



Queensland Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone:
Facsimile:
Our Ref: EDMH 20131120

Dear [redacted]

Thank you again for taking the time to speak with me [redacted] I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.



As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation.

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If you have any further queries please do not hesitate to contact me on  
[REDACTED]

Yours sincerely

[REDACTED]

Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
20/11/2013

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[Redacted]  
20/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[Redacted]  
20/11/2013

Cleared by: Sharon Kelly  
Executive Director  
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In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

In speaking with you I understand and acknowledge that you have not been satisfied with the process and communication that the Barrett Adolescent Centre has provided to you [REDACTED]. It was disappointing to hear that you felt that you had been excluded [REDACTED] from clinical treatment and care discussions. I was pleased that you had found the communication from the education services supportive.

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Yours sincerely

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**Executive Director**  
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20/11/2013

Prepared by: Laura Johnson  
Project Officer  
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20/11/2013

Submitted through: Dr Leanne Geppert  
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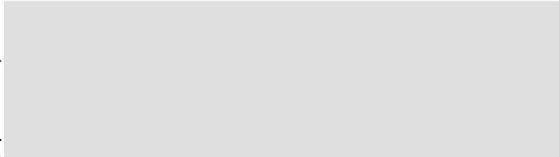
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Prepared by: Laura Johnson  
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Telephone: [REDACTED]  
Facsimile: [REDACTED]  
Our Ref: EDMH 20131120

Dear [REDACTED]

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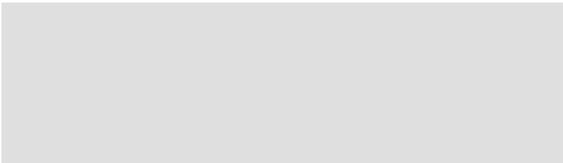
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**Executive Director**  
**Mental Health and Specialised Services**  
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20/11/13



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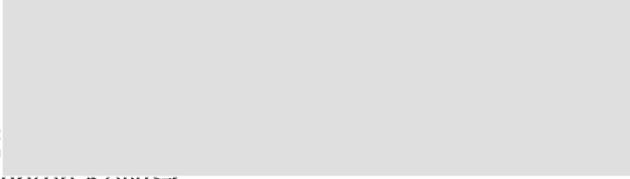
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**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[Redacted]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
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19/11/2013

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## West Moreton Hospital and Health Services BAC STAFF COMMUNIQUE 1

# Barrett Adolescent Centre

Welcome to our first Barrett Adolescent Centre Staff Communiqué. I hope this communiqué helps keep you informed about what is happening and how it will impact on yourselves as staff at the BAC.

### Barrett Adolescent Centre Building

To provide certainty to both our current consumers and our staff, we continue to work toward the end of January 2014 to cease services from the Barrett Adolescent Centre (BAC) building. This is a flexible date that will be responsive to the needs of our consumer group and as previously stated, will depend on the availability of ongoing care options for each and every young person currently at BAC. The closure of the building is not the end of services for young people. WMHHS will ensure that all young people have alternative options in place before the closure of the BAC building.

### Clinical Care Transition Panels

Clinical Care Transition Panels have been planned for each individual young person at BAC, to review individual care needs and support transition to alternative service options when they are available. The Panels will be chaired by Dr Anne Brennan, and will consist of a core group of BAC clinicians and a BAC school representative. Other key stakeholders (HHS's, government departments and NGOs) will be invited to join the Panel as is appropriate to the particular needs of the individual consumer case that is being discussed at the time.

### Admissions to BAC

WMHHS is committed to safe and smooth transitions of care for each young person currently attending BAC. These transitions will occur in a manner and time frame that is specifically tailored to the clinical care needs of each individual young person. In order to meet this goal, there will be no more admissions to BAC services from this date forward. For adolescents currently on the waiting list, we will work closely with their referring service to identify their options for care.

### Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy

The statewide project for the Adolescent Extended Treatment and Rehabilitation (SW AETR) Implementation Strategy has commenced under the governance of Children's Health Queensland, and the Steering Committee has met three times since 26 August 2013. As part of the statewide project, two Working Groups have been defined to deliver on various aspects of this initiative. Working Group one is the SW AETR Service Options Implementation Working Group, which will build on the work surrounding service models completed by the Expert Clinical Reference Group earlier this year. Working Group two will focus on the financial and staffing requirements of any future service options that are developed.

