

West Moreton Hospital and Health Service
Relationship Management Group Meeting Briefing
As at 31 January 2013

Current Operating Position

	Q2	January	February	YTD February
Revenue	\$198.12M	\$27.06M	\$31.04M	\$225.17M
Expenditure	<u>(\$196.66M)</u>	<u>(\$30.26M)</u>	<u>(\$30.49M)</u>	<u>(\$226.91M)</u>
Surplus/(Deficit)	\$1.46M	\$(3.20)M	\$0.55M	\$(1.19)M

- These significant results have been realised through the WM Establishment Management Program controls, controls on overtime and firming up of the Turnaround Plan
- **Accounting for the \$4.27M Commonwealth funding reduction the current full year projected position is a surplus of \$0.650M**
- West Moreton is at risk of the removal of Extended Forensic Treatment and Rehabilitation Unit (EFTRU) funding of \$2.25M – Service Agreement Adjustment Window 3 – WMT16.
- If the EFTRU funding adjustment risk materialises the End of Year position will move to a Deficit position of **\$1.6M**
- Service Agreement Adjustments are currently in negotiation with the Department of Health, including additional Mental Health funding of \$1.057M

Overview – Projected End of Year Position

as at 28 February 2013

Current Expenditure	-\$257.405M	
Projected Expenditure	-\$135.344M	
		-\$392.749M
Projected Revenue (Adjusted for OSR achievement)		<u>\$393.321M</u>
Anticipated End of Year position		\$0.572M
Adjustments:		
Volunteer Redundancies	\$3.349M	
Adjustment Window 2	\$0.901M	
Adjustment Window 2	\$0.520M	
SPP funding reduction	-\$4.267M	
Return of Window 1 allocation	-\$0.426M	
Projected End of Year Position		\$0.649M
EFTRU funding reduction	\$2.249M	
Projected End of Year Position	<u>-\$1.600M</u>	

Budget Mid Year Review

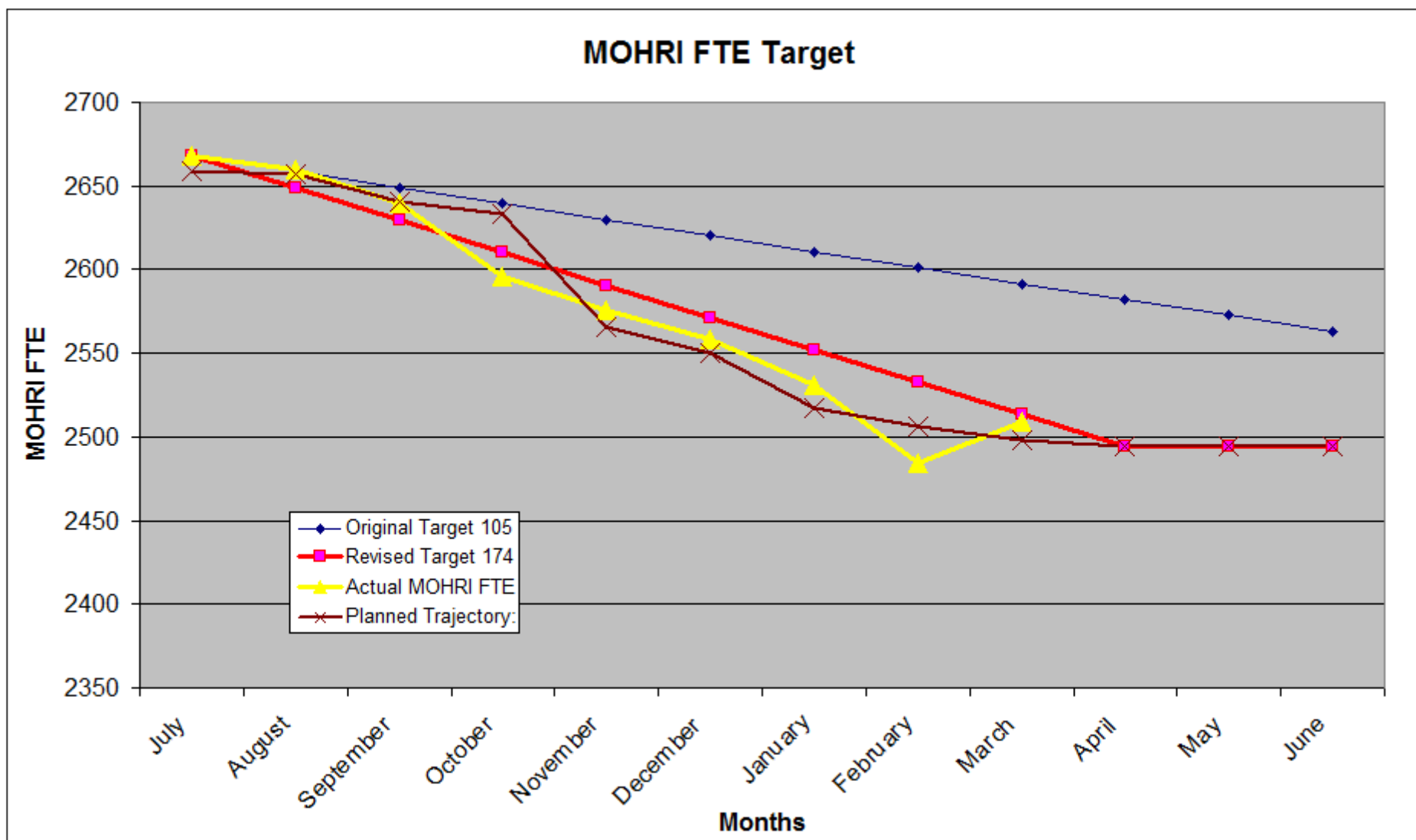
A mid-year budget review was initiated in January 2013 and will complete in February 2013.

The mid year review did not conclude the 'Targeted Divisional Cost Centre expenditure reviews for Community and District Wide Services due to resource limitations, however, a total of **\$8.10M** has been reduced from the West Moreton HSS Budget.

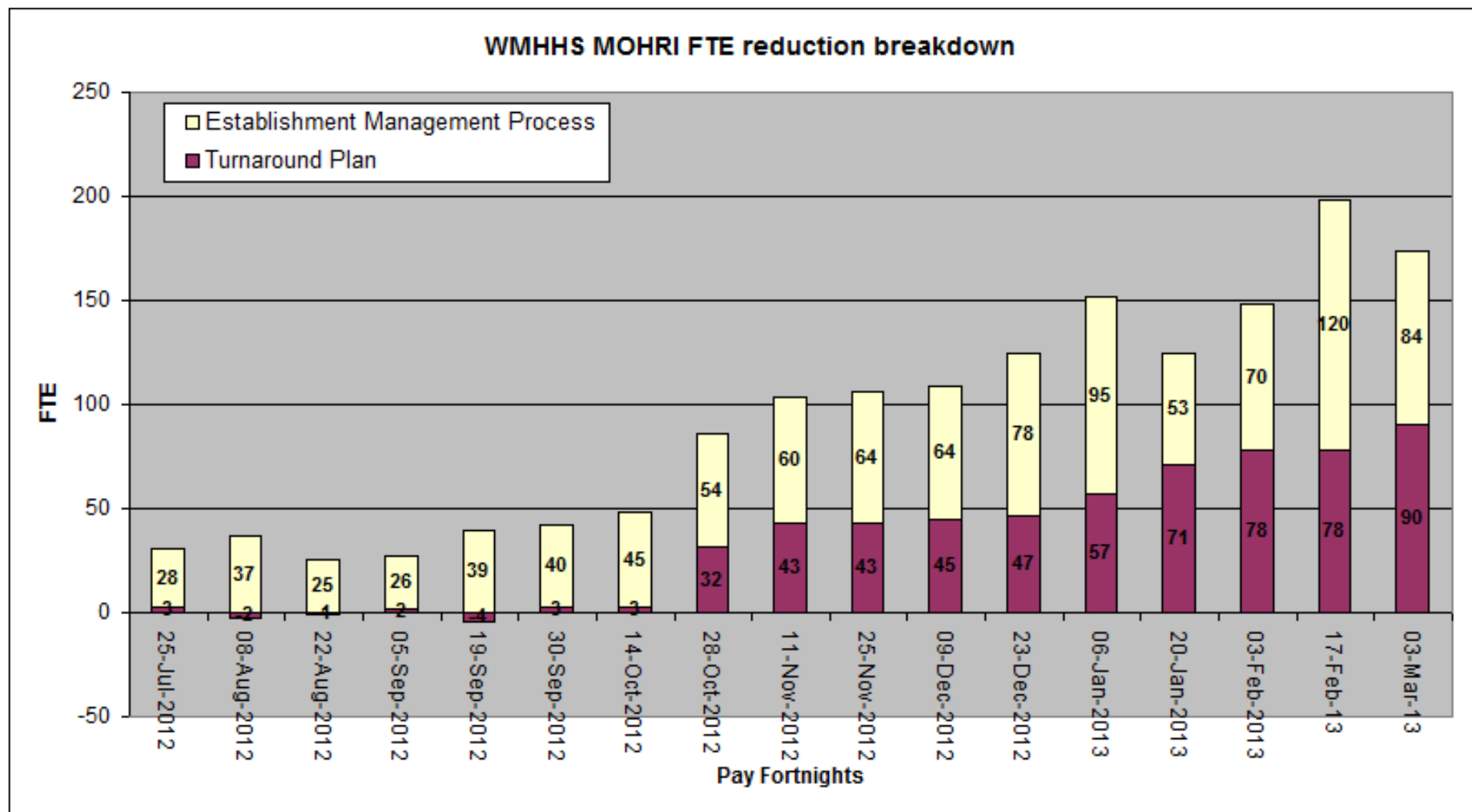
The following areas were completed:

- Incorporation of the outstanding elements of the Turnaround Plan reduced the West Moreton HSS Budget **\$3.54M**.
- Targeted Divisional Cost Centre expenditure review for Ipswich Hospital, Mental Health and Rural reduced the West Moreton HSS Budget by **\$4.56M**.
- Review of the capital expenditure plan

