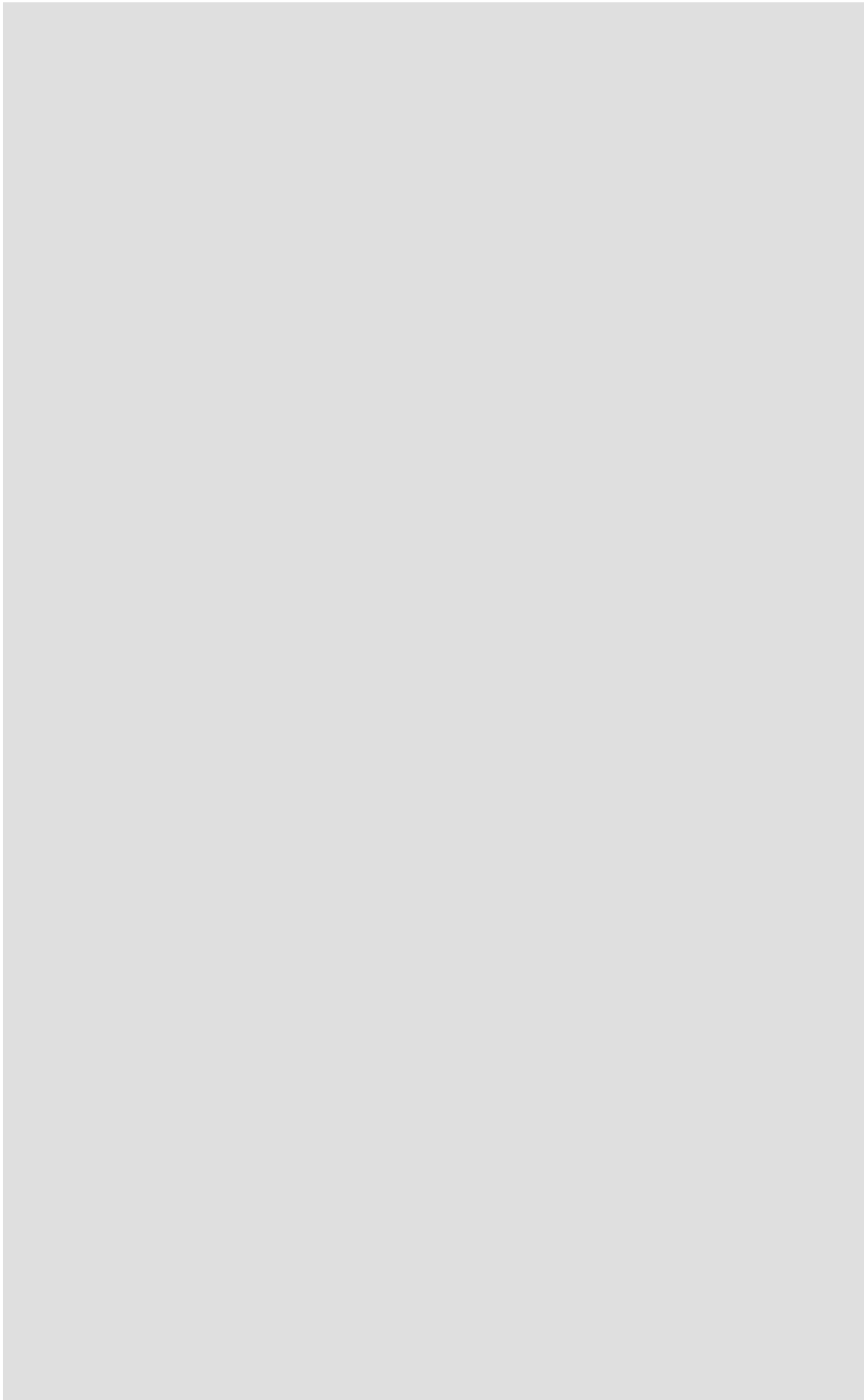
www.health.qld.gov.au

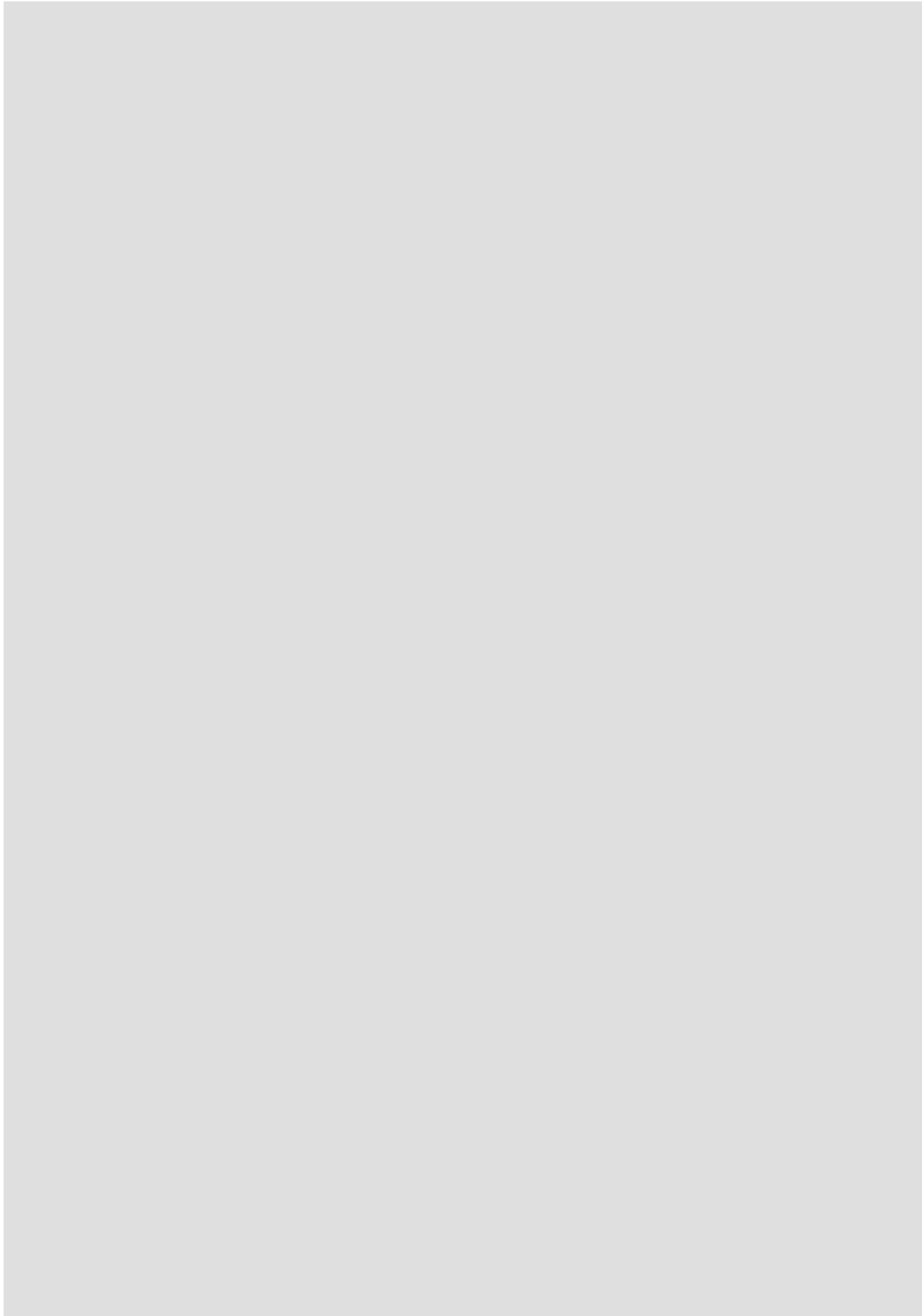
>>> On 1/13/2014 at 1:30 pm, [REDACTED] > wrote:
Hi Laura/Leanne,

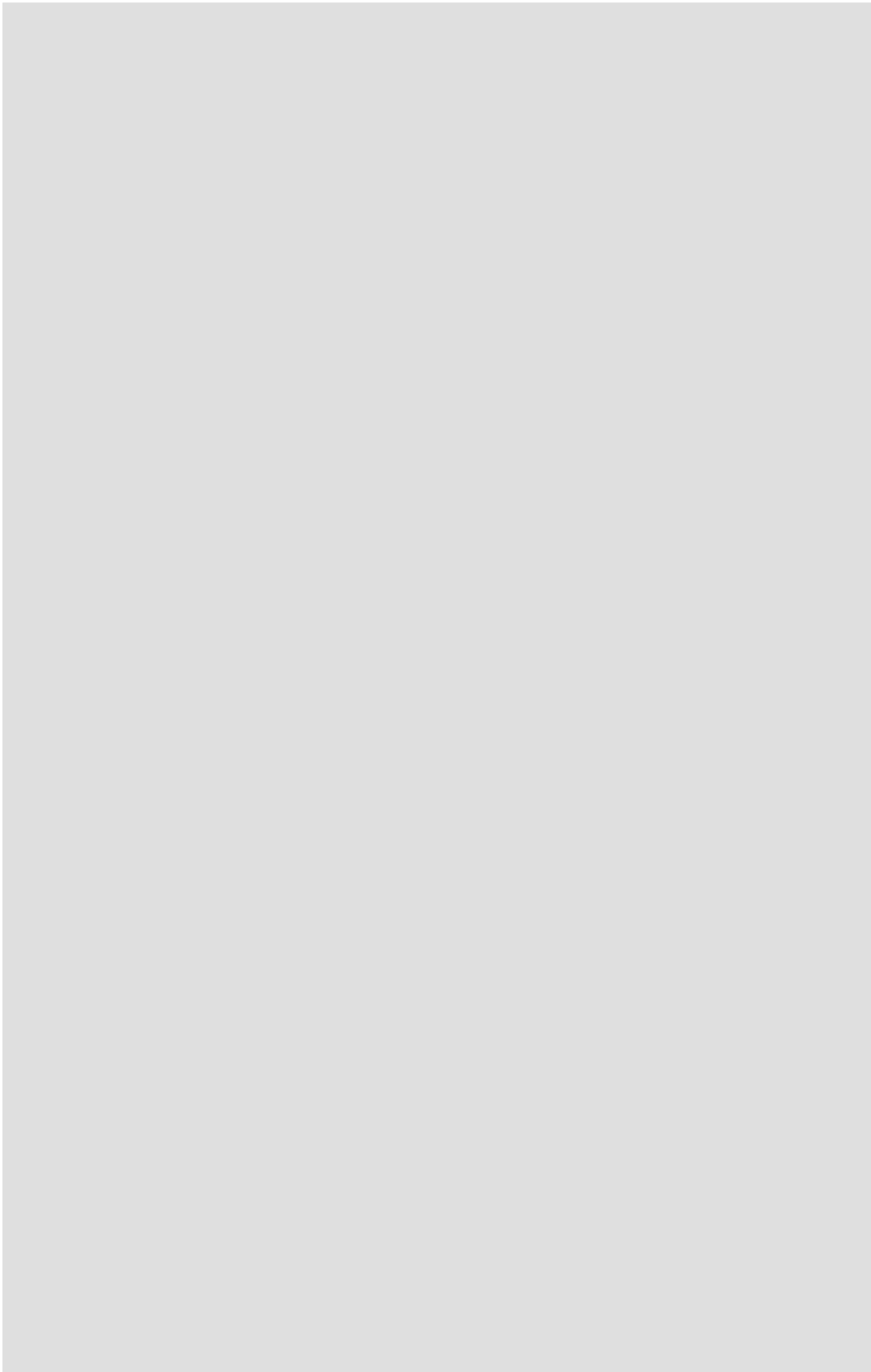
Here is the email exchange with [REDACTED] Not sure if Stephen spoke with Paul but maybe a lead you're able to follow.

Cheers









West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Vanessa Clayworth
Sent: 25 Oct 2013 07:42:51 +1000
To: Laura Johnson; Leanne Geppert
Subject: [REDACTED]

Hi Laura,

I am wondering if you were able to find any further information on [REDACTED] and if you were able to ascertain if Community Access Point was a data/referral system we could access given that [REDACTED] and [REDACTED]

Thank you for your time,

Vanessa

From: Laura Johnson
Sent: 25 Oct 2013 08:16:20 +1000
To: Geppert, Leanne;Clayworth, Vanessa
Subject: Re: [REDACTED]

Hi Vanessa,

I have looked at the criteria for [REDACTED] and you have to be 18 and be eligible for the department of housing. I will speak with the Service Integration Coordinator just to confirm that option is out.

I am still trying to find out more information about [REDACTED]

