

Statement of Una Window

I, Una Louise Window, Case Manager, Mood ACU (Adult Community Mental Health), Metro South Hospital and Health Service, of Burke Street Centre, Burke Street, Woolloongabba, in the State of Queensland, state as follows:

- A. I currently hold the position of Case Manager with the Metro South Addiction and Mental Health Service (**MSAMHS**) on the Mood Team. I have held this position since September 2012.
- B. I have worked with Metro South Health and its predecessor since April 2001 when I was employed by the Mobile Intensive Treatment Team, Princess Alexandra Hospital Division of Mental Health. I set out further details of my background and experience below.

Response to Requirement to Give Information

- C. Attached as [[MSS.005.005.0013]] is a copy of a Requirement to Give Information in a Written Statement dated 28 September 2015 (**Notice**) directed to me from the Barrett Adolescent Centre Commission of Inquiry (**Commission**). This Statement is provided in response to the Notice.
- D. For the purpose of preparing this Statement I have had access to the records of Metro South to obtain information to provide a response to the Notice. Unless otherwise stated, the matters set out in this Statement are based on my own knowledge and from the information derived from the above sources and collected for the purpose of preparing this Statement.

Background and experience

1. What are your current professional role/s, qualifications and memberships? Provide a copy of your most recent curriculum vitae.

1. I hold a Bachelor of Social Work from the University of Queensland which I obtained in 1994.
2. I am currently employed as a Case Manager in the Mood Team of MSAMHS. I have held that position since the team was established in February 2013.
3. Prior to that, I performed the role of Carer Support with the Metro South Division of Mental Health, Burke Street from January 2011 to September 2012 in a part time capacity. In September 2012, I gained a full time permanent position in the Continuing Care team at Burke Street Centre; at that time, that team managed clients with psychosis and/or mood disorders. Upon the creation of the Mood team in February 2013, a division was created between those providing treatment and care for people with the diagnosis of mood disorders and those providing treatment and care for people with the diagnosis of psychosis.
4. From February 2012 to July 2012 I also worked part time at the Princess Alexandra Hospital as a psychiatric in-patient social worker.
5. From August 2011 to December 2011 I worked part time at Burke Street in the role as Carer Support and Kids of Patients with Mental Illness (KOPMI) Coordinator. I also held the role as KOPMI Coordinator from January 2009 to January 2010.

Una Window

Witness

6. From April 2001 to January 2007 I worked with the Mobile Intensive Support and Treatment Team and the Mobile Crisis Assessment and Treatment Team of the Princess Alexandra Hospital, Division of Mental Health in various positions.
7. From March 1999 to February 2001 I worked in the Mental Health Crisis Assessment and Treatment Team in Canberra. This included being on call for the Emergency Department of the Canberra Hospital.
8. Further details of the above and my earlier experience is included in my curriculum vitae. Attached as [[MSS.005.005.0023]] is a copy of my current curriculum vitae.

2. *We understand that you have held the position of Case Manager with the Metro South Addiction and Mental Health Service ("MSAMHS"). State whether this is correct and, if so, specify the period in which you held that position.*

9. As outlined above, I have held the position of Case Manager in the Mood Team of MSAMHS since September 2012.

3. *If you have held that position of Case Manager:*

- a. *outline and explain your key responsibilities;*
- b. *outline the training provided to you by MSAMHS, in particular with respect to adolescent mental health;*
- c. *provide a copy of your job description.*

Outline and explain your key responsibilities.

10. My key role within the Mood Team is to provide a high level of clinical services to clients which include:
 - (a) the assessment of a client's mental health. This involves assisting clients on a day to day basis and developing plans for their treatment. I assist, with the client, to set achievable goals, create individualised care plans and then coordinate the client's treatment in accordance with those plans. I also assist with the implementation of plans for clients with complex care needs and work with clients to reduce the possible barriers to care that may arise. I may be required to advocate on behalf of clients for various services and, when necessary, arrange stakeholder meetings designed to coordinate the care of clients.
 - (b) the evaluation of a client's care needs. It is the aim that all clients are reviewed every 91 days. Clinical care meetings are also conducted once a week at which time all of the Mood Team comes together to review cases. I also conduct outcome measures such as Health of A Nation Outcome Score (HoNOS) and the Life Skills Profile to assess a client's progress, severity of mental health disorder and level of functioning.
 - (c) provide clinical advice to other members of MSAMHS, provide clinical education to undergraduate and postgraduate students and undertake quality / research projects.

Outline the training provided to you by MSAMHS, in particular with respect to adolescent mental health

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11. MSAMHS is an Adult Service. Therefore no specific training was directed to adolescent mental health. Clinicians within MSAMHS are expected to direct their own learning and are responsible for seeking out opportunities for professional development relevant to their clinical role. There are however some mandatory training that is expected, some of that learning is set out in my CV.
12. Whilst not specifically relevant to adolescent mental health, I have engaged in training by MSAMHS concerning child safety and reporting suspected child abuse and neglect.
13. Further, in my role as KOPMI Coordinator I assisted to deliver an online training package. That package provided information about the importance of engaging adults with a mental illness who are parents and acknowledging their parenting role. It also included examples of how to engage and talk with their children.
14. As part of my Bachelor's degree I received training which focused on developmental norms through the life cycle ranging from birth to death.
15. I have engaged in other training provided by MSAMHS which while not directed to adolescent mental health is transferrable to the care of adolescent patients. That includes training in relation to performing:
- (a) risk assessments; and
 - (b) mental state examinations.

Provide a copy of your job description.

16. Attached and marked [[MSS.005.005.0027]] is a copy of my position description.

4. Explain the nature and extent of your professional roles and experience with mental health patients between the ages of 13 to 17 (inclusive)?

17. The [REDACTED] Team is an adult service which offers care to clients between the age of 18 and 65. I have not provided care to a client under the age of 18, with the exception [REDACTED] while employed with the [REDACTED] Team.
18. The majority of my experience is related to providing care to adults and, in particular, adults with mental illness. However, I note the following experiences that I have had providing care to adolescents:
- (a) from February to April 1995 I worked with the Logan Youth and Family service in which I provided some care to adolescents.
 - (b) from March 1999 to February 2001 I worked with the Mental Health Crisis Assessment and Treatment Team in Canberra. That was a 24 hour service providing crisis assessment and treatment to clients of all ages. In that role I assessed and provided brief intervention to clients who were adolescents. I was often called to assess disturbed adolescents at the Emergency Department of the Canberra Hospital or at the juvenile prison.

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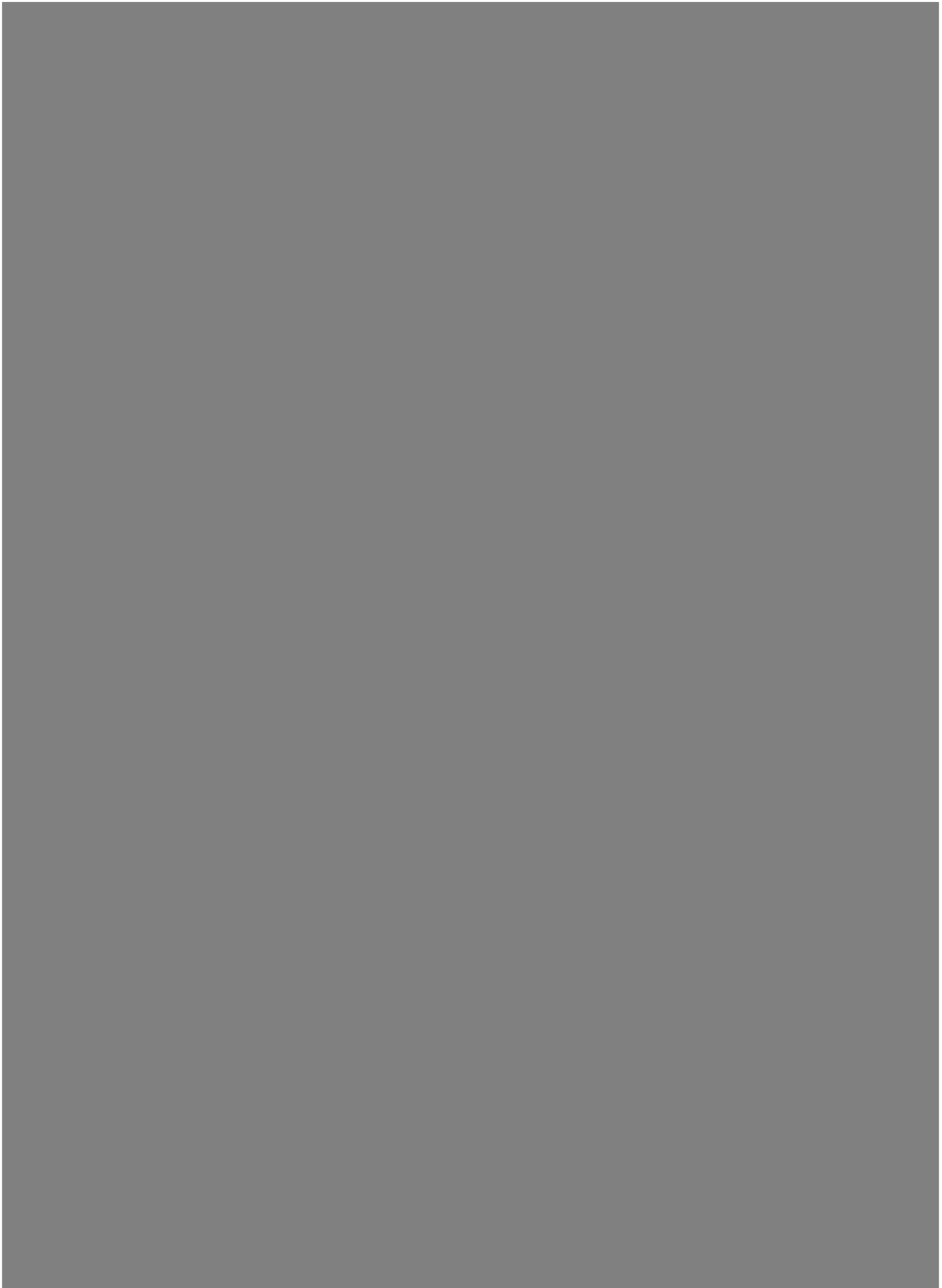
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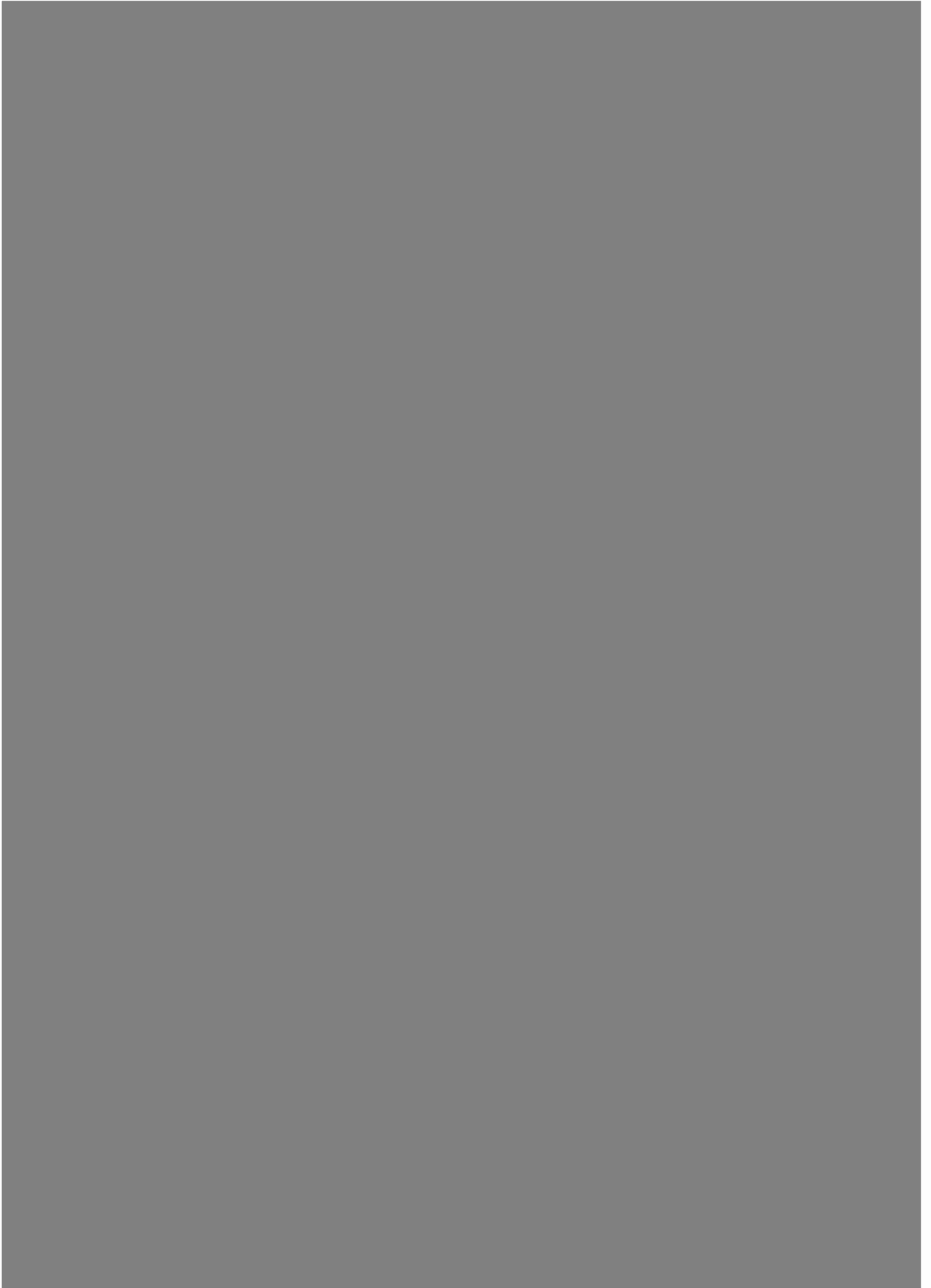
- (c) I have acted as a KOPMI Coordinator. As outlined above that service is directed to patients with a mental illness who have children.
- (d) I worked as a paediatric social worker in my roles at Alice Springs Hospital (May to August 1998) and Redcliffe Hospital (August to September 1998). I also had exposure to adolescents and young adults during my time at the Ipswich Hospital where I worked on the maternity ward (February to May 1998).

