

*Oaths Act 1867*

## Statutory Declaration

I, **Kathryn Stapley** of c/- Corrs Chambers Westgarth, Level 42 One One One, 111 Eagle Street, Brisbane, in the State of Queensland do solemnly and sincerely declare that:

### Appointment

**1 We understand that Ms Stapley was appointed to provide support to the families of Barrett Adolescent Centre ("BAC") patients. Explain the circumstances of Ms Stapley's appointment to the position, including:**

**(a) The date on which she was approached and appointed?**

- 1.1 In about mid November 2013 I was approached as to whether I would be willing to assist with a particular aspect of the closure of the Barrett Adolescent Centre (BAC) relating to the waitlist and assessment list patients.
- 1.2 I assisted whilst performing my usual duties in my substantive role as Allied Health Professional Practice Lead Social Work in Mental Health. I was never appointed to a position for the purpose of the BAC tasks. I completed those tasks as an additional duty to my usual activities in my role.

**(b) Who approached and appointed her?**

- 1.3 I was approached by Dr Leanne Geppert.
- 1.4 As stated above, I was never appointed to any role.

**(c) Between what dates did she perform the role?**

- 1.5 I performed the tasks in relation to BAC between November 2013 and March 2014.

KATHRYN STAPLEY

14823092/2

Witness

page 1 of 11



**(d) What if any guidance was provided upon or before commencement of the role?**

1.6 I did not receive guidance as such upon or before commencement of the role.

**2 State Ms Stapley's relevant professional qualifications and if possible, provide a copy of Ms Stapley's current Curriculum Vitae.**

2.1 Attached and marked **KS-1** is a copy of my current Curriculum Vitae.

2.2 My professional qualifications are detailed in my Curriculum Vitae.

**Description of the role**

**3 Outline and explain:**

**(a) The purpose and nature of Ms Stapley's role.**

3.1 I am a social worker and a qualified child and adolescent psychotherapist by training and profession.

3.2 I hold the position of Allied Health Professional Practice Lead, Social Work in Mental Health. There are three such roles for the State, with responsibility for the Southern Cluster, Central Cluster and Northern Cluster respectively. I am responsible for the Southern Cluster. I have responsibility for workforce development and support, practice leadership and training for:

(a) social work team leaders and managers in mental health throughout the State; and

(b) allied health team leaders and managers in mental health in the Southern Cluster.

3.3 The nature of my role means that I do not have to be based at a particular facility. I worked for a period of time in the Mental Health Alcohol and Other Drugs Branch (MHAODB) where I first met Dr Geppert several years ago. In approximately late April/early May 2013 I was placed in an office at The Park Centre for Mental Health (**The Park**). This was simply because there was office space available there. I was not

[Redacted Signature] .....  
**KATHRYN STARLEY**

[Redacted Signature] .....  
**Witness**



## EXHIBIT 121

doing any work with or for The Park separate to the work I was doing with other facilities within the Southern Cluster. I was and remain a substantive employee of MHAODB (although technically my position is hosted by Metro South HHS). I have never been an employee of West Moreton Hospital and Health Service (**WMHHS**).

- 3.4 Dr Geppert approached me and asked if I would be willing to assist with contacting parents of adolescents on the BAC waitlist. The original idea was that I would contact parents and talk to them about what they as parents might require by way of support in the context of their adolescent no longer being for possible admission to BAC.
- 3.5 Dr Geppert was aware of my background in social work and specifically child and adolescent psychotherapy. She felt I had the necessary skills to assess the parents' needs and I knew what services might be available to assist them.
- 3.6 Dr Geppert had also identified that it would be appropriate to contact each of the clinical services who had referred those patients, to ensure they were aware that a referral to BAC could not proceed and to obtain assurance that the adolescent was or would be directed to alternative care.
- 3.7 I agreed to Dr Geppert's request for assistance with these aspects.
- 3.8 In relation to providing support to families of waitlist patients:
- (a) I prepared a draft letter to be sent to parents. I do not have a copy of that letter but I must have updated the letter as a search of Dr Geppert's emails has identified an email from me to Dr Geppert on 25 November 2013 attaching an 'updated' draft. The updated draft was still very preliminary and subject to settling details such as how much support might be offered, where it might be sourced and whether it should be on the basis of the parent nominating a need for support or WMHHS offering assessment.
- (b) By email in response also on 25 November 2013, Dr Geppert requested that I make enquiries with the Employee Assistance Service at WMHHS as to whether it would be able/willing to provide counselling services for this purpose.