MOHRI FTE

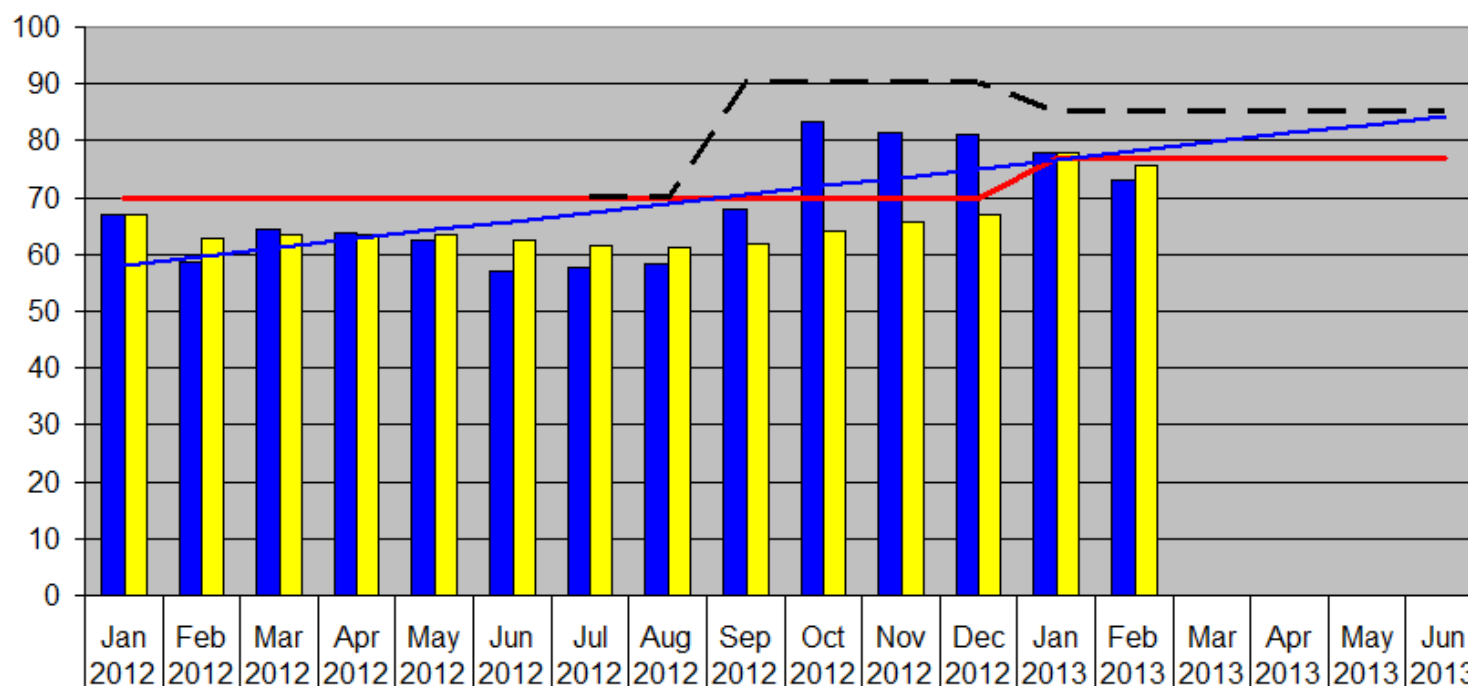


MOHRI FTE



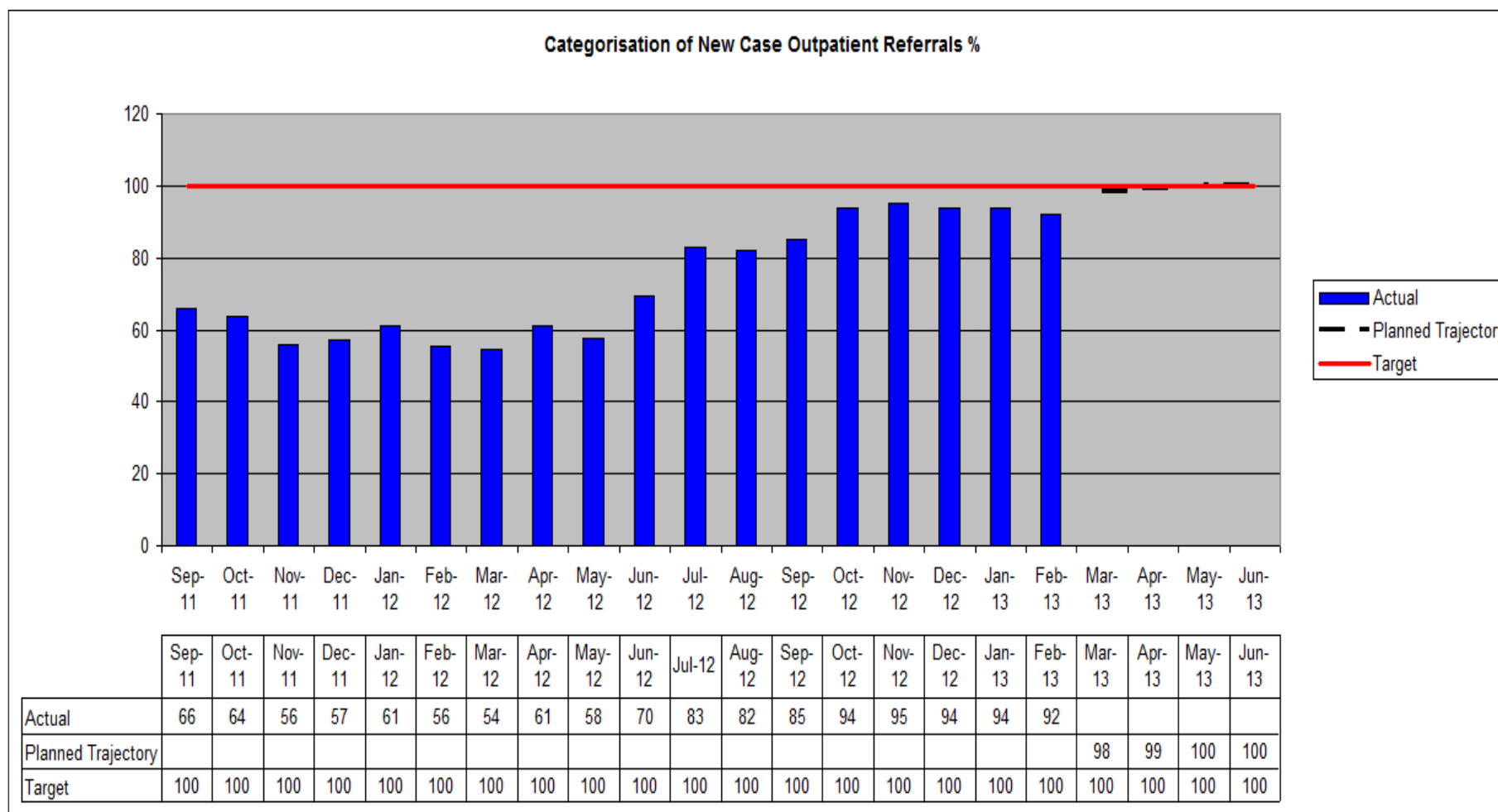
National Emergency Access Target

NEAT 2012

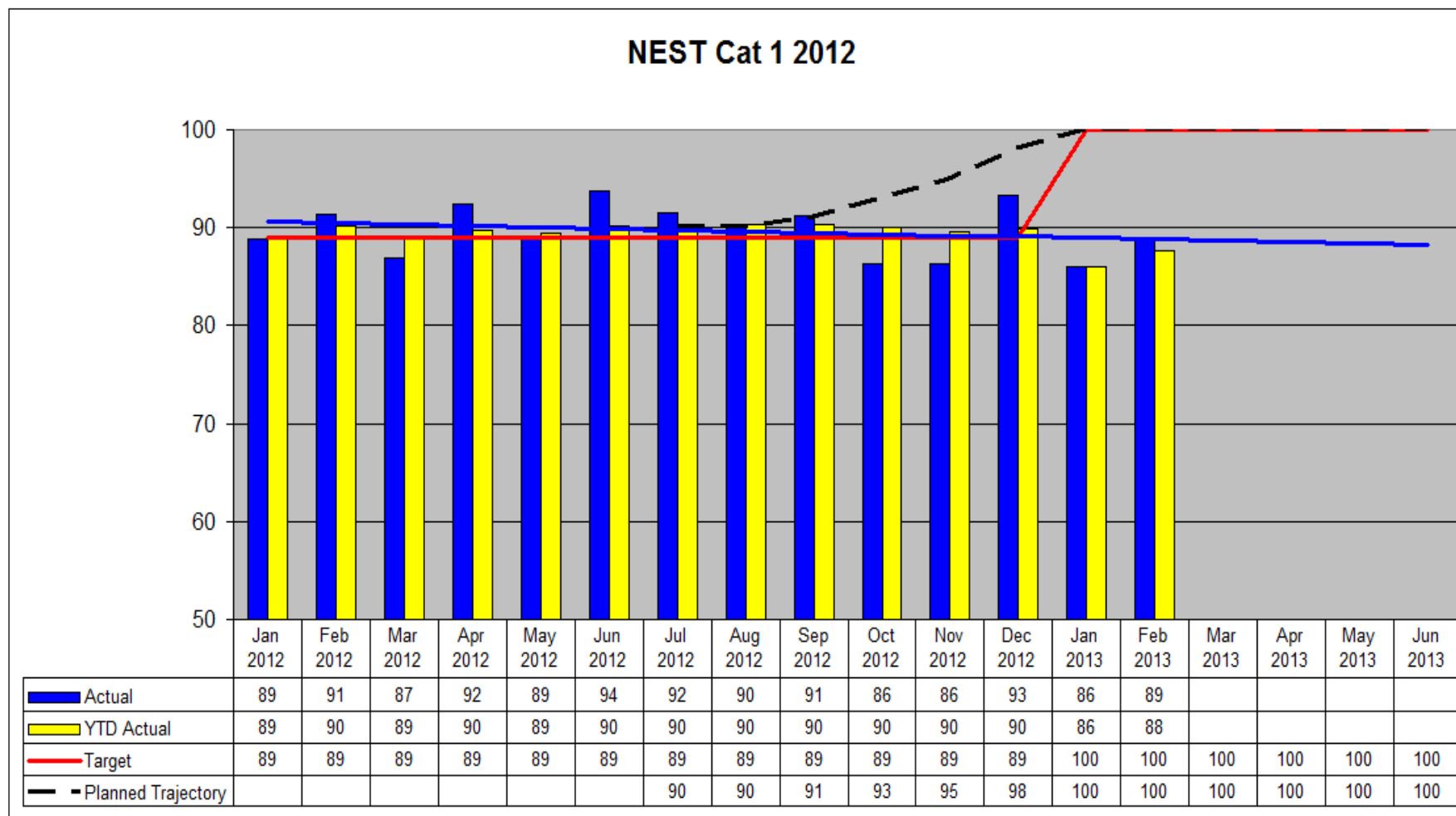


Actual	67	59	64	64	63	57	58	58	68	83	81	81	78	73				
YTD Actual	67	63	63	63	63	62	62	61	62	64	66	67	78	76				
Target	70	70	70	70	70	70	70	70	70	70	70	70	77	77	77	77	77	77
Planned Trajectory							70	70	90	90	90	90	85	85	85	85	85	85