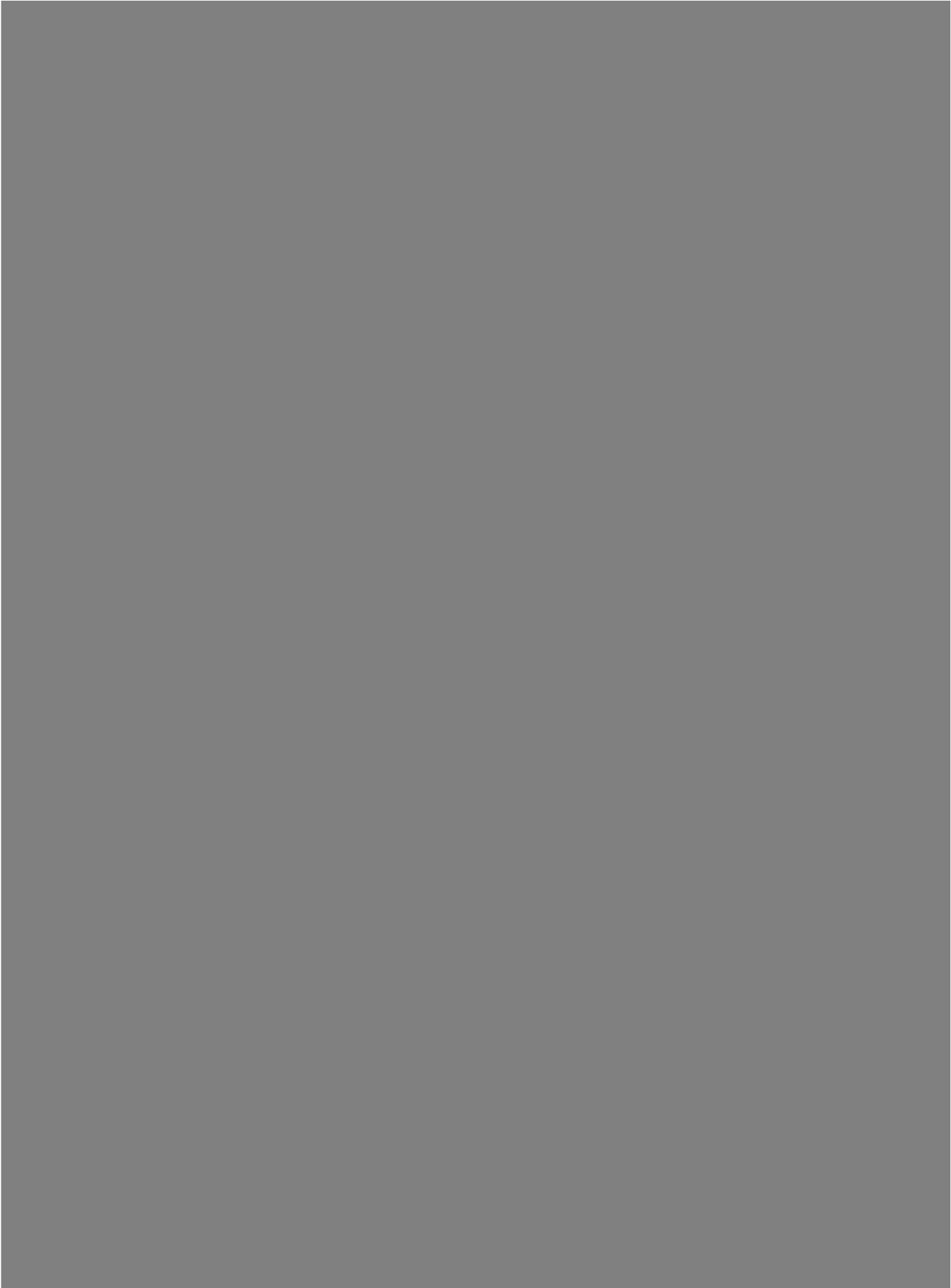
5. Explain the nature and extent of your professional roles and experience with mental health patients between the ages of 13 to 17 (inclusive) with a high level of acuity?

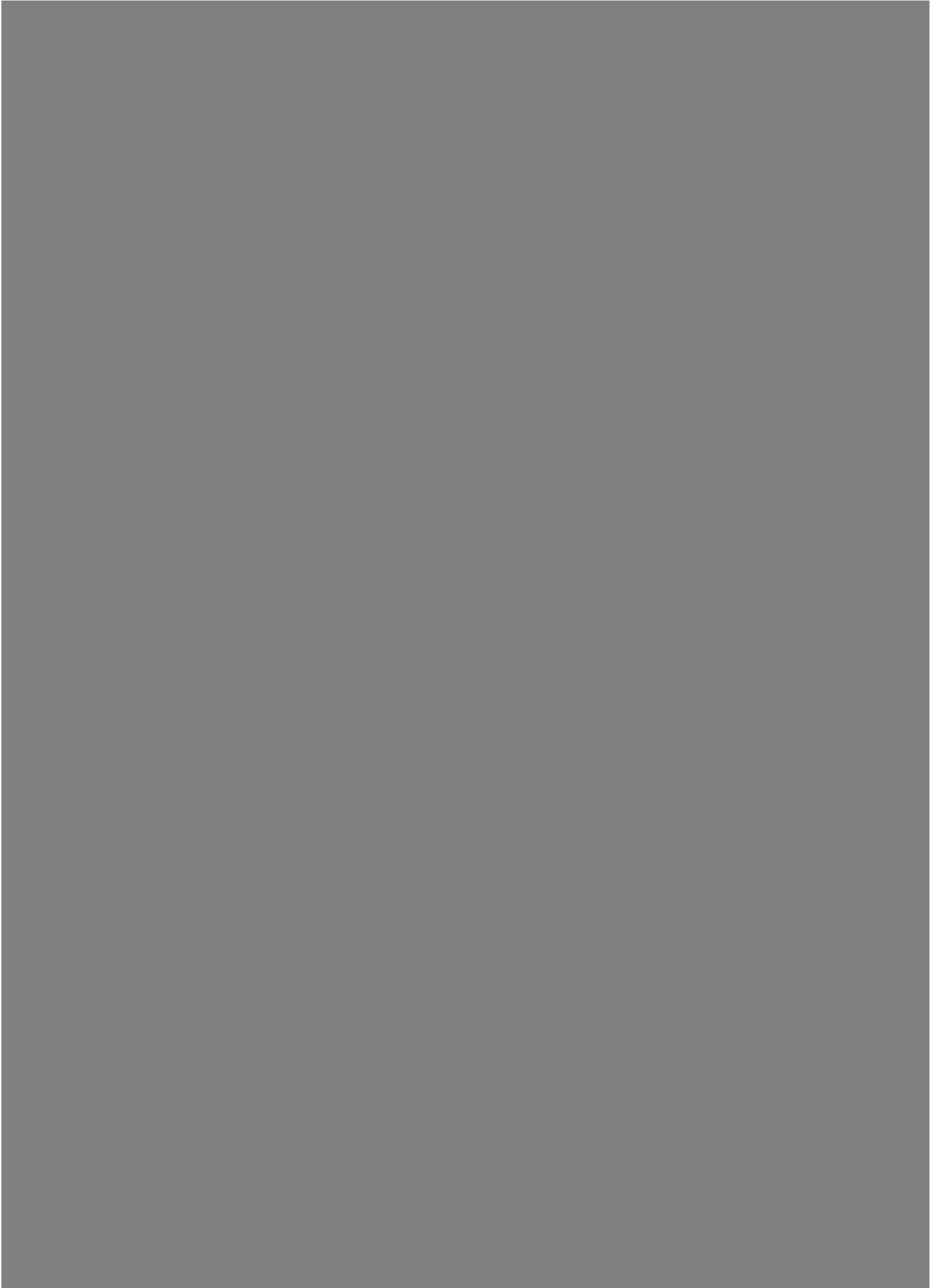
- 19. In my role in the Mental Health Crisis Assessment and Treatment Team in Canberra I treated and assessed some very distressed adolescents in the Emergency Department.
- 20. I also worked with adolescents and young adults during my time at the Logan Youth and Family Service, Alice Springs Hospital, Redcliffe Hospital and the Ipswich Hospital. Further details are set out in my curriculum vitae.
- 21. I have experience in case managing many complex adult patients with a high level of acuity. I consider that the assessment of the mental health of adolescents is very similar to that required for adults. In conducting a mental state examination (**MSE**) questions are asked directed at obtaining the same information (albeit the questions asked may be different depending on the capacity and development of the client).