### SW AETR Service Options Implementation Working Group

The SW AETR Service Options Implementation Working Group met for the first time on 1 October 2013 for a half-day Forum. This Forum was attended by a range of multi-disciplinary clinicians and service leaders from Child and Youth Mental Health Services (CYMHS) across Queensland, a BAC staff member (Vanessa Clayworth), a carer representative, and non government organisation (NGO) representation. Feedback suggests that the Forum was a very successful and productive day. A second Forum will be held within the next month to further progress the work on service models. Families and carers have also been invited to provide written submissions on the development of the new service options moving forward for the consideration of this working group.

Date: Thursday, 3 October 2013

**Acting Nurse Unit Manager (NUM)**

Mr Alex Bryce will be commencing as the Acting NUM at BAC from Monday 14 October 2013. Alex is a senior nurse with extensive experience in nursing management. This will allow Vanessa Clayworth to move into the Acting CNC role, and directly support the clinical needs of the young people at BAC and the progress of the Clinical Care Transition Panels.

**HR**

Discussions have commenced with HR regarding processes, options and issues for yourselves. HR and Senior clinical staff will soon commence work with each of you individually to identify your individual employment options.

**Support available**

The Employee Assistance Service (EAS) is available for you to access at any time. This service is completely confidential and self referral. For more information on EAS please visit: <http://qheps.health.qld.gov.au/eap/html/WestMortHSD.htm>. Please also be reminded that your line managers are available to discuss any concerns or queries you may have.

**Communication to Families and Carers**

Fast Facts 8 will soon be going out to all BAC families, carers and staff to ensure they receive the most update information on what is happening with BAC.

**Communication with Department of Education, Training and Employment (DETE)**

WMHHS continues to liaise directly with DETE on a regular basis, keeping them up-to-date with changes and plans regarding BAC. DETE is committed to responding to the educational needs of each young person at BAC, and will work with us on the Clinical Care Transition Panels.

Kind regards

Sharon Kelly

Executive Director Mental Health & Specialised Services

West Moreton Hospital and Health Service

## West Moreton Hospital and Health Service BAC STAFF COMMUNIQUE 2

# Barrett Adolescent Centre

Welcome our second Barrett Adolescent Centre (BAC) Staff Communique. I hope this newsletter helps keep you informed about what is happening and how it will impact on yourselves as staff of the BAC.

### Consultation is Ongoing

We continue to engage regularly with our key stakeholders including the parents/carers and staff of BAC, and other service providers. We have also provided specific updates to our three Mental Health Clinical Clusters, the Department of Education Training and Employment, and the Commission for Children and Young People and Child Guardian.

Children's Health Queensland are also finalising their communication strategy for the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy, and will soon commence a range of strategies for providing information about the statewide project.

### Admissions to BAC

All Executive Directors and Clinical Directors of statewide mental health services in Queensland have been advised that there will no further admissions to BAC services. This also means that no new referrals will be accepted to the waitlist. This is to ensure there is a safe, smooth and individually appropriate transition of care for each young person currently attending BAC.

In the interim Children's Health Queensland has continued to work with stakeholders from across the state to develop the future model of adolescent extended treatment and rehabilitation mental health services. Further information about these developments will be provided by Children's Health Queensland in the near future. Until then, Dr Stephen Stathis is available on ( ) to discuss any clinical issues for future patients who may require extended mental health treatment and rehabilitation, and are unable to be managed within their current health service.

### Statewide Project Update

All current BAC parents and carers were invited by Lesley Dwyer, Chief Executive, West Moreton HHS to submit a written submission to the statewide project, expressing their views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents/carers. The parents/carers who contributed to the submission have also been invited to meet with the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013 to present their submission.

### Financial and Workforce Planning Transition Working Group

The first meeting of this Working Group was convened on 22 October 2013. The focus of this group is to look at future statewide adolescent extended treatment and rehabilitation service options. West Moreton HHS was well represented at this meeting with both senior allied health and nursing representatives, in addition to workforce and finance representatives. With regard to the current workforce needs of BAC staff, this will continue to be a high priority for West Moreton HHS.

### Service Options Implementation Working Group

Statewide members of this Working Group have been invited to consider fictional adolescent case scenarios over the last couple of weeks, and to identify service system gaps and barriers to providing comprehensive extended treatment and rehabilitation care at the local level. The responses to this task will further enhance our understanding

Date: Monday, 4 November 2013



of how the current service system meets the need and demand of adolescents requiring this type of care, in addition to the issues that require addressing.

**HR Visit**

West Moreton HHS Human Resources have been on-site at BAC at various times across the last couple of weeks, to provide information and support to all interested staff about their future employment options. Discussions are also ongoing with line managers regarding your particular preferences and any ongoing queries or feedback you might have. Please let your line manager know if there are additional methods of support or types of information that you or your colleagues need.