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

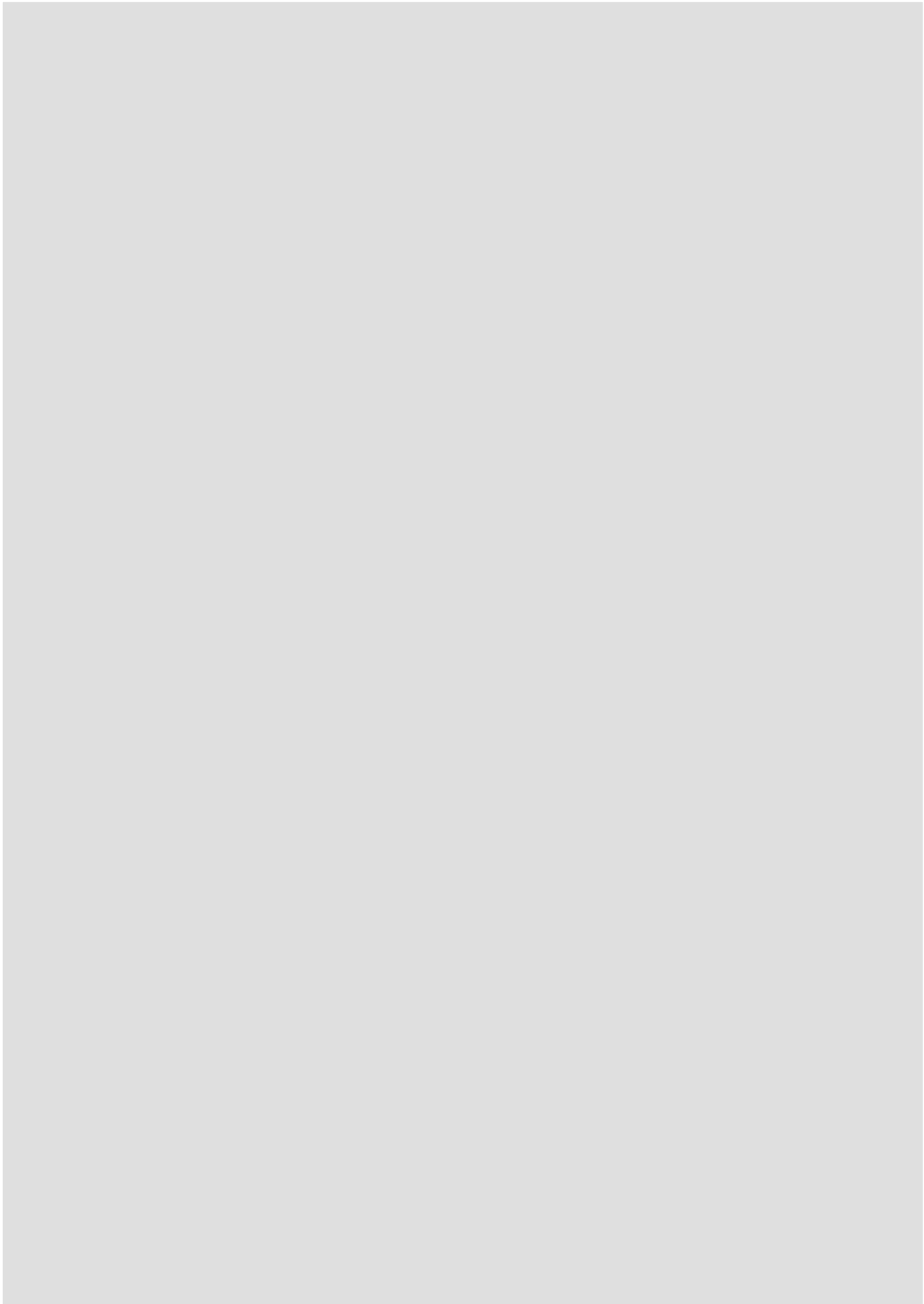
www.health.qld.gov.au

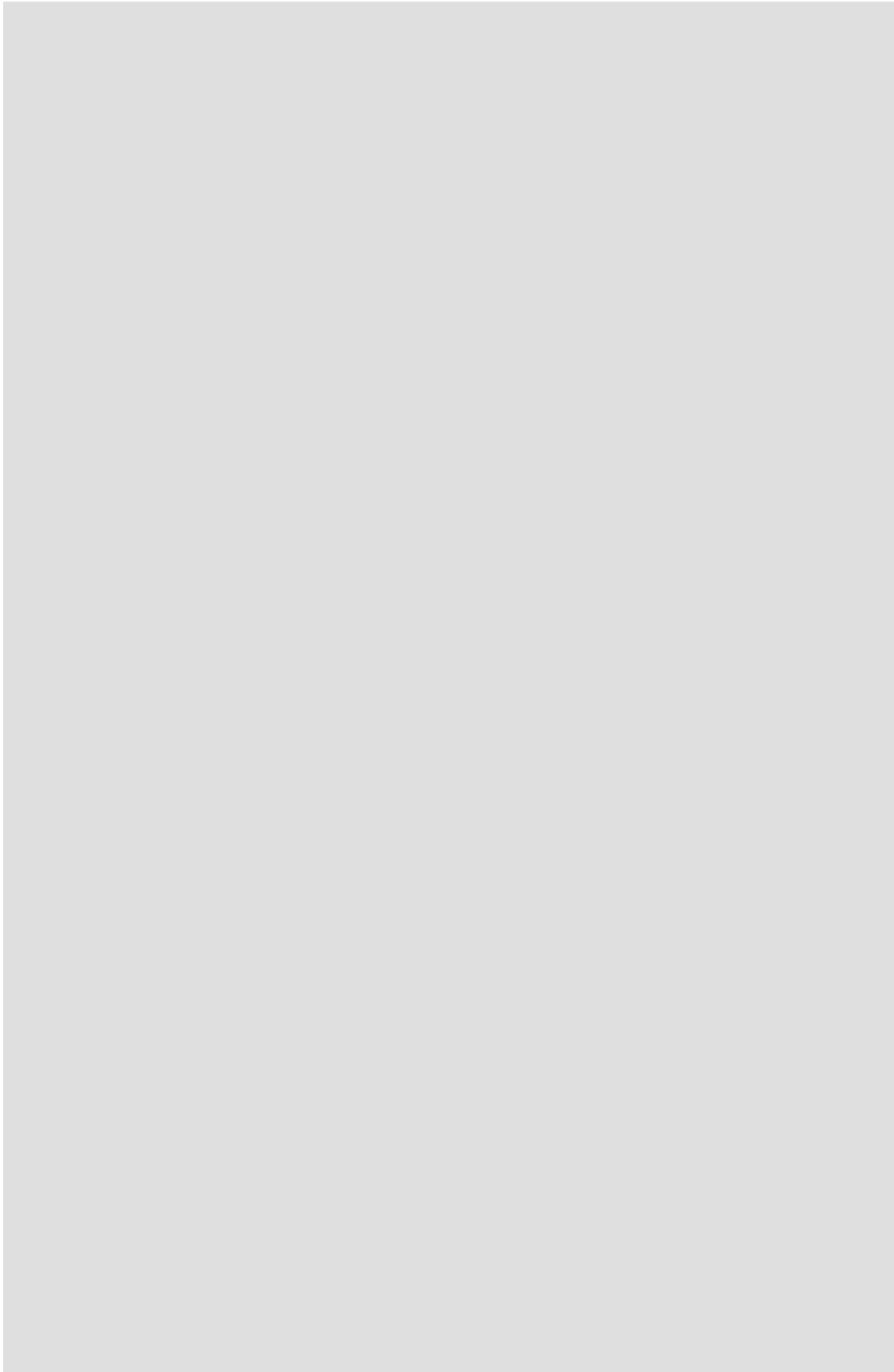
>>> On 10/25/2013 at 7:42 am, [REDACTED] wrote:
Hi Laura,

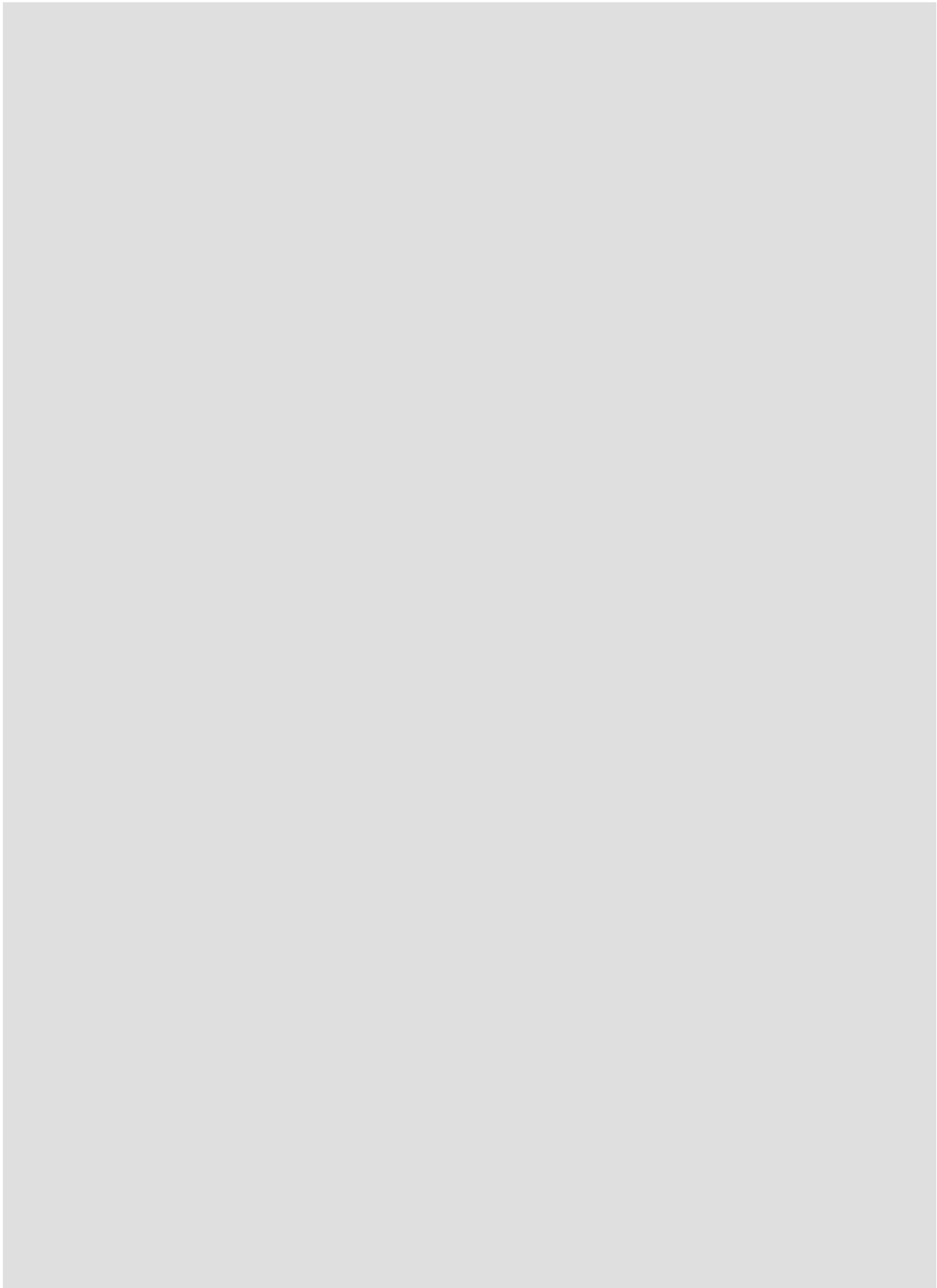
I am wondering if you were able to find any further information on [REDACTED] and if you were able to ascertain if [REDACTED] was a data/referral system we could access given that [REDACTED] and [REDACTED]

Thank you for your time,

Vanessa







From: Laura Johnson
Sent: 7 Nov 2013 08:38:47 +1000
To: Laura Johnson;Anne Brennan;Vanessa Clayworth
Subject: Meeting to discuss support package for ■

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: ■
E: ■

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Summer Park BC, QLD 4074

www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

From: Laura Johnson
Sent: 7 Nov 2013 16:09:21 +1000
To: Leanne Geppert
Subject: NGO Contracting - BAC Transition Planning

Hi Leanne,

It was decided at the transition meeting with [REDACTED] that a support package would be required for the young person transitioning from BAC. [REDACTED] has recommended that [REDACTED] could provide this support.

Would this funding come from West Moreton or the Branch? Secondly this will need to go through a procurement process? I am thinking maybe a type 4? As we have identified a preferred provider.

I have talked with Anne and Vanessa to put together a service descriptor for the NGO. I will also work with the SIC at [REDACTED] to liaise with [REDACTED] to find out costings.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Vanessa Clayworth
Sent: 7 Nov 2013 15:44:57 +1000
To: Laura Johnson
Subject: Re: Fwd: Child Safety Follow Up Information

Hi Laura,

I will follow up contacts tomorrow.

Thank you,

Vanessa.

>>> Laura Johnson 11/7/2013 11:32 am >>>
Hi Anne and Vanessa,

I have just received this email from Celia. Apologies Vanessa she did not get my email with your contact details as I sent it to the wrong address.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 11/7/2013 at 11:22 am, [REDACTED] wrote:
Hi Laura

[REDACTED]

I have not heard from Vanessa so I thought I would pass on the contact information she was seeking in relation to the cases she wanted to discuss further with child safety and the contacts regarding possible non-government service providers.

Contact Officer Case Related Matters

Tom McIntyre Manager Regional Intake Service Brisbane Region – telephone [REDACTED]
Tom will be able to assist regarding the individual case matters Vanessa wanted to discuss.

Regional Contact Officers – Possible NGO Providers

South West Region – Lisa Lanfranchi Director Placement and Support Services – telephone [REDACTED]

North Coast – Sandy Wilson Director Placement and Support Services – telephone [REDACTED]

North Queensland - Director Placement and Support Services – telephone [REDACTED]

Safe Places for Children – Non Government Service Provider

South East Queensland – Darren Giddens Executive Manager Operations- telephone [REDACTED]

I have let Tom McIntyre and the Directors Placement and Support Services know that Vanessa will be contacting them in the near future.

Thanks Celia

Celia Lenaghan | Director Placement and Support Services

Brisbane Region | Department of Communities, Child Safety and Disability Services

Ground Floor 55 Russell Street South Brisbane Qld 4101

T: [REDACTED]

***** DISCLAIMER *****

The information contained in the above e-mail message or messages (which includes any attachments) is confidential and may be legally privileged. It is intended only for the use of the person or entity to which it is addressed. If you are not the addressee any form of disclosure, copying, modification, distribution or any action taken or omitted in reliance on the information is unauthorised. Opinions contained in the message(s) do not necessarily reflect the opinions of the Queensland Government and its authorities. If you received this communication in error, please notify the sender immediately and delete it from your computer system network.

From: Leanne Geppert
Sent: 7 Nov 2013 16:12:30 +1000
To: Laura Johnson
Subject: Re: NGO Contracting - BAC Transition Planning

hold off for a day or so - i am working on a solution with Aftercare for all the kids, but need to run by Lesley, i will blind copy you in to email
still confidential - keep to yourself

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Laura Johnson 11/7/2013 4:09 pm >>>
Hi Leanne,

It was decided at the transition meeting with [REDACTED] that a support package would be required for the young person transitioning from BAC. [REDACTED] has recommended that [REDACTED] could provide this support.

Would this funding come from West Moreton or the Branch? Secondly this will need to go through a procurement process? I am thinking maybe a type 4? As we have identified a preferred provider.

I have talked with Anne and Vanessa to put together a service descriptor for the NGO. I will also work with the [REDACTED] to liaise with [REDACTED] to find out costings.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

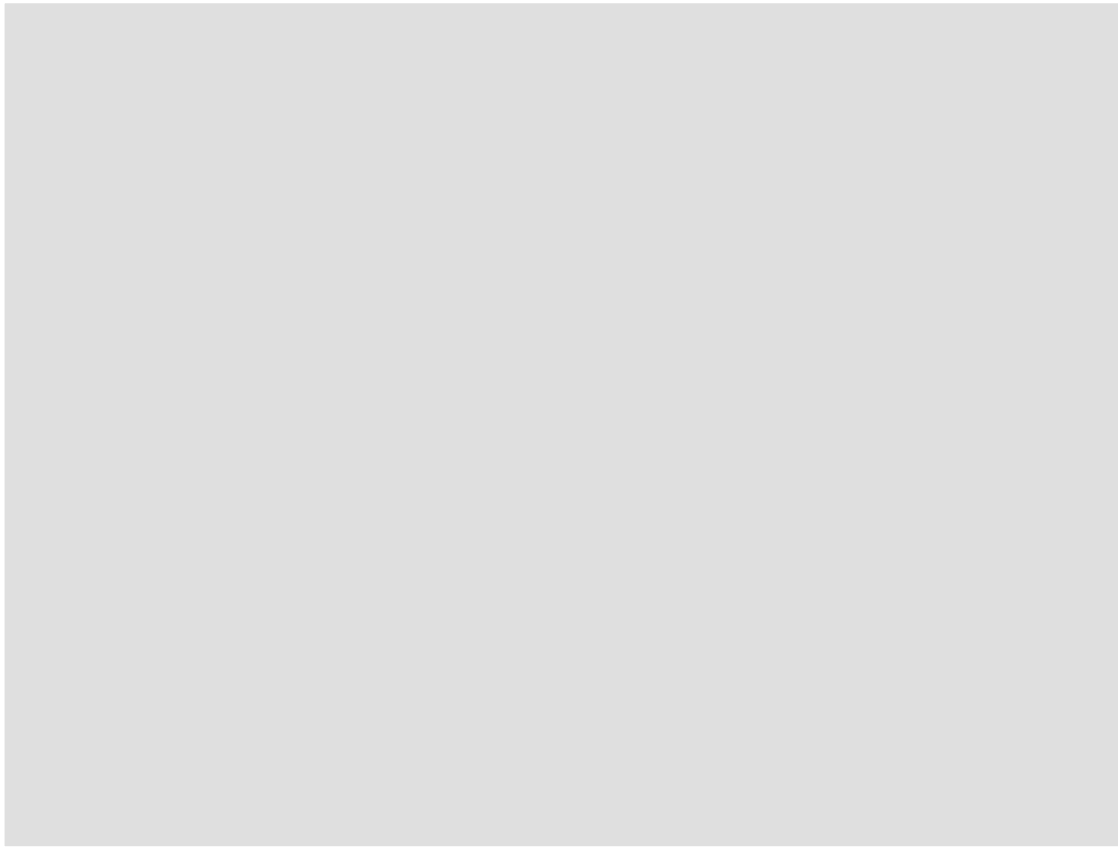
West Moreton Hospital and Health Service