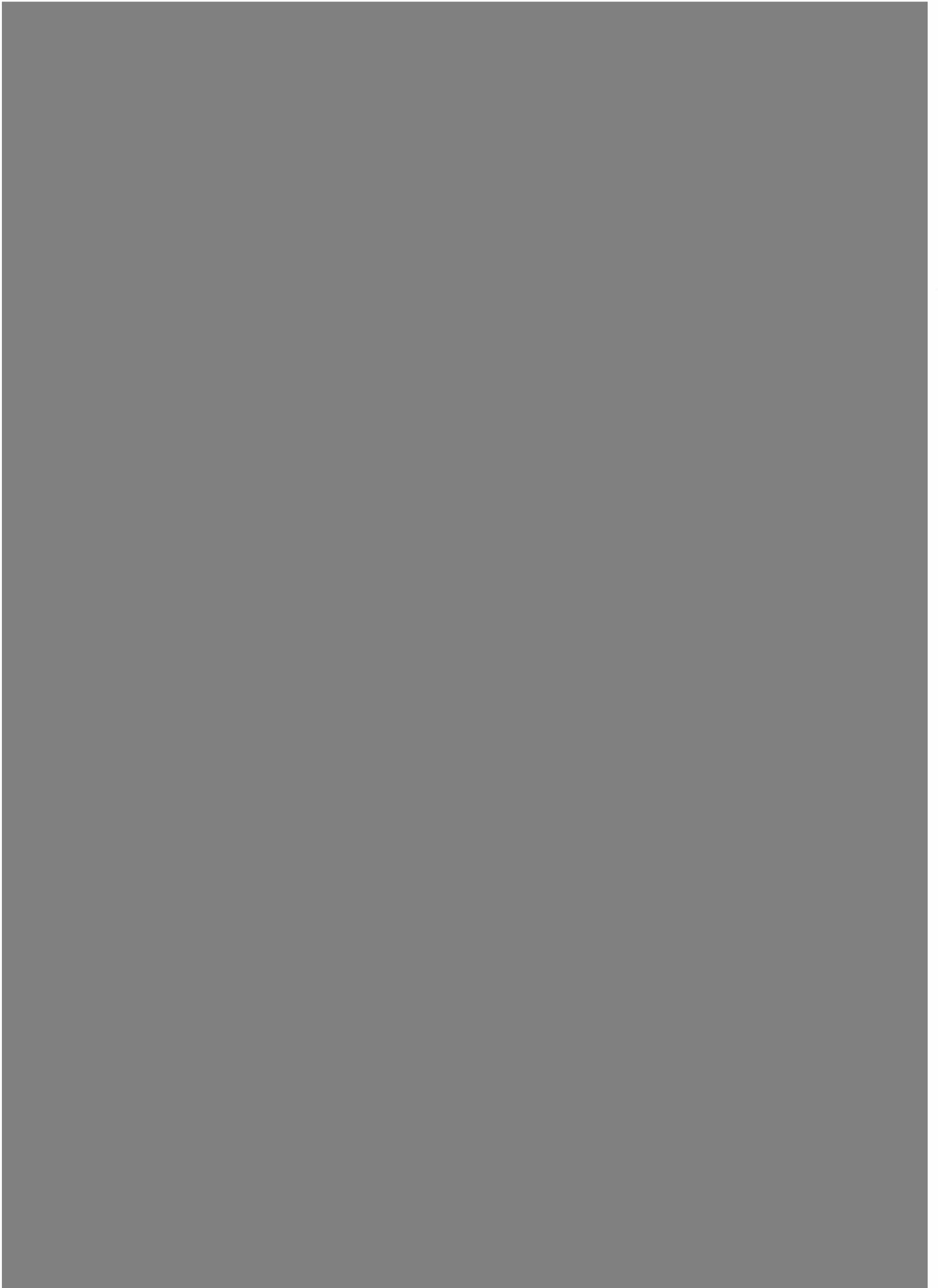




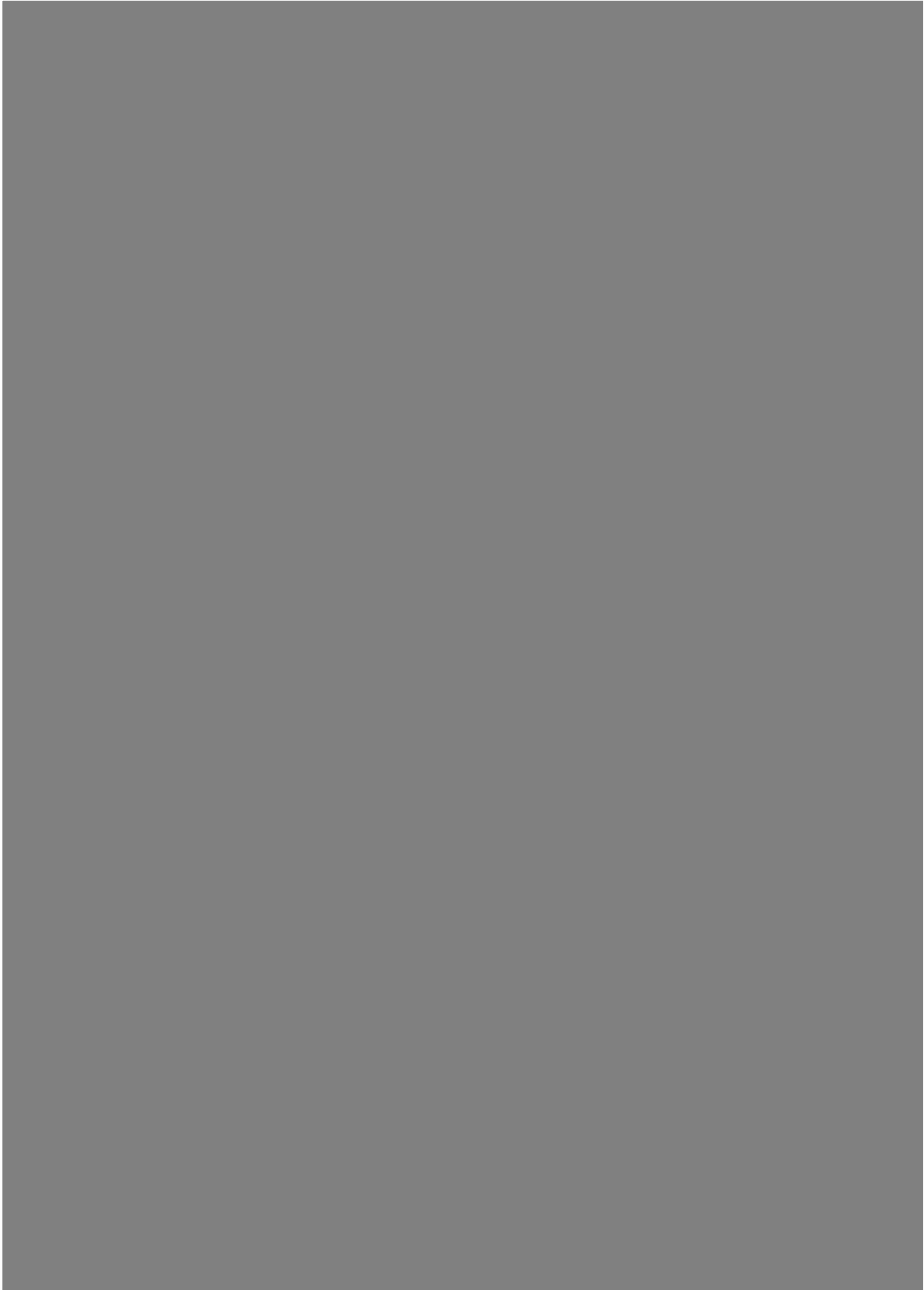


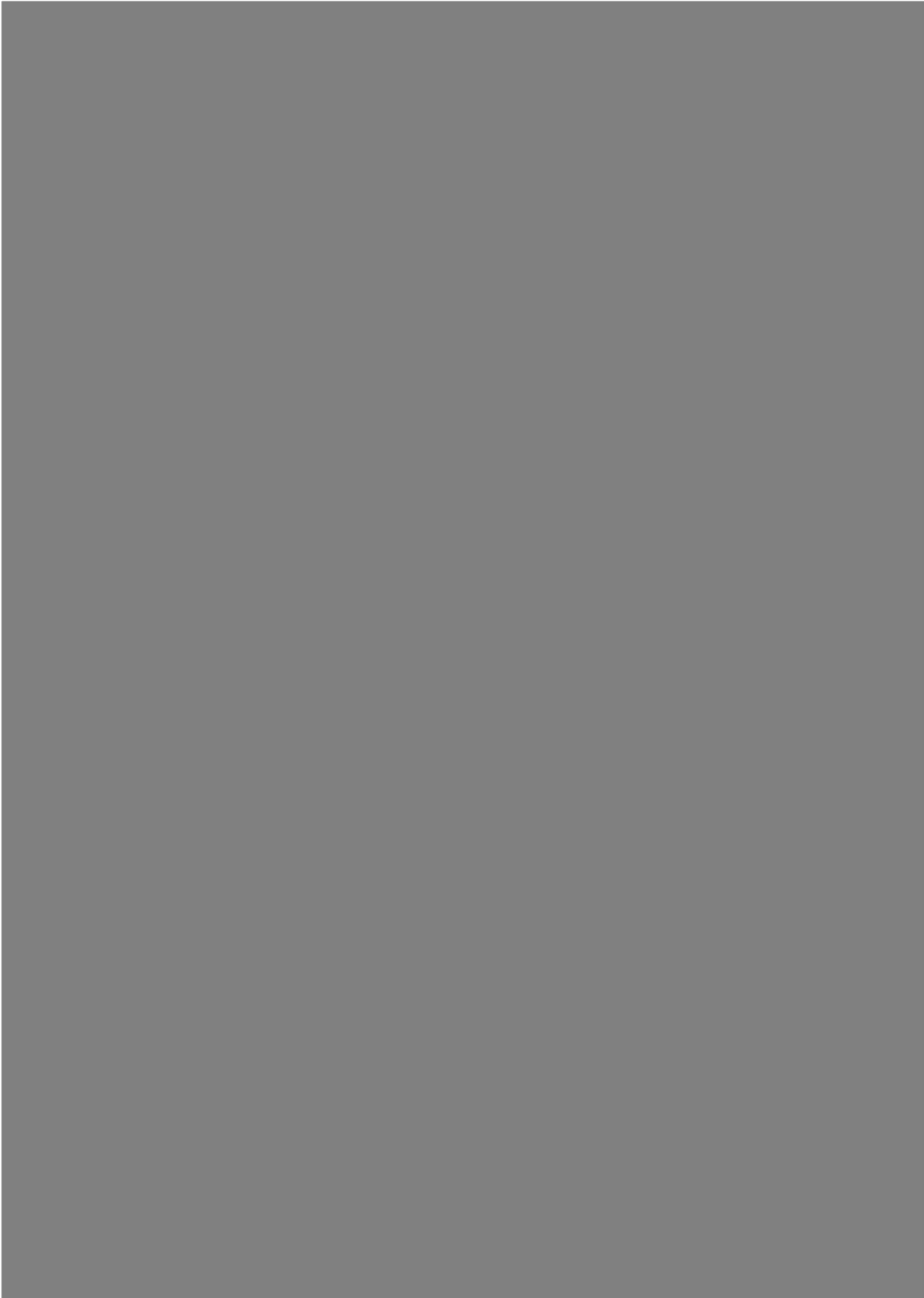


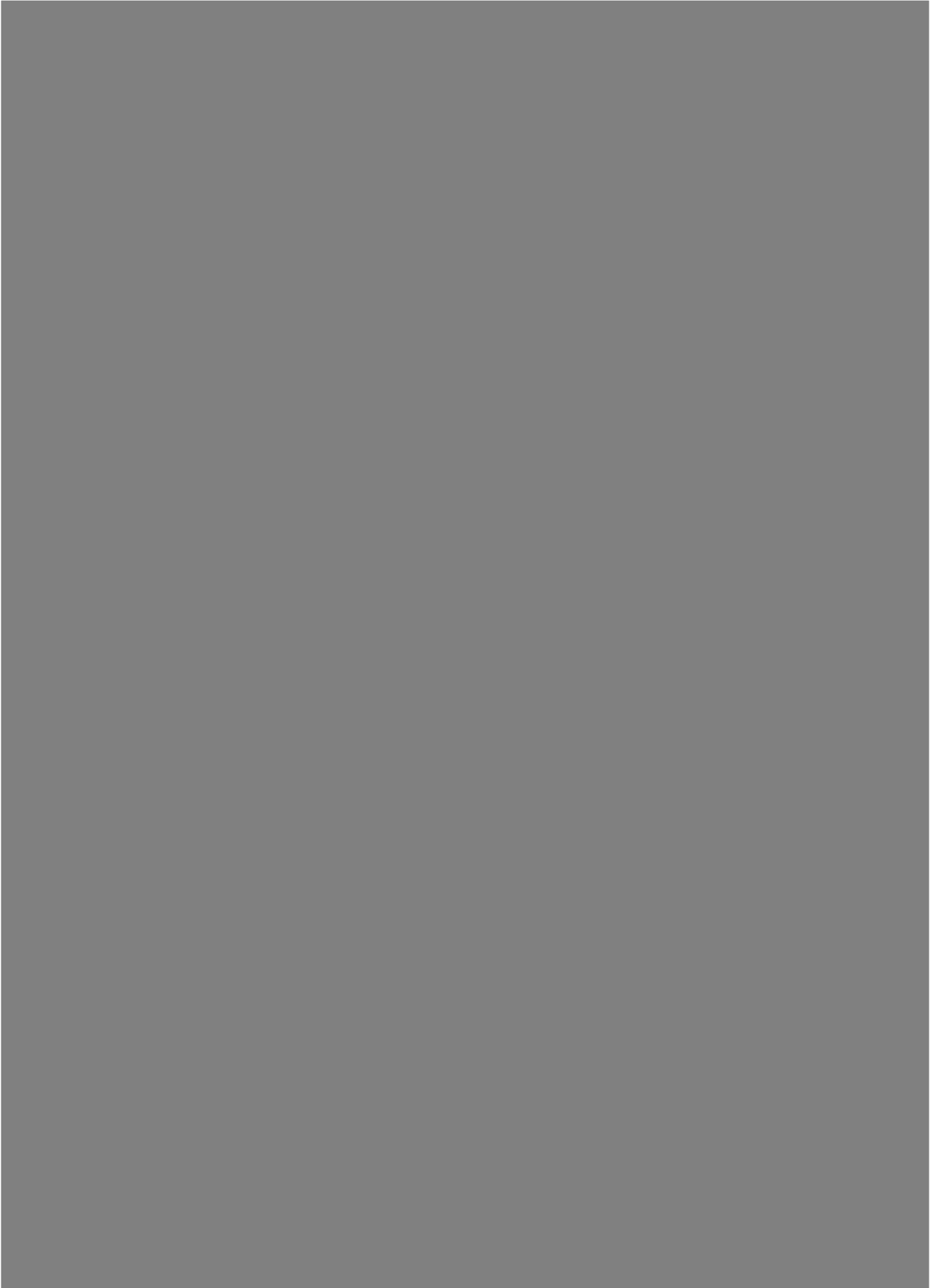


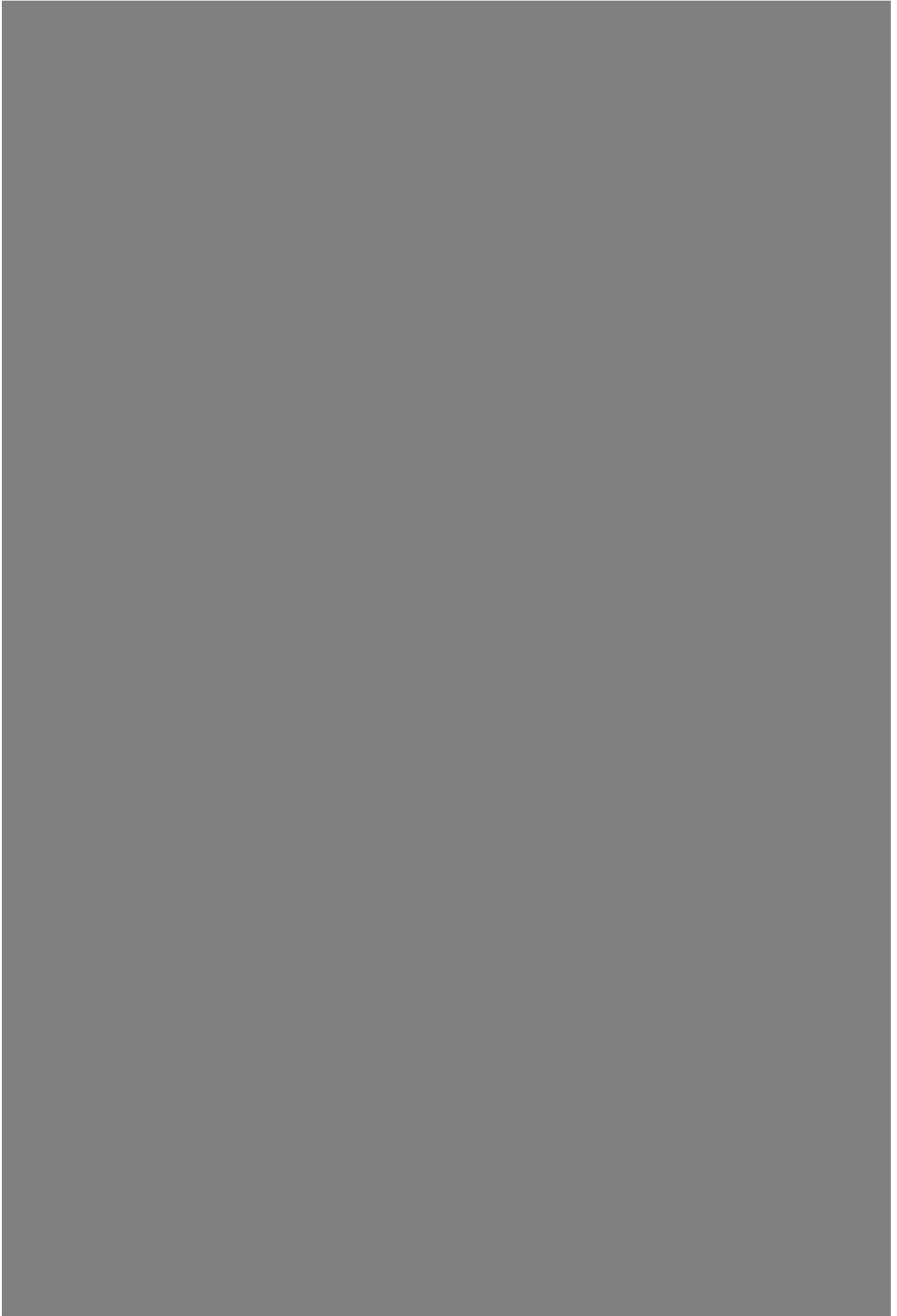


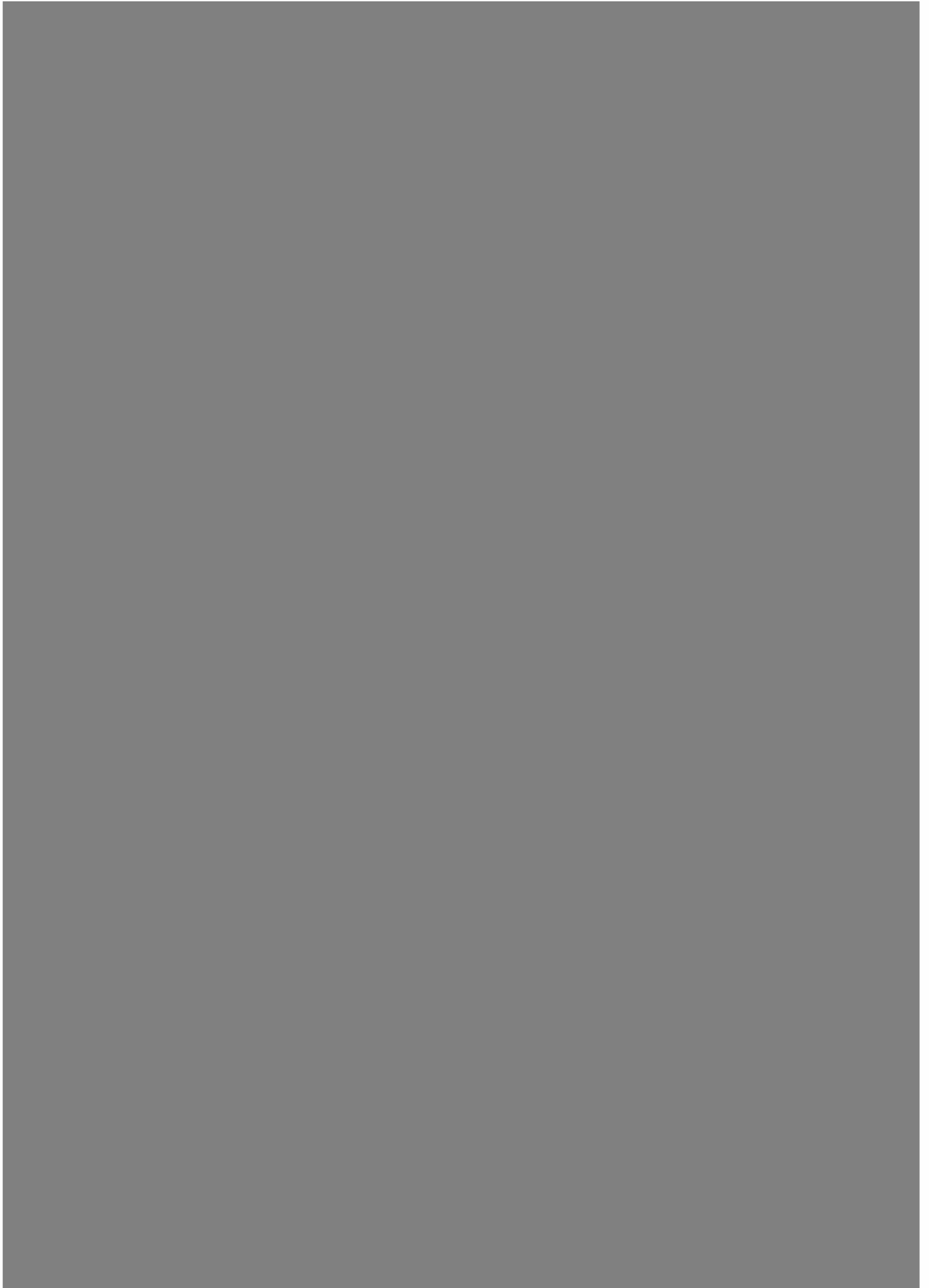






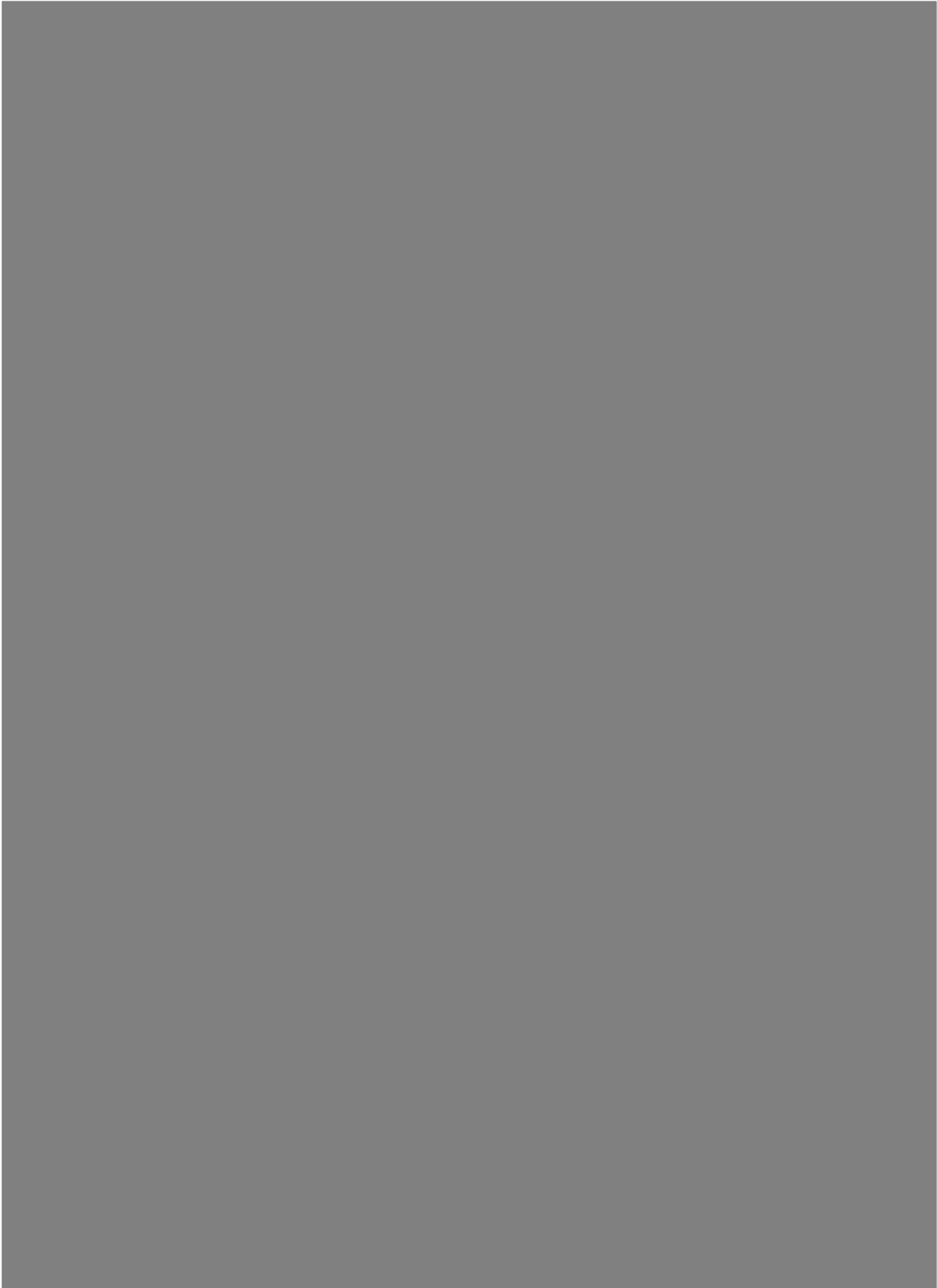


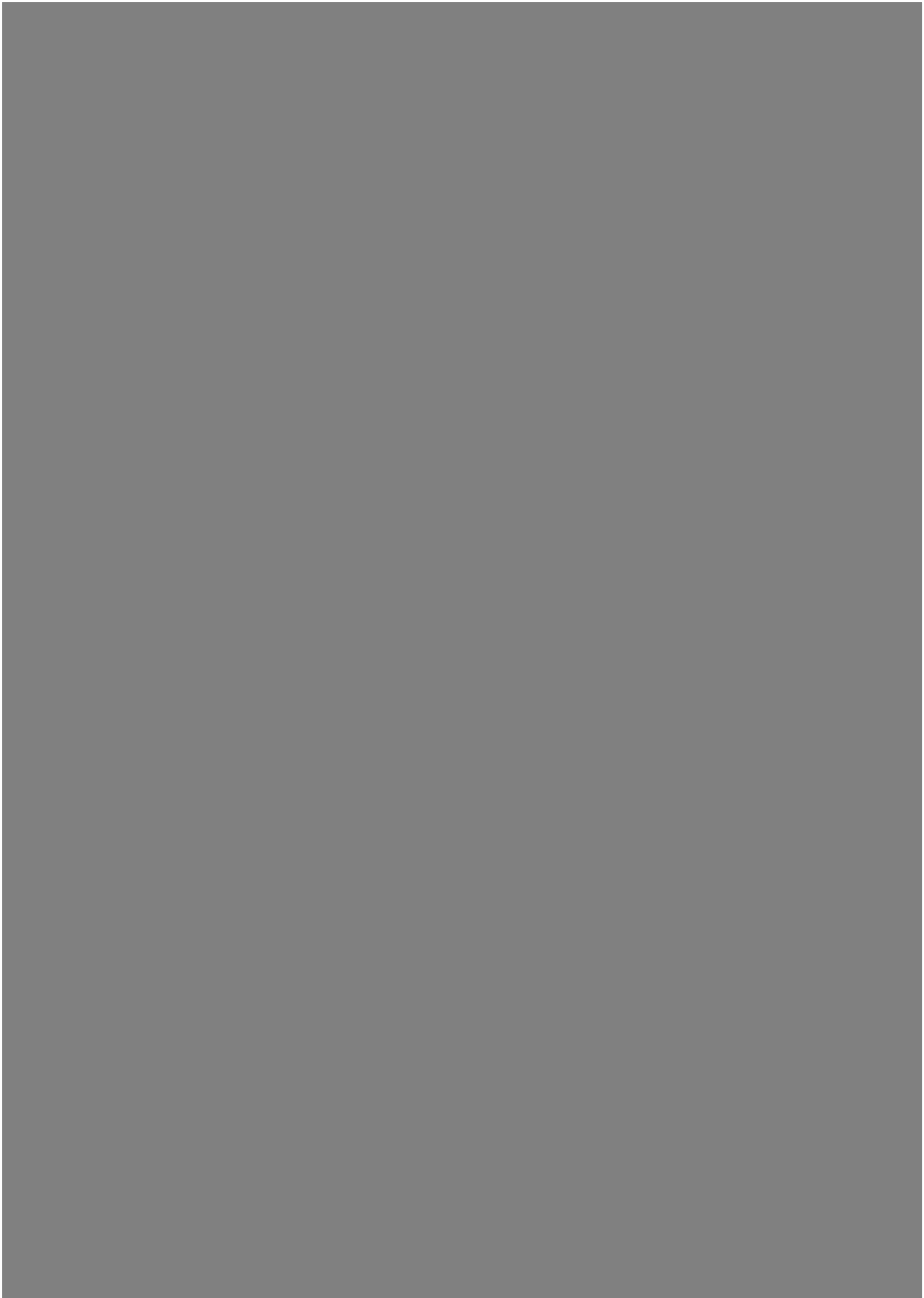






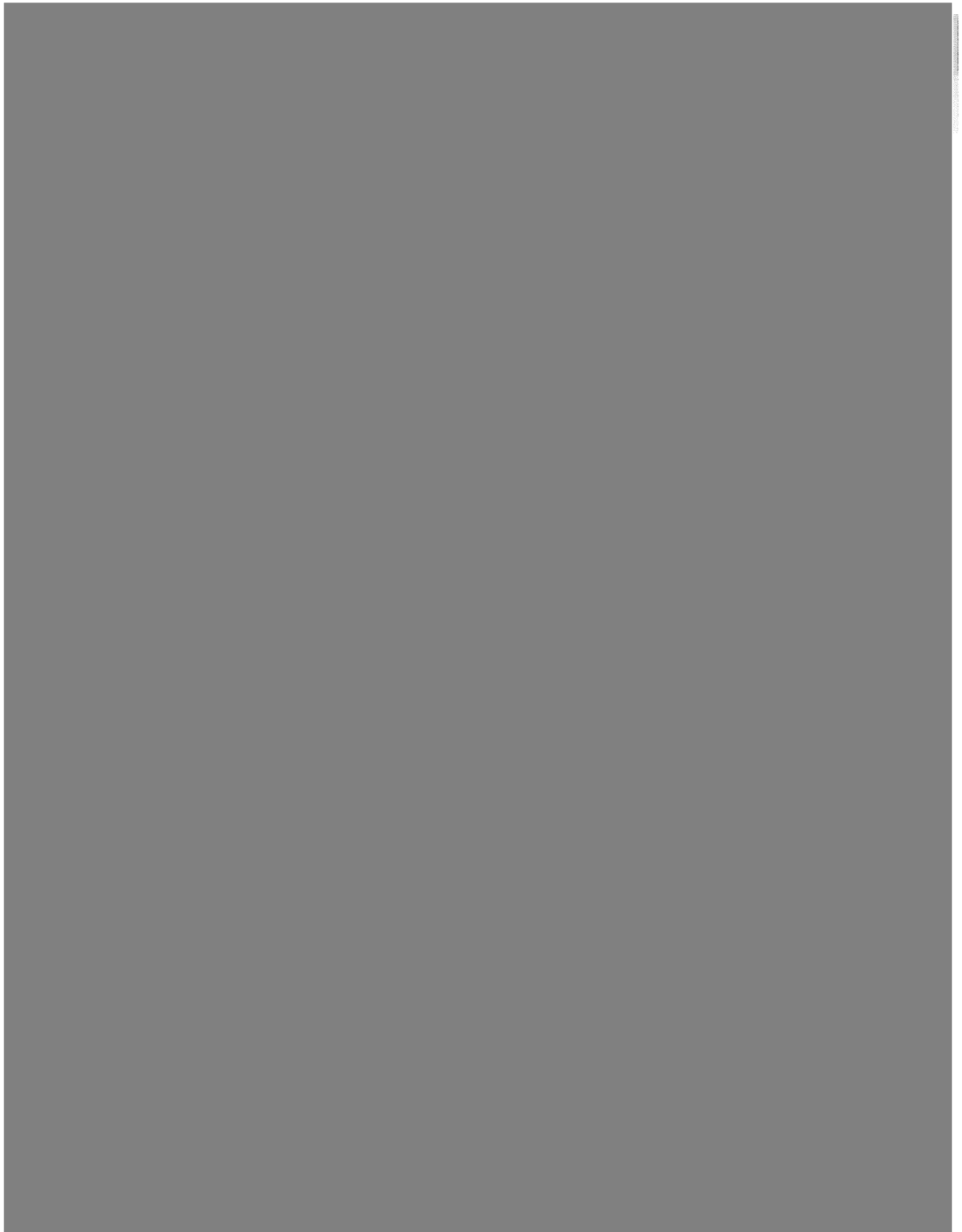


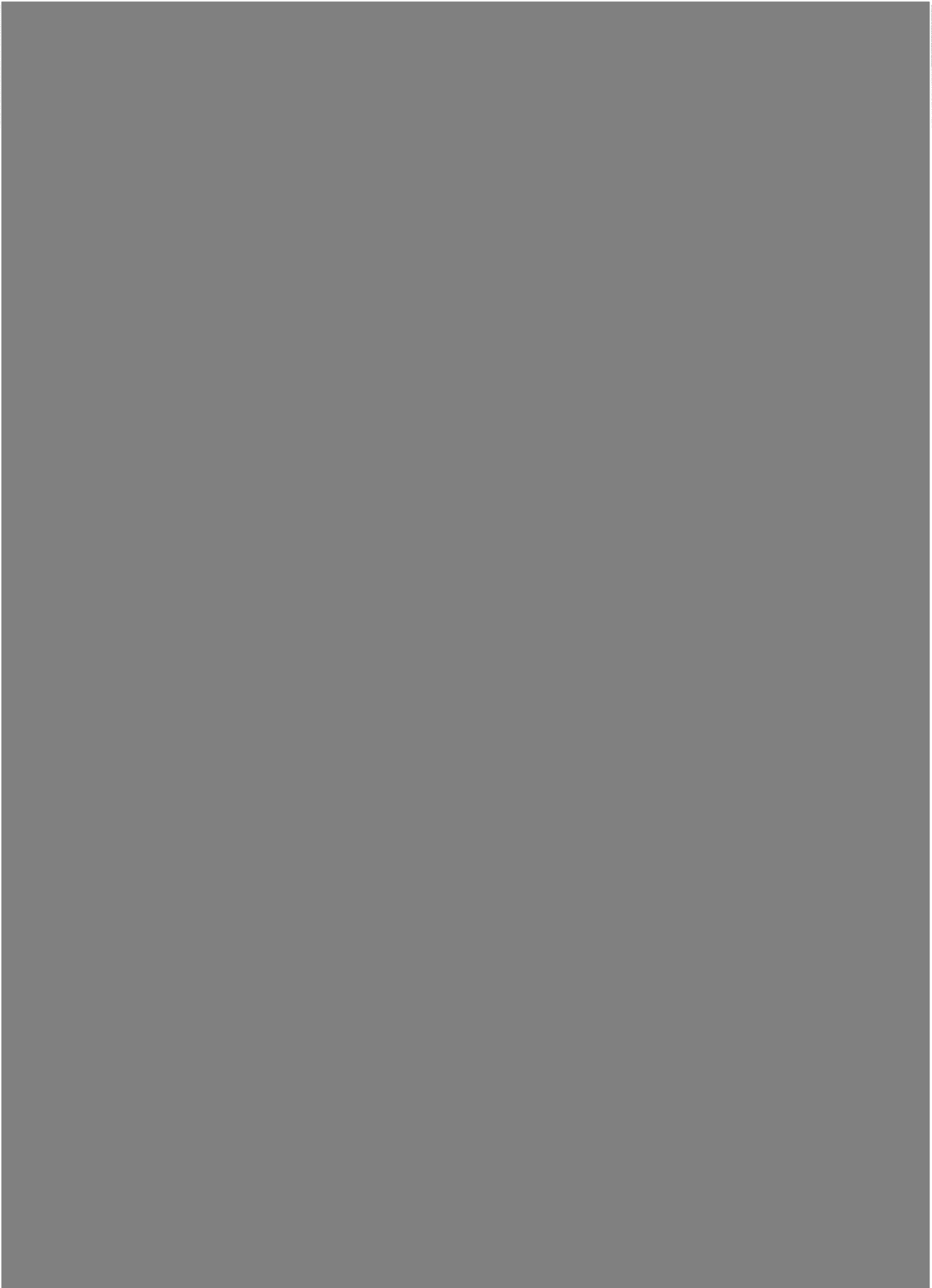


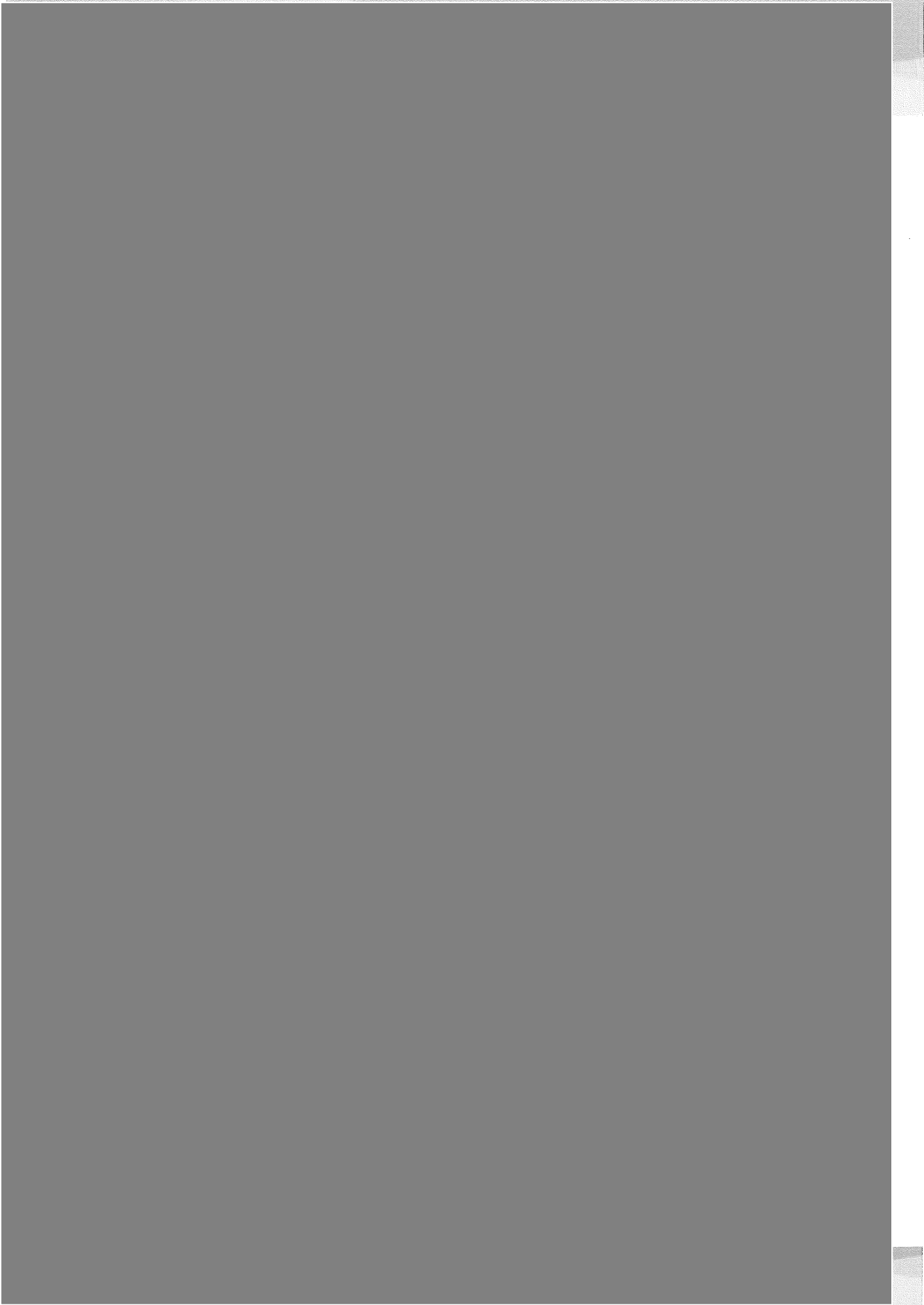














**UNA WINDOW
RESUME**

Driver's Licence**Phone No****Education****Tertiary**

Bachelor of Social Work, University of Queensland,
Australia 1991-1994

Secondary

Senior Certificate, St Peter Claver College, Queensland,
Australia 1986-1990

Membership

Current member of Australian Association of Social Workers

Professional Social Work/Employment**September 2012-current****HP4 Case Manager**

Metro South Mental Health,
Mood ACU, Burke St, Woolloongabba