.....  
**KATHRYN STAPLEY**

14823092/2

.....  
**Witness**

page 3 of 11




## EXHIBIT 121

- (c) By email on 26 November 2013, I advised Dr Geppert that I would make enquiries but envisaged there might be issues with EAS' ability to provide services as their specific expertise is providing employee assistance and as to whether they had any staff trained to work with children and families. Attached and marked **KS-2** is a copy of an email chain containing the emails referred to in subparagraphs (a) to (c).
- (d) On 26 November 2013 I sent an email to the Employee Assistance Service email address outlining the services we were seeking and asking for someone to contact me. Attached and marked **KS-3** is a copy of that email.
- (e) I received a telephone call some time shortly after that advising that EAS was unable to provide services of this nature as their service was specialised to employee support. I advised Dr Geppert of their response.
- (f) In working through the concept of providing support to families of waitlist patients, Dr Geppert and I came to the view that as the adolescents on the waitlist should be engaged with current care providers, it would be more appropriate for any support to families to be provided through those current care providers. This was because:
- (i) The current provider would have detailed knowledge of the adolescent's current status, clinical needs and the impact of those on the family.
  - (ii) In most cases, the family would have an existing relationship with the current provider, so would be more likely to obtain benefit from engaging with that provider and/or be more receptive to their advice as to their needs.
  - (iii) The issue of support to families would be interconnected with the issue of care provision for the adolescent going forward, which would be a matter to be managed by the current provider.
- (g) At this point, we decided that in fact it would not be appropriate for WMHHS to contact families of waitlist patients. As already identified, the appropriate contact would be with the referring clinician to ensure that the adolescent was receiving

.....  
**KATHRYN STAPLEY** 

14823092/2

.....  
 Witness 

page 4 of 11



appropriate care notwithstanding referral to BAC was no longer available.

3.9 In relation to my contact with referring providers:

- (a) On 21 November 2013 I met with Acting Clinical Nurse Consultant, Vanessa Clayworth to discuss the waitlist. At that meeting, Ms Clayworth and I agreed as to who would contact the referring provider for each of the waitlist patients.
- (b) Laura Johnson, a Project Officer who was providing administrative and project support to Dr Geppert in relation to the closure of BAC, sent me an email later that day attaching a table of the waitlist and assessment list patients, identifying which referrers were to be contacted by Ms Clayworth and I respectively. Attached and marked **KS-4** is a copy of that email and the attached table.
- (c) On 22 November 2013 I sent an email to Dr Geppert confirming I had met with Ms Clayworth and had reviewed the CIMHA files for patients in respect of whom it was agreed I would contact referring providers. I confirmed that my task was to:
- (i) Identify the current status of the patient's contact or lack of contact with the most recently identified Child and Youth Mental Health Service (**CYMHS**) (or other referrer).
  - (ii) Identify if possible and appropriate whether the referral to BAC could be closed.
  - (iii) Document all discussions with the CYMHS representative.

Attached and marked **KS-5** is a copy of that email.

- (d) I prepared a spreadsheet for tracking contacts with referring providers, which I forwarded to Ms Clayworth by email on 25 November 2013. Attached and marked **KS-6** is a copy of that email and the attached spreadsheet.
- (e) As I made contact with referring providers, I entered relevant details of the discussion in the spreadsheet.

.....  
KATHRYN STAPLEY

14823092/2

.....  
Witness

page 5 of 11



## EXHIBIT 121

- (f) Some contacts were made by Dr Brennan, and I entered those details in the spreadsheet also, as and when advised of those contacts. Ms Johnson and Ms Clayworth would also update the spreadsheet as appropriate. I maintained a master copy. As examples of this progress, attached and marked **KS-7** are copies of an email dated 27 November 2013 in respect of an update from Dr Brennan, and an email dated 28 November 2013 in respect of an update from Ms Johnson.
- (g) I provided periodic updates to Dr Geppert. As an example, attached and marked **KS-8** is a copy of an email I sent, copied to Dr Geppert dated 6 December 2013 and the attached spreadsheet, informing of the position as at that date.
- (h) On 5 February 2014 I provided an updated spreadsheet to Dr Geppert which I considered to be a 'final' version in that it recorded contact had been made with all referring providers and the outcome of those contacts. Attached and marked **KS-9** is a copy of that email and the attached spreadsheet.
- (i) Later that day I received an email confirming that the list would be discussed in a meeting between Dr Geppert, Dr Brennan and Dr Stephen Stathis from Childrens Health Queensland Hospital and Health Service (**CHQHHS**), the following day.
- (j) On 6 February 2015 I received an email from Dr Brennan advising they had been able to progress some matters and requesting that we meet. When we met, Dr Brennan asked if I would undertake some further follow up in relation to two patients where it had been identified that the adolescent was no longer attending the referring provider.
- (k) I prepared draft letters for Dr Brennan to send to the parents of the two adolescents, and I prepared a summary from CIMHA in relation to each adolescent which I provided to Dr Geppert by email dated 19 February 2013. Attached and marked **KS-10** is a copy of that email and attached summary.
- (l) Those cases were then reviewed by Dr Stathis and Dr Brennan, who reached a clinical decision in relation to each, and details of the outcomes were entered on the spreadsheet.

.....  
 KATHRYN STAPLEY

14823092/2

.....  
 Witness

page 6 of 11



## EXHIBIT 121

- (m) On 19 February 2014, Dr Geppert asked me to undertake a similar review of two other cases which Dr Brennan had identified as potentially having 'fallen through the cracks'. Attached and marked **KS-11** is a copy of that email request.
- (n) I undertook the requested reviews and provided summaries to Dr Geppert by email dated 25 February 2014. Attached and marked **KS-12** is a copy of that email and the attached summaries.
- (o) On 14 March 2014 I sent an email to Dr Geppert with a copy of the spreadsheet which was, from my perspective, final. I noted that there were three adolescents where the issue of clinical responsibility appeared to still be unresolved, but that I was unaware of whether further action may have been taken by Dr Brennan which would have resolved this. Attached and marked **KS-13** is a copy of that email and the attached spreadsheet.
- (p) The last activity in which I recall being involved was a meeting attended by Dr Geppert, Sonia Condon (Mental Health Information Manager – West Moreton HHS) and myself. The purpose of this meeting was to make a note in the CIMHA records of the each of the young people listed on the spreadsheet. The purpose of the notes was to detail the activity undertaken and to ensure that the activity would be available to future service providers.
- (q) In my email of 14 March 2014, I noted that I would be on leave until 31 March 2014 and was happy to help out further if required on my return. I was not requested to provide any further assistance after that date.