Outpatients

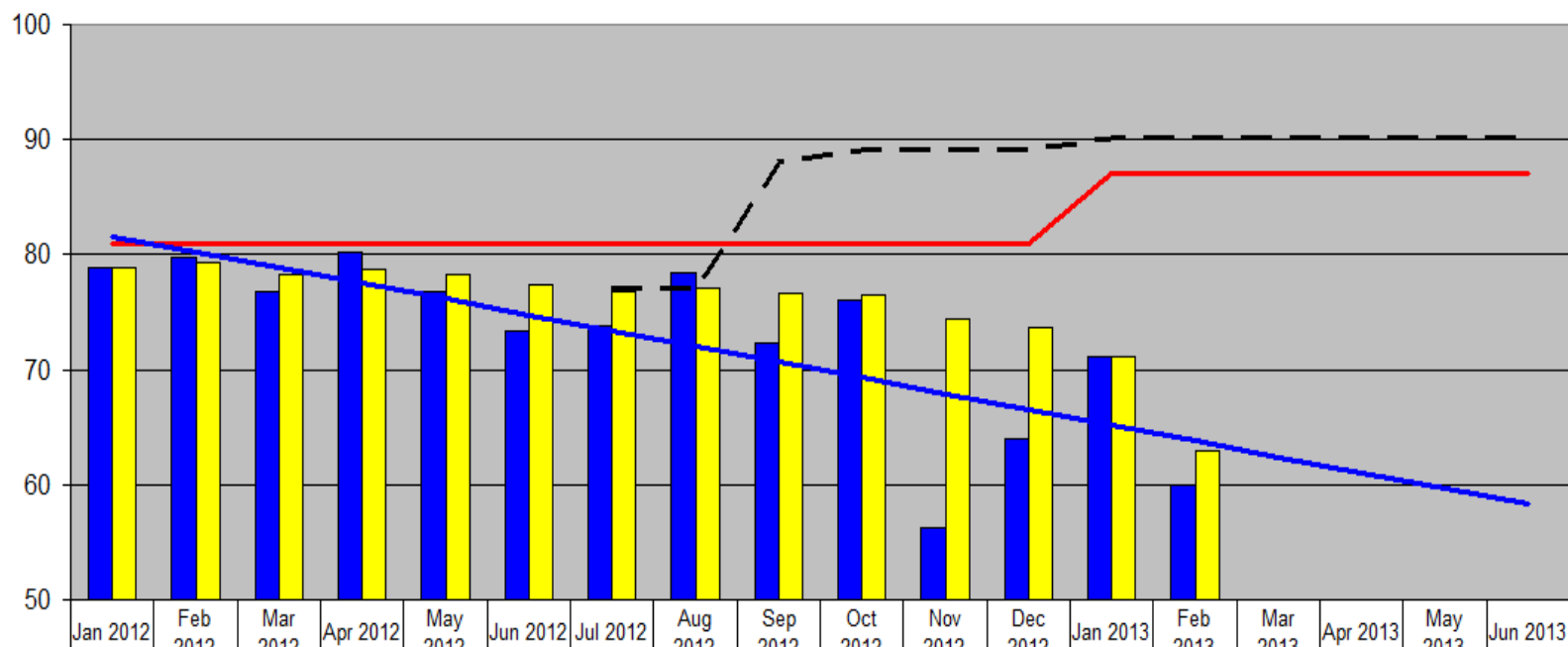


NEST Cat 1



NEST Cat 2

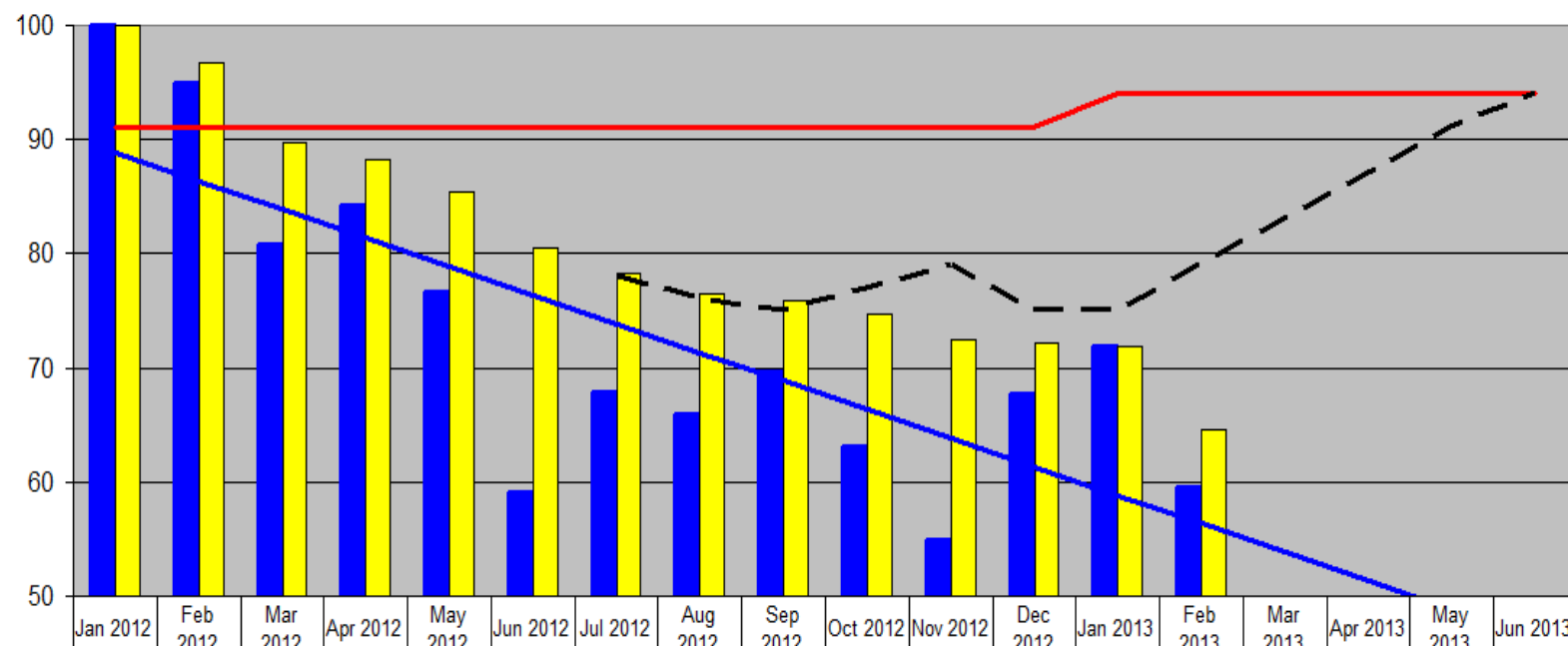
NEST Cat 2 2012



	Jan 2012	Feb 2012	Mar 2012	Apr 2012	May 2012	Jun 2012	Jul 2012	Aug 2012	Sep 2012	Oct 2012	Nov 2012	Dec 2012	Jan 2013	Feb 2013	Mar 2013	Apr 2013	May 2013	Jun 2013
Actual	79	80	77	80	77	73	74	78	72	76	56	64	71	60				
YTD Actual	79	79	78	79	78	77	77	77	77	77	74	74	71	63				
Target	81	81	81	81	81	81	81	81	81	81	81	81	87	87	87	87	87	87
Planned Trajectory							77	77	88	89	89	89	90	90	90	90	90	90

NEST Cat 3

NEST Cat 3 2012



New NEST KPIs

- Information to be provided by Linda

6 How is my hospital and health service performing?

The government will hold Hospital and Health Services (HHSs) accountable for their performance.

Through a robust performance management and reporting framework, HHSs will be recognised for excellence, and poor performance will be addressed in a timely way.

Regular monitoring and assessment of performance against clearly identified targets will mean that local communities will be able to hold their HHS to account.

All Hospital and Health Boards will publicly report on six statewide targets on a quarterly basis from 1 July 2013.

These six targets, along with those identified at a national level, will form a key part of the service agreement between Queensland Health and each HHS.

Not all hospitals are required to report on data so

some HHSs may not be included in the data sets. In addition, some of the data sets are not applicable to certain HHSs, for example there are no babies born at Children's Health Queensland.

Shorter stays in emergency departments

Reducing the length of time Queenslanders spend in emergency departments is shown to improve the patient journey and experience, reduce delays and increase access to services, and ensure best clinical practice. Through 2013, Queensland emergency departments are aiming for 77 per cent of patients to have departed the ED within four hours of their arrival.



Shorter waits for elective surgery

Elective surgery patients are categorised according to the urgency of their treatment. It is clinically recommended that Category 3 patients are treated within 12 months to optimise their clinical outcome. Through 2013, Queensland public hospitals are aiming for 94 per cent of Category 3 patients to have their surgery within 12 months from being wait-listed.



Shorter waits for specialist outpatient clinics

Patients referred to a specialist clinic in a public hospital are categorised according to the urgency of their need.



It is clinically recommended that Category 3 patients are seen by a specialist within 12 months. Queensland public hospitals are aiming for 90 per cent of Category 3 patients to be seen within 12 months from the time they were referred.

Increased support for families with newborns

More parents of newborns are supported by a home visiting program in the first month following birth.



All families will be able to access two home visits and four community clinic consultations with an experienced maternal and child health professional during their baby's first year of life.

Fewer hospital acquired infections

We are working hard to reduce all hospital acquired infection rates in public hospitals. Infection rates are routinely collected in reporting hospitals as part of infection control surveillance in Queensland. Where there are multiple reporting hospitals within a service the results have been combined, and individual hospital rates can be found on the MyHospitals website.



Better value for money

We are working to create better value for money in healthcare. A standard national measurement provides a way of comparing each HHS' average cost for admitted patient services. The table below lists the average cost for admitted patient services in the cost column. These figures have then been compared to the national average of \$4141, which will be the target for each HHS. It also shows the percentage difference between the national average and each HHS' average costs.



Hospital and Health Service	2012 quarter performance	
	Jul-Sep	Oct-Dec
Calms and Hinterland	58%	70%
Central Queensland	76%	78%
Children's Health Queensland	85%	88%
Darling Downs	64%	73%
Gold Coast	58%	68%
Mackay	74%	79%
Mater Health Services	70%	74%
Metro North	54%	63%
Metro South	58%	67%
North West	86%	87%
Sunshine Coast	66%	73%
Townsville	64%	71%
West Moreton	61%	82%
Wide Bay	78%	79%
All HHSs	64%	72%

Percentage of emergency department patients whose length of stay in ED was within four hours.

Hospital and Health Service	2012 quarter performance	
	Jul-Sep	Oct-Dec
Calms and Hinterland	71%	84%
Central Queensland	100%	100%
Children's Health Queensland	100%	100%
Darling Downs	74%	82%
Gold Coast	98%	94%
Mackay	98%	88%
Mater Health Services	99%	99%
Metro North	86%	75%
Metro South	87%	85%
North West	100%	100%
Sunshine Coast	94%	93%
Townsville	60%	65%
West Moreton	68%	61%
Wide Bay	82%	81%
All HHSs	89%	89%

Percentage of Category 3 elective surgery patients treated whose waiting time was within 12 months.

Hospital and Health Service	2012 quarter performance	
	Jul-Sep	Oct-Dec
Calms and Hinterland	67%	70%
Central Queensland	75%	61%
Children's Health Queensland	67%	58%
Darling Downs	48%	45%
Gold Coast	55%	57%
Mackay	59%	54%
Metro North	45%	55%
Metro South*	45%	44%
North West	53%	58%
Sunshine Coast	54%	55%
Townsville	46%	50%
West Moreton	67%	62%
Wide Bay	49%	52%
All HHSs	53%	52%

Percentage of Category 3 specialist outpatients waiting for their first appointment whose waiting time was within 12 months.

*Excludes Princess Alexandra Hospital

Hospital and Health Service	Jul-Sep 2012 - Jun 2012
Calms and Hinterland	2328
Central Queensland	1066
Central West	76
Darling Downs	1547
Gold Coast	3405
Mackay	1559
Metro North	6004
Metro South	10 877
North West	283
Sunshine Coast	1065
South West	131
Townsville	4505
West Moreton	2283
Wide Bay	2336
All HHSs	37 182

Number of in-home visits by an experienced maternal and child health professional.

Hospital and Health Service	2012 quarter performance	
	Oct-Dec SAI Rate	Change direction
Calms and Hinterland	0.27	↓
Central Queensland	0.41	↑
Children's Health Queensland	1.21	↑
Darling Downs	0.57	↓
Gold Coast	0	↓
Mackay	0	-
Metro North	1.1	↑
Metro South	1.75	↑
North West	0	-
Sunshine Coast	0.74	↑
Townsville	1.03	↓
West Moreton	0.38	↑
Wide Bay	1.89	↑

Healthcare associated Staphylococcus aureus (including MRSA) infection/s/10 000 acute public hospital patient days.

Hospital and Health Service	Cost	Percentage difference
Calms and Hinterland	4,025	-2.8
Central Queensland	4,560	10.1
Children's Health Queensland	4,650	12.3
Darling Downs	4,600	11.1
Gold Coast	4,633	11.9
Mackay	5,147	24.3
Metro North	4,887	18.0
Metro South	4,644	12.1
North West	5,129	23.9
Sunshine Coast	4,396	6.2
Townsville	4,251	2.7
West Moreton	4,175	0.8
Wide Bay	4,517	9.1
State average	4,614	11.4

Based on national weighted activity units (NWAU)—a measure of health service activity expressed as a common unit. It provides a way of comparing and valuing hospital services. Figures are derived from unpublished estimates by the Independent Hospital Pricing Authority (IHPA) and relate to acute admitted patients only. To purchase data derived by IHPA from several sources, including National Hospital Cost Data Collection (NHCC) and National Public Hospital Establishments Database (NPED).

Mental Health EFTRU (WMT16)

7. Summary of proposed amendment:

Specified funding of \$2.2 million was provided to West Moreton Hospital and Health Service in 2012/13 Service Agreement to deliver 516.05 WAUs, in association with the development of 20 forensic beds at The Park- Centre for Mental Health.

The commissioning of the associated new beds has not been completed. Conditional upon the approval of the Director General, the Department of Health in its role as System Manager seeks to negotiate with the HHS the return of funding associated with the undelivered activity that was purchased in relation to the new beds. Prior to any withdrawal the Department would like confirmation of the opening of the development and the likely activity to be delivered.