Kind regards  
Sharon Kelly  
Executive Director Mental Health & Specialised Services  
West Moreton Hospital and Health Service

West Moreton Hospital and Health Service  
BAC STAFF COMMUNIQUE 3

# Barrett Adolescent Centre

Welcome to our third Barrett Adolescent Centre (BAC) Staff Communiqué. I hope this newsletter helps keep you informed about what is happening and how it will impact on yourselves as staff of the BAC.

## BAC Holiday Program

West Moreton Hospital and Health Service (HHS) will be providing a holiday program at BAC across December 2013 and January 2014 for current BAC inpatients and day patients. The activity-based program will be delivered through a partnership model between BAC staff and a local Non-Government Service Provider, and will be delivered four days a week. The program is planned to commence with a gradual roll-out on Monday 16 December 2013 and is scheduled to finish on Thursday 23 January 2014; however these dates are flexible and will be based on the needs of the adolescents.

The BAC facility will be the primary site of the holiday program, and as relevant and safe, off-site visits will be arranged for various activities. Whilst the holiday program is occurring, the comprehensive work that is being progressed at an individual level for each BAC consumer to transition to their local Hospital and Health Services will continue as a priority. Once final approvals have been received, we will provide you with more details and engage staff, consumers and parents/carers in the planning for the program. If you have any questions at this point in time, please contact Laura Johnson via [redacted] or on [redacted].

## Visit by Dr Sandra Radovini, Leading Child and Youth Mental Health Expert

An information session for all West Moreton child and youth mental health staff will be held on Tuesday 10 December 2013 at The Park. This professional development session will be an opportunity to hear about mental health services for adolescents with complex needs in Victoria. Further details of the session will be sent to all BAC staff shortly.

As part of Dr Radovini's visit, the parents/carers of BAC consumers will be invited to attend a separate presentation on Victorian adolescent mental health service models and to hear a presentation by Children's Health Queensland (CHQ) HHS on elements of the proposed statewide service options. West Moreton HHS will also present the transitional service options that are being established to ensure that there are no service gaps for adolescents while the new statewide service options are being established. If you have any queries about the information sessions please contact Laura Johnson via [redacted] or on [redacted].

## HR Update

Kerrie Parkin, Director HR, West Moreton HHS is your new contact for HR issues associated with the change process of BAC. You can contact Kerrie via [redacted]. We are working with Kerrie now in order to provide more details around your individual employment options, and will arrange times for each of you to meet Kerrie personally.

Kind regards  
Sharon Kelly  
Executive Director Mental Health & Specialised Services  
West Moreton Hospital and Health Service

Date: Thursday, 5 December 2013





## West Moreton Hospital and Health Service BAC STAFF COMMUNIQUE 4

# Barrett Adolescent Centre

Welcome to our fourth Barrett Adolescent Centre (BAC) Staff Communiqué. I hope this newsletter helps keep you informed about what is happening and how it will impact on yourselves as staff of the BAC.

### Job Matching

The process of job matching to identify suitable, alternative substantive positions for permanent staff of BAC has been completed for the majority of staff. Individual notifications about the outcome will be disseminated during the week starting 20 January 2014. Thank you to everyone for participating.

If a suitable substantive position is not identified for any permanent staff member I will initiate action in line with Section 6.2(b) of the Directive. Staff not placed will then have the opportunity to decide between two courses of action:

- Accept a voluntary redundancy (in accordance with the Directive relating to early retirement, redundancy or retrenchment); or
- Pursue transfer (and/or redeployment) opportunities.

### Next Steps

Where the outcome for individual staff is that they will separate through voluntary redundancy, and redundancy processes are not finalised before 2 February 2014, arrangements will be made for alternative work between that date and the final date of separation.

I am very keen to ensure that all staff feel supported during the implementation of this change. It is important that you approach your supervisor or a more senior manager if you have any questions or concerns about the changes or how they may affect you. This is particularly important if you feel you need further detail about decisions taken or their impact. If your supervisor or manager does not know the answer to your question, they will escalate the issue and get back you as quickly as possible.

I encourage all staff to access the support available through Employee Assistance Service if you need support at any time, including face to face or telephone counselling. Counselling is available 24 hours per day, 7 days per week by calling PPC Worldwide on 1300 361 008.

If you have any questions or concerns at anytime, you are welcome to call Kerrie Parkin, HR Director on 3810 1831 or through Alex Bryce, A/NUM, BAC.

Kind regards  
Sharon Kelly  
Executive Director  
Mental Health & Specialised Services

Date: Tuesday, 21 January 2014



"SK-30"

**Speaking Points**  
**Sharon Kelly**  
**Barrett Adolescent Centre Strategy**  
**5 August 2013**

Good afternoon everyone. Thank you for being here today.