January 2011-September 2012**HP4 Carer Support(P/T)**

Metro South Division of Mental Health, Burke Street,
Woolloongabba

Feb 2012-July 2012**HP4 PAH Psychiatric in-patient Social Worker (P/T)**

Metro South Division of Mental Health, Burke Street,
Woolloongabba

August 2011-December 2011**HP4 Carer Support and KOPMI Co-ordinator (P/T)**

Metro South Division of Mental Health, Burke Street,
Woolloongabba

July 2010-August 2011**Maternity leave****Volunteer at Women's Legal Service**

Annerley, Brisbane (from June 2011-August 2011)

January 2010-July 2010**Project Officer AO6(Secondment)-Educational Designer**

Queensland Centre for Mental Health Learning,
Curriculum Team, The Park, Wacol

July 2009-January 2010**HP4 KOPMI (Kids of Parents with a Mental Illness) Co-**

ordinator(Secondment) P.A.H Division of Mental
Health, Burke Street, Woolloongabba

January 2008-July 2009 Project Officer

AO6(Secondment)-Educational Designer Queensland
Centre for Mental Health Learning, Curriculum Team,
The Park, Wacol

January 2007-January 2008**Maternity leave (position relinquished)****August 2005-January 2007**

Permanent position: Mobile Intensive Support and
Treatment Team, P.A.H Division of Mental Health,
West End

January 2003-July 2005

Permanent position: Mobile Assessment and Treatment
Team, P.A.H Division of Mental Health, Brisbane,

June 2003-March 2004 Acting PO3 position: Mobile

April 2001-January 2003 Assessment and Treatment Team/Triage Co-ordinator, P.A.H Division of Mental Health, Brisbane
Permanent position: Mobile Intensive Treatment Team, P.A.H Division of Mental Health, West End
March 1999-February 2001 **Permanent position:** Mental Health Crisis Assessment and Treatment Team, Canberra, ACT, Australia
Sep 1998-November 1998 **Locum position 10 weeks:** Coorparoo Adult Mental Health clinic, Coorparoo
August 1998-September 1998 **Locum position 4 weeks:** Redcliffe Hospital, Brisbane
May 1998-August 1998 **Locum position 13 weeks:** Alice Springs Hospital, The Northern Territory
February 1998-May 1998 **Locum position 10 weeks:** Ipswich Hospital, Ipswich, Queensland, Australia
July 1997-October 1997 **Locum position 14 weeks:** Homerton Hospital, London, England
September 1995-May 1996 **Locum position 8 months:** Wolston Park Psychiatric Hospital, Brisbane, Australia
February 1995-April 1995 **Locum position 9 weeks:** Logan Youth and Family Service, Queensland, Australia
July 1994-November 1994 **Final University placement 18 weeks:** Buranda Secondary Support School, Brisbane, Australia
February 1993-June 1993 **First University placement 17 weeks:** Wolston Park Psychiatric Hospital, Brisbane, Australia

Work History

Carer	Lady Benson: 6 months 1996-1997, Chichester, England
Kibbutz Volunteer	Kibbutz Shaar Haamakim: 3 months 1996, Israel
Receptionist P/t	Dean Sullivan Optometrist: 3 years, 1992-1995, Brisbane
Bar Attendant	The Celtic Club: 6 months 1992, Brisbane, Australia