**(b) What support and resources she had access to, to perform it.**

3.10 In relation to the potential provision of support to parents of adolescents on the BAC waitlist:

- (a) I prepared a draft letter offering support to waitlist parents, however for the reasons stated, no letters were sent.
- (b) At Dr Geppert's request, I made enquiries with WMHHS Employee Assistance as

.....  
**KATHRYN STAPLEY**

14823092/2

.....  
**Witness**

page 7 of 11



## EXHIBIT 121

to whether EAS would be able to provide services to parents, and I conveyed the response to Dr Geppert.

- 3.11 I did not require support or resources to perform those tasks.
- 3.12 The major assistance which I provided was in relation to contacting referrers of the adolescents on the BAC waitlist as described above. The support and resources that I had access to in performing that task were that Ms Clayworth and I met and agreed on which of us was to contact the referring provider for each waitlist patient and then we each made contact with the referring providers we had agreed to contact.
- 3.13 As also outlined above, I later undertook further review in four cases where Dr Geppert and/or Dr Brennan considered further consideration was required. I did not require support or resources to undertake that task.

**(c) If possible, provide a copy of any role description contained in any document including a contract, correspondence, or notes.**

- 3.14 There was no role description in any document. As previously stated, I assisted with particular defined tasks as requested, as an additional duty whilst performing my usual work.

#### Performance of the role

**4 By reference to specific details of transition clients' and their families, identify:**

**(a) What care, support, or services ("Services") were offered by Ms Stapley or those assisting her, to families of transition clients.**

- 4.1 I did not offer care, support or services to families of transition clients. As outlined above, my role was limited to contacting the referring medical provider for a number of the adolescents on the BAC waitlist, to confirm that the referral to BAC could not proceed and to obtain reassurance that the referring provider would take steps to ensure continuity of care or reassessment of care requirements for the adolescent given that referral to BAC now could not proceed.

[Redacted Signature]

KATHRYN STAPLEY

14823092/2

[Redacted Signature]

Witness

page 8 of 11





**(b) What meetings with staff or patients, reviews or records, or other steps were taken to identify:**

- (i) family arrangements;**
- (ii) family histories (e.g. the relationship between parents and patients, or other relevant matters);**
- (iii) the persons to whom sensitive information should be communicated in order to provide Services to families;**
- (iv) the persons to whom sensitive information should not be communicated;**
- (v) particular issues, problems, or concerns held by families;**

4.2 I did not have any meetings with staff or patients, nor did I undertake reviews of records or take other steps to identify the matters stated in Question 4(b).

4.3 In respect of the adolescents on the BAC waitlist in respect of whom it was agreed I would make contact, I took the following steps:

- (a) I accessed the CIMHA record for the patient and reviewed the patient's clinical history, reasons for referral and details of current clinical provider.
- (b) I contact the referring clinician and advised that I was calling on behalf of WMHHS. I advised of the closure of BAC, which was widely known by that time in any event. I advised that we were making contact to ascertain whether the adolescent was still receiving care from the provider and:
  - (i) If the patient was still engaged in care, I would seek confirmation that the referring provider would continue to provide care and/or was able to manage any alternative referral which they considered necessary.
  - (ii) If the patient had been transferred to another clinical provider, I would contact that provider and make similar enquiries.

.....  
 KATHRYN STAPLEY

14823092/2

.....  
 Witness

page 9 of 11



(iii) If the patient had ceased care, I would discuss with the referring provider the appropriateness of the referring agency endeavouring to re-engage with the adolescent as to any further clinical needs.

(c) I recorded the details of those contacts in the CIMHA record for the patient.

(d) I also recorded the final outcome of those contacts in a spreadsheet which I provided to Dr Geppert.

**(c) Whether the Services provided were communicated to clinical or other staff at the BAC, and:**

**(i) if so, how such Services were communicated; and**

**(ii) exhibit any documents recording such communications;**

4.4 Not applicable as I did not provide Services to families of transition clients.

**(d) Whether the Services provided were communicated to medical, allied health, Human Service Agency, or other professionals involved in the care of BAC patients but external to BAC; and**

**(i) if so, how such Services were communicated; and**

**(ii) exhibit any documents recording such communications;**

*In this document, 'Human Service Agency' is a reference to a government department or arm of a government department with portfolio responsibilities for key human services, including but not limited to Education, Child Safety, Disabilities Services, Community Services and Housing.*

4.5 Not applicable as I did not provide Services to families of transition clients.

.....  
**KATHRYN STAPLEY**

14823092/2

.....  
**Witness**

page 10 of 11



**(e) Whether the Services provided were communicated to the various services/organisations to which BAC patients transitioned; and**