This afternoon I will be providing you with an update on the Barrett Adolescent Centre strategy.

The Chief Executives West Moreton HHS and the Childrens Health QLD are presently announcing changes to the governance of MH extended treatment and rehabilitation for adolescents.

As you are no doubt aware, eight months ago West Moreton Hospital and Health Service engaged an expert clinical reference group to review the Barrett Adolescent Centre and its model of care.

That group has concluded its review and has put forward seven recommendations.

West Moreton Hospital and Health Service has accepted all seven recommendations, including further feedback from the planning group.

The most significant of these recommendations was the need to explore new, statewide options for the care of adolescents requiring longer term mental health treatment.

These options could include inpatient services, as well as community-based mental health and support services.

To ensure these new options meet the needs of consumers, an implementation group has been formed under the leadership of the Childrens health QLD.

Under the governance of Children's Health Queensland, the role of this group is to consult with other hospital and health services across the state, as well as non-government organisations to develop the most suitable options of care. They are not going to recommence but utilising the ECRG work build on that.

It is anticipated that new options of care will be in place by early 2014.

Until new options of care become available, young people requiring longer term mental health treatment will continue to be provided that care at Barrett Adolescent Centre by yourselves.

We have a comprehensive communication strategy to ensure that current consumers, families and carers and those on the wait list are informed about this decision with accurate and timely information over the next couple of hours.

What does that mean for you:

1. the complete model at this point in time is not known  
however we know that work will take place to phase it in by

early January 2014.

2. your current roles will continue within the BAC as you support the current consumers and any that are on the waiting list to access appropriate and timely care.



## EXHIBIT 66

Page 1075 redacted for the following reason:

-----This document has been partially redacted in accordance with the Confidentiality Protocol published by the Commission on 12 October 2015 and the Order made by the Commissioner on 15 October 2015, which was amended on 28 January 2016.

## EXHIBIT 66

Page 1076 redacted for the following reason:

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## EXHIBIT 66

Page 1077 redacted for the following reason:

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## EXHIBIT 66

Page 1078 redacted for the following reason:

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## EXHIBIT 66

Page 1079 redacted for the following reason:

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“SK-32”



Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [Redacted]  
Facsimile: [Redacted]  
Our Ref: EDMH 20131120

Dear [Redacted]

Thank you again for taking the time to speak with me [Redacted] I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

[Redacted]

[Redacted]

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

From our conversation I am now aware that you have not received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG’s recommendations.

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Phone [Redacted] Fax [Redacted]

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One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]  
Sharon Kelly,  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
19/11/2013

 Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[REDACTED]  
19/11/2013



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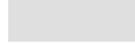
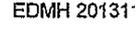
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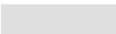
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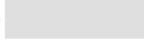


**Queensland  
Government**

West Moreton Hospital and Health Service

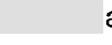
Enquiries to: Sharon Kelly  
Telephone:   
Facsimile:   
Our Ref: EDMH 20131120

Dear 

Thank you again for taking the time to speak with me  I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) and your advocacy for services to be provided to adolescents with significant mental health issues.

In speaking with you and through a range of previous correspondence and phone calls, I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the most recent update to you.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers, including yourself on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping  informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of  and are available for you to contact via phone or email.

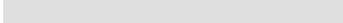
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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers.

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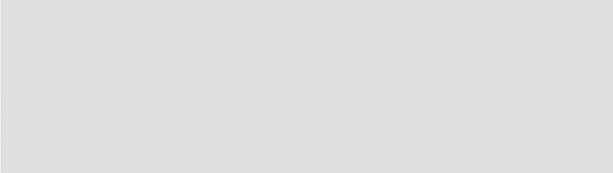


I am aware that you and others presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely



Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19 /11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
19/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[REDACTED]  
19/11/2013

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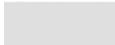
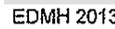


 **E-MAILED**  
20/12/2013



**Queensland  
Government**

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone:   
Facsimile:   
Our Ref: EDMH 20131120

Dear 

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC). 