Issues for further consideration:

- Delays occurred due to building faults until late December and water ingress continues to present issues*
- The Park is under going a major cultural change and Service Review that has demonstrated significant deductions in expenditure*
- Significant additional expenditure has been incurred to the HHS catering for clients due to the delays in opening EFTRU*
- Ministerial interest remains in the security issues surrounding the opening of EFTRU*

Mental Health EFTRU (WMT16)

EFTRU Costs 2012-13

07/09/12 – 31/01/13

<i>Pre-Commissioning (CNC/DBEMS)</i>	<i>\$59,350</i>
<i>5 EFTRU Clients in ETR/DD</i>	<i>\$445,165</i>
<i>1 EFTRU Client in Medium Secure</i>	<i>\$87,508</i>
<i>Additional cost of maintaining HSIS at 100%</i>	<i>\$438,303</i>
<i>Total Actual Additional Expenditure EFTRU Clients</i>	<i>\$1,030,271</i>
<i>Full Year Projected</i>	<i>\$1,766,271</i>
 <i>Funding allocation</i>	 <i>\$2,249,000</i>
<i>Proposed amendment to WMT16 to remove:</i>	<i>\$450,000</i>

Questions

COMFORT BLANKET SLIDES

Use only in an emergency

Current Operating Position

	February 2013	January 2013	Target
Operating result (\$'000)	(1,188)	(1,741)	Balance or in surplus
Revenue result YTD (\$'000)	256,218	225,177	Balance or in surplus
Expenditure result YTD (\$'000)	257,405	226,918	Balance or in surplus
Cash Balance (\$'000)	15,258	12,984	Positive cash balance
Net assets (\$'000)	174,622	175,215	Positive net assets
Average Full Time Equivalents (FTE) - YTD	2,560 11 FTE Favourable	2,595 1 FTE Favourable	2571
Weighted Activity Unit (WAU) price compared with cost YTD (\$) (Note 1)	3,552.31 Favourable	3,625.37 Favourable	4,359.49
WAU volume for 2012/13 YTD (Note 1)	32,995 Favourable WAU or 2,006 WAU or 6.5% over target	28,470 Favourable WAU or 1,183 WAU or 4.4% over target	30,989

Note 1 - WAU is calculated and reported one month in arrears.

Paxton Reports

Review of West Moreton HHS 2012/13 Budget and Financial Turnaround Strategy.

The report has been delivered to the Director General and drawn the following conclusions in the Executive Summary:

- Financial managerial practices were reviewed and **tightened with stricter controls being established** to approve ordering and purchasing of goods, backfilling of staff and any increase in resources above approved rosters.
- The turnaround plan is accompanied by a **robust reporting and monitoring process** managed by the performance, strategy and planning unit with financial and FTE reductions being monitored against target and risk related to individual strategies being continuously reassessed.
- MOHRI FTE reductions are being achieved through a combination of turnaround plan and the **improved establishment management process**, with tighter controls over backfilling positions yielding immediate MOHRI FTE reductions.
- Subsequent to the drafting of the report the HHS's **financial position has further improved** with financial results for November and December being reported as surpluses. The key contributor to the favourable variance being a further increase in the MOHRI FTE reduction achieved through improved budgetary controls

Commonwealth Funding Reduction Initiatives

Initiative		Estimated Dollar Saving	
		High	Low
		\$1,000,000	\$500,000
Voluntary Redundancy Review			
Mental Health	5 x FTE	\$530,000	\$318,000
Operations	4 x FTE	\$240,000	\$240,000
Non-Salary Savings			
Fleet review		\$60,000	\$0
Drugs			
Pathology		\$300,000	\$200,000
Own Source Revenue		\$400,000	\$300,000
Car Park		\$100,000	\$0
Revenue Leakage		\$300,000	\$100,000
Outsourcing HACC			
RN/EN Review (Difference at \$28,000)	44	\$617,000	\$110,000
Barrett Youth Mental Health		\$600,000	\$0
Esk Service Review		\$90,000	\$90,000
Contestability:			
Kiosk		\$0	\$0
Workforce rehabilitation		\$0	\$0
Ground maintenance		\$0	\$0
Linen (Rural Facilities)		\$120,000	\$60,000
Pathology		\$0	\$0
Radiology		\$0	\$0
Catering (Food Services)		\$0	\$0
Cleaning		\$0	\$0
TOTALS		\$3,357,000	\$1,418,000

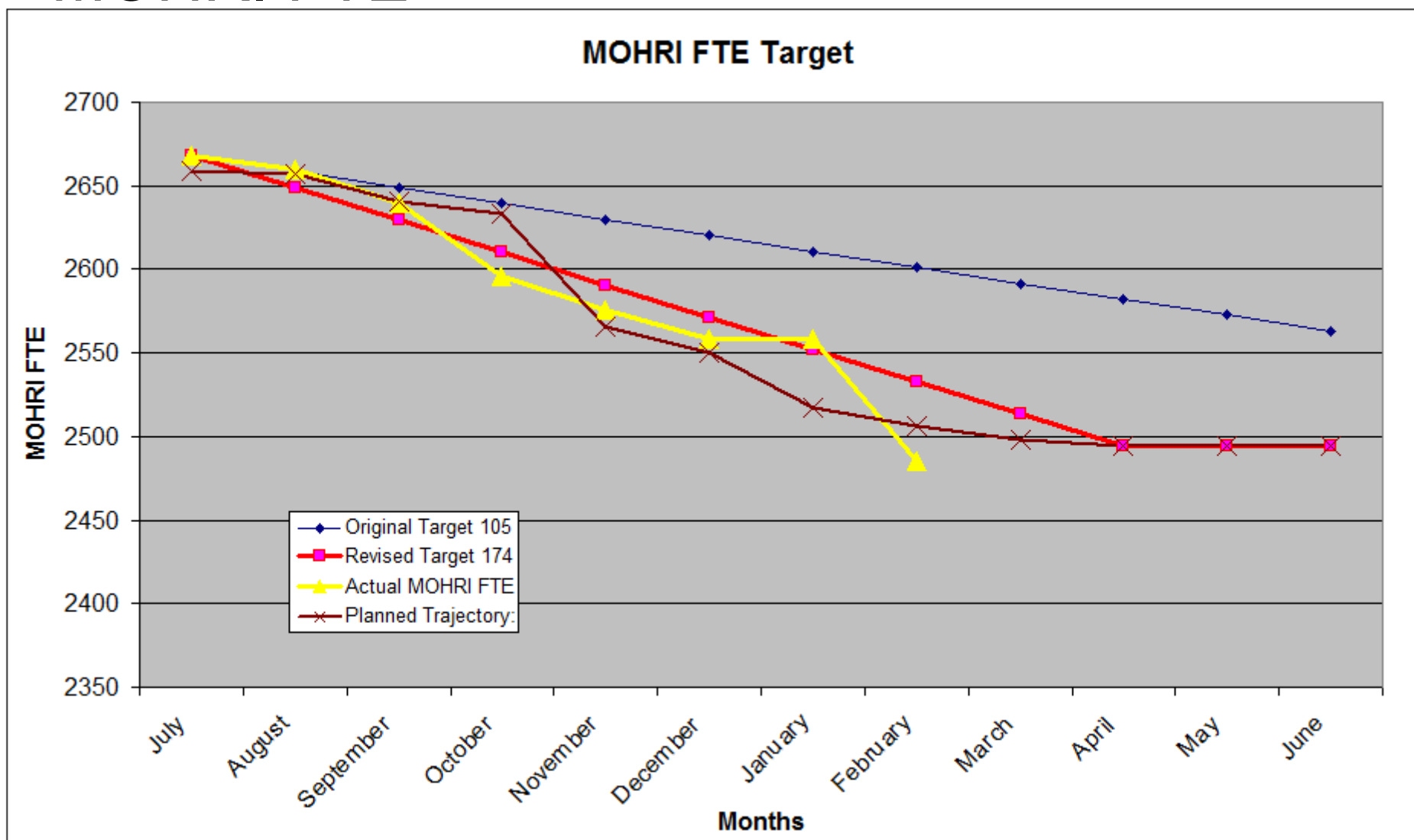
MOHRI FTE

MOHRI FTE by Division

		11-Jul-2012(01)	25-Jul-2012(02)	08-Aug-2012(03)	22-Aug-2012(04)	05-Sep-2012(05)	19-Sep-2012(06)	30-Sep-2012(07)	14-Oct-2012(08)	28-Oct-2012(09)	11-Nov-2012(10)	25-Nov-2012(11)	09-Dec-2012(12)	23-Dec-2012(13)	06-Jan-2013(14)	20-Jan-2013(15)	03-Feb-2013(16)	17-Feb-2013(16)	03-Mar-2013(17)	
MOHRI Avg FTE	WMHHS	2,684	2,653	2,649	2,675	2,707	2,699	2,691	2,685	2,646	2,629	2,627	2,625	2,608	2,582	2,609	2,584	2,535	2,560	-124
	Community Health Services	236	233	228	224	221	218	220	223	222	220	218	216	211	206	208	210	205	201	-35
	District Wide Services Wm	113	111	112	113	115	117	116	119	116	114	114	113	115	112	111	111	114	116	3
	Ipswich Hospital Wm	1,299	1,290	1,286	1,295	1,293	1,289	1,287	1,282	1,262	1,255	1,260	1,252	1,254	1,247	1,266	1,251	1,232	1,236	-63
	Mental Health Wm	724	715	721	719	716	711	709	703	694	688	684	687	676	672	673	666	644	663	-61
	Offender Health Service Wm	1	1	1	17	51	51	51	50	49	50	51	51	50	51	51	50	51	51	50
	Oral Health Wm	89	88	89	92	94	93	91	90	89	89	90	89	88	89	89	89	87	88	-1
	Rural Health Wm	165	163	162	164	165	167	166	164	161	159	158	162	161	155	163	157	155	157	-8
	State Wide Services Wm	55	52	51	50	52	53	51	54	54	53	53	55	52	50	49	49	47	47	-8
WMHHS Adjusted for OH (for comparison purposes)		2,683	2,652	2,648	2,658	2,656	2,647	2,640	2,635	2,597	2,579	2,576	2,574	2,558	2,531	2,558	2,534	2,485	2,509	-174
		-30	-34	-25	-27	-35	-43	-48	-86	-104	-106	-109	-125	-152	-125	-149	-198	-174		

as per DSS as at 13/02/2013

MOHRI FTE



MOHRI FTE

MOHRI FTE by Division																			
		11-Jul-2012(01)	25-Jul-2012(02)	08-Aug-2012(03)	22-Aug-2012(04)	05-Sep-2012(05)	19-Sep-2012(06)	30-Sep-2012(07)	14-Oct-2012(08)	28-Oct-2012(09)	11-Nov-2012(10)	25-Nov-2012(11)	09-Dec-2012(12)	23-Dec-2012(13)	06-Jan-2013(14)	20-Jan-2013(15)	03-Feb-2013(16)	17-Feb-2013(16)	
MOHRI Avg FTE	WMHHS	2,684	2,653	2,649	2,675	2,707	2,699	2,691	2,685	2,646	2,629	2,627	2,625	2,608	2,582	2,609	2,584	2,535	-149
	Community Health Services	236	233	228	224	221	218	220	223	222	220	218	216	211	206	208	210	205	-31
	District Wide Services Wm	113	111	112	113	115	117	116	119	116	114	114	113	115	112	111	111	114	1
	Ipswich Hospital Wm	1,299	1,290	1,286	1,295	1,293	1,289	1,287	1,282	1,262	1,255	1,260	1,252	1,254	1,247	1,266	1,251	1,232	-67
	Mental Health Wm	724	715	721	719	716	711	709	703	694	688	684	687	676	672	673	666	644	-80
	Offender Health Service Wm	1	1	1	17	51	51	51	50	49	50	51	51	50	51	51	50	51	50
	Oral Health Wm	89	88	89	92	94	93	91	90	89	89	90	89	88	89	89	89	87	-2
	Rural Health Wm	165	163	162	164	165	167	166	164	161	159	158	162	161	155	163	157	155	-11
	State Wide Services Wm	55	52	51	50	52	53	51	54	54	53	53	55	52	50	49	49	47	-8
WMHHS Adjusted for OH (for comparison purposes)		2,683	2,652	2,648	2,658	2,656	2,647	2,640	2,635	2,597	2,579	2,576	2,574	2,558	2,531	2,558	2,534	2,485	-198
		-30	-34	-25	-27	-35	-43	-48	-86	-104	-106	-109	-125	-152	-125	-149	-198		

as per DSS as at 13/02/2013

Internal Audits

Internal Audit Progress									
Internal Audits	Planning			Fieldwork			Reporting		
	Scoping / Meeting	Draft Project Plan	Signed project plan	Commenced	Completed	Exit Meeting	Draft Report	Management Comments	Final Report
Annual Audit Plan									
Review of Patient and Sundry Revenue									
HHS Readiness Assessment to produce separate Annual Financial Statements									
Management Requested Audit Review									
Review of Right of Private Practice Billing Practices									
Review of Clinical Nurses Hours at the Park									
Review of Two Option A Surgical Specialists with own practice									
Review of Leave Management for SMOs and VMOs									