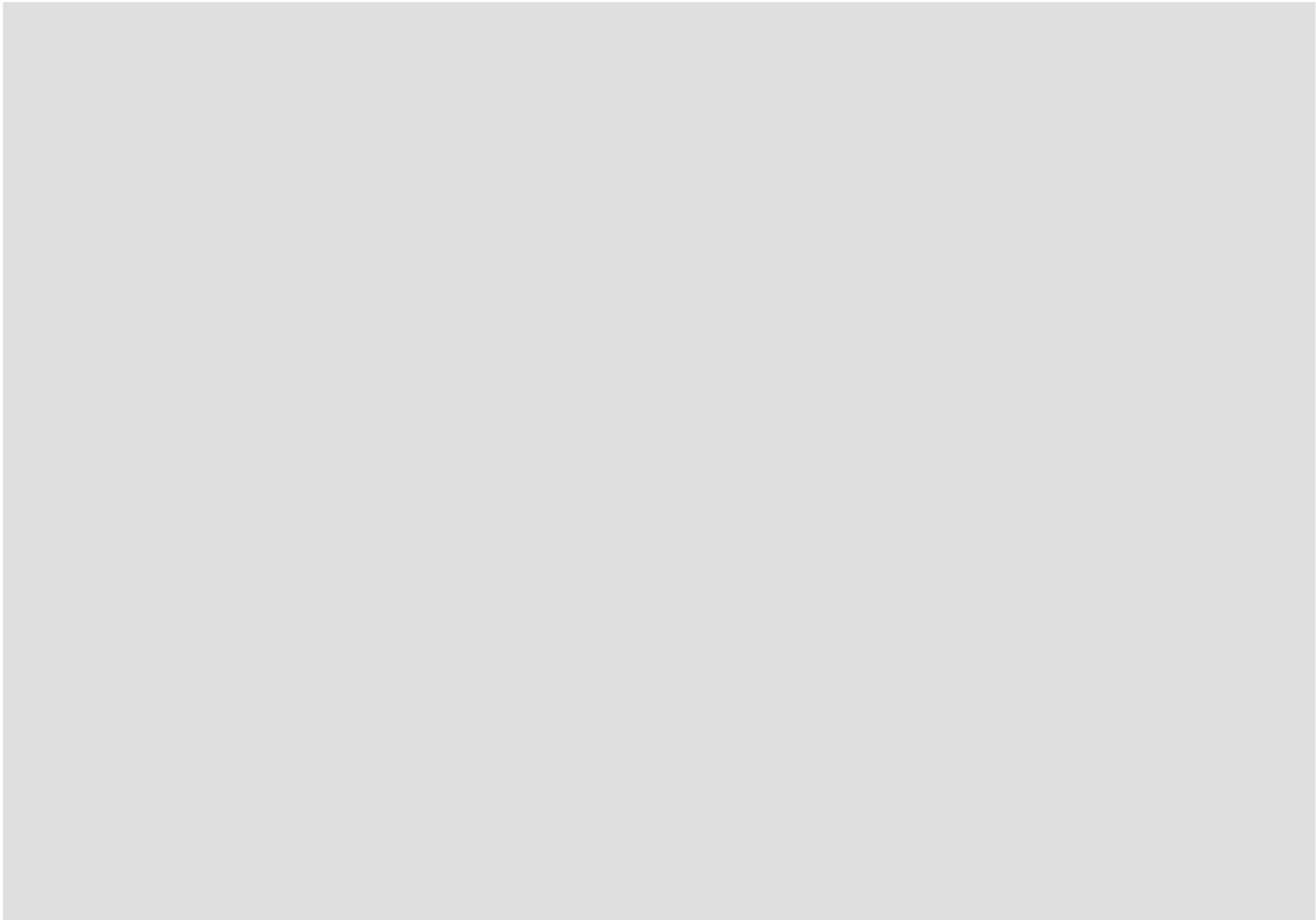
T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au







WMS.0018.0001.01240



From: Vanessa Clayworth
Sent: 8 Nov 2013 11:11:51 +1000
To: Laura Johnson
Subject: Fwd:
Attachments: ph076-housing-referral1.pdf

Is there a way I can type into this doc?

Vanessa Clayworth
Acting Clinical Nurse - Community Liaison (CNCL)
Barrett Adolescent Centre
The Park - Centre for Mental Health
Orford Drive
Wacol Q 4076

PH: [REDACTED]

FAX: [REDACTED]

E-mail: [REDACTED]

Alternative Postal Address:
Locked Bag 500
Sumner Park BC Q 4074

>>> Roderick Buchner [REDACTED] > 11/8/2013 10:37 am >>>

Hi Vanessa

Did you get this form yesterday. My computer was frozen so I sent it from a colleagues email.

Thanks

rod
Rod Buchner
Service Integration Coordinator
Resource and Access ACU
Metro South Addiction and Mental Health Services
Ph: [REDACTED]
Mob: [REDACTED]



Queensland Government

Housing Assistance Referral Form

For use by referring agencies, domiciliary/community nurses, occupational therapists, physiotherapists, social workers, psychologists or other support workers. Completion of this form will assist in the assessment of the client's application for housing assistance. The personal information provided in this form will be kept confidential and not be disclosed to any unauthorised person.

Applicant's details

Full name

Date of birth / /

Q1 Is there any information in this report which, if released to the applicant, might be prejudicial to his/her physical or mental health? Yes No

If 'Yes', please identify the information and state why this should not be released to the client

Q2 How long has this person been under your care?

Please provide a brief description of the assistance/service you provide to the applicant.

Q3 Where is the applicant living now?

Q4 Have you seen the property where the applicant is living now? Yes No

Q5 If 'Yes', when was the last time that you saw it?

Q6 How long has the applicant been living in the present housing?

Q7 Are you aware of any problems the applicant has with continuing to live in their current housing? Yes No **Note** - if 'yes', please provide details below.

Q8 In your opinion are the features of the current housing restricting this person from undertaking essential activities of daily living (self care - bathing, grooming, and mobility). Yes No **Note** - if 'yes', please provide details below.

Q9 What ongoing assistance or care does the applicant receive? (e.g. activities of daily living, meals on wheels, domiciliary nursing care etc.) Please describe the type of care provided and the name of the care provider/organisation providing the assistance.

Four empty rectangular boxes for providing details of ongoing assistance or care.

Q10 Please list all attempts the applicant has made to find alternative housing.

Types of housing: []
Suburbs: []

Q11 For what reason/s has the applicant been unable to obtain suitable housing?

Four empty rectangular boxes for providing reasons for inability to obtain suitable housing.

Q12 In your opinion, has/will the applicant continue to experience difficulty in accessing suitable housing in the private rental market? Yes No

Note - if 'yes', please provide details below.

Four empty rectangular boxes for providing details if the answer to Q12 is 'yes'.

Q13 Do you have any other comments? (special requirements or considerations)

Five empty rectangular boxes for providing other comments or special requirements.

Name []

Signature []

Referring agency / Profession / Relationship to applicant:

[]

Phone number: []

Date: / /

Personal Information Privacy Notice

The Department of Communities is collecting personal information on this form to provide its client with housing assistance. This is authorised by the *Housing Act 2003*. To assist its client with their housing needs and services, relevant personal information may, in very limited and specific circumstances, be disclosed to: Partner agencies, Service providers, Agencies authorised by legislative provisions, and local governments and non-governmental agencies that now, or will, provide them with housing and/or support services. Limited personal information may be used for housing related research, policy or planning functions. Unless authorised or required by law, the personal information contained in this form will not be passed on to any other third party without the client's consent. More information about the department's privacy policy is available on our website at: www.communities.qld.gov.au/privacy.

From: Vanessa Clayworth
Sent: 8 Nov 2013 15:41:36 +1000
To: Laura Johnson
Cc: Anne Brennan
Subject: Housing Assistance

Hi Laura,

Housing Assistance Form is all completed. Rod has requested that Anne write a letter supporting document. What is the next step?

Thanks,

Vanessa



From: Vanessa Clayworth
Sent: 8 Nov 2013 11:12:24 +1000
To: Laura Johnson
Subject: Re: BAC_NGO_Service_Description_081113

Great I have spoken to him today about Housing Assistance Referral Form that I just sent you

>>> Laura Johnson 11/8/2013 11:11 am >>>
Thanks for that.

I can send through to him.

Cheers
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 11/8/2013 at 11:10 am, <[REDACTED]> wrote:
oops forgot to say that I added two words

>>> Laura Johnson 11/8/2013 10:49 am >>>
Hi Vanessa,

Can you have a look at this and see if I have captured everything from the meeting yesterday.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au



From: Roderick Buchner
Sent: 11 Nov 2013 10:07:11 +1000
To: Laura Johnson
Subject: RE: Service Description for [REDACTED]

[REDACTED]

Carla Piggott

Service Integration Coordinator

Resource and Access ACU

Metro South Addiction and Mental Health Services, Metro South Health

Ph: [REDACTED]

Fx: [REDACTED]

Rod Buchner

Service Integration Coordinator

Resource and Access ACU

Metro South Addiction and Mental Health Services

Ph: [REDACTED]

Mob: [REDACTED]

From: Laura Johnson [REDACTED]
Sent: Friday, 8 November 2013 12:43 PM
To: Roderick Buchner
Cc: Vanessa Clayworth
Subject: Service Description for [REDACTED]

Hi Rod,

We have put together a service description for [REDACTED] Happy to make changes. Also I will give you a call this afternoon about the funding side of things.

Thanks
Laura

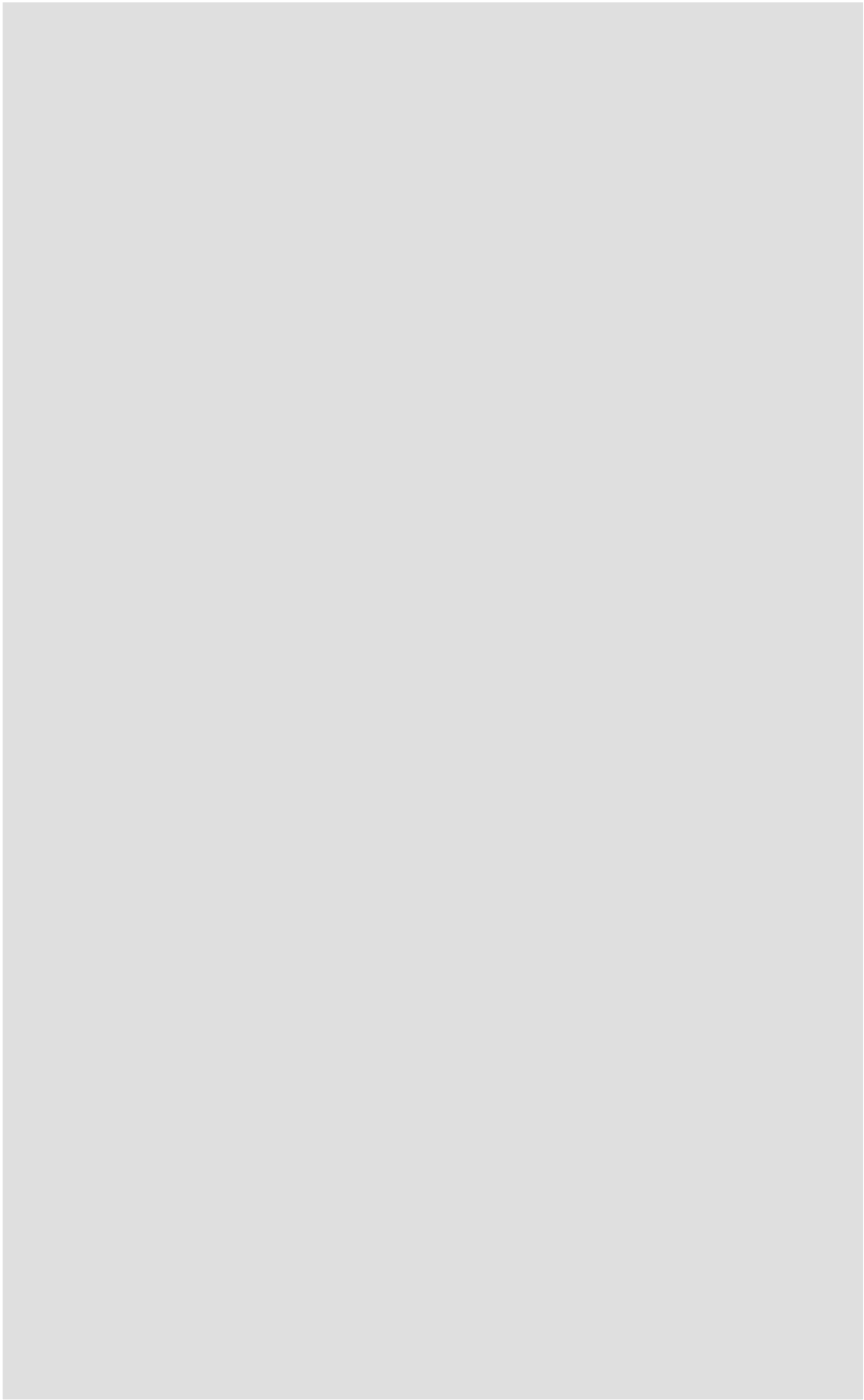
Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

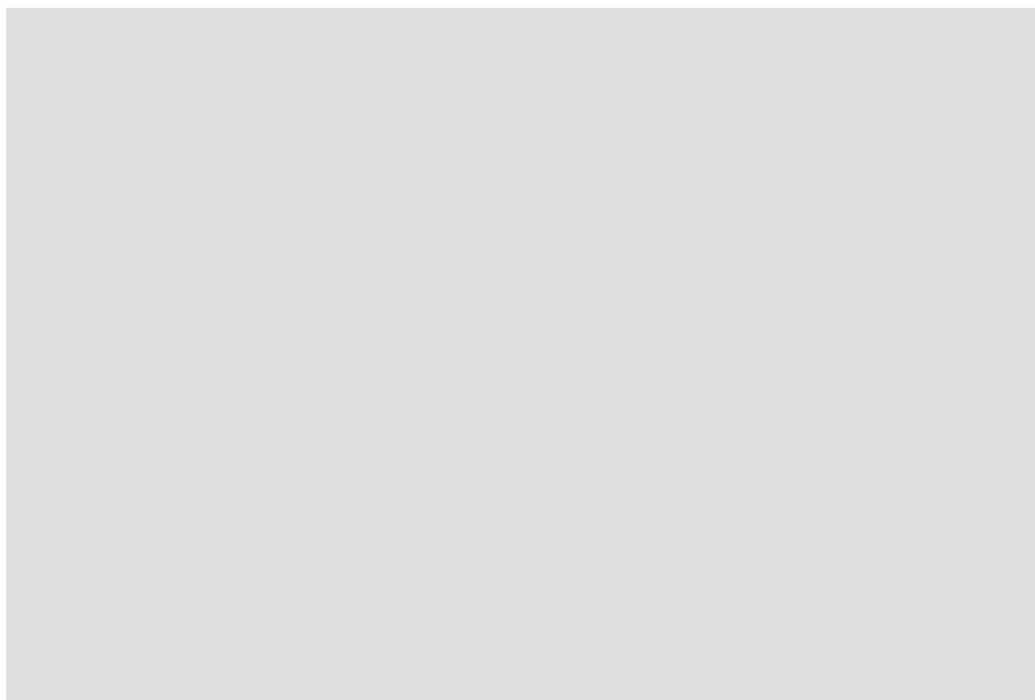
West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074
www.health.qld.gov.au









From: Leanne Geppert
Sent: 18 Dec 2013 15:06:03 +1000
To: Laura Johnson
Subject: Re: Update from Transition Meeting with [REDACTED]

Hi Laura, thanks, who do i need to speak to?