I know there are a number of concerns that you have around the services and supports for  into the future and I 

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

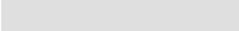
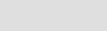
I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

[REDACTED]



Yours sincerely

  
Shar

[REDACTED]  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013





Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
19/11/2013

 Cleared by : Sharon Kelly  
Executive Director  
MH&SS  
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**E-MAILED**  
20/6/13



Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [Redacted]  
Facsimile: [Redacted]  
Our Ref: EDMH 20131120

Dear [Redacted]

Thank you again for taking the time to speak with me [Redacted]

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update. [Redacted]

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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CONFIDENTIAL 



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If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]  
Shai

**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19 /11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
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Submitted through: Dr Leanne Geppert  
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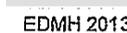


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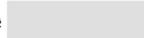


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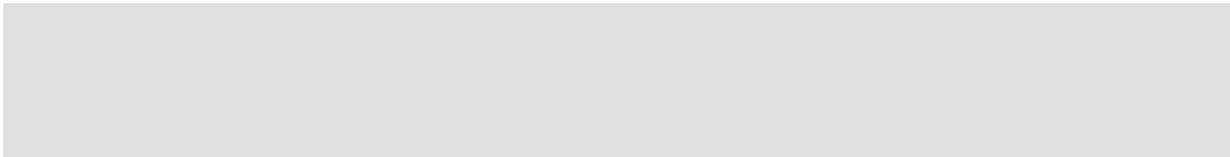
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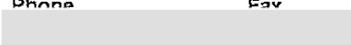
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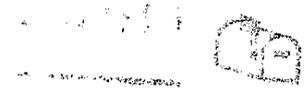
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If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]  
Sharon [REDACTED]  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19 /11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS  
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Submitted through: Dr Leanne Geppert  
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Cleared by: Sharon Kelly  
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**E-MAILED**  
12



Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [REDACTED]  
Facsimile: [REDACTED]  
Our Ref: EDMH 20131120

Dear [REDACTED]

Thank you again for taking the time to speak with me [REDACTED]. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and you were happy with the information and support you have been receiving.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers.

.../2

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Phone [REDACTED] Fax [REDACTED]

EXHIBIT 66  
1046

Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]  
Sharon  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
19/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[REDACTED]  
19/11/2013

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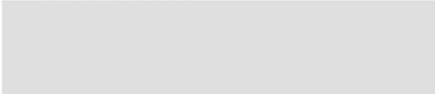
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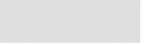
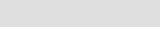


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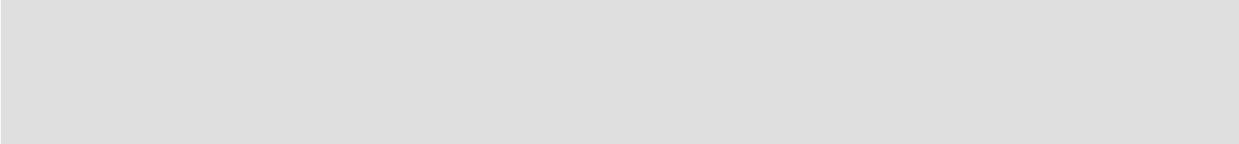
West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone:   
Facsimile:   
Our Ref: EDMH 20131120

Dear 

Thank you again for taking the time to speak with me  I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) 

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update. 



As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

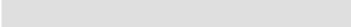
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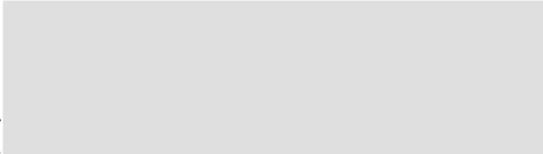


I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. I am sorry that the correspondence for that seems to have not been received by you, but am aware that another parent was able to ensure you were included in the submission. One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely

  
Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
19/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[REDACTED]  
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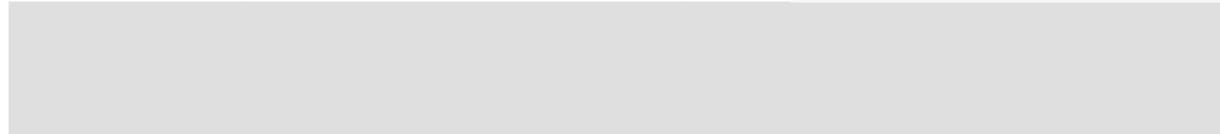
West Moreton Hospital and Health Service

Enquiries to: Sharon Kellv  
Telephone: [Redacted]  
Facsimile: [Redacted]  
Our Ref: EDMH 20131120

Dear [Redacted]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) [Redacted]

I was concerned with some of the issues you raised about longer term limited communication with you [Redacted] and note that you would be appreciative of some more timely communication from the treating team. [Redacted]



As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

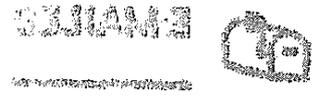
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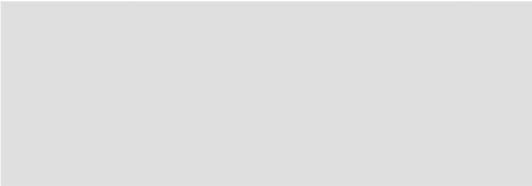


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Yours sincerely

  
Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013



Prepared by: Laura Johnson  
Project Officer  
MH&SS

[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS

[REDACTED]  
19/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS

[REDACTED]  
19/11/2013

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Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [REDACTED]  
Facsimile: [REDACTED]  
Our Ref: EDMH 20131120

Dear [REDACTED]

[REDACTED]  
[REDACTED] The reason for my phone call was to speak with you as I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide an update.