Year 1

Ref	Name
1.1	FMA audits
1.2	ABF readiness diagnostic
1.3	Rostering and Payroll phase 1
1.4	Opening balances
1.5	Annual Financial Statement
1.6	Follow up of Readiness Assessment Development Actions
1.7	Revenue management - ROPP revenue
1.8	Delegations
1.9	Budgeting process
1.10	Ad-hoc audits

Financial Audits

Audits have been initiated to review in detail the processes for Revenue and End of Month (with associated processes)

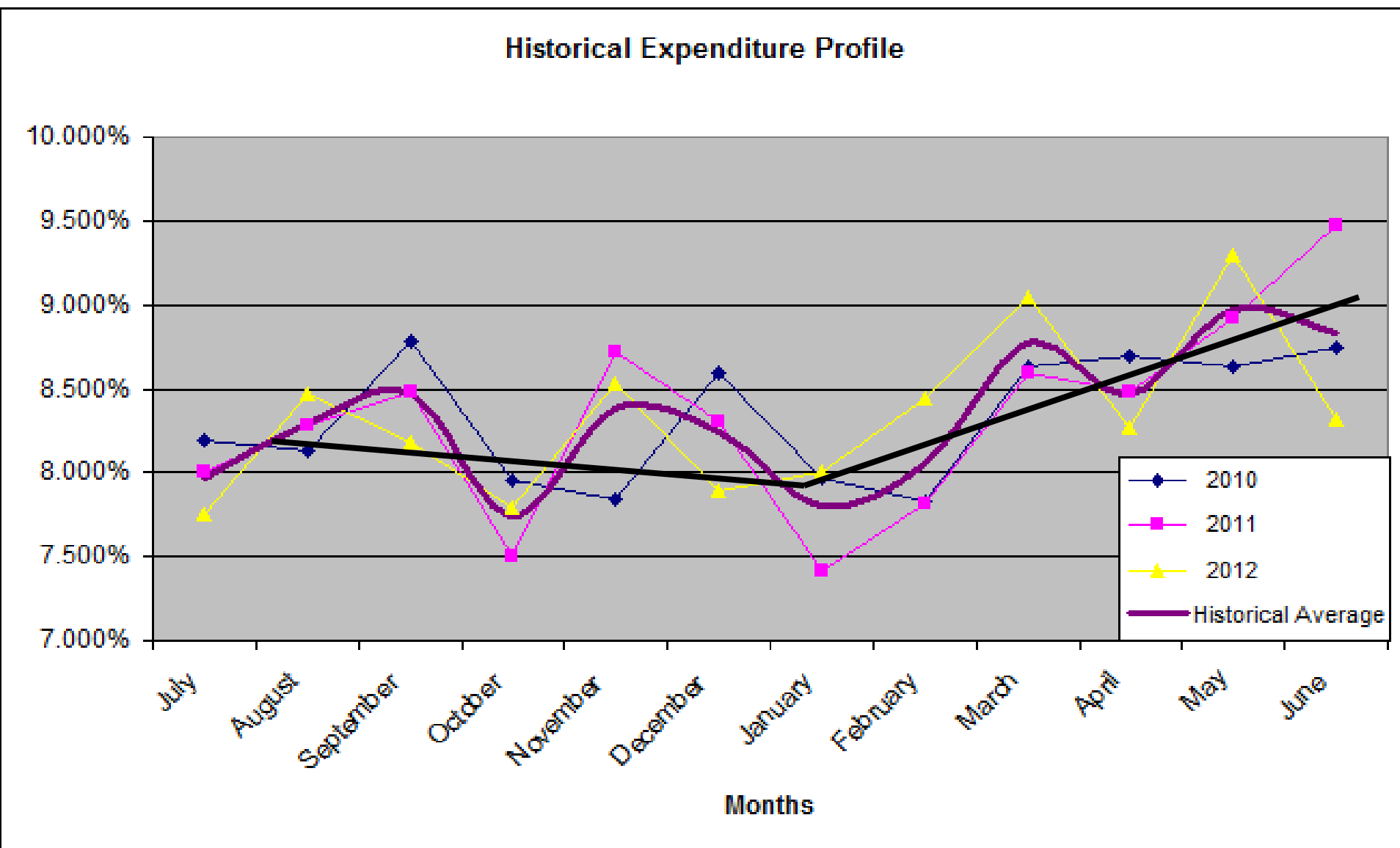
The patient and sundry revenue audit is being conducted by the WM Principle Internal Auditor and commenced work on the 16 January 2013

The End of Month audit is being conducted by Lynette Gill who has considerable commercial skills in this area of financial reporting and commenced on 14 January 2013

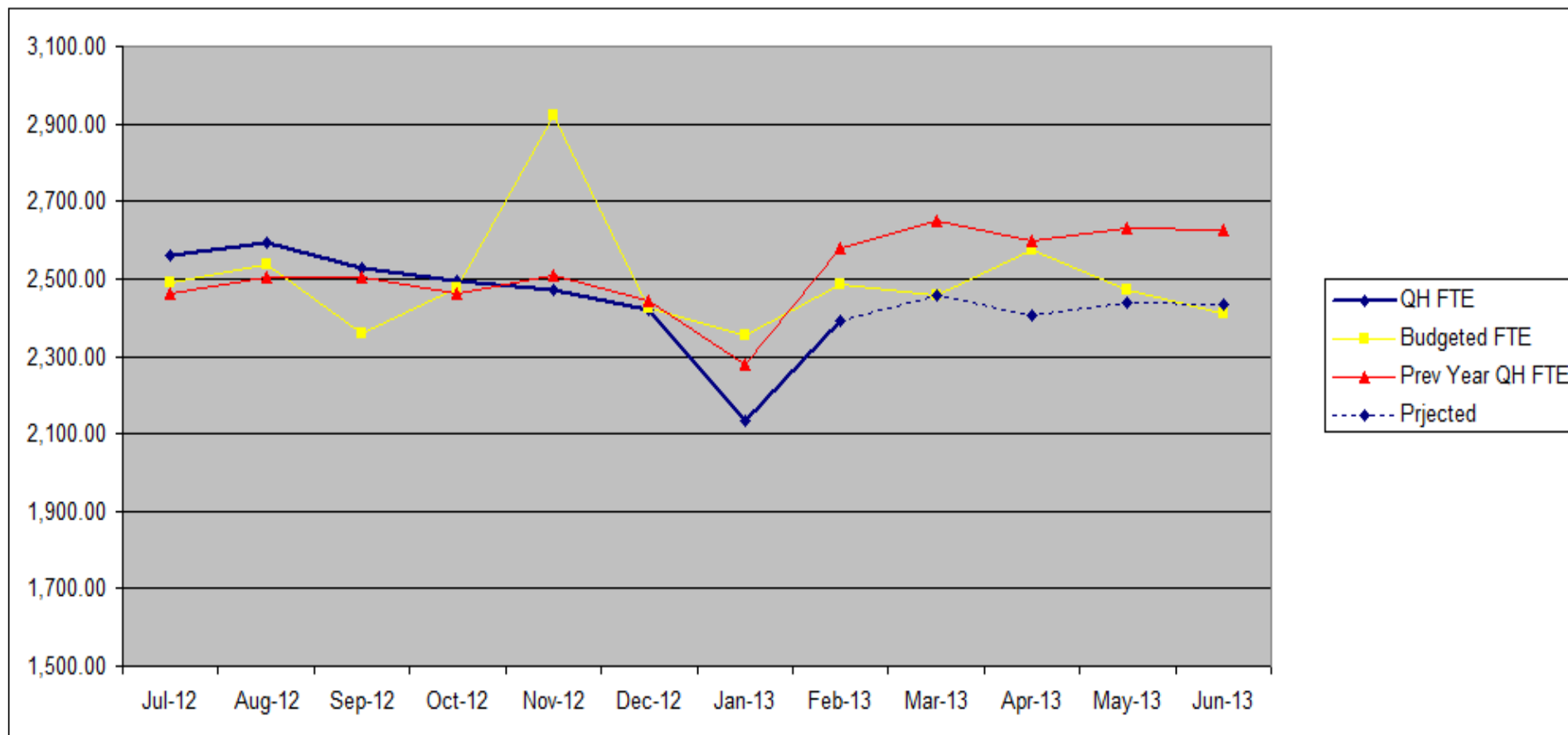
The Revenue and End of Month audits will also cover all associated processes, delivering a detailed action plan to improve the efficiency and effectiveness of the Finance Support Unit, and inform the implementation of the service review

Audits have also been initiated to prepare WM for External Audit and will produce mid-year financial audit reports to inform the external auditor.

Historical Expenditure Profile



Historical Expenditure Profile



VR Payment Reimbursement

Employee Name	On VR List					
		30-Sep-2012(07)	14-Oct-2012(08)	11-Nov-2012(10)	09-Dec-2012(12)	06-Jan-2013(14)
	Yes				38,890.60	
	Yes			46,528.14		
	Yes				63,072.69	
	Yes					59,511.96
	Yes		49,106.00			
	Yes				128,670.91	
	Yes					66,652.14
	Yes					37,732.08
	Yes					28,561.09
	Yes				124,970.29	
	Yes				56,359.16	
	Yes			78,645.89		
	Yes	37,149.81				
	Yes				35,655.46	
	Yes					30,953.74
	Yes				113,127.00	
	Yes			37,506.23		
	Yes				48,026.40	
	Yes				130,254.71	
	Yes				70,668.84	
	Yes					14,586.91
	Yes				55,038.23	
Subtotal		\$ 37,149.81	\$ 49,106.00	\$ 162,680.26	\$ 864,734.29	\$ 237,997.92