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Laura Johnson 12/18/2013 2:27 pm >>>
Hi Leanne,

Due to workload and competing priorities I did not attend the meeting with [REDACTED] although I did ask to teleconference in to the meeting but this was not available. I provided Anne with the update about what was happening with the funding including that [REDACTED] were to provide a formal request for the funding for the support. Vanessa then telephoned me during the meeting as [REDACTED] had some questions about the funding.

It seems [REDACTED] are not happy as there understanding was that West Moreton would organise the funding for the NGO to provide additional support. I think there has been a misunderstanding about the funding process. At an earlier meeting with [REDACTED] I did say that we were working out the what the progress was for providing the funding. I advised today over the phone that the decision for the funding to be provided direct to the HHS from the Mental Health Branch had only just been finalised as the best way to progress the funding of BAC consumer transition plans. I did offer to provide support along with the BAC Team to [REDACTED] to finalise their formal request for support.

Apologies in advance if you get a call from [REDACTED] about this.

Thank you
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

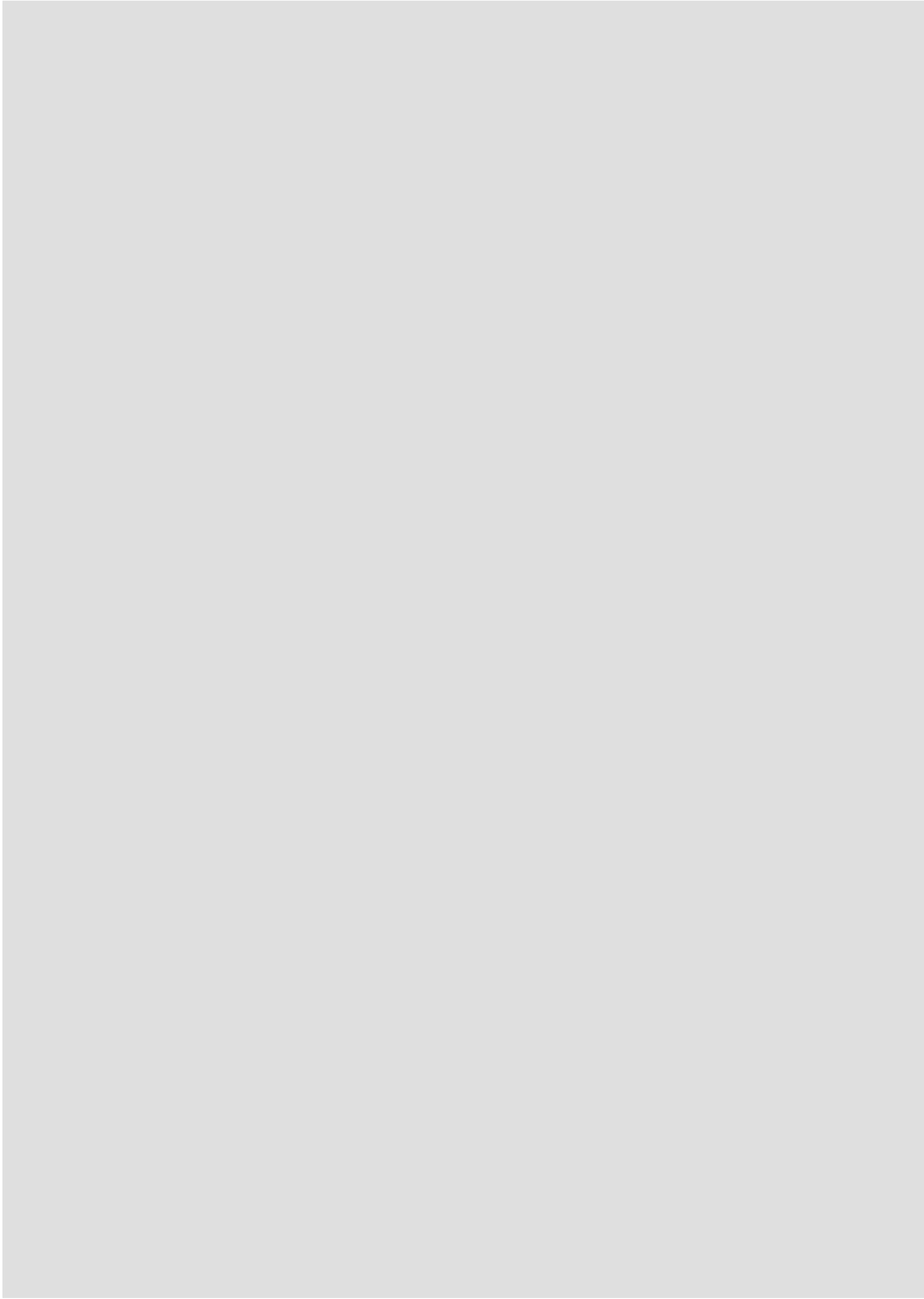
West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

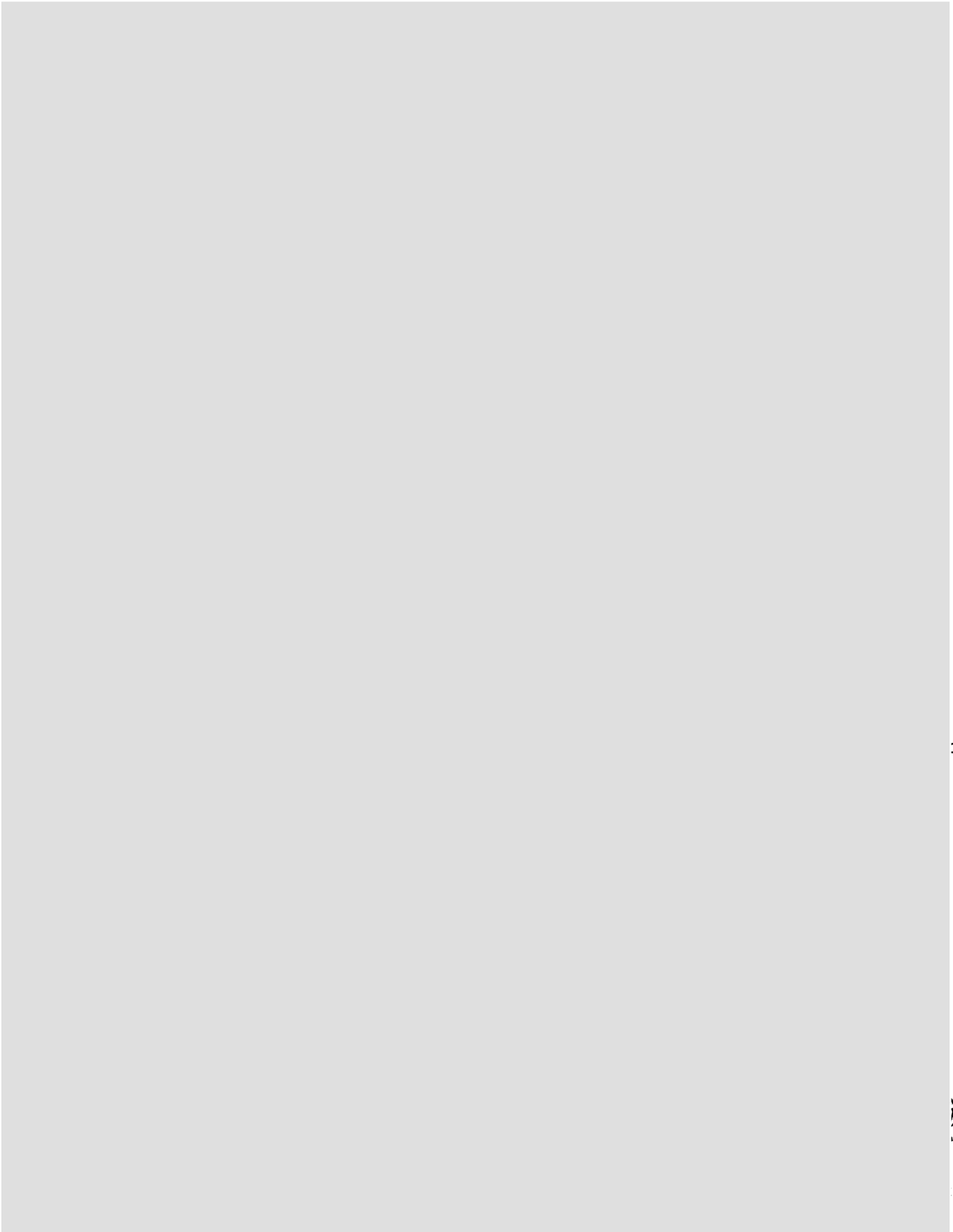
The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

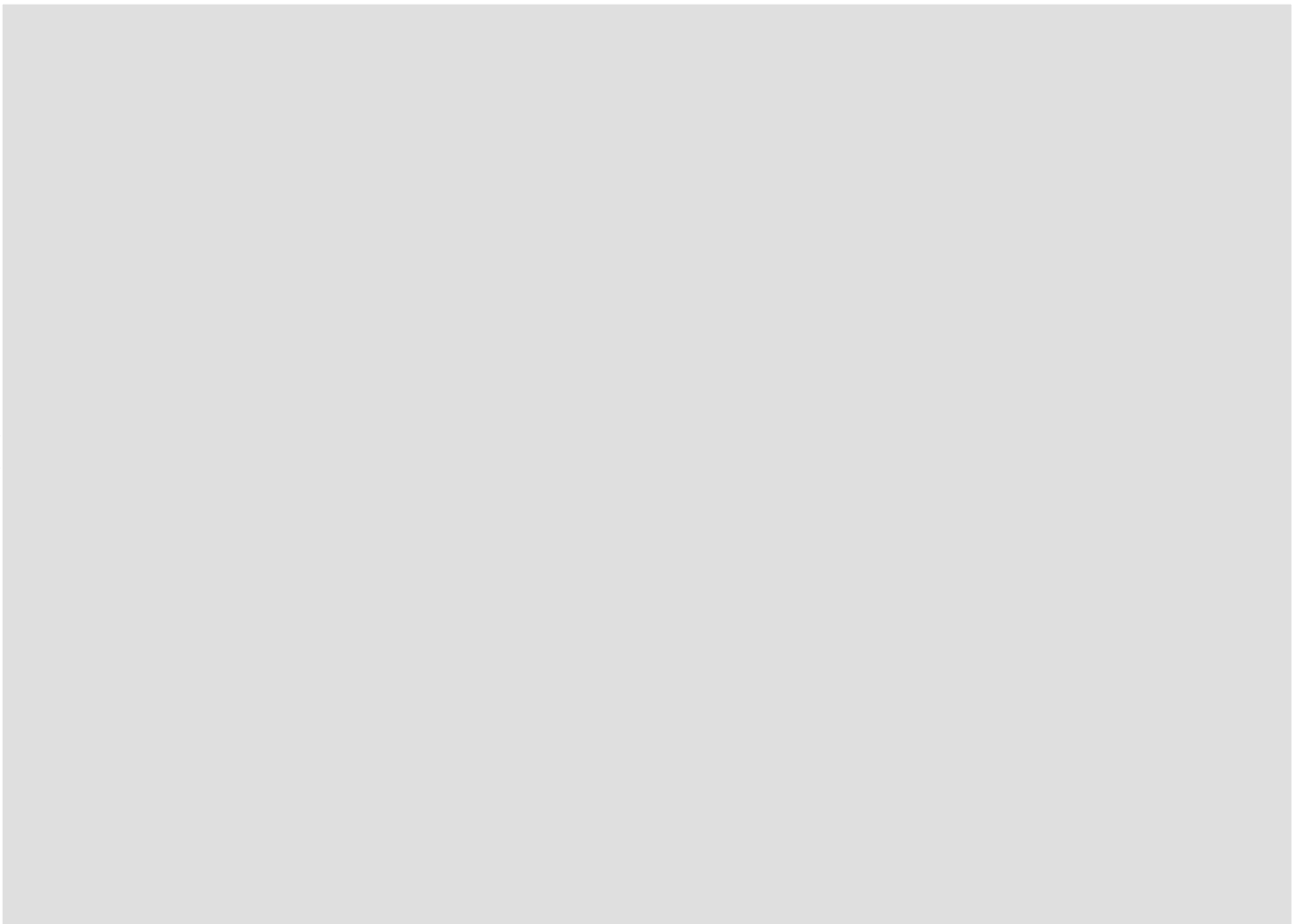
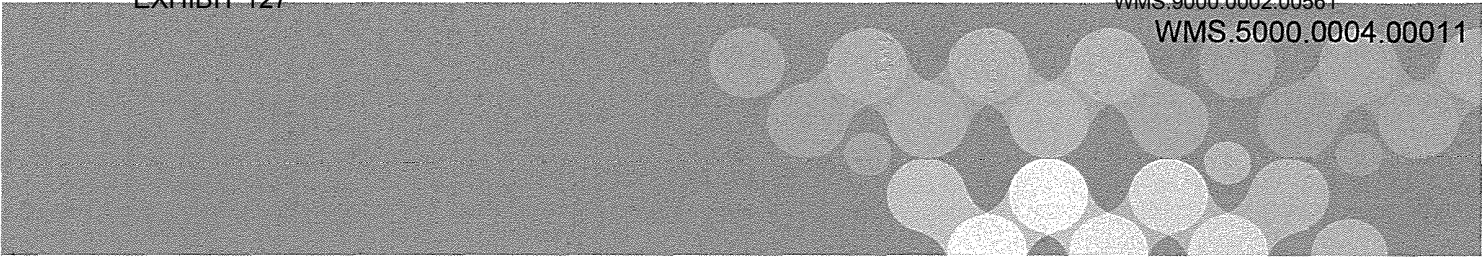
www.health.qld.gov.au