West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers

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Phone [REDACTED] Fax [REDACTED]

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Yours sincerely

  
Sharon Kelly

**Executive Director**

**Mental Health and Specialised Services**

**West Moreton Hospital and Health Service**

20/11/2013

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
20/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
20/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[REDACTED]  
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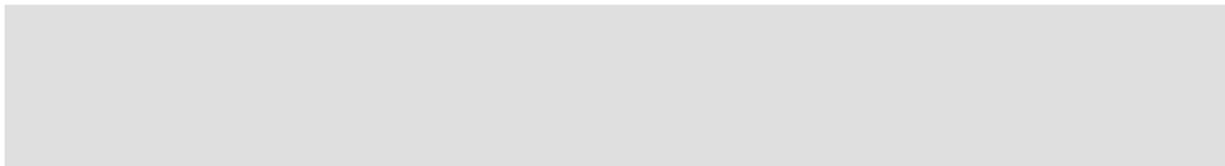
West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [redacted]  
Facsimile: [redacted]  
Our Ref: EDMH 20131120

Dear [redacted]

Thank you again for taking the time to speak with me [redacted] I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.



As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation.

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Phone [redacted] Fax [redacted]

One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on  
[REDACTED]

Yours sincerely

[REDACTED]

Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
20/11/2013

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
20/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
20/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
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Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [REDACTED]  
Facsimile: [REDACTED]  
Our Ref: EDMH 20131120

Dear [REDACTED]

Thank you again for taking the time to speak with me [REDACTED]. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

In speaking with you I understand and acknowledge that you have not been satisfied with the process and communication that the Barrett Adolescent Centre has provided to you [REDACTED]. It was disappointing to hear that you felt that you had been excluded [REDACTED] from clinical treatment and care discussions. I was pleased that you had found the communication from the education services supportive.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closure of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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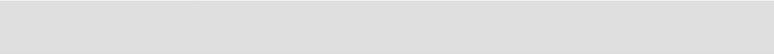
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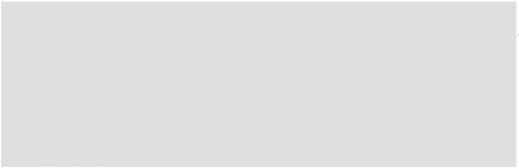
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**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
20/11/2013

Prepared by: Laura Johnson  
Project Officer  
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[REDACTED]  
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Submitted through: Dr Leanne Geppert  
Director  
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Cleared by: Sharon Kelly  
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Queensland  
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West Moreton Hospital and Health Service

Enquiries to:	Sharon Kelly
Telephone:	[REDACTED]
Facsimile:	[REDACTED]
Our Ref:	EDMH 20131120

Dear [REDACTED]

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In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

I recognise that you felt our service had not been as supportive as we could [REDACTED]

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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Fax [REDACTED]

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Yours sincerely

Sharon Kelly  
Executive Director  
Mental Health and Specialised Services  
West Moreton Hospital and Health Service  
20/11/2013

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
20/11/2013

Submitted through: Dr Leanne Geppert  
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Cleared by: Sharon Kelly  
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Phone [REDACTED] Fax [REDACTED]



Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly  
Telephone: [REDACTED]  
Facsimile: [REDACTED]  
Our Ref: EDMH 20131120

Dear [REDACTED]

I refer to my brief phone call [REDACTED]

[REDACTED] I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) and would be happy to take a phone call if you are available and would like to speak with me.

The reason for my phone call was to speak with you as I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers.

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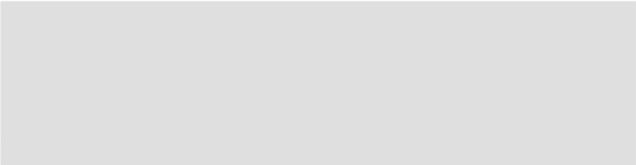
Phone [REDACTED] Fax [REDACTED]

Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely

  
Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
/11/2013

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[Redacted]  
20/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[Redacted]  
20/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[Redacted]  
20/11/2013

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Phone [Redacted] Fax [Redacted]



Queensland  
Government

West Moreton Hospital and Health Service

Enquiries to:	Sharon Kelly
Telephone:	
Facsimile:	
Our Ref:	EDMH 20131120

Dear [REDACTED]

I was unable to contact you [REDACTED] and left a message [REDACTED]. The reason for my phone call was to speak with you as I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide an update.