- (i) if so, how such Services were communicated; and**
- (ii) exhibit any documents recording such communications;**

4.6 Not applicable as I did not provide Services to families of transition clients.

**(f) Whether, and to what extent (including how), the Services continued to be provided by Ms Shapely or those assisting her, after the BAC patients had transitions to other service providers;**

4.7 Not applicable as I did not provide Services to families of transition clients.

**(g) If Services ceased , to what extent if any did Ms Shapely or those assisting her provide details of the Services to other entities so that they could continue?**

4.8 Not applicable as I did not provide Services to families of transition clients.

**5 Identify and exhibit all documents in your custody or control that are referred to in your witness statement.**

5.1 All documents referred to in my witness statement are exhibited.

**And I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Oaths Act 1867.**

Taken and declared before me by )  
**Kathryn Stapley** at Brisbane in the State )  
of Queensland this 9<sup>th</sup> day )  
of December 2015 )  
Before me: )

.....  
Signature of authorised witness

.....  
Signature of declarant

A Justice of the Peace/  
Commissioner for Declarations



## STATUTORY DECLARATION OF KATHRYN STAPLEY

### INDEX OF EXHIBITS

No	Document Description	Document number	Page
KS-1	Curriculum Vitae	WMS.5000.0033.00001	1-7
KS-2	Email from Kathy Stapley to Leanne Geppert dated 26 November 2013	WMS.0032.0001.07235	8-9
KS-3	Email from Kathy Stapley to EAP dated 26 November 2013	WMS.0032.0001.25691	10
KS-4	Email from Laura Johnson to Kathy Stapley and Vanessa Clayworth dated 21 November 2013 attaching: <ul style="list-style-type: none"> <li>Document entitled 'Current Adolescents on Admission Waiting List and Referral Assessment List 20.11.13'</li> </ul>	WMS.0019.0001.00484 WMS.0019.0001.00492	11-12
KS-5	Email from Kathy Stapley to Leanne Geppert copied to Laura Johnson and Bernice Holland dated 22 November 2013	WMS.0016.0001.16294	13
KS-6	Email from Kathy Stapley to Vanessa Clayworth, copied to Laura Johnson and Leanne Geppert dated 25 November 2013 attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet1', undated</li> </ul>	WMS.0016.0001.16427 WMS.0016.0001.16438	14-15
KS-7	Email from Kathy Stapley to Vanessa Clayworth dated 27 November 2013  Email from Kathy Stapley to Laura Johnson dated 28 November 2013	WMS.0023.0001.02320 WMS.0019.0001.00273	16-17
KS-8	Email from Kathy Stapley to Laura Johnson and Vanessa Clayworth, copied to Leanne Geppert dated 6 December 2013 attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet1', undated</li> </ul>	WMS.0016.0001.14820 WMS.0016.0001.14854	18-19
KS-9	Email from Kathy Stapley to Leanne Geppert dated 5 February 2014 attaching: <ul style="list-style-type: none"> <li>Document entitled 'Sheet1', undated</li> </ul>	WMS.0016.0001.20485 WMS.0016.0001.20484	20-21
KS-10	Email from Kathy Stapley to Leanne Geppert, copied to Bernie Holland dated 19 February 2014 attaching: <ul style="list-style-type: none"> <li>Document entitled 'BAC Follow up</li> </ul>	WMS.0016.0001.09026 WMS.0016.0001.09042	22-24

Kathryn Stapley

14919212/1



## EXHIBIT 121

	List', undated		
KS-11	Email from Leanne Geppert to Kathy Stapley, copied to Stephen Stathis, Anne Brennan and Bernice Holland dated 19 February 2014	WMS.0016.0001.00036	25 - 26
KS-12	Email from Kathy Stapley to Leanne Geppert, copied to Bernice Holland dated 25 February 2014 attaching: <ul style="list-style-type: none"> <li>Document entitled '[REDACTED] Consumer ID 309482', undated</li> </ul>	WMS.0016.0001.08943 WMS.0016.0001.08971	27 - 30
KS-13	Email from Kathy Stapley to Leanne Geppert dated 14 March 2014 attaching: <ul style="list-style-type: none"> <li>Untitled spreadsheet, undated</li> </ul>	WMS.0016.0001.00580 WMS.0016.0001.00582	31 - 32

[REDACTED]  
Kathryn Stapley

14919212/1



## **CURRICULUM VITAE**

---

### **Kathryn Elizabeth Stapley**

#### **Career Objective**

---

To employ my extensive experience in developing, implementing and managing complex projects; my ability to think and act strategically and my capacity to develop productive and influential relationships across multiple organisational levels.

#### **EDUCATIONAL QUALIFICATIONS**

---

CERTIFICATE IN CHILD AND ADOLESCENT PSYCHOTHERAPY Health Commission of Victoria Post Graduate Child Psychiatry Training Program Austin Hospital Victoria	1982-1984
--	-----------

BACHELOR OF SOCIAL WORK La Trobe University, Victoria	1977-1978
--	-----------

BACHELOR OF ARTS La Trobe University, Victoria	1973-1976
---	-----------

#### **EMPLOYMENT HISTORY**

---

<b>ACTING DIRECTOR CLINICAL GOVERNANCE, METRO SOUTH ADDICTION AND MENTAL HEALTH SERVICES</b> <i>current</i>	<i>April 2015 -</i>
--	---------------------

This position leads and manages the Clinical Governance Team for Metro South Addiction and Mental Health Services (MSAMHS).