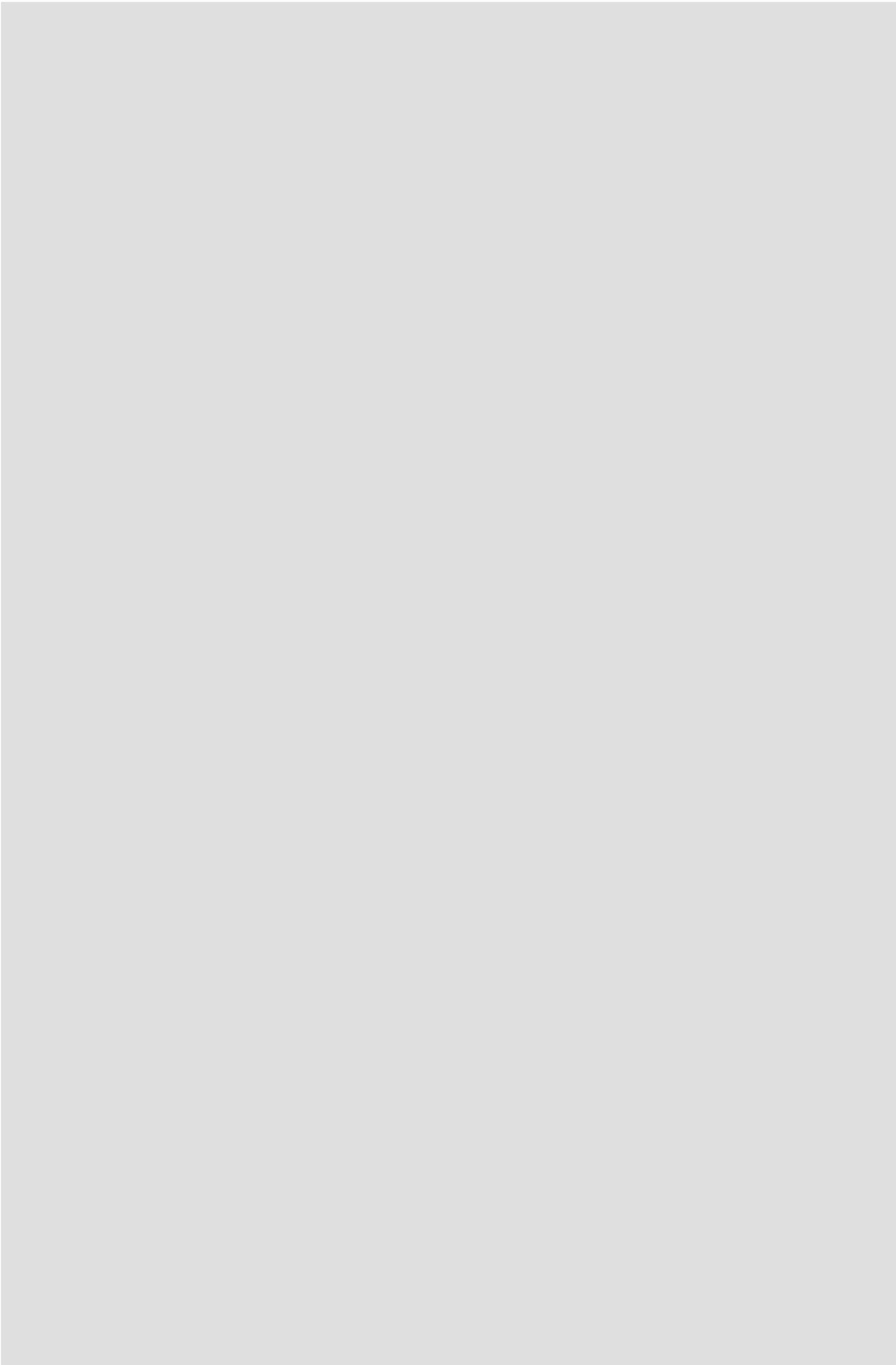


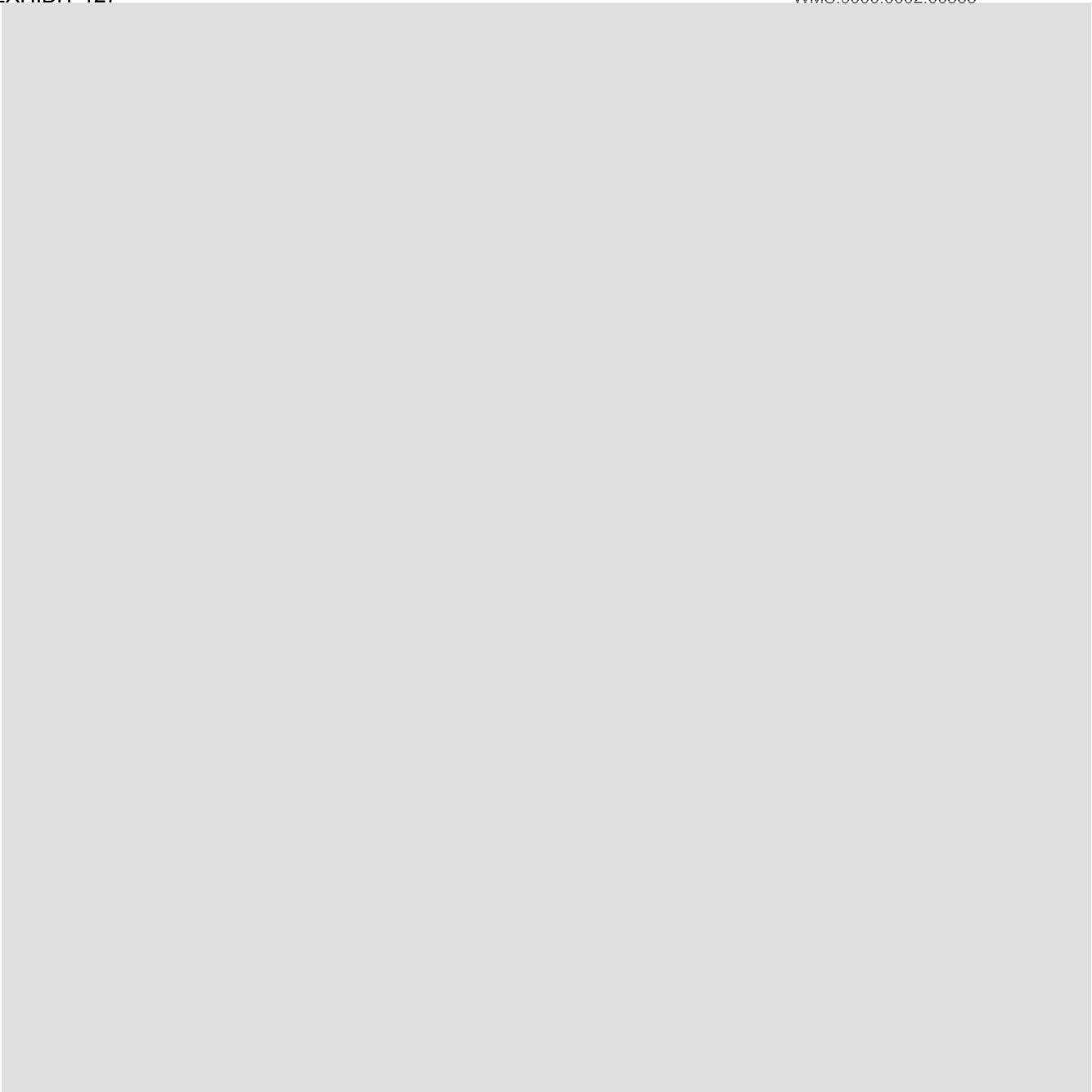


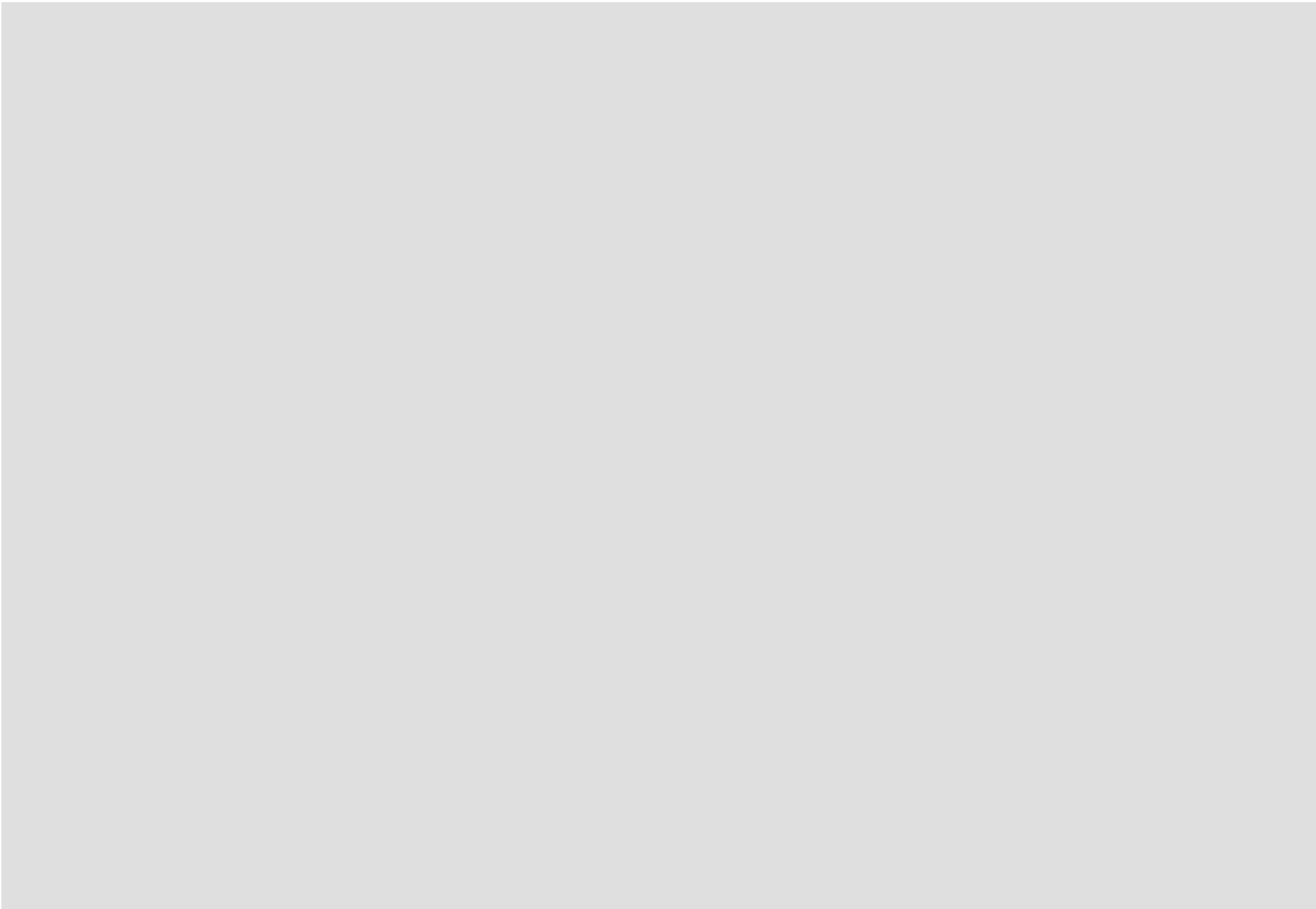
**West Moreton Hospital and Health Service
Barrett Adolescent Centre**