Professional Development Activities/Training

Capacity Assessment	<i>QCMHL</i> , Sep 2015
CPR Basic Life Support	<i>Burke St</i> , June 2015
Dialectical Behaviour Therapy	<i>Dr Nathan Pasieczny</i> , Feb-March 2015
World Social Work Conference	<i>Melbourne</i> , July 2014
Mental Health Act Training	<i>Burke St</i> , July 2014
REACH Facilitator Training	<i>Black Dog Institute</i> , June 2014
Basic Life Support	<i>Burke St</i> , January 2014
Introduction to Narrative Therapy	<i>Kyabra</i> , May 2013
Let's Talk	<i>Catherine Renkin</i> , Metro South Health, June 2012
How to Write a Research Grant	<i>Centre for Health and Medical Research</i> , March 2012
Coping with Grief	<i>P.A Hospital</i> , March 2012
Cultural Assessments	<i>Sussy Alzate, Social Work Dept P.A Hospital</i> , Feb 2012
Endnote Training	<i>Mater Library</i> , Dec 2011
Manual Handling Practices	<i>The Park</i> , April 2010
COPMI World Conference	<i>Adelaide</i> , October 2009
Power Point Training:	<i>The Park, QCMHL</i> , April 2008
CPR Training:	<i>P.A Hospital</i> , November 2006
Motivational Interviewing:	<i>P.A Hospital</i> , November 2006
Fire Training:	<i>Peter Clarke</i> , P.A Hospital, October 2006
Mental Health Act Training Online:	<i>Mental Health Branch CDP</i> , October 2006
PND Seminar:	<i>Mater Hospital</i> , August 2006
Mental Health Inventory Training:	<i>P.A Hospital</i> , May 2006
What is CBT?:	<i>Carla Schlesinger & Margaret Ness</i> , Biala, April 2006
Working with Indigenous Consumers:	<i>Ramon Rallah</i> , P.A Hospital, March 2006
Aggression Management Training:	<i>P.A Hospital</i> , November 2005
Infants, Parents and Relationships:	<i>Beulla Warren</i> , Mater CYMHS, October 2005
Psychodynamic Work and Young People:	<i>Sally Young</i> , Dept of Psychiatry, RBH, October 2005
Fire Training:	<i>Peter Clarke</i> , PA Hospital, March 2005
Broad Documentation Guidelines:	<i>Amanda Kivic</i> , P.A Hospital, April 2004
Disorders of Personality Organisation:	<i>International Mental Health Conference</i> , Gold Coast, October 2003
Individual Care Plan for Consumers:	<i>Amanda Kivic</i> , P.A Hospital, May 2003
Supervision-Delivery and Receipt of Practice Supervision:	<i>University of Queensland</i> , Brisbane, April 2003
The Care of Refugee Survivors of Torture and Trauma in a Mental Health Setting:	<i>Greg Turner</i> , QTMHC, Brisbane, December 2002
Islamic Perspectives on Therapy:	<i>Yungaba</i> , Brisbane, October 2002
Infant Trauma and Protection Issues:	<i>Professor Brett McDermott</i> , Mater Hospital, August 2002
Consumer Participation Partnerships:	<i>Janet Meagher</i> , Brisbane, July 2002
Amphetamines and Psychosis:	<i>Dr Robert Bell</i> , Brisbane, May 2002
Everyday Ethics:	<i>Dr Donna McAuliffe</i> , Brisbane, March 2002
BiPolar Affective Disorder:	<i>Dr Frank Varghese</i> , P.A Hospital, February 2002
Eating Disorders Workshop:	<i>Elaine Painter</i> , P.A Hospital, February 2002
Adult Resuscitation:	<i>Stephen Monseigneur</i> , West End M H, August 2001
The Needs of Parents with Psychotic Disorders:	<i>Dr Fran Dark</i> , Brisbane, May 2001
Dual Diagnosis(D&A/Mental Health):	<i>The Canberra Hospital</i> , Canberra, October 2000
The Mental State Examination:	<i>The Canberra Hospital</i> , Canberra, September 2000

Relevant Skills

- REACH Bipolar group Facilitator 2014-current
- Guest Lecturer for UQ School of Nursing , Midwifery and Social Work 2015
- Endnote
- Educational Design/Writing and Facilitation
- COPMI e-learning trainer
- Authorised Mental Health Practitioner
- Lecturing to University of Qld Pharmacy students 2005
- Orientation to PAH staff- 2002-2006, 2012
- Presentation of in-service material to staff
- PO3 acting position- 2002, 2003, 2004
- Supervisory skills of students and staff
- Family Support Group Facilitation and program development-P.A.H Mental Health 2002, 2003, 2006,
- Recovery based program Facilitation
- Inpatient and Clinic Group Facilitation- Wolston Park 1996, P.A.H Mental Health 2002, 2006
- Participation in Infant Mental Health Network- 2005, 2006
- Facilitator of specialised mental health Playgroup 2005

Interests

Swimming, cycling, travel, camping, reading, book-club, pilates, cooking, music, new opportunities, volunteering, people.

Referees**Paul Hickey**

Senior Social Worker

Metro South Addiction and Mental Health Services
[REDACTED]

Nathan Pacieczny

Mood ACU Team Leader

Metro South Addiction and Mental Health Services
[REDACTED]

Metro South Addiction and Mental Health Services

Role Description

Job ad reference:	<i>(insert)</i>
Role title:	Psychologist / Social Worker / Occupational Therapist - Senior (Senior Mental Health Clinician)
Status:	<i>Permanent/Temporary</i> <i>Future vacancies of a permanent, temporary, full time and part time nature may also be filled through this recruitment process</i>
Unit/Branch:	Metro South Addiction and Mental Health Services
Division/ Health Service:	Metro South Health
Location:	<i>(insert)</i> Please note: <i>Appointments to similar/identical future vacancies within various teams at other locations across Metro South Addiction and Mental Health Services may occur through this recruitment process including Logan and Beaudesert Hospitals, Redland Hospital, Princess Alexandra Hospital and surrounding communities</i>
Classification level:	HP4
Salary level:	<i>(insert)</i>
Closing date:	Applications will remain current for
Contact:	<i>(insert)</i>
Telephone:	<i>(insert)</i>
Online applications:	www.health.qld.gov.au/workforus or www.smartjobs.qld.gov.au <i>If you are unable to apply online, please contact Recruitment Services on (07) 3176 4301</i>
Or	<i>Or recruitment_metrosouth@health.qld.gov.au</i>
Delete other	

EOI Applications Only
Please email all EOI's to
Deliver application:

Hand delivered applications will not be accepted

Purpose of the Role

Delivers high level profession specific clinical services and leadership as a member of a multidisciplinary team to achieve better health outcomes for consumer's with *(add more here)* in a *(insert Mood, Older Adult, etc.)* setting.

Staffing and Budget

- This position operationally reports to the Team Leader, *(unit)* and professionally reports to the Professional Leader, *(unit)*.
- This position clinically reports to the *(insert)*.
- This position also provides supervision to *(insert HP3, students, therapy assistants, etc.)*.

Your key responsibilities

- Fulfil the accountabilities and responsibilities of this role in accordance with Metro South's mission and key priorities, as outlined below.
- Ensure patients and other staff are treated fairly and with mutual respect and understanding, regardless of cultural, religious, ethnic and linguistic backgrounds.
- Staffs are expected to be compliant with the timely and accurate input and collection of consumer related demographic information, diagnosis, outcomes collections and provision of service activity into appropriate applications. The data and information includes the electronic entry and completion of documentation to meet legislative requirements, including Mental Health Act 2000 documentation, admissions, discharges and transfers.
- Knowledge of, or ability to quickly acquire and apply knowledge of relevant applications, including:
 - Consumer Integrated Mental Health Application (CIMHA);
 - PRIME;
 - Hospital Base Client Information System (HBCIS); and
 - Emergency Department Information System (EDIS).

Clinical Practice

- Deliver high level profession specific clinical services including assessment, planning, implementation and evaluation of complex care needs of consumers and integrating initiatives with high degree of independence in accordance with prescribed professional and ethical standards.
- Apply high level professional judgement and decision making to resolve a complex caseload, adapting routine clinical practice based on valid and reliable clinical evidence with minimal direct clinical practice supervision.
- Undertake high level and non-routine clinical duties including clinical advice to other clinical members within Mental Health Services with infrequent need for direct clinical practice supervision.
- Provide clinical education for profession specific areas to undergraduate and postgraduate students and multidisciplinary staff and contribute to local education programs.
- Undertake research to provide information for use in planning or evaluation of client programs and service delivery functions.

Communication / Team Participation

- Provide high level general and profession specific clinical advice to clinical leaders, team leaders and other stakeholders that facilitate service delivery improvement in a multidisciplinary Mental Health setting.
- Work collaboratively and effectively within a multidisciplinary team by effectively integrating the profession specific perspective to affect optimal health outcomes for consumers.
- Engage in varied and complex inter-sectoral linking and liaison with relevant stakeholders and partnerships, including communication and interpretation of complex clinical information to secure the service needs of consumers.

Leadership

- Provide clinical leadership and demonstrate high level management skills in monitoring and prioritising workload demands to initiate, develop and implement quality strategies that will enhance the delivery of work unit and profession specific clinical services.
- Contribute to staff development within the division through clinical practice supervision, performance appraisal and competency training to ensure professional clinical standards are met.
- Develop clinical practice knowledge and expertise by engaging in, initiating and facilitating professional development activities within the multidisciplinary team and profession specific networks.
- The position is expected to participate in research, grant applications, undertake conference presentations and seek to publish articles in journals.

Mandatory qualifications/Professional registration/Other requirements

Appointment to this position requires proof of at least a degree qualification from a recognised tertiary institution in a relevant eligible health practitioner discipline/profession and current registration/membership with the applicable State Registration Board / Professional Association, including any necessary endorsements, to be provided to the employing services prior to the commencement of duty.

- **For Psychologists:** Eligibility for full registration with the Australian Health Practitioners Regulation Agency (AHPRA) is required. The possession of an Australian Psychological Society (APS) accredited postgraduate qualification in clinical psychology and/or an endorsement in clinical psychology would be highly considered."
 - **For Social Workers:** The possession of a tertiary degree in Social Work providing eligibility for membership to the Australian Association of Social Workers is required.
 - **For Occupational Therapists:** Eligibility for full registration with the Australian Health Practitioners Regulation Agency (AHPRA) is required.
- This position will be required to work all shifts in accordance with the unit roster.
 - This position may be required to travel and work across the Metro South Addiction and Mental Health Services which includes Logan Hospital, Redland Hospital, Princess Alexandra Hospital and various community sites.
 - This position will work in close liaison with the Academic Clinical Units within Metro South Addiction and Mental Health Services.
 - It is requirement that all eligible clinicians obtain Authorised Mental Health Practitioner status; and all non-eligible clinicians work towards eligibility to be an Authorised Mental Health Practitioner.
 - The incumbent is required to operate a motor vehicle as driving may be a significant task in the delivery of this position's objectives, proof of a current 'C' Class licence must be provided.

Are you the right person for the job?

You will be assessed on your ability to demonstrate the following key attributes. Within the context of the responsibilities described above, the ideal applicant will be someone who can demonstrate the following:

- **Clinical Practice**
Demonstrated high level knowledge and skills to undertake non-routine clinical practice with a broad understanding within continuum of care.
- **Communication / Team Participation**
Demonstrated ability to provide high level communication in a demanding multidisciplinary team environment with the need for high levels of risk sensitivity and case review.
- **Leadership**
Demonstrated ability to initiate, plan and evaluate local service improvement initiatives and provide clinical supervision to less experienced practitioners.
- **Clinical Expertise**
Demonstrate a high level of profession specific knowledge, expertise and skill in clinical assessments and intervention within the current legislative and policy context of a Mental Health service.

How to apply

Please provide the following information to the panel to assess your suitability:

- **A short written response** (maximum 1-2 pages, dot points acceptable) on how your experience, abilities, knowledge and personal qualities would enable you to achieve the key attributes and responsibilities and meet the key skill requirements.
- **Your current CV or resume, including two referees.** You must seek approval prior to nominating a person as a referee. Referees should have a thorough knowledge of your work

performance and conduct, and one should be your current/immediate/past supervisor.

By providing the names and contact details of your referee/s you consent for these people to be contacted by the selection panel. If you do not wish for a referee to be contacted, please indicate this on your resume and contact the selection panel chair to discuss.

- **Application form** (only required if not applying online).

About Metro South Hospital and Health Service

Metro South Health is the largest Hospital and Health Service in Queensland, with an estimated residential population of approximately one million people or 23 per cent of Queensland's population.

Metro South Health is situated in the South-East corner of Queensland from the Brisbane River in the north to the Redland City Council in the east, and to the Scenic Rim Shire down to the border of New South Wales in the south-west. It is the most culturally diverse area of Queensland with 28.5% of the community born overseas and 16% from non-English speaking countries. This health service does not include the Mater Hospitals.