Specific responsibilities:

- Be accountable for the quality and safety systems which enable the MSAMHS to achieve the vision and goals of the Clinical Governance Frameworks for MSHHS and MSAMHS.
- As a member of the MSAMHS Executive provide expert advice and information to support decision making about quality and safety initiatives.
- Provide expert clinical and professional leadership to drive the service wide delivery of quality patient care, clinical service evaluation and strategic planning.
- Manage the provision of high quality monthly reports against KPIs, relevant standards and key activity requirements to the Executive Director MSAMHS and the Director Clinical Governance Metro South Hospital and Health Service.

**ALLIED HEALTH PROFESSIONAL PRACTICE LEADER – SOCIAL WORK  
QUEENSLAND HEALTH**

*Jan 2012 – April*

*2015*

This state wide role provides specific Social Work discipline leadership for staff working in Queensland Health mental health services, and for all allied health mental health professionals in southern Hospital and Health Services.

*Specific responsibilities:*

- Implementing Social Work discipline and Allied Health workforce development initiatives, developing strategic links with the tertiary and educational sectors; facilitating the provision of clinical supervision
- Provision of advocacy and leadership across mental health speciality programs and age related program areas of mental health service provision for all allied health professionals working in the mental health services.
- Provision of high level, state-wide, strategic advice to Mental Health Alcohol and Other Drugs Branch (MHAODB) and discipline seniors in Hospital and Health Service mental health services.
- Provision of state wide discipline specific leadership for Social Work.

*Additional responsibilities:*

Due to the impact of the structural reform on the MHAODB acted as proxy for the Acting Executive Director, MHAODB on two national initiatives:

1. The Mental Health Workforce Advisory Committee (MHWAC) providing input to the development of the implementation plan for the National Mental Health Workforce Strategy and Plan (NMHWS&P).
2. The National Mental Health Practice Standards Review Expert Reference Group.  
This role required attendance at and contribution to the work of the Review and provision of accurate reports and authoritative advice to the Acting Executive Director MHAODB via the Director, Planning &

*Kathy Stapley**Curriculum Vitae*

Partnership Unit.

**MANAGER QUEENSLAND MENTAL HEALTH CLINICAL IMPROVEMENT TEAM - HP6***December 2008 –**January 2012*

This position involved leading, managing, monitoring and reporting on a range of complex and diverse state-wide projects and strategies designed to drive clinical and organisational change processes; build models of best clinical practice and support high level service evaluation and improvement initiatives.

*Specific responsibilities included:*

- Leading and managing the development, co-ordination, implementation and evaluation of strategic initiatives to drive innovation and reform in mental health clinical practice and service delivery systems.
- Providing operational management of a state-wide multidisciplinary team through effective administration, direction and control of financial, human and other resources.
- Proactively identifying external trends and developments in clinical practice and use of well-developed clinical skills to apply the benefits for the reform of mental health clinical practice and service delivery systems.
- Guide and inform stakeholders of the progress and outcomes of clinical indicators and quality improvements in service delivery through establishment of state-wide communication strategies.

**ACTING TEAM LEADER - AO7**  
2008*July 2007 – December***AREA CLINICAL INFORMATION TEAM**

In this position I led and managed the Area Clinical Information Team in ensuring effective implementation as well as sustainable collection and use of quality mental health information to directly support and drive improved mental health service provision.

*Specific responsibilities included:*

- Managing the work of team members to ensure the goals and objectives were achieved.
- Establishing and maintaining collaborative partnerships with all levels of mental health services to support understanding of and investment in the use of mental health information to improve clinical practice.
- Providing high level strategic advice to the Director, Mental Health Information Unit; Senior Director, Mental Health Alcohol and Other Drugs Directorate as well as key senior stakeholders including Cluster



Managers and District Executives on mental health issues, strategy and policy development relating to implementation and use of quality mental health information.

- Providing high-level advice and contributions to the work of key governance groups of the Mental Health Information Unit, e.g. Information Subgroup, Performance Working Group.

**CLINICAL COORDINATOR – NATIONAL**     *September 2005 – July 2007*

**'Te Pou o te Whakaronui'**

**The Centre for Mental Health Research and Workforce Development  
New Zealand**

This role included provision of expert clinical leadership and high-level strategic advice to the Mental Health-Standard Measures of Assessment and Recovery Outcomes Program (MH-SMART). MH-SMART was responsible for the implementation of outcome measure collection in the New Zealand mental health sector.

**Key Duties**

- Providing strategic direction and expert advice, to mental health services on clinical issues relating to the application and collection of outcome measures, including consideration and resolution of complex clinical issues.
- Providing high-level consultation and advice to national governance bodies, such as the New Zealand Outcomes Expert Group and the Ministry of Health Project for Integration of Mental Health Information Project Group on the clinical and technical aspects of implementation and sustainable collection of outcome measures.
- Leading the national training team in provision of high quality, intensive training in the use and collection of outcome measures.
- Establishing and maintaining relationships and leading engagement processes with key stakeholder groups, including Site Coordinators, Funders and Planners, Service Managers, Consumers, Maori and Pacific Mental Health workers.
- Managing the national Information Collection Protocol to ensure timely and effective identification and resolution of issues, regular review and modification as required.