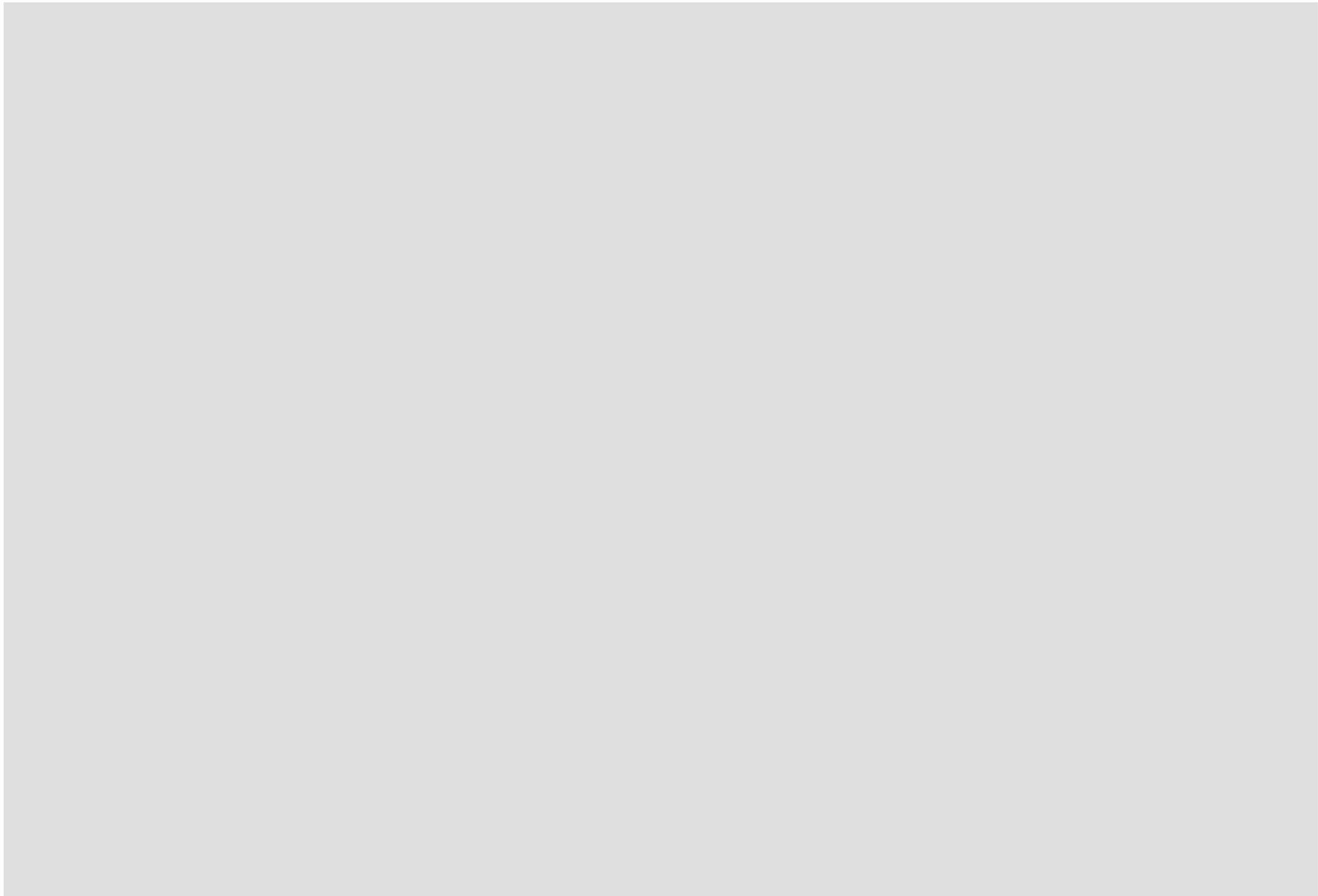






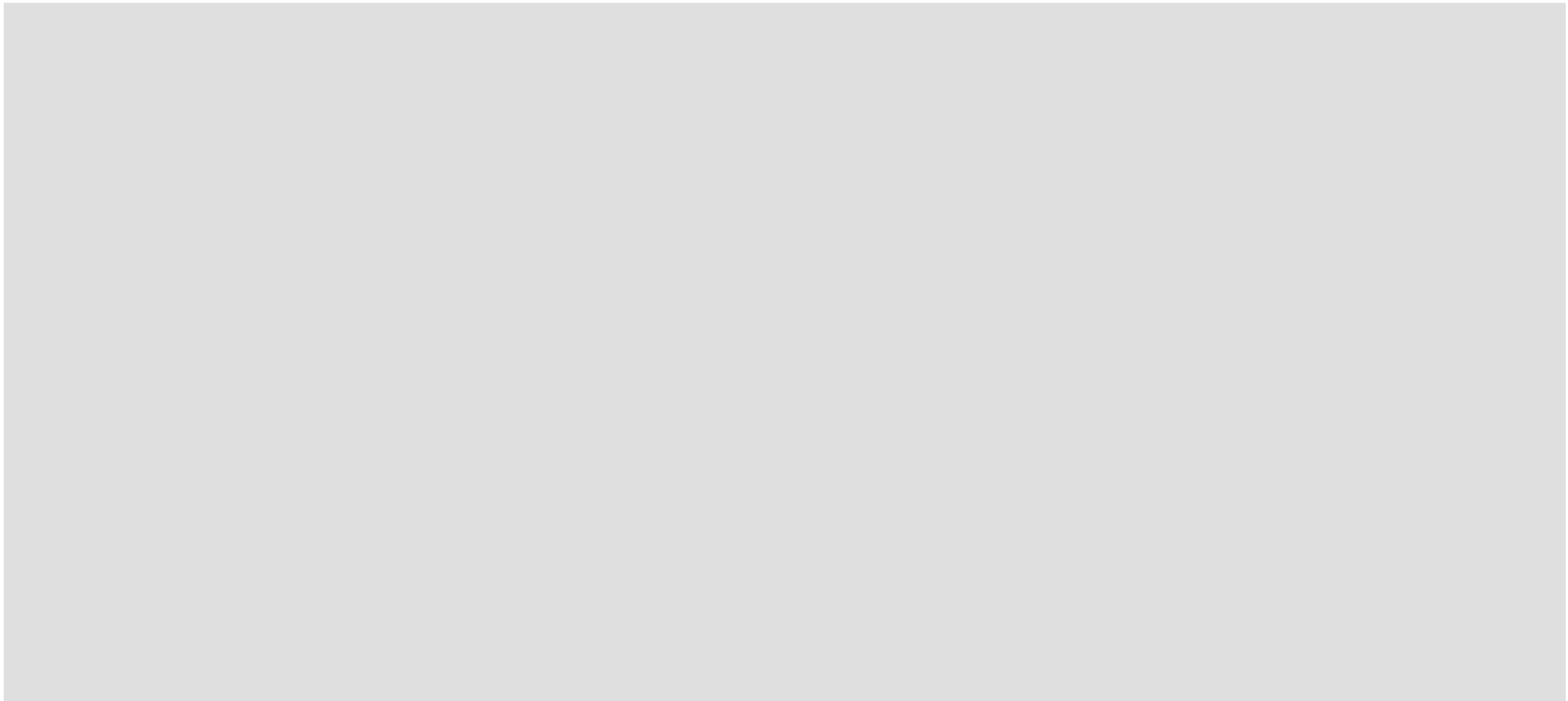


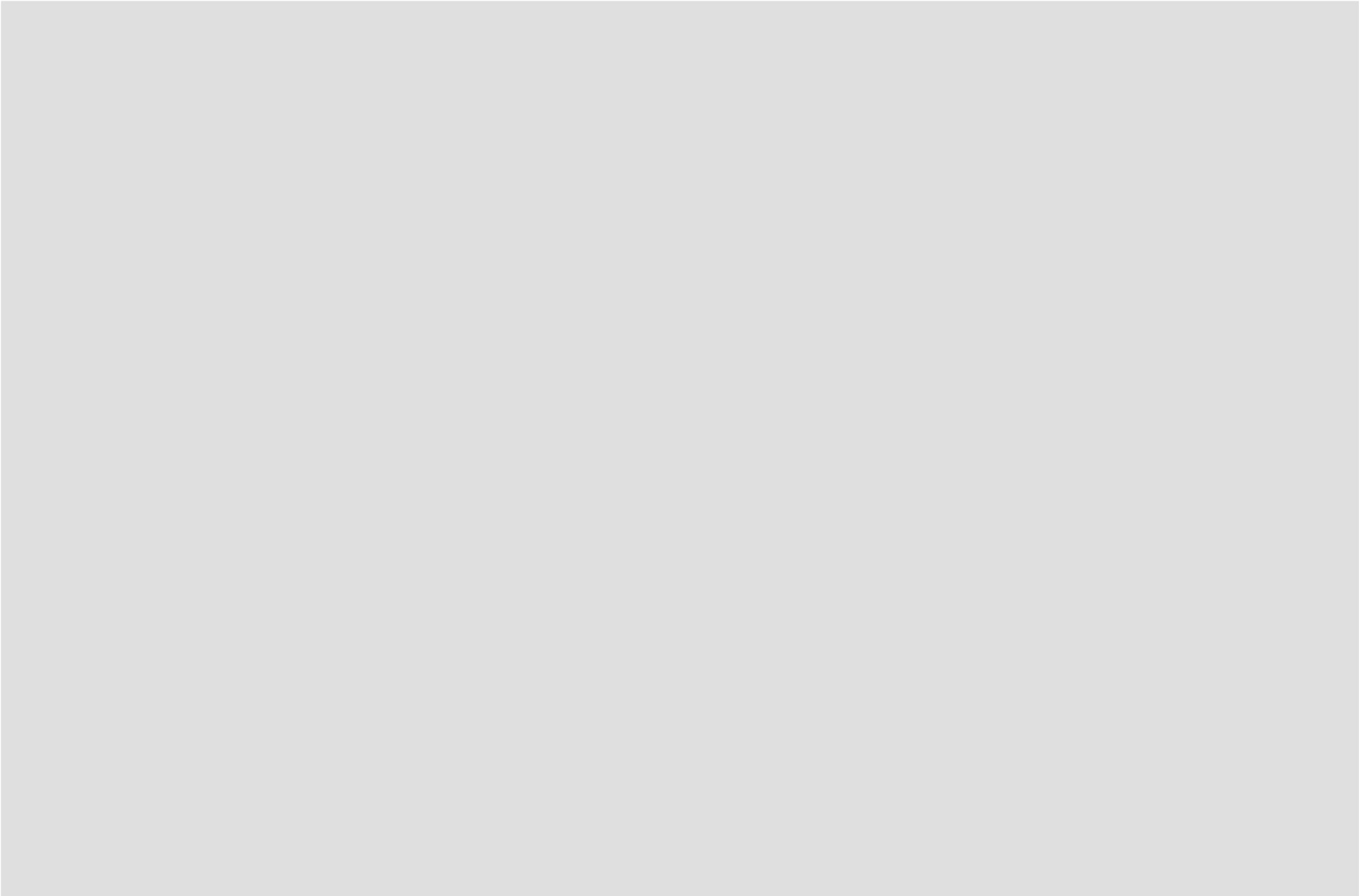












WMS.0015.0001.00451



Page 571 redacted for the following reason:

**Acting Executive Director
Mental Health & Specialised Services**

West Moreton Hospital and Health Service

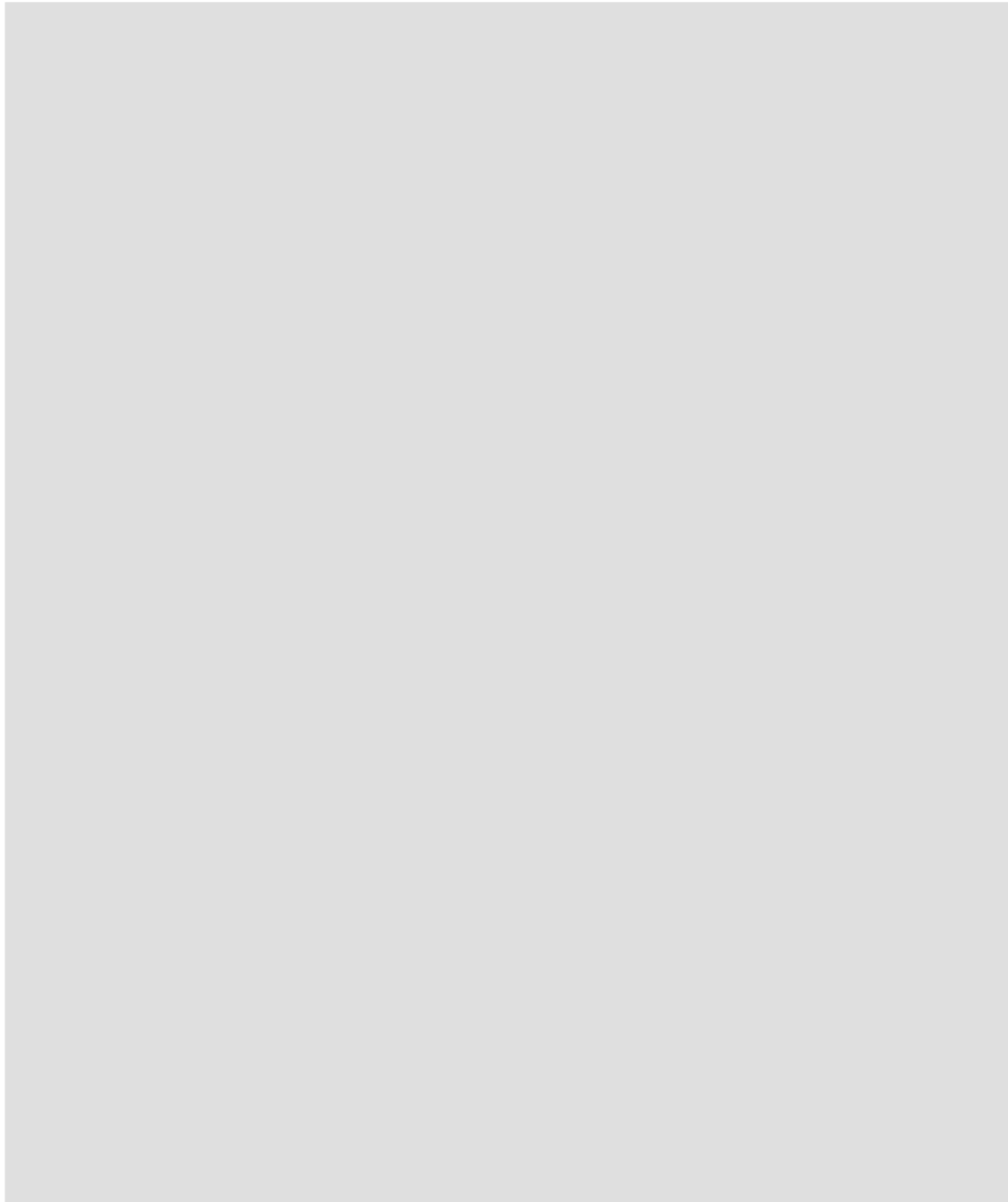
T:

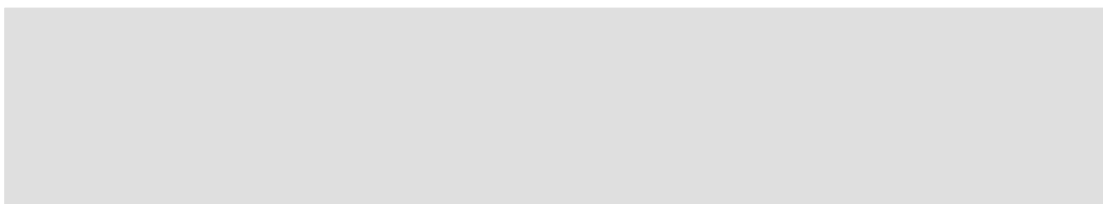
M:

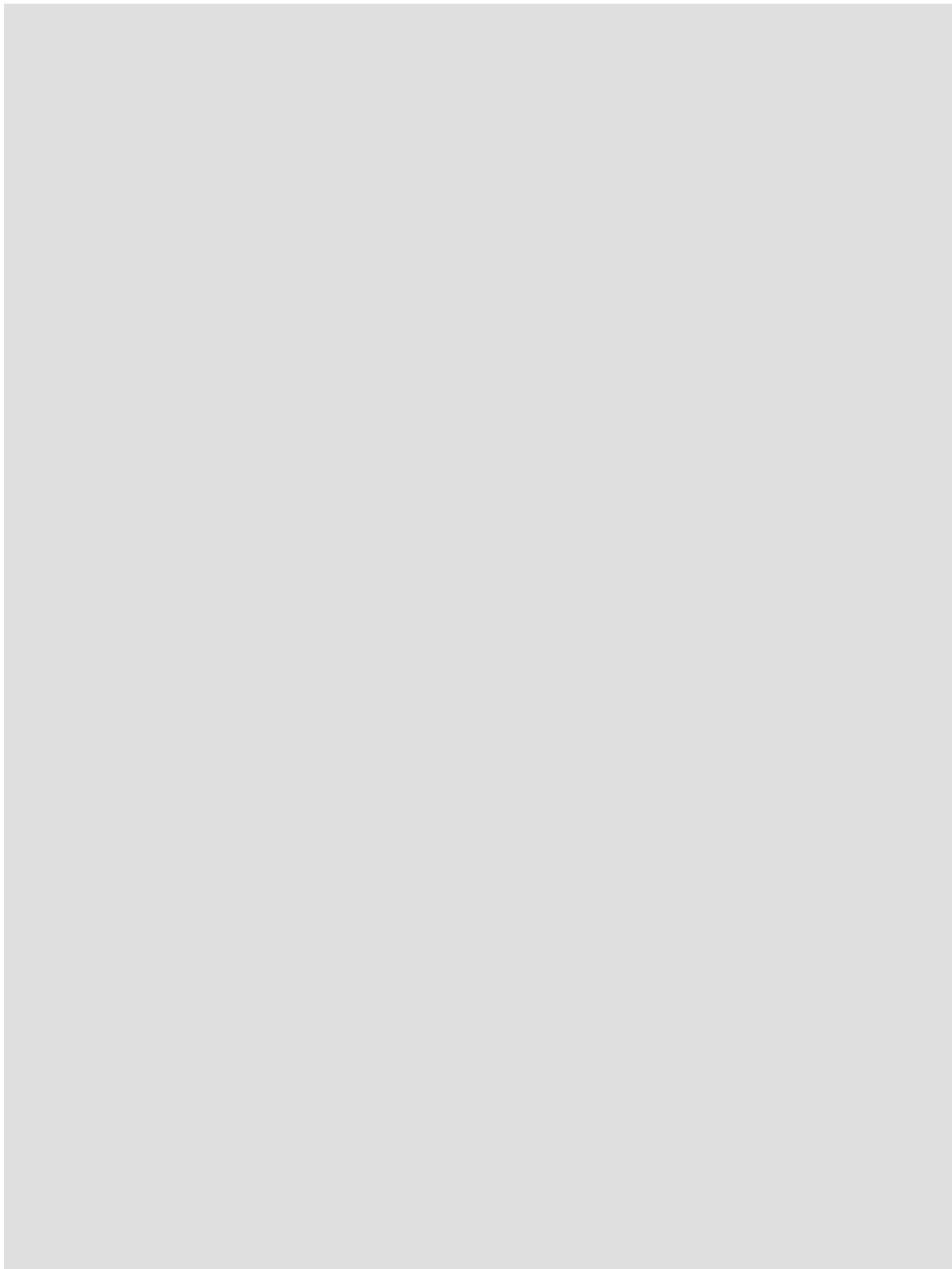
E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