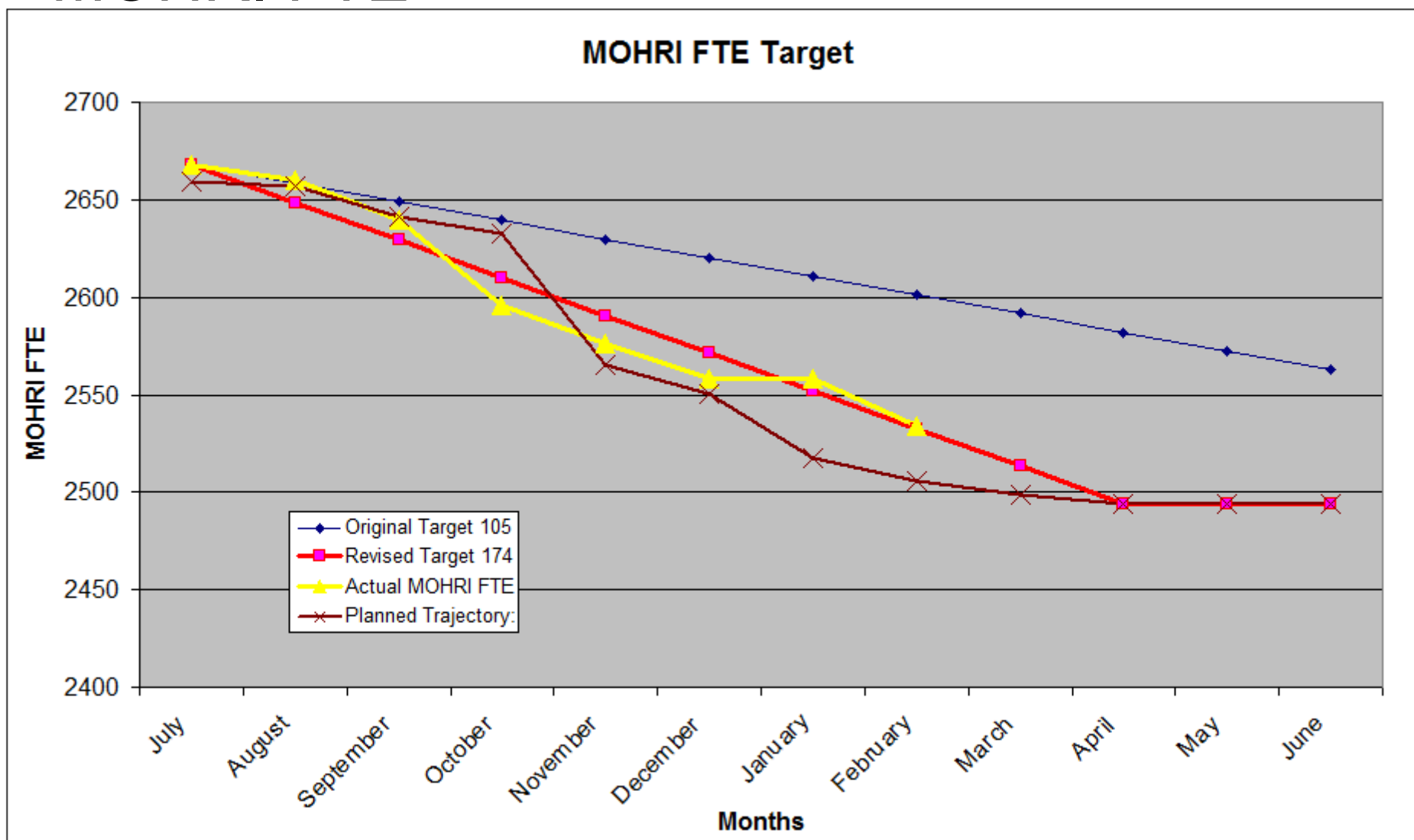
Expenditure Budget Build Detail Dec 12

	CC	Jul 2012	Aug 2012	Sep 2012	Oct 2012	Nov 2012	Dec 2012	Jan 2013	Feb 2013	Mar 2013	Apr 2013	May 2013	Jun 2013	2013
Budget Offsets Wm	991578	0	0	0	0	0	0	0	0	0	0	0	0	0
District Wide Services Wm	994604	0	0	0	0	0	0	-4,957	-4,957	-4,957	-4,957	-4,957	-4,959	-29,744
Ipswich Hospital Wm	991190	0	0	0	0	0	0	94,943	94,943	94,943	94,943	94,943	94,942	569,657
Oral Health Wm	991610	0	0	0	0	0	0	-113,540	-113,540	-113,540	-113,540	-113,540	-113,539	-681,239
Rural Health Wm	991713	0	0	0	0	0	0	9,545	9,545	9,545	9,545	9,545	9,544	57,269
Rural Health Wm	991899	0	0	0	0	0	0	-12,934	-12,934	-12,934	-12,934	-12,934	-12,932	-77,602
Community Health Services Wm	993360	0	0	0	0	0	0	-188,317	-188,317	-188,317	-188,317	-188,317	-188,318	-1,129,903
Community Health Services Wm	993361	21	-21	0	0	0	0	-11,510	-11,510	-11,510	-11,510	-11,510	-11,507	-69,057
Mental Health Wm	992804	16	37	25	24	21	20	-404,841	-404,837	-404,835	-404,837	-404,833	-400,250	-2,424,290
Mental Health Wm	996521	0	0	0	-377,010	377,010	0	-209,279	-209,279	-209,279	-209,279	-209,279	-267,796	-1,314,191
														-5,099,100

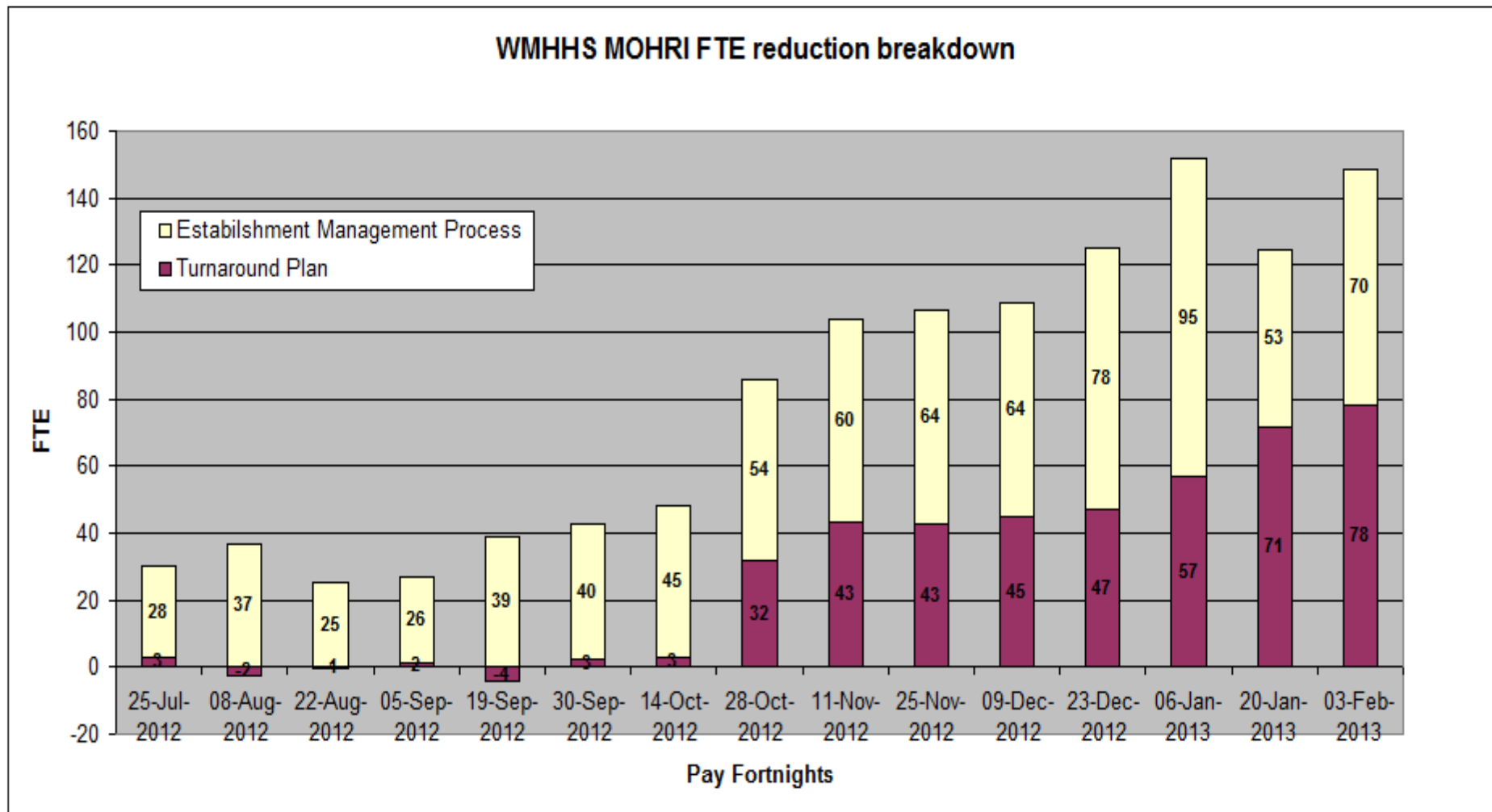
Expenditure Budget Build Detail Jan 13

Division	Other Expenses - Miscellaneous	Jul 2012	Aug 2012	Sep 2012	Oct 2012	Nov 2012	Dec 2012	Jan 2013	Feb 2013	Mar 2013	Apr 2013	May 2013	Jun 2013	Full Year Budget
Ipswich Hospital	991190- Ipswich Hospital Over Allocation								956,723	956,723	956,723	956,723	956,722	4,783,614
Rural	991575-Gatt-Tmt Patient Transport								1,036	1,036	1,036	1,036	1,035	5,179
	991713-Boonah Hospital-Subacute Care								32,149	32,149	32,149	32,149	32,148	160,744
	991899-Esk-Mgr-General Budget								-15,520	-15,520	-15,520	-15,520	-15,522	77,602
	991902-Laid-General Administration								99	99	99	99	98	494
The Park	996521-The Park				-377,010	377,010			158,248	158,248	158,248	158,248	156,355	789,347
IMHS	992804-Imhl	16	37	25	24	21	20	17	-344,249	-344,247	-344,249	-344,245	-344,245	1,721,075
Community & Oral	993360-Community Health								-116,964	-116,964	-116,964	-116,964	-116,964	584,820
	993361-Comm-Corporate Services	21	-21						-13,811	-13,811	-13,811	-13,811	-13,813	69,057
	991610-Ddwm - Oral Health								-129,092	-129,092	-129,092	-129,092	-129,091	645,459
District Wide	994604-It Training							31,601	31,601	31,601	31,601	31,601	31,603	189,608
														2,830,973

MOHRI FTE



MOHRI FTE



MOHRI FTE

MOHRI FTE by Division																		
		11-Jul-2012(01)	25-Jul-2012(02)	08-Aug-2012(03)	22-Aug-2012(04)	05-Sep-2012(05)	19-Sep-2012(06)	30-Sep-2012(07)	14-Oct-2012(08)	28-Oct-2012(09)	11-Nov-2012(10)	25-Nov-2012(11)	09-Dec-2012(12)	23-Dec-2012(13)	06-Jan-2013(14)	20-Jan-2013(15)	03-Feb-2013(16)	
MOHRI Avg FTE	WMHHS	2,684	2,653	2,649	2,675	2,707	2,699	2,691	2,685	2,646	2,629	2,627	2,625	2,608	2,582	2,609	2,584	-100
	Community Health Services	236	233	228	224	221	218	220	223	222	220	218	216	211	206	208	210	-27
	District Wide Services Wm	113	111	112	113	115	117	116	119	116	114	114	113	115	112	111	111	-2
	Ipswich Hospital Wm	1,299	1,290	1,286	1,295	1,293	1,289	1,287	1,282	1,262	1,255	1,260	1,252	1,254	1,247	1,266	1,251	-48
	Mental Health Wm	724	715	721	719	716	711	709	703	694	688	684	687	676	672	673	666	-58
	Offender Health Service Wm	1	1	1	17	51	51	51	50	49	50	51	51	50	51	51	50	49
	Oral Health Wm	89	88	89	92	94	93	91	90	89	89	90	89	88	89	89	89	0
	Rural Health Wm	165	163	162	164	165	167	166	164	161	159	158	162	161	155	163	157	-8
	State Wide Services Wm	55	52	51	50	52	53	51	54	54	53	53	55	52	50	49	49	-6
WMHHS Adjusted for OH (for comparison purposes)		2,683	2,652	2,648	2,658	2,656	2,647	2,640	2,635	2,597	2,579	2,576	2,574	2,558	2,531	2,558	2,534	-149
		-30	-34	-25	-27	-35	-43	-48	-86	-104	-106	-109	-125	-152	-125	-149		

as per DSS as at 13/02/2013

Activity Review

November 2012					
		YTD WAU	YTD WAU Target	YTD WAU Var	YTD WAU Pct Var
Emergency	All Clinics	2,634.9305	2,102.4500	532.48	25.33
Emergency	Admitted/Transferred Triage 1	70.8092	60.4900	10.32	17.06
Emergency	Admitted/Transferred Triage 2	364.2162	287.6600	76.56	26.61
Emergency	Admitted/Transferred Triage 3	632.6146	499.8100	132.80	26.57
Emergency	Admitted/Transferred Triage 4	111.4591	92.6100	18.85	20.35
Emergency	Admitted/Transferred Triage 5	3.4200	3.5900	-0.17	-4.74
Emergency	Died	3.8720	2.9800	0.89	29.93
Emergency	Discharged Triage 1	4.6332	3.3600	1.27	37.89
Emergency	Discharged Triage 2	124.4474	86.6500	37.80	43.62
Emergency	Discharged Triage 3	726.1592	500.5900	225.57	45.06
Emergency	Discharged Triage 4	528.0642	470.6800	57.38	12.19
Emergency	Discharged Triage 5	65.2355	94.0300	-28.79	-30.62

Activity Review

- An initial activity review has been conducted to identify areas where there has been considerable activity over the Service Agreement target
- The inpatient review identified the following areas for further investigation