**NORTHERN ZONE OUTCOMES COORDINATOR**     *November 2003 – September 2005*

The major focus of the role was to support the introduction and sustainability of routine consumer outcome measurement in all mental health services in the Northern Zone.

**Key Duties:**

- Development of strategies and activities, which supported sustainable implementation of collection of outcome measures.
- Supporting the integration of outcomes training into service activity.

*Kathy Stapley**Curriculum Vitae*

- Provision of direction and leadership to relevant District and Zonal committees to ensure the relevant collection and business processes were implemented.
- Development and maintenance of constructive working relationships with key stakeholders, across the Northern Zone including liaison with Zonal Managers, District Managers and other Executive members.

**SUPERVISION RESOURCE CENTRE**  
2003

*June 23, 2003 – November*

QUEENSLAND HEALTH  
*Secondment*

The purpose of this short-term position was to establish, operate and evaluate a statewide telephone and internet based supervision consultation service, using a 'help-desk' model.

**CAIRNS CHILD AND YOUTH MENTAL HEALTH SERVICE**  
2003

*April 2000-June*

QUEENSLAND HEALTH

Key Duties:

- Provision of assessment and treatment of children and adolescents, and their families, presenting with a wide range of serious behavioural and psychological problems.
- Provision of regular specialist outreach clinics to Torres/Northern Peninsula Area Health District.

**COOKTOWN LOCAL NEWS**  
2000

*1994 - April,*

Co-owner, operator and principal journalist of the Cooktown Local News; an independent, weekly community newspaper, produced and distributed in the southern Cape York area.

**JULY 1992 FAMILY MOVE TO COOKTOWN TO MANAGE OWN BUSINESS.**

**DEPARTMENT OF CHILD, ADOLESCENT AND FAMILY PSYCHIATRY**  
**AUSTIN HOSPITAL.**

*July 1980 – July*

1992

*Moving from Social Worker Class 1 to Senior Child Psychotherapist Level 3*

**BLACKBURN FAMILY GROUP HOMES, Victoria.**

MISSION OF ST. JAMES AND ST. JOHN.

*Jan 1978-July*

1980

*Senior Social Worker Class II*

**ADDITIONAL PROFESSIONAL ACTIVITIES/QUALIFICATIONS/MEMBERSHIPS**

Member of the Australian Association of Social Workers

Invited Expert member of the Adult Mental Health Information Development Advisory Panel (a national panel which supports the work of the Mental Health Information Strategy Subcommittee).

*Kathy Stapley**Curriculum Vitae*

PRINCE2 Foundation Project Management Course  
2010

January

Member Scientific Committee 3rd Australasian Mental Health Outcomes  
Conference 2010

Member Organising Committee 2nd Australasian Mental Health Outcomes  
Conference 2008

### **TEACHING/CONFERENCE PRESENTATIONS/WORKSHOPS**

\*Recovery workshops co-developed with colleague and provided to Adult  
inpatient units.

\*Co-facilitation of two day Supervisor training workshop for Queensland  
Health mental health staff.

\*November 2010 Sponsored speaker at the 3rd Australasian Mental Health  
Outcomes Conference

\*November 2010 Guest speaker the Victorian Mental Health Information  
Forum

\*June 2009 Guest speaker at the Canberra Mental Health Services Outcomes  
Information Forum

\*September 2008 Guest speaker at Western Australian Outcomes Forum  
September

\*February 2008 Invited speaker at Victorian State Wide Outcomes Forum

\*November 2007. 1<sup>st</sup> Australasian Mental Health Outcomes Conference.  
Presented: "MH-SMART Training Evaluation: Are we SMART enough?"

\*September 2007. TheMHS Conference 2007. "Introducing meaning into  
routine outcomes collection: From data to information."

\*September 2006. Living Well Conference New Zealand. 'Outcome  
Measurement: From Data Collection to Information Use.'

\*July 2005. Health Outcomes 2005: MAKING A DIFFERENCE 11th Annual  
National Health Outcomes Conference. Presented: Translating outcomes into  
Indigenous Communities: Engaging Indigenous consumers in the outcomes  
collection.

\*2005 June. North Queensland Sub-branch of the Australian New Zealand  
College of Mental Health Nurses 7<sup>th</sup> Annual Tropical Symposium, Queensland.  
Co-presented a paper entitled 'Outcomes: Travelling the Mental Health  
Information Super-Highway: Signposts on the client's journey.'

\*1991 Austin Hospital Child & Adolescent Psychiatry Department 15th Birthday

*Kathy Stapley**Curriculum Vitae*

---

Conference "Retrospective study of An Adolescent with Munchausen's Syndrome - Louise and 'The Hand.'