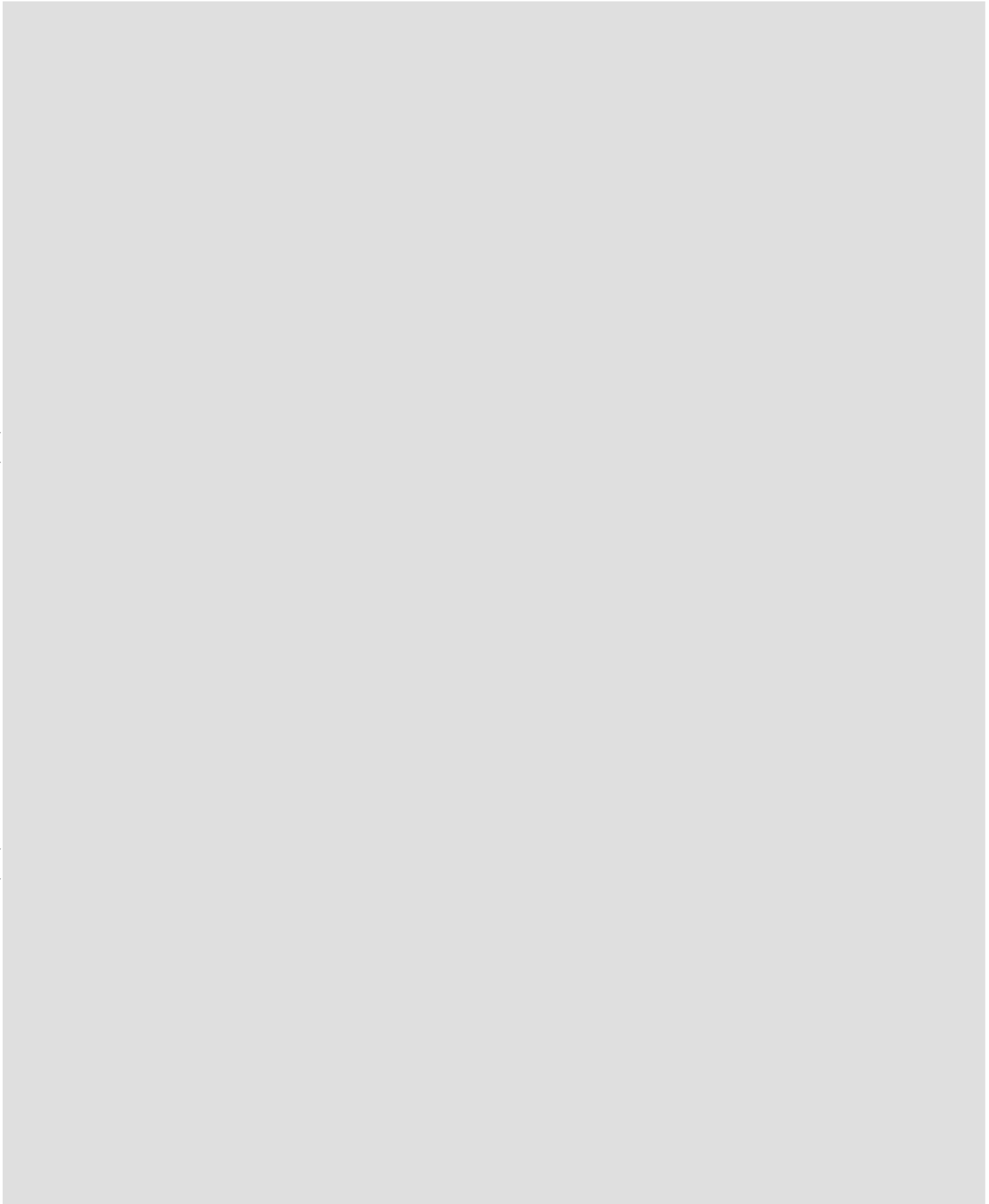
www.health.qld.gov.au

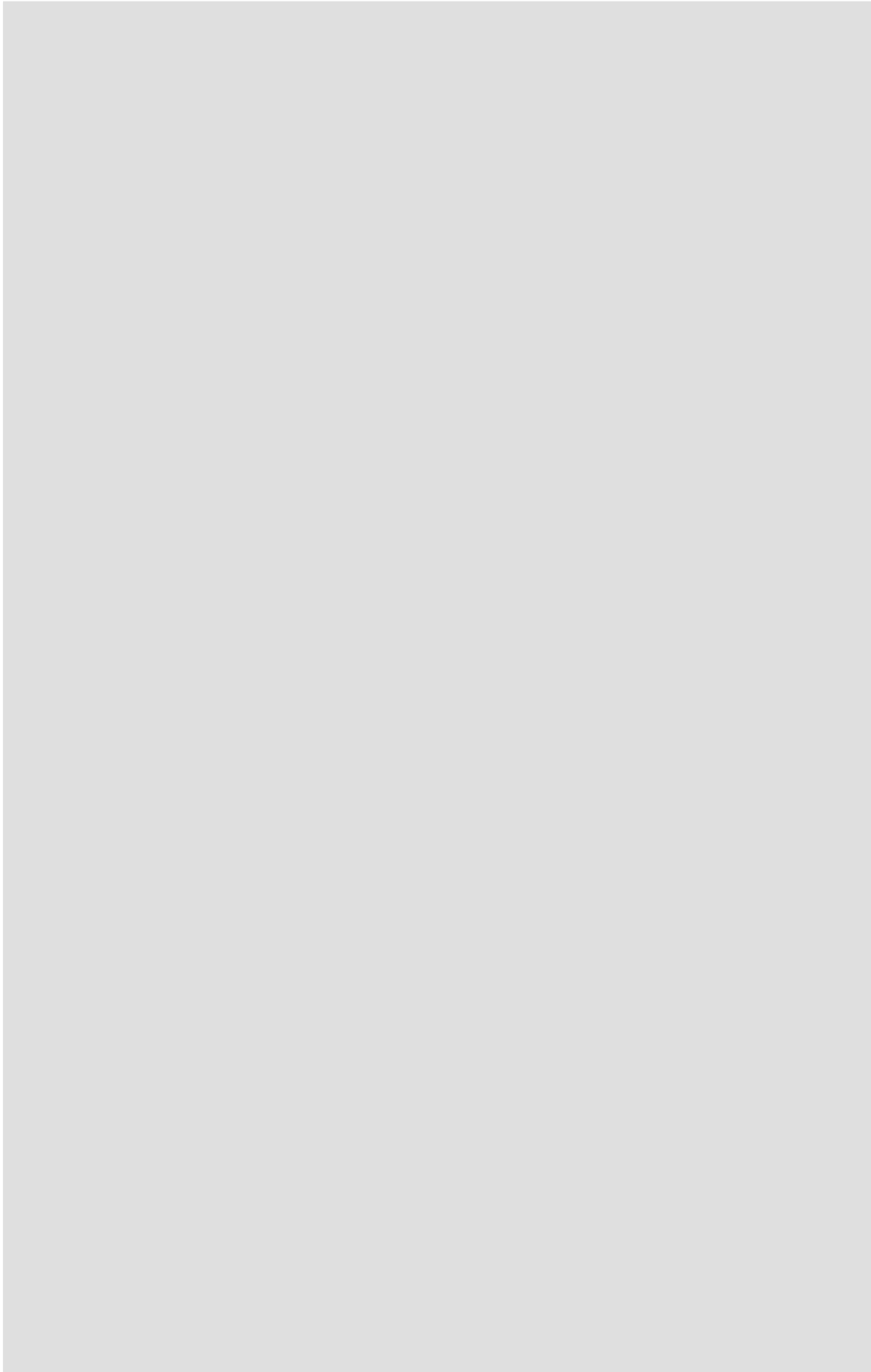


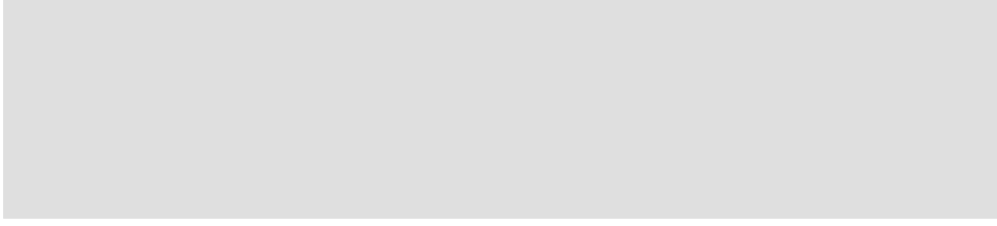


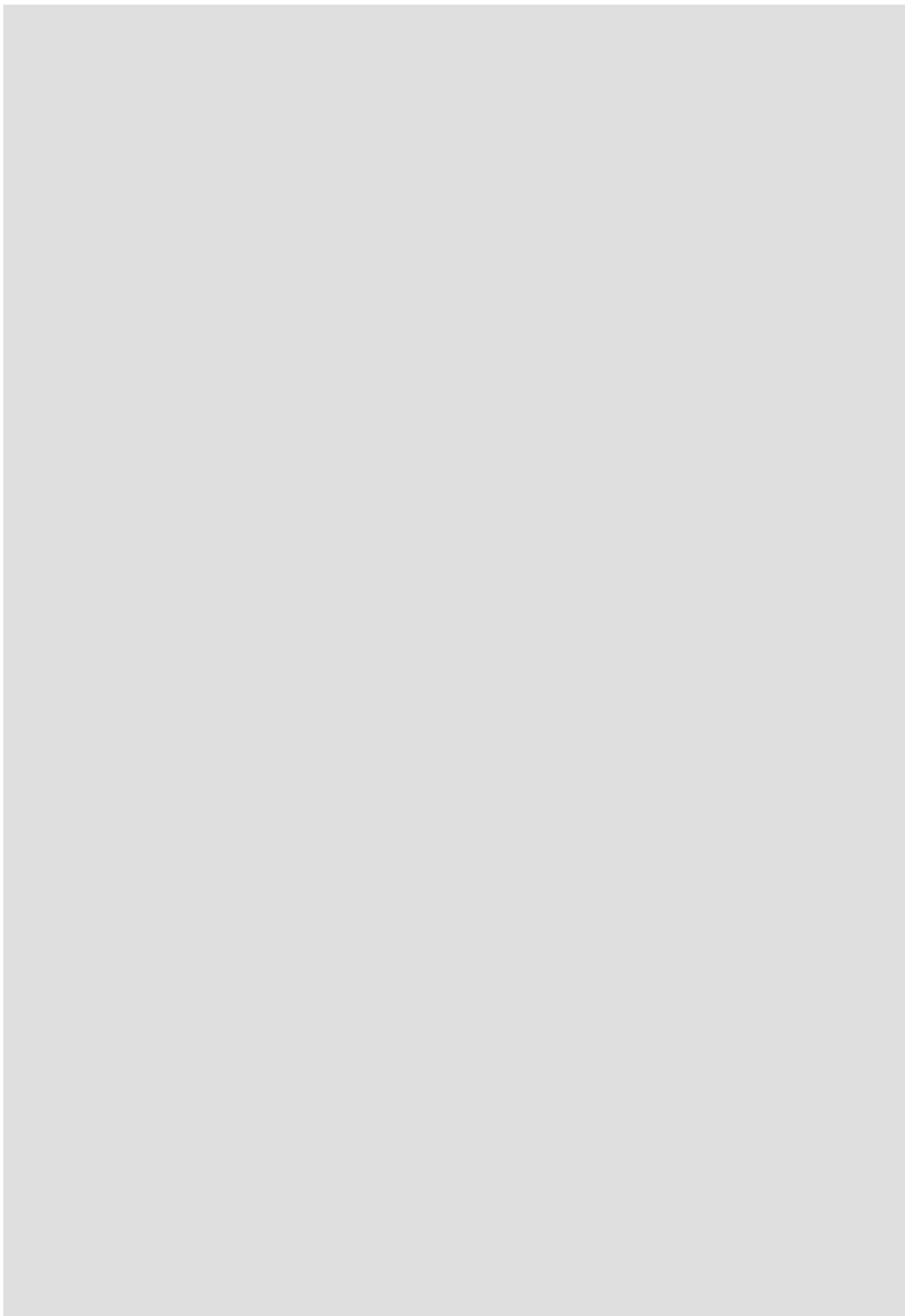














From: Laura Johnson
Sent: 17 Jan 2014 12:13:22 +1000
To: Suneel Chamoli
Cc: Gail Robinson;Katie Eckersley;David Crompton;Shona Warren;Leanne Geppert
Subject: Re: [REDACTED]

Hi Suneel,

Thank you for your update.

As you are aware with the support of MHAODB and Children's Health Queensland (CHQ), non-recurrent operational funding has been made available to fund the transition of Barrett patients including NGO support and accommodation for the current financial year (any request for further funding in 14/15 FY would be considered at a later time). Can you please submit your request for funding including final costings to Dr Bill Kingswell, Dr Stephen Stathis (CHQ) and Leanne Geppert for consideration.

Please let me know if you have any questions.

Kind regards
Laura

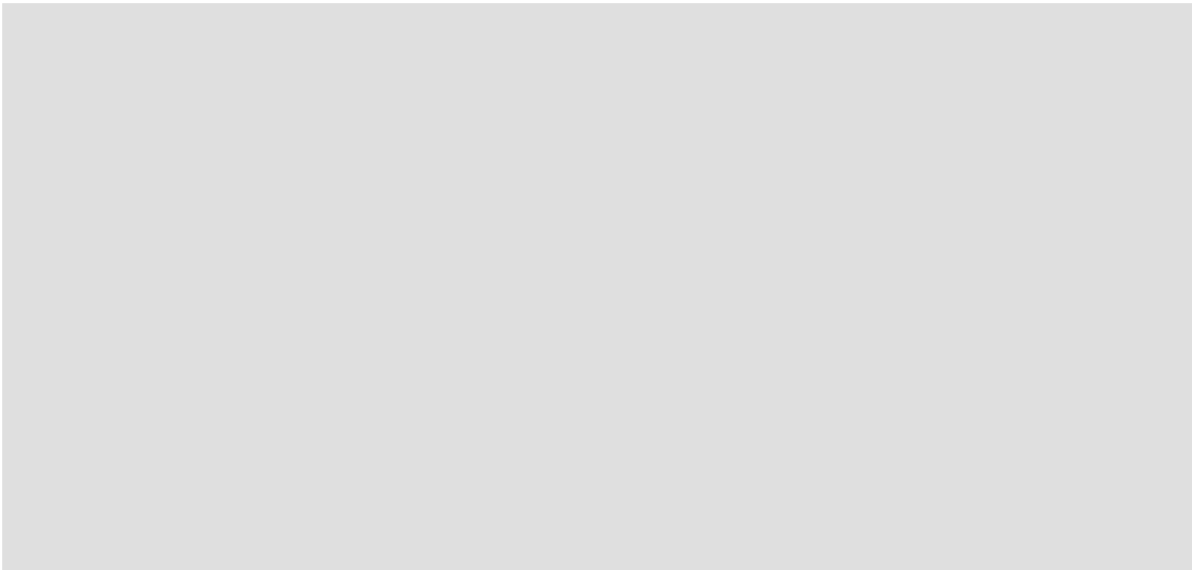
Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

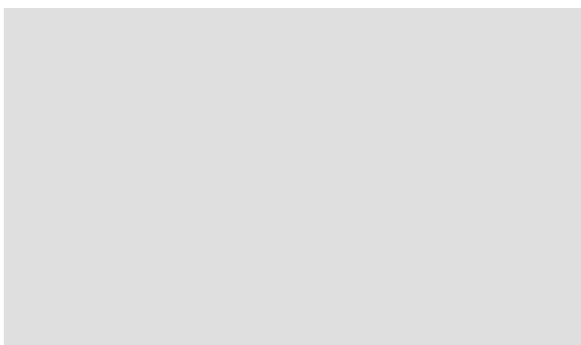
West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au





From: Leanne Geppert
Sent: 6 Jan 2014 17:34:50 +1000
To: Laura Johnson
Subject: Re: Fwd: Message from "QH10145987" Funding for [REDACTED] s relocation

thanks Laura -

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Laura Johnson 1/6/2014 4:50 pm >>>
Hi Leanne,

Just following up on this one. I have had a quick look in CIMHA and [REDACTED] was discharged from BAC on [REDACTED]. I can not establish that any expectations was made about providing additional funds for this client. I think it may be [REDACTED] trying every avenue to secure funds.