Clinical services provided within Metro South Health include:

- | | |
|--------------------------------|-------------------------------|
| ▪ Princess Alexandra Hospital | ▪ Redland Renal Dialysis Unit |
| ▪ Logan Hospital | ▪ Casuarina Lodge |
| ▪ Beaudesert Hospital | ▪ Marie Rose Centre (Dunwich) |
| ▪ QEII Hospital | ▪ Community Health Services |
| ▪ Redland Hospital | ▪ Oral Health Services |
| ▪ Wynnum Health Service Centre | ▪ Mental Health Services |
| ▪ Redland Residential Care | ▪ Medical Aids Subsidy Scheme |

About Metro South Addiction and Mental Health Services / Academic Clinical Units

As part of the National Health Reforms (<http://www.yourhealth.gov.au/>), the Queensland Government introduced 17 new Hospital and Health Services (HHS) as of 1 July 2012. Metro South Health became the service responsible for providing public health services to the large and diverse geographical area incorporating Brisbane's south side, Logan – Beaudesert, Redland and Wynnum.

Metro South Addiction and Mental Health Services has recently undergone a transformation of service delivery across its current facilities. As a consequence of these changes consumer care is now based on individual needs, assessment and diagnosis rather than location. Consumers are however reviewed as close as possible to their residence. Ten (10) Academic Clinical Units were established to provide specialised programs across the following areas; Acute Inpatient Services, Resource and Access Services, Mood, Older Adult, Child and Youth, Psychosis, Rehabilitation, Consultation Liaison Psychiatry, Transcultural Mental Health and Addiction Services.

We are committed to our tripartite model of ensuring clinical excellence, research and education. With our exciting partnership with Diamantina Health Partners, Queensland's first academic health science centre, we are constantly exploring opportunities that will enable staff at all levels to engage in research, participate in conferences and work towards higher qualifications that their application of skills will ensure better outcomes for our consumers, carers, families and the community. www.diamantina.org.au.

Our service will continue to provide high quality addiction and mental health care across Metro South. Additional information on Metro South Addiction and Mental Health Services is available on the web site via <http://www.health.qld.gov.au/metrosouthmentalhealth>.

Our Vision

Is to provide our community excellence in consumer centred, integrated care across the continuum of addiction and mental health services

Our Mission

Is to demonstrate exceptional care to consumers experiencing addiction and/or mental health problems so that we reduce the burden of disease and integrate care with our key health partners.

Key Priorities

We will pursue our four strategic priorities to help us achieve our vision:

- Better outcomes for consumers, families, carers and community
- A partnership approach - linking and engaging with our community
- Accountability and confidence in our health system
- Excellence in clinical care, education and research

Pre-employment screening

Pre-employment screening, including criminal history and discipline history checks, may be undertaken on persons recommended for employment. The recommended applicant will be required to disclose any serious disciplinary action taken against them in public sector employment.

Roles providing health, counselling and support services mainly to children will require a Blue Card. Please refer to the Information Package for Applicants for details of employment screening and other employment requirements.

Health professional roles involving delivery of health services to children and youth

All relevant health professional (including registered nurses and medical officers) who in the course of their duties formulate a reasonable suspicion that a child or youth has been abused or neglected in their home/community environment, have a legislative and a duty of care obligation to immediately report such concerns to Child Safety Services, Department of Communities.

All relevant health professional are also responsible for the maintenance of their level of capability in the provision of health care and their reporting obligations in this regard.

Disclosure of Previous Employment as a Lobbyist

Applicants will be required to give a statement of their employment as a lobbyist within one (1) month of taking up the appointment. Details are available at

<http://www.psc.qld.gov.au/library/document/policy/lobbyist-disclosure-policy.pdf>.

Salary Packaging

To confirm your eligibility for the Public Hospital Fringe Benefits Tax (FBT) Exemption Cap please contact the Queensland Health Salary Packaging Bureau Service Provider – RemServ via telephone [REDACTED] or <http://www.remserve.com.au>.

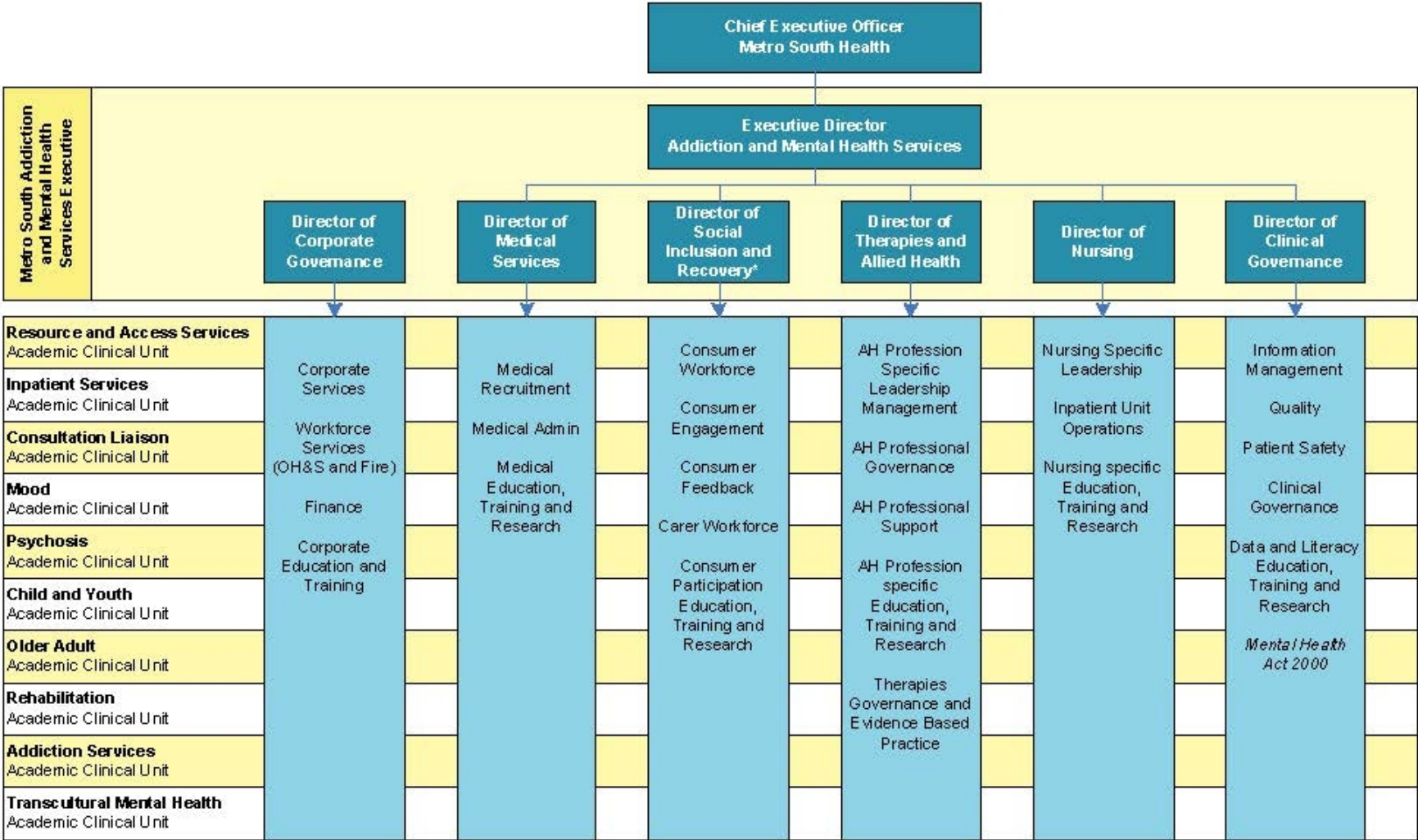
Probation

Employees who are permanently appointed to Queensland Health may be required to undertake a period of probation appropriate to the appointment. For further information, refer to Probation HR Policy B2: http://www.health.qld.gov.au/hrpolicies/resourcing/b_2.pdf.

Organisational structure

Metro South Health

Metro South Addiction and Mental Health Services



* under establishment



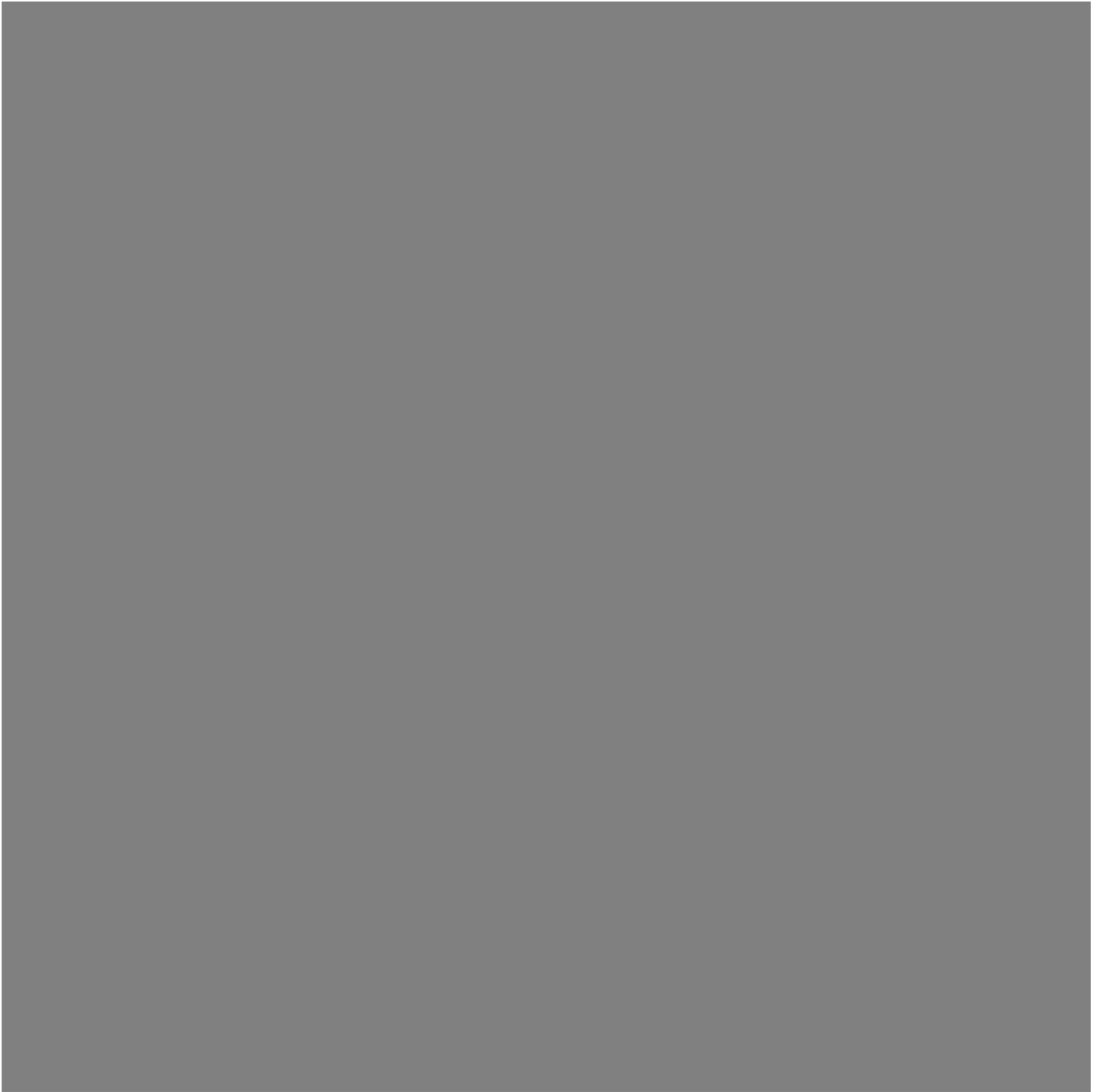




EXHIBIT 139

MSS.900.0004.0042



EXHIBIT 139

Pages 43 through 618 redacted for the following reasons:

The Commissioner has granted confidentiality to this document under correspondence dated 11 January 2016.