**PUBLICATIONS**

---

*A Research Evaluation of Professional Supervision and Mentoring of Health Professionals in the Mental Health Service. Report 12: Establishment of the Supervision Resource Centre. An inter-departmental collaboration within The University of Queensland and Queensland Health. (2004)*

*The multiple uses of routine mental health outcome measures in Australia and New Zealand: experiences from the field. Coombs, T., Stapley, K. & Pirkis, J. Australasian Psychiatry Vol 19, No 3 June 2011*

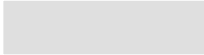
*Community and ambulatory consumers: Profile of community and ambulatory mental health consumers and the clinician and nurse interventions used in their care. Happell, B., Hoey, W., Veach, K., & Stapley, K. In final preparation.*

---

**From:** Kathy Stapley  
**Sent:** 26 Nov 2013 07:44:38 +1000  
**To:** Leanne Geppert  
**Subject:** Re: Fwd: Support for BAC parents

Hi Leanne,  
I will follow up with them today. I suspect that there might be two issues, one is that their function is specifically to provide assistance for employees and the other is whether they will have any staff trained to work with children and families. I will get back to you asap.  
Cheers,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**



>>> Leanne Geppert 25/11/2013 5:46 pm >>>  
Hi Kathy  
I really like what you have prepared, thank you.

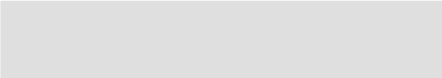
Raised in the weekly BAC mtg was that maybe we should see if EAS can provide the service - I assume we would still need to pay for this but I wondered if you could speak with HR or EAS about whether this service was feasible? I need to discuss overall approach with Lesley.

thanks, Leanne

**Dr Leanne Geppert**  
**A/Executive Director**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

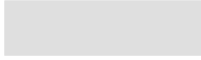


The Park - Centre for Mental Health  
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076  
Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)

>>> Kathy Stapley 11/25/2013 3:19 pm >>>  
Hi Leanne,  
Please find attached an updated draft letter and some additional points in relation to the offering of support to parents of BAC consumers. I hope this is on track with what you were looking for. I realise that the idea of parents nominating if they wish to access support is different to our original discussion but when I was working through how the process could best be undertaken this seemed a more efficient and effective approach - particularly in terms of locating suitable clinicians. I wasn't sure if you wanted me to be the contact point but I am happy to do that if it is useful.  
Please let me know if you think this is heading in the correct direction.  
Regards,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**



**From:** Kathy Stapley  
**Sent:** 26 Nov 2013 07:48:04 +1000  
**To:** EAP  
**Subject:** Special Assistance

Good morning,

I would like to talk to someone about whether EAS is in a position to provide support to a group of parents whose children are being transitioned from one service to another within Queensland Health. I do realise that EAS is about employees of Queensland Health but wondered if you may be prepared/able to consider the provision of a specific short term service.

Could you please call me as soon as possible to discuss. I will be in a meeting from 9.45 - 11.00 but apart from that will be available on my mobile number as per the signature block below.

Kind regards,  
Kathy

  
**Kathy Stapley**  
Allied Health Professional Practice Leader - Social Work



**From:** Laura Johnson  
**Sent:** 21 Nov 2013 13:12:23 +1000  
**To:** Kathy Stapley;Vanessa Clayworth  
**Subject:** BAC Waitlist and Assessment List Table  
**Attachments:** Current BAU waitlist - 20.11.2013.doc

Hi Kathy and Vanessa,

As discussed please find table attached for the Waitlist and Assessment List. Please let me know if you want any changes.

I am still waiting on a response about what will be done with the files on CIMHA. I will update once I have a response.

Thanks  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

The Park - Centre for Mental Health  
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076  
Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)



**Current Adolescents on Admission Waiting List  
and Referral Assessment List 20.11.13**

Wait list for admission - Assessment completed	CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication
1				
2				
3				
4				
5				
6				
7				
8				

Assessment List	CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication
1				
2				
3				
4				
5				
6				
7				

**From:** Kathy Stapley  
**Sent:** 22 Nov 2013 11:45:54 +1000  
**To:** Leanne Geppert  
**Cc:** Laura Johnson;Bernice Holland  
**Subject:** Update

Hi Leanne,  
Just FYI. I met with Vanessa Clayworth this morning and have had a quick look at files, identifying where possible last contact person and date of last contact. I will now follow up as per the list Laura kindly prepared. I have also revived my CIMHA access to read only status. I also bumped into Anne who said that she was happy to have me onboard.

My understanding of the task is:

- to identify the current status of the consumer's contact or lack of contact with the most recently identified CYMHS service
- to identify if possible (and appropriate) whether the referral to BAC may be closed
- to document all discussions with the local CYMHs representative

In terms of the provision of support for the parents and carers of current BAC consumers I have drafted a letter, discussed it with Laura and will submit a more polished draft to you on Monday. I have also identified a number of issues which will need addressing and resolving before we can progress this further.

I have to be at Butterfield Street this afternoon but will be available on my mobile. I will be here on Monday all day.