Thanks

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

L

>>> On 12/19/2013 at 6:43 pm, [REDACTED] > wrote:

Hi all

this is a [REDACTED] that was discharged from BAC [REDACTED] - I am not able to see the validity in providing any additional funding for [REDACTED] at this stage, but will ask Anne to get us the DOB, discharge date from BAC, and to clarify if any expectations were raised about additional \$ at the time of BAC discharge (I am not aware of any).

then we will need to discuss collectively.

thanks, Leanne

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:
M:
E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 20 Jan 2014 14:54:43 +1000
To: Leanne Geppert
Subject: Re: Fwd: Message from "QH10145987" Funding for [REDACTED] relocation
Attachments: Email_response_[REDACTED].200114.doc

Hi Leanne,

Please draft response attached.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 1/17/2014 at 5:40 pm, [REDACTED] wrote:
Hi Laura, just wondering if you might help me out by drafting a short but clear no to this request?
it will go to Monica from either me or Sharon - can you just draft and send through to me thanks, L

Dr Leanne Geppert
Acting Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Hi Monica,

Thank you for your request for financial assistance of consumer [REDACTED]. West Moreton, Children's Health Queensland and the Mental Health Alcohol and Other Drugs Branch have considered this request. A collective decision has been made that this request can not be supported at this time.

Please do not hesitate to contact me if you wish to discuss further.

Kind regards
Leanne Geppert

From: Laura Johnson
Sent: 21 Jan 2014 15:32:40 +1000
To: Leanne Geppert
Subject: Updated Email_response_ [REDACTED]_200114
Attachments: Email_response_ [REDACTED]_200114.doc

Hi Leanne,

Updated as per your request.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

Hi Monica,

Thank you for your request for financial assistance of consumer [REDACTED] West Moreton, Children's Health Queensland and the Mental Health Alcohol and Other Drugs Branch have considered this request. A collective decision has been made that this request can not be supported at this time due there being no identified additional funds available.

Please do not hesitate to contact me if you wish to discuss further.

Kind regards
Leanne Geppert



West Moreton Hospital and Health Service

West Moreton Hospital
and Health Service**Memorandum**

To:	Chief Finance Officer, West Moreton Hospital and Health Service		
Copies to:	Chief Executive, West Moreton Hospital and Health Service		
From:	Executive Director, Mental Health and Specialised Services	Contact No:	
		Fax No:	
Subject:	Purchasing of Services from Aftercare		
		File Ref:	Ref Number

Mental Health and Specialised Services (MH&SS) require the urgent release of purchase order 12450087 for services provided by Aftercare.

MH&SS was advised that as the services have already been provided that the most efficient way to progress payment would be via a purchase order.

Aftercare was engaged to provide an activity based Holiday Program for the patients of the Barrett Adolescent Centre from 6 December 2013 until 23 January 2014. Market research identified that Aftercare, a non-government organisation with over 40 locations in Australia (seven in Queensland) has a proven track record in providing activity based mental health programs for adolescents. Aftercare was chosen to provide the Holiday Program based on their prior experience and demonstrated success delivering similar services within Queensland and New South Wales. Aftercare was able to provide a timely response to meet the urgent need for delivering the Holiday Program for the consumers of BAC.

On 7 December 2013 the Director-General approved funding for Aftercare (Attachment 1) on the basis of type 4 delegation for the provision a mental health residential service and day program for adolescents. The service agreement is currently being finalised for this service.

The total cost for services provided by Aftercare is \$93,214.00 (excluding GST). The Chief Executive supports the funding of this service and will come out of existing BAC operational funds.

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service

/ /

From: Laura Johnson
Sent: 28 Nov 2013 10:57:31 +1000
To: Leanne Geppert
Subject: BAC Holiday Program

Hi Leanne,

Did you want me to touch base with Anne about referring to the holiday program?

Also we have a number of day patients scheduled for discharge at the end of the school term. Anne has asked would we be able to refer a discharged patient to the holiday program? I would think no we could not as they are no longer a patient. Do we need to reconsider the discharge dates pending Anne's referrals to the holiday program?

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 3 Dec 2013 11:49:54 +1000
To: Leanne Geppert
Subject: BAC Holiday Program Flyer with Consent Form
Attachments: BAC Holiday Program_Flyer_Consent_031213.doc

Hi Leanne,

Please find the draft BAC Holiday Program Flyer and Consent Form attached for your review. I have sent to team at BAC for review and they are happy for me to receive the consent forms as a central point.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

West Moreton Hospital and Health Service

Barrett Adolescent Centre Holiday Program

West Moreton Hospital and Health Service will be providing a holiday program at Barrett Adolescent Centre (BAC) across December 2013 and January 2014 for current inpatients and day patients. The activity-based program will be delivered through a partnership model between BAC staff and a local Non-Government Service Provider, and will be delivered four days a week.

The program will commence on Monday 16 December 2013 and is scheduled to finish on Thursday 23 January 2014; however these dates are flexible and will be based on the needs of the adolescents. Your child may wish to attend one day or four days a week of the program. All day patients will be required to have their own transport to arrive at BAC and depart BAC. Transport will be provided for all adolescents to attend activities during program hours.

The BAC facility will be the primary site of the holiday program, and as relevant and safe, off-site visits will be arranged for various activities.

If you wish your child to attend the holiday program please complete and return the consent form below as soon as possible via _____ or fax to _____. If you have any questions, please contact Laura Johnson via _____ or on _____.

BAC Holiday Program Consent Form

Please indicate whether or not you wish to allow your child to participate in the BAC Holiday Program by checking one of the statements below, signing your name and returning it to Laura Johnson via _____ or fax to _____.

I do grant permission for my child to participate in BAC Holiday Program.

I do not grant permission for my child to participate in BAC Holiday Program.

Signature of Parent/Guardian

Printed Parent/Guardian Name

Printed Name of Child

Date



From: Laura Johnson
Sent: 17 Dec 2013 16:03:17 +1000
To: Leanne Geppert
Subject: Aftercare Service Agreement

Hi Leanne,

I have had a meeting with the Branch about the Aftercare Service Agreement which was very helpful. In order to progress the service agreement we really need to finalise the model for the day program and supported accommodation with Aftercare. As this will assist in finalising the details for the service agreement including KPIs.

I have sent an email (which you have been CC'd in to) to Marlene to provide her with an update.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Leanne Geppert
Sent: 17 Dec 2013 16:50:28 +1000
To: Laura Johnson
Subject: Re: Aftercare Service Agreement

Hi Laura, just checking if Ingrid has been involved to this point? ok to send to her and Stephen for comment? ta LG

Dr Leanne Geppert
Acting Executive Director
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> Laura Johnson 12/17/2013 4:02 pm >>>
Hi Marlene,

Sorry I have not been in touch sooner. I have been working through the details for the Aftercare Service Agreement and I have attached a draft of where things are at. In order to finalise the details I need more information from Aftercare which I am currently seeking.

I have also received feedback from the Mental Health Branch which is included in this draft.

Can you please confirm that we need to ensure that the Service Types match the NGO National Minimum Data Sets?

Please let me know if you have any questions.

Thank you for your assistance with this.

Kind regards
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 17 Dec 2013 16:57:57 +1000
To: Stephen Stathis;Ingrid Adamson
Cc: Leanne Geppert
Subject: Draft Aftercare Service Agreement
Attachments: SCHEDULE 2 and 3 ADOLESCENTS Aftercare_WMHS_CHQ.docx

Hi Ingrid and Stephen,

Please find attached the draft Aftercare Service Agreement. I have sent this to Marlene at FCMU for feedback as well. We are really at point where we require more details around the model for Day Program and Supported Accommodation. We also need to liaise with Aftercare for some final details as well.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]

E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

SCHEDULE 2

SERVICES FUNDING DETAILS

Comment [J]: Need to confirm final amount
 Comment [J]: Should this be changed to quarterly?

Project (Title name for the Services)	Project ID	Funding (Exc. GST) 20xx/20xx	Funding (Exc. GST) 20xx/20xx	Total Funding (Exc. GST)
Adolescent extended residential mental health treatment and rehabilitation		\$1,043,888	\$1,043,888	\$2,087,776

Services Reporting Requirements:

- Six (6) monthly performance and statistical
- quarterly financial

SERVICES SPECIAL CONDITIONS

- Pursuant to Clause 16, Aftercare consents to West Moreton Hospital and Health Service (WMHHS) and Children’s Health Queensland HHS clinical staff accessing consumers for the provision of intensive mobile outreach services during the Term of the Agreement.
- West MMoreton HHS will provide training and supervision to Aftercare staff.

SCHEDULE 3

PERFORMANCE FRAMEWORK REPORT

Performance report for the period: [insert month] 20 __ to [insert month] 20

--

Please provide this report to: The Director – Funding and Contract Management Unit
Governance Branch
Queensland Health
GPO Box 48
BRISBANE QLD 4001

Or email [redacted]

Target Group:	Adolescents aged between 16 5 and 21 years referred from the West Moreton Hospital and Health Service (WMHHS)
Location:	<u>Greenslopes, Brisbane</u>
Service Availability:	Support accommodation: (24 hours/7 days) Day program (Monday to Thursday)

PERFORMANCE REPORT CERTIFICATION

We, hereby certify that:			
1. The information contained in the attached Performance Report reflects the performance of the organisation;			
2. Funds have been used for the purposes for which they were provided;			
3. All terms and conditions of the Service Agreement have been complied with; and			
4. The undersigned are authorised to sign on behalf of the organisation.			
Signature:		Signature:	
Print Full Name:		Print Full Name:	
Position:		Position:	
Date:/...../.....	Date:/...../.....

Perspective 1: Funded Service Delivery

Comment [J]: This requires review and additional input from Aftercare

Focus Area: Service Types

Objective 1.1 The organisation delivers the Services as agreed with Queensland Health.	
Indicator 1.1a The organisation describes its funded Service Types.	
Funded Service Type: Day Program <u>Group support activities</u>	
Organisation's Strategy	Organisation's Performance
<p><u>Aftercare will provide a holiday program from 16 December 2013 until 24 January 2014. The holiday program will be for current Barrett Adolescent Centre (BAC) inpatients and day patients (as clinically safe and indicated). The activity-based program will be delivered through a partnership model between BAC staff and Aftercare and will be delivered four days a week.</u></p> <p>Aftercare will provide a transitional day program from 1 February 2014 for one year. This program will operate four days per week providing mental health treatment and rehabilitation for consumers referred from the West Moreton HHS (Child Youth Mental Health Service (CYMHS), Children's Health Queensland HHS or Intensive Mobile Outreach Service (IMOS) staff).</p> <p>[Treatment will be delivered in a therapeutic milieu:</p> <ul style="list-style-type: none"> • Individual, family and group therapeutic program • Rehabilitation programs • Flexible targeted programs • Education in-reach and vocational services where required (e.g. Department of Education, Training and Employment • Integrate with local acute inpatient, IMOS, public community mental health teams and non-government organisation programs] 	<ul style="list-style-type: none"> • <u>Consumer satisfaction with the holiday program – measured by completion of consumer satisfaction survey</u> • <u>Details of holiday program's weekly timetables</u> • <u>Number and percentage of consumers/clients with personal recovery plans identifying strategies for self management and life skill development.</u>
Funded Service Type: Supported Accommodation <u>Staffed Residential Services</u>	
Organisation's Strategy	Organisation's Performance
<p>Aftercare will provide a bed-based residential and respite service for after hours and on weekend for up to four <u>five</u> beds (24 hours/7 days).</p> <p>Treatment will be provided by the WM HHS CYMHS or IMOS.</p>	<ul style="list-style-type: none"> • <u>Number and percentage of clients-consumers successfully transitioned to stable housing. Stable housing refers to a situation where the client is in control over where they live, as opposed to their housing being in jeopardy. Those who are living in stable housing are managing the risks so that they can successfully stay housed.</u>

Focus Area: Services Statistics

Objective 1.2 Services and consumer data will provide Queensland Health with information to monitor an organisation's performance.	
Indicator 1.2a The organisation collects and reports direct Services delivery statistics to Queensland Health on a regular basis.	
Organisation's Strategy	Organisation's Performance
<u>Aftercare will provide monthly reporting on activity data.</u>	<u>Number of consumers referred to Day Program and Supported Accommodation</u> <u>Number of consumers exited from Day Program and Support Accommodation</u>

From: Laura Johnson
Sent: 17 Dec 2013 16:03:17 +1000
To: Leanne Geppert
Subject: Aftercare Service Agreement

Hi Leanne,

I have had a meeting with the Branch about the Aftercare Service Agreement which was very helpful. In order to progress the service agreement we really need to finalise the model for the day program and supported accommodation with Aftercare. As this will assist in finalising the details for the service agreement including KPIs.

I have sent an email (which you have been CC'd in to) to Marlene to provide her with an update.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:

E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

From: Laura Johnson
Sent: 18 Dec 2013 10:53:51 +1000
To: Marlene Berry
Cc: Leanne Geppert
Subject: Re: Aftercare Service Agreement

Hi Marlene,

Thanks for getting back to me.

Is it possible to get a separate contract the Holiday Program? As we need to provide \$92K to Aftercare rather.

Regards
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au

>>> On 12/18/2013 at 9:39 am, [REDACTED] > wrote:
Hi Laura

Thanks for the update. Re the service types and NMDS, the policy area would be best placed to provide advice in that regard. Sorry I've not been much help. Marlene.

>>> Laura Johnson 17/12/13 16:02 >>>
Hi Marlene,

Sorry I have not be in touch sooner. I have been working through the details for the Aftercare Service Agreement and I have attached a draft of where things are at. In order to finalise the details I need more information from Aftercare which I am currently seeking.

I have also received feedback from the Mental Health Branch which is included in this draft.

Can you please confirm that we need to ensure that the Service Types match the NGO National Minimum Data Sets?

Please let me know if you have any questions.

Thank you for your assistance with this.

Kind regards
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:

E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au



From: Laura Johnson
Sent: 13 Jan 2014 14:15:14 +1000
To: Michael Miller
Cc: Leanne Geppert
Subject: BAC Holiday Program and Operational Budget

Hi Michael,

As discussed in our phone conversation, we need to raise a requisition for the BAC Holiday Program (this will come from our cost centre which will be reflected in the mid year review). Purchasing will then raise an invoice and we will need to provide any supporting documents/rationale for the engagement of Aftercare services for the Holiday Program.

Secondly you are following up with Laurence about preparing the SLA documents for the transfer of the BAC Operational Funds to CHQ in the May window. CHQ can also prepare the SLA documents to commence negotiations of transfer.

Thanks
Laura

Laura Johnson
Project Officer - Redevelopment
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au