West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the Barrett Adolescent Centre (BAC) building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]

*for*  
Sharon Kelly  
**Executive Director**  
**Mental Health and Specialised Services**  
**West Moreton Hospital and Health Service**  
19/11/2013

o

o

Prepared by: Laura Johnson  
Project Officer  
MH&SS  
[REDACTED]  
19/11/2013

Submitted through: Dr Leanne Geppert  
Director  
MH&SS  
[REDACTED]  
19/11/2013

Cleared by: Sharon Kelly  
Executive Director  
MH&SS  
[REDACTED]  
19/11/2013

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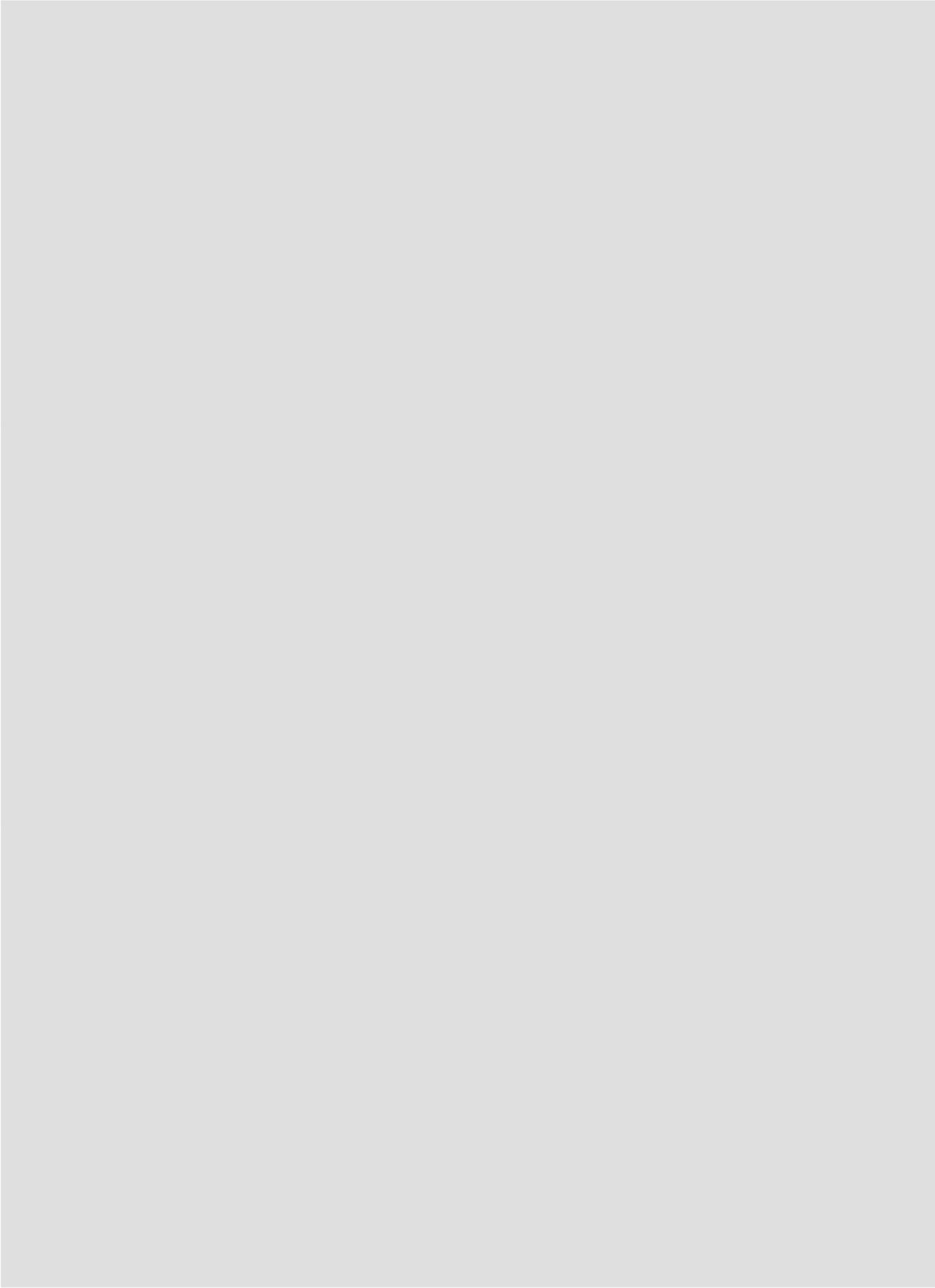
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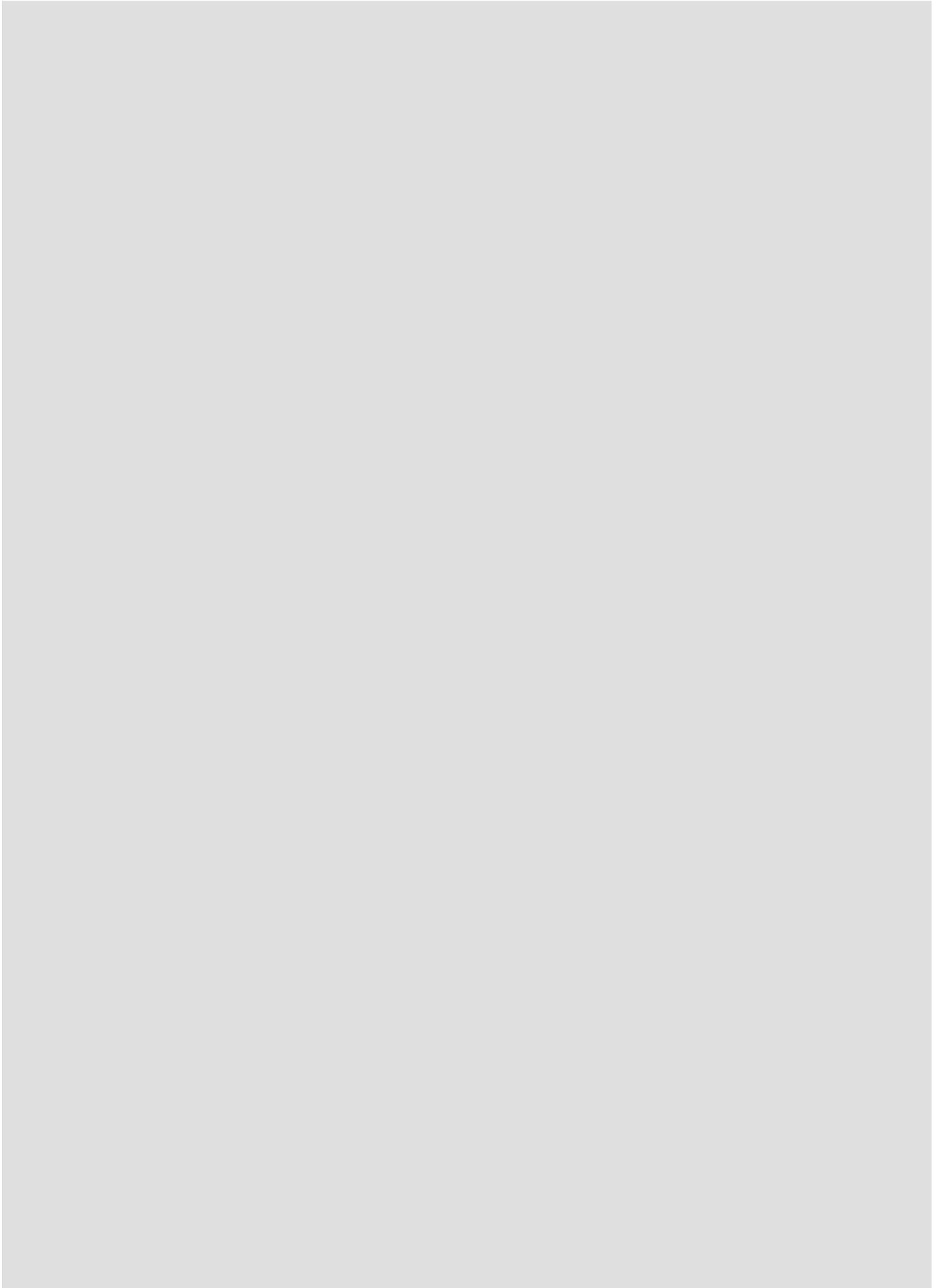
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**“SK-33”**

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## EXHIBIT 66

Page 1148 redacted for the following reason:

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## EXHIBIT 66

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## EXHIBIT 66

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## EXHIBIT 66

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## EXHIBIT 66

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## EXHIBIT 66

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## EXHIBIT 66

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## EXHIBIT 66

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## EXHIBIT 66

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**"SK-38"**

Barrett Adolescent Centre Consumers Review 03/03/2014