Purchasing Type	DRG	YTD Weighted Activity Unit	YTD WAU Target	YTD WAU Var	YTD WAU Pct Var
28 Orthopaedics	All DRG Hierarchy	2,327.4972	1,968.4000	359.10	18%
17 Respiratory Medicine	All DRG Hierarchy	1,134.2661	859.8200	274.45	32%
35 Obstetrics	All DRG Hierarchy	1,686.1919	1,506.0800	180.11	12%
14 Neurology	All DRG Hierarchy	541.8362	459.7500	82.09	18%
33 Non Subspecialty Surgery	All DRG Hierarchy	833.1368	769.0700	64.07	8%
32 Vascular Surgery	All DRG Hierarchy	161.1396	104.4200	56.72	54%
19 Non Subspecialty Medicine	All DRG Hierarchy	357.0354	302.1500	54.89	18%

Purchasing Type	DRG	YTD Weighted Activity Unit	YTD WAU Target	YTD WAU Var	YTD WAU Pct Var
28 Orthopaedics	I04B Knee Replacement W/O Cata	349.9691	197.2600	152.71	77%
35 Obstetrics	O01A Caesarean Delivery W Cata	225.0799	113.2800	111.80	99%
17 Respiratory Medicine	E62A Respiratory Infections/In	252.3544	149.0900	103.26	69%
17 Respiratory Medicine	E65A Chronic Obstructive Airwa	171.6724	106.3900	65.28	61%
28 Orthopaedics	I08A Other Hip and Femur Proce	156.8527	101.0600	55.79	55%
40 Tracheostomy	A06B Trach W Vent >95 hours W/	140.4070	89.9600	50.45	56%
28 Orthopaedics	I12A Infect/Inflam of Bone and	50.3310		50.33	

MOHRI FTE

MOHRI FTE by Division																
		11-Jul-2012(01)	25-Jul-2012(02)	08-Aug-2012(03)	22-Aug-2012(04)	05-Sep-2012(05)	19-Sep-2012(06)	30-Sep-2012(07)	14-Oct-2012(08)	28-Oct-2012(09)	11-Nov-2012(10)	25-Nov-2012(11)	09-Dec-2012(12)	23-Dec-2012(13)	06-Jan-2013(14)	
MOHRI Avg FTE	WMHHS	2,684	2,653	2,649	2,675	2,707	2,699	2,691	2,685	2,646	2,629	2,627	2,625	2,608	2,582	-102
	Community Health Services Wm	236	233	228	224	221	218	220	223	222	220	218	216	211	206	-31
	District Wide Services Wm	113	111	112	113	115	117	116	119	116	114	114	113	115	112	-2
	Ipswich Hospital Wm	1,299	1,290	1,286	1,295	1,293	1,289	1,287	1,282	1,262	1,255	1,260	1,252	1,254	1,247	-52
	Mental Health Wm	724	715	721	719	716	711	709	703	694	688	684	687	676	672	-52
	Offender Health Service Wm	1	1	1	17	51	51	51	50	49	50	51	51	50	51	50
	Oral Health Wm	89	88	89	92	94	93	91	90	89	89	90	89	88	89	0
	Rural Health Wm	165	163	162	164	165	167	166	164	161	159	158	162	161	155	-10
	State Wide Services Wm	55	52	51	50	52	53	51	54	54	53	53	55	52	50	-5
WMHHS Adjusted for OH (for comparison purposes)		2,683	2,652	2,648	2,658	2,656	2,647	2,640	2,635	2,597	2,579	2,576	2,574	2,558	2,531	-152
		-30	-34	-25	-27	-35	-43	-48	-86	-104	-106	-109	-125	-152		

as per DSS as at 15/01/2013

MOHRI FTE

MOHRI FTE by Division																	
		11-Jul-2012(01)	25-Jul-2012(02)	08-Aug-2012(03)	22-Aug-2012(04)	05-Sep-2012(05)	19-Sep-2012(06)	30-Sep-2012(07)	14-Oct-2012(08)	28-Oct-2012(09)	11-Nov-2012(10)	25-Nov-2012(11)	09-Dec-2012(12)	23-Dec-2012(13)	06-Jan-2013(14)	20-Jan-2013(15)	
MOHRI Avg FTE	WMHHS	2,684	2,653	2,649	2,675	2,707	2,699	2,691	2,685	2,646	2,629	2,627	2,625	2,608	2,582	2,609	-75
	Community Health Services Wm	236	233	228	224	221	218	220	223	222	220	218	216	211	206	208	-29
	District Wide Services Wm	113	111	112	113	115	117	116	119	116	114	114	113	115	112	111	-2
	Ipswich Hospital Wm	1,299	1,290	1,286	1,295	1,293	1,289	1,287	1,282	1,262	1,255	1,260	1,252	1,254	1,247	1,266	-33
	Mental Health Wm	724	715	721	719	716	711	709	703	694	688	684	687	676	672	673	-51
	Offender Health Service Wm	1	1	1	17	51	51	51	50	49	50	51	51	50	51	51	50
	Oral Health Wm	89	88	89	92	94	93	91	90	89	89	90	89	88	89	89	0
	Rural Health Wm	165	163	162	164	165	167	166	164	161	159	158	162	161	155	163	-3
	State Wide Services Wm	55	52	51	50	52	53	51	54	54	53	53	55	52	50	49	-6

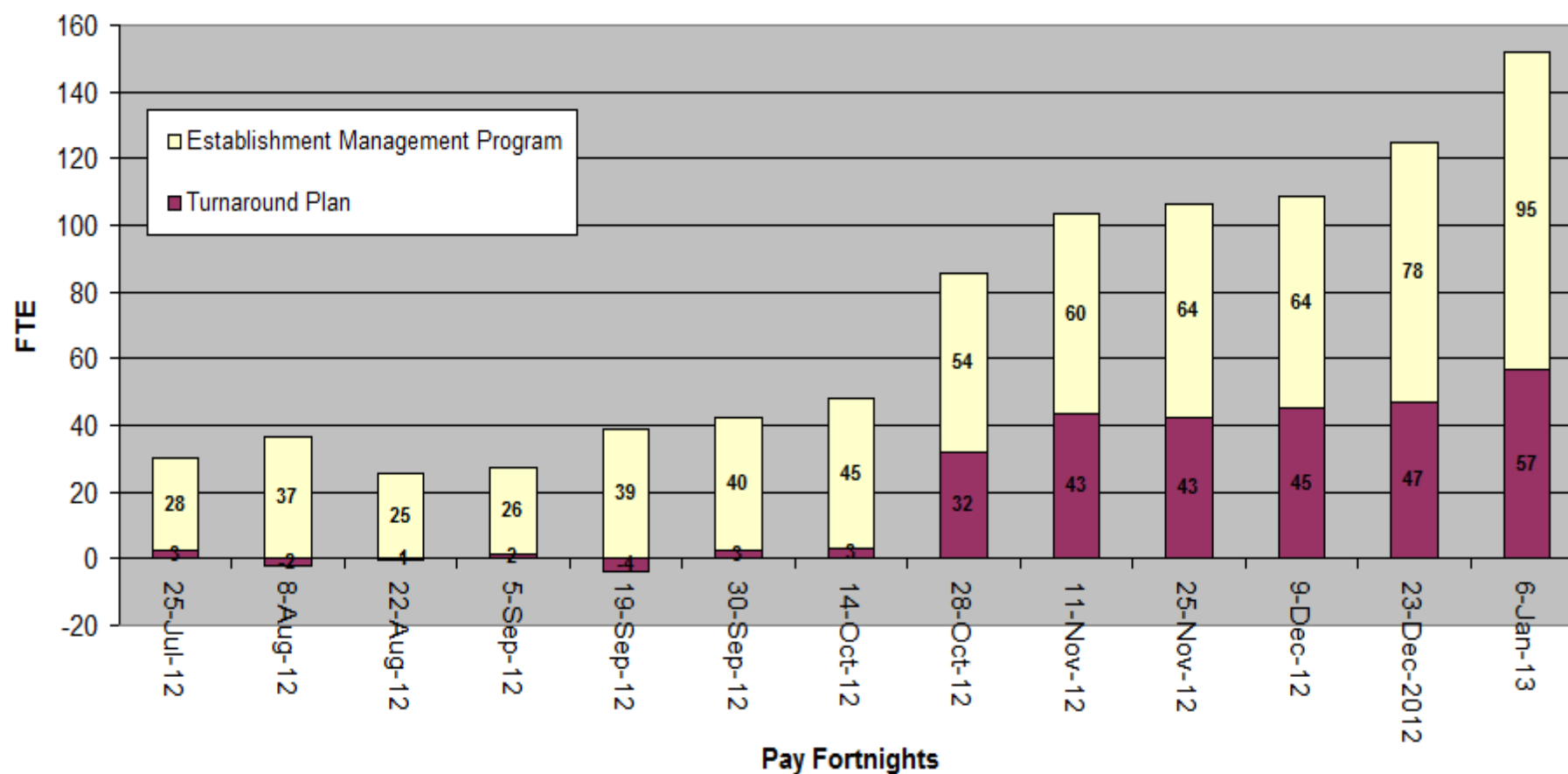
WMHHS Adjusted for OH (for comparison purposes)	2,683	2,652	2,648	2,658	2,656	2,647	2,640	2,635	2,597	2,579	2,576	2,574	2,558	2,531	2,558	-125
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-30	-34	-25	-27	-35	-43	-48	-86	-104	-106	-109	-125	-152	-125
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as per DSS as at 15/01/2013

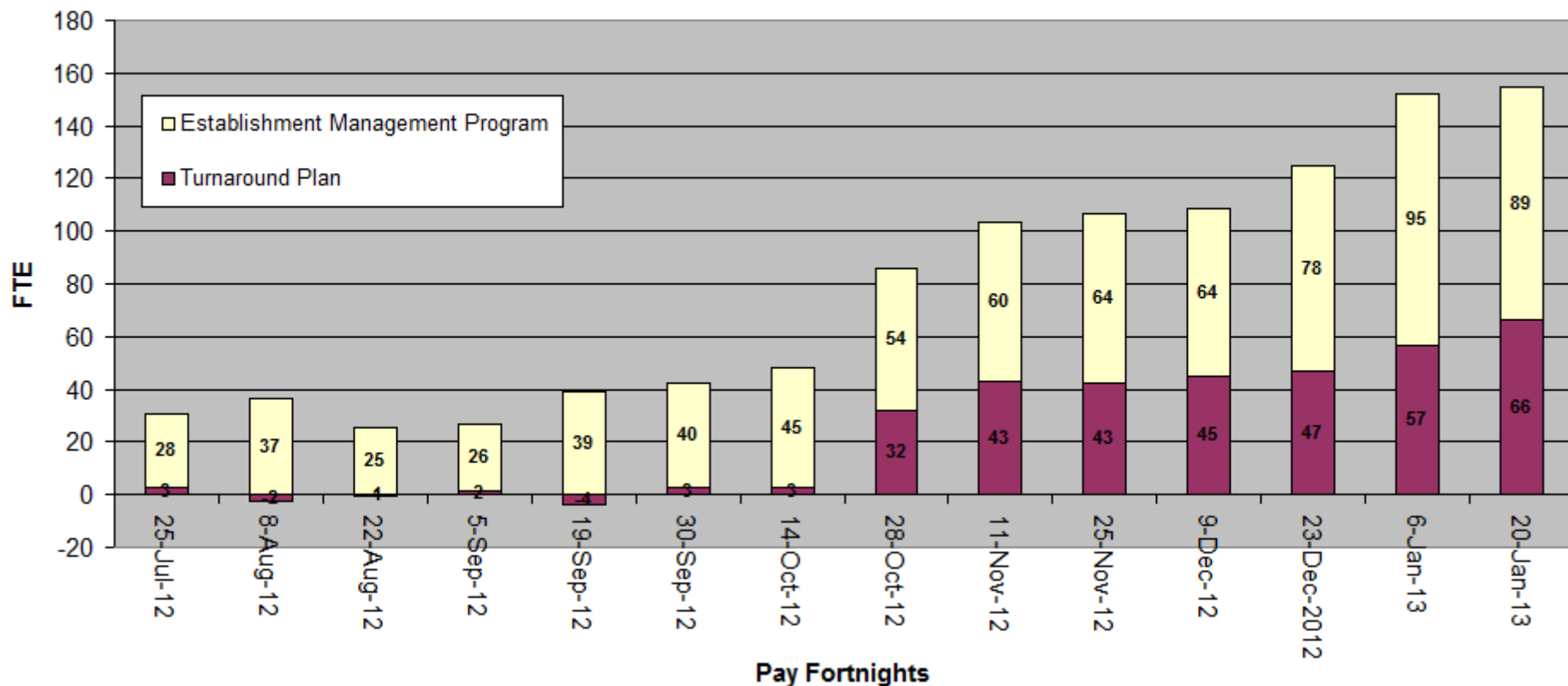
MOHRI FTE

WMHHS MOHRI FTE reduction breakdown



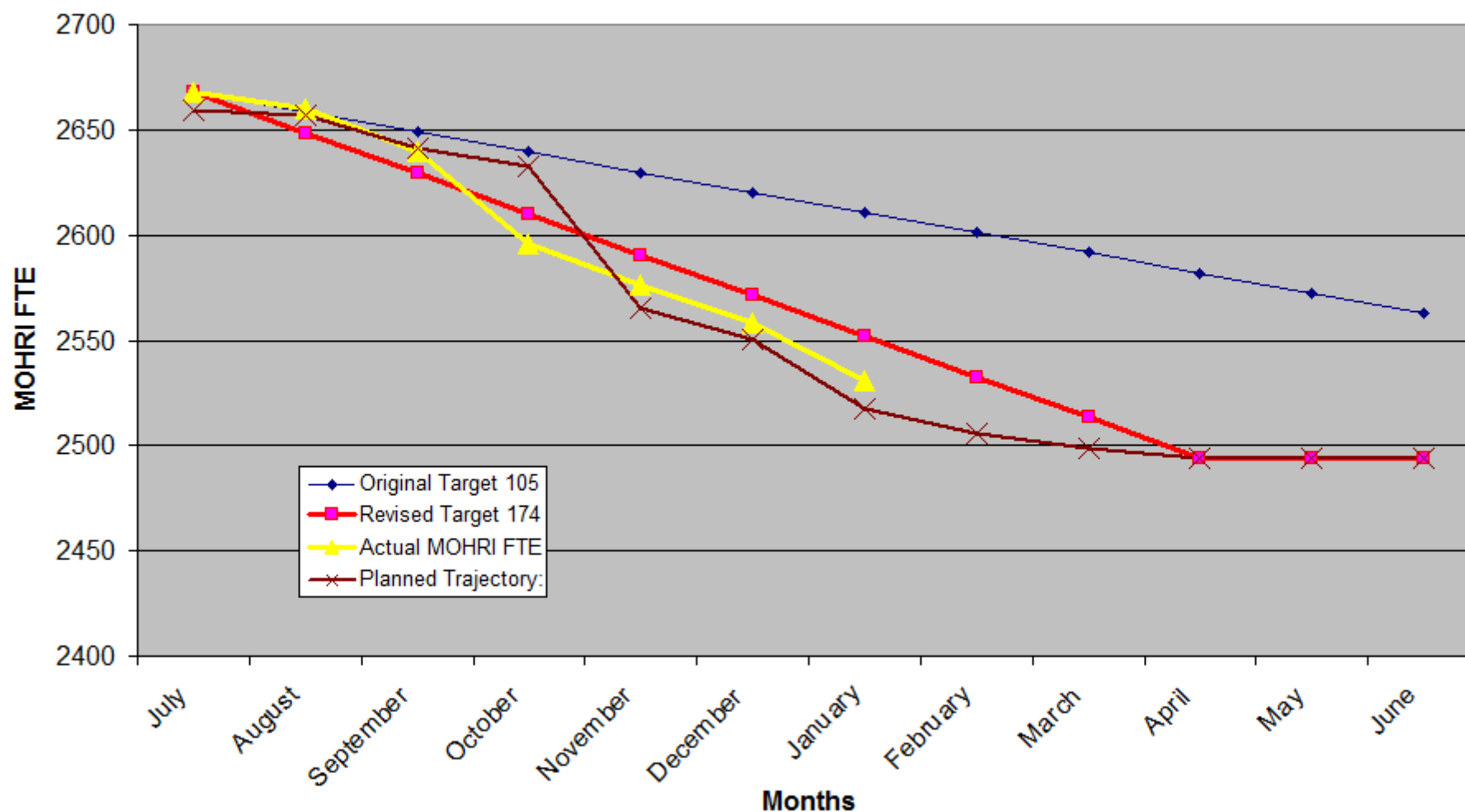
MOHRI FTE

WMHHS MOHRI FTE reduction breakdown



MOHRI FTE

MOHRI FTE Target



Financial KPIs

Financial Performance KPIs

Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13
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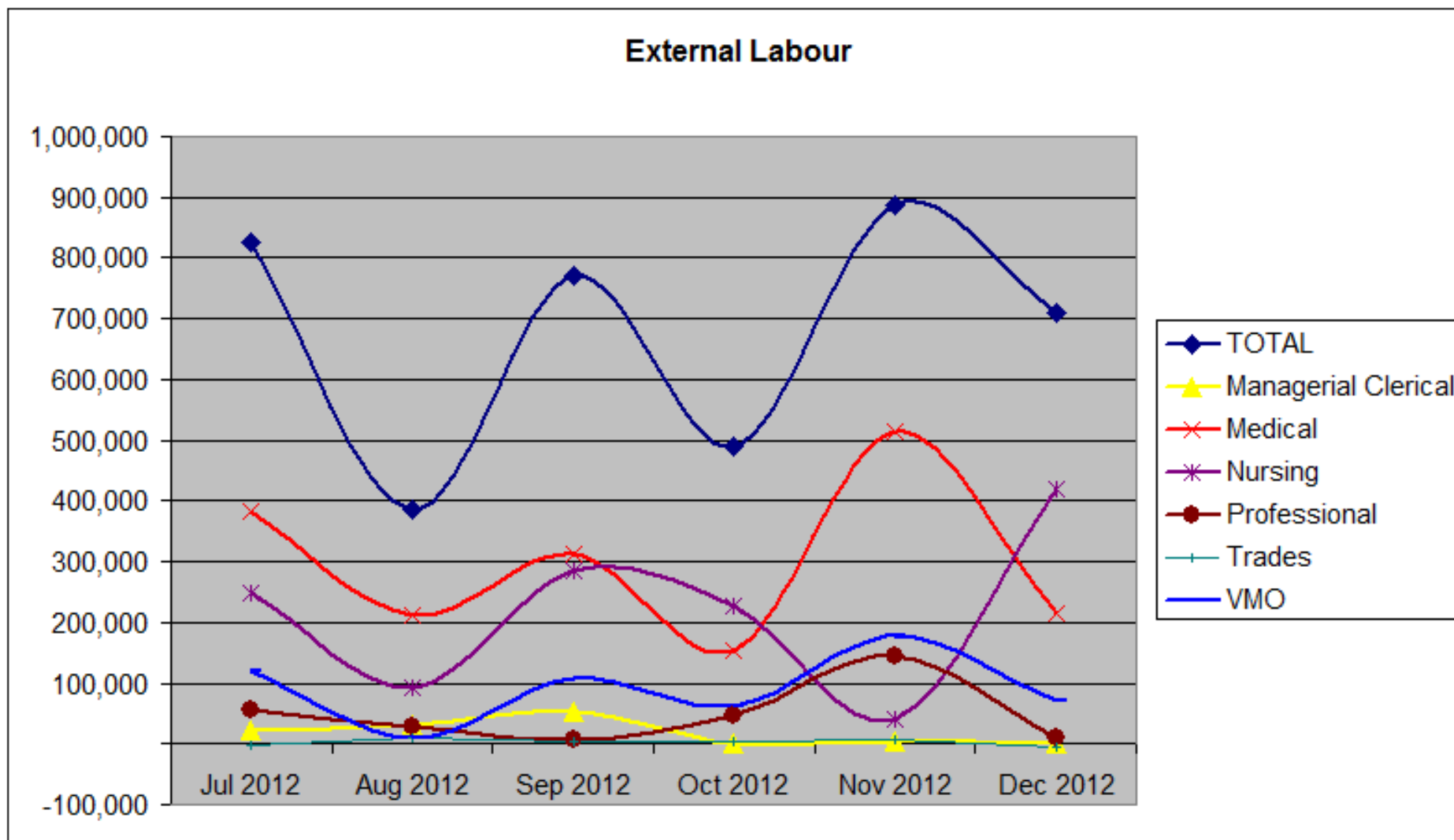
External Labour YTD											
Actual	2,775,628	3,504,527	2,011,703	2,513,195	3,414,036	4,127,871					
Prior Year	794,281	1,461,822	2,444,878	3,536,147	4,970,515	5,448,871					
Improvement/-Deteriation	-1,981,347	-2,042,705	433,175	1,022,952	1,556,479	1,321,000					
Staff Travel											
Actual	46,611	120,946	150,836	190,793	222,899	272,068					
Prior Year	97,126	140,225	227,269	330,735	450,126	543,355					
Improvement/-Deteriation	50,515	19,279	76,433	139,942	227,227	271,287					
Advertising											
Actual	373	373	1,204	1,478	5,238	5,238					
Prior Year	-950	515	3,415	4,939	13,839	13,839					
Improvement/-Deteriation	-1,323	142	2,211	3,461	8,601	8,601					
TOTAL											
Actual	2,822,612	3,625,846	2,163,743	2,705,466	3,642,173	4,405,177					
Prior Year	890,457	1,602,562	2,675,562	3,871,821	5,434,480	6,006,065					
Improvement/-Deteriation	-1,932,155	-2,023,284	511,819	1,166,355	1,792,307	1,600,888					

Financial KPIs

	Actual							
	2013							
	2013	Jul 2012	Aug 2012	Sep 2012	Oct 2012	Nov 2012	Dec 2012	Jan 2013
Sub Total	7,131,072	2,775,628	728,899	-383,610	982,490	1,298,395	1,111,388	617,883
External Labour - General	3,237,639	1,949,401	343,197	-1,154,066	491,649	411,746	402,321	793,390
External Labour - Managerial & Clerical	109,419	21,782	32,169	51,704	-585	2,700	627	1,022
External Labour - Medical	1,837,144	381,505	212,894	313,470	152,132	514,764	213,357	49,022
External Labour - Nursing	1,227,833	247,815	93,216	285,522	228,349	40,973	418,959	-87,001
External Labour - Professional	236,075	54,702	29,003	5,710	45,513	143,254	10,604	-52,711
External Labour - Trades	17,854	-825	8,698	5,175	4,523	5,684	-5,400	
External Labour - Visiting Medical Off	465,109	121,247	9,721	108,875	60,910	179,274	70,921	-85,840

	YTD Actual							
	2013							
	2013	Jul 2012	Aug 2012	Sep 2012	Oct 2012	Nov 2012	Dec 2012	Jan 2013
Sub Total	7,131,072	2,775,628	3,504,527	3,120,916	4,103,407	5,401,801	6,513,189	7,131,072
External Labour - General	3,237,639	1,949,401	2,292,599	1,138,533	1,630,182	2,041,928	2,444,248	3,237,639
External Labour - Managerial & Clerical	109,419	21,782	53,951	105,655	105,070	107,770	108,397	109,419
External Labour - Medical	1,837,144	381,505	594,399	907,869	1,060,001	1,574,765	1,788,122	1,837,144
External Labour - Nursing	1,227,833	247,815	341,031	626,553	854,902	895,875	1,314,834	1,227,833
External Labour - Professional	236,075	54,702	83,705	89,416	134,928	278,182	288,785	236,075
External Labour - Trades	17,854	-825	7,873	13,047	17,570	23,254	17,854	17,854
External Labour - Visiting Medical Off	465,109	121,247	130,969	239,844	300,754	480,028	550,949	465,109

Financial KPIs



VR Dates

Names Due for Submission	Termination Date
Friday, 14 th December 2012	Sunday, 10 th February 2013
Friday, 14 th January 2013	Sunday, 24 th February 2013
Friday, 18 th January 2013	Sunday, 10 th March 2013
Friday, 1 st February 2013	Sunday, 24 th March 2013
Friday, 15 th February 2013	Sunday, 7 th April 2013
Friday, 1 st March 2013	Sunday, 21 st April 2013
Friday, 15 th March 2013	Sunday, 5 th May 2013
Thursday, 28 th March (Easter) 2013	Sunday, 19 th May 2013
Friday, 12 th April 2013	Sunday, 2 nd June 2013
Friday, 26 th April 2013	Sunday, 16 th June 2013