Regards,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**



**From:** Kathy Stapley  
**Sent:** 25 Nov 2013 15:14:13 +1000  
**To:** Vanessa Clayworth  
**Cc:** Laura Johnson;Leanne Geppert  
**Subject:** BAC waiting list  
**Attachments:** BAC Follow up.xls

Hi Vanessa,  
Please find attached the spreadsheet I have developed to track the referrals. I thought it might be useful if we kept them all in one place. I am still in the process of making calls and leaving messages but have had some small success. If you want to insert any of your notes and send back to me I am happy to be keeper of the "master copy".  
Cheers,  
Kathy

**Kathy Stapley**  
Allied Health Professional Practice Leader - Social Work



	A	B	C	D	E	F
1						
2						
3						
4		Assessment completed	CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication
5	1					
6	2					
7	3					
8	4					
9	5					
10	6					
11	7					
12	8					
13						
14						
15						
16						
17		Assessment List	CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication
18	1					
19	2					
20	3					
21	4					
22	5					
23	6					
24	7					

**From:** Kathy Stapley  
**Sent:** 27 Nov 2013 10:12:53 +1000  
**To:** Vanessa Clayworth  
**Subject:** Fwd: Re: BAC Wait list consumer

Yay! I will put that into the spread sheet.  
Cheers,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**

[REDACTED]

>>> Vanessa Clayworth 27/11/2013 10:11 am >>>  
FYI

>>> Michelle Fryer 11/27/2013 8:40 am >>>  
Hi Anne,

This young [REDACTED] is still under our care.  
[REDACTED] is progressing well, given the chronicity of [REDACTED] illness so we would actually be recommending [REDACTED] come off the waiting list anyway.

All the best,  
Michelle

Dr. Michelle Fryer  
MB ChB FRANZCP Cert. Child and Adol. Psych.  
A/Director | Child and Youth Mental Health Services  
Gold Coast Health

CYMHS Executive Offices

**K Block, Robina Hospital.**

[REDACTED]

**Web:** [www.goldcoast.health.qld.gov.au](http://www.goldcoast.health.qld.gov.au)  
**Intranet:** <http://qheps.health.qld.gov.au/gldcoast/>

>>> Anne Brennan 22/11/2013 3:03 pm >>>  
Hi Michelle  
We are checking through the BAC waitlist to ensure those young people are being supported in the community and to see whether any other action needs to be taken.  
Can you confirm that you are still seeing [REDACTED]  
Thanks  
Anne

A/Clinical Director  
Barrett Adolescent Centre  
The Park-Centre for Mental Health

[REDACTED]

**From:** Kathy Stapley  
**Sent:** 28 Nov 2013 07:25:23 +1000  
**To:** Laura Johnson  
**Subject:** Re: BAC waiting list

Thanks Laura, I have added your comments to the master copy.  
Cheers,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**

[REDACTED]

>>> Laura Johnson 27/11/2013 1:39 pm >>>  
Hi Kathy and Vanessa,

I have provided an update on [REDACTED] see table attached. Vanessa are you able to follow up with the family to let them know about closure. Can you also let them know that we are currently in the planning process of developing interim services i.e. day program. Finally can you let them know that [REDACTED] will be in touch to re-engage [REDACTED]

Thank you  
Laura

**Laura Johnson**  
**Project Officer - Redevelopment**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

[REDACTED]

The Park - Centre for Mental Health  
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076  
Locked Bag 500, Sumner Park BC, QLD 4074

[www.health.qld.gov.au](http://www.health.qld.gov.au)

>>> On 11/25/2013 at 3:14 pm, [REDACTED] wrote:  
Hi Vanessa,  
Please find attached the spreadsheet I have developed to track the referrals. I thought it might be useful if we kept them all in one place. I am still in the process of making calls and leaving messages but have had some small success. If you want to insert any of your notes and send back to me I am happy to be keeper of the "master copy".  
Cheers,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**

[REDACTED]

**From:** Kathy Stapley  
**Sent:** 6 Dec 2013 10:39:45 +1000  
**To:** Laura Johnson;Vanessa Clayworth  
**Cc:** Leanne Geppert  
**Subject:** BAC waiting list update  
**Attachments:** BAC Follow up- Master.xls

Hi there,  
I thought it might be useful to send you the updated waiting list. Probably the principal issue is [REDACTED] who is monitored access - originally identified as [REDACTED] but in CIMHA identified as belonging to West Moreton and RCH. Vanessa I am happy to follow up but thought I should check with you first re the monitored access issue. I am still waiting for some call backs and will update when I have heard from the people in question.  
Regards,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**

[REDACTED]

	A	B	C	D	E	F	G
3							
4		completed	CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication	Needs f/u
5	1						
6	2						
7	3						
8	4						
9	5						
10	6						
11	7						
12	8						
13							
14							
15							
16							
17		Assessment List	CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication	
18	1						
19	2						
20	3						
21	4						
22	5						
23	6						
24	7						
25							

H H



**From:** Kathy Stapley  
**Sent:** 5 Feb 2014 12:35:30 +1000  
**To:** Leanne Geppert  
**Subject:** Finished!!  
**Attachments:** BAC Follow up- Master.xls

Hi there,  
Please find attached the finalised version of the table. I haven't cc'd anyone in as I thought you said that Laura had finished and not sure who else is relevant.  
Cheers,  
Kathy

**Kathy Stapley**  
**Allied Health Professional Practice Leader - Social Work**



	A	B	C	D	E	F	G
1							
2							
3							
4	Wait list for admission - Assessment completed	CYMHS/Town	Engagement/Follow Up	Action required	Comments/Communication		Needs f/u
5	1						
6	2						
7	3						
8	4						
9	5						
10	6						
11	7						
12	8						
13							
14							
15							
16							
17	Assessment List	CYMHS/ Town	Engagement/Follow Up	Action required	Comments/Communication		
18	1						
19	2						
20	3						
21	4						
22	5						
23	6						
24	7						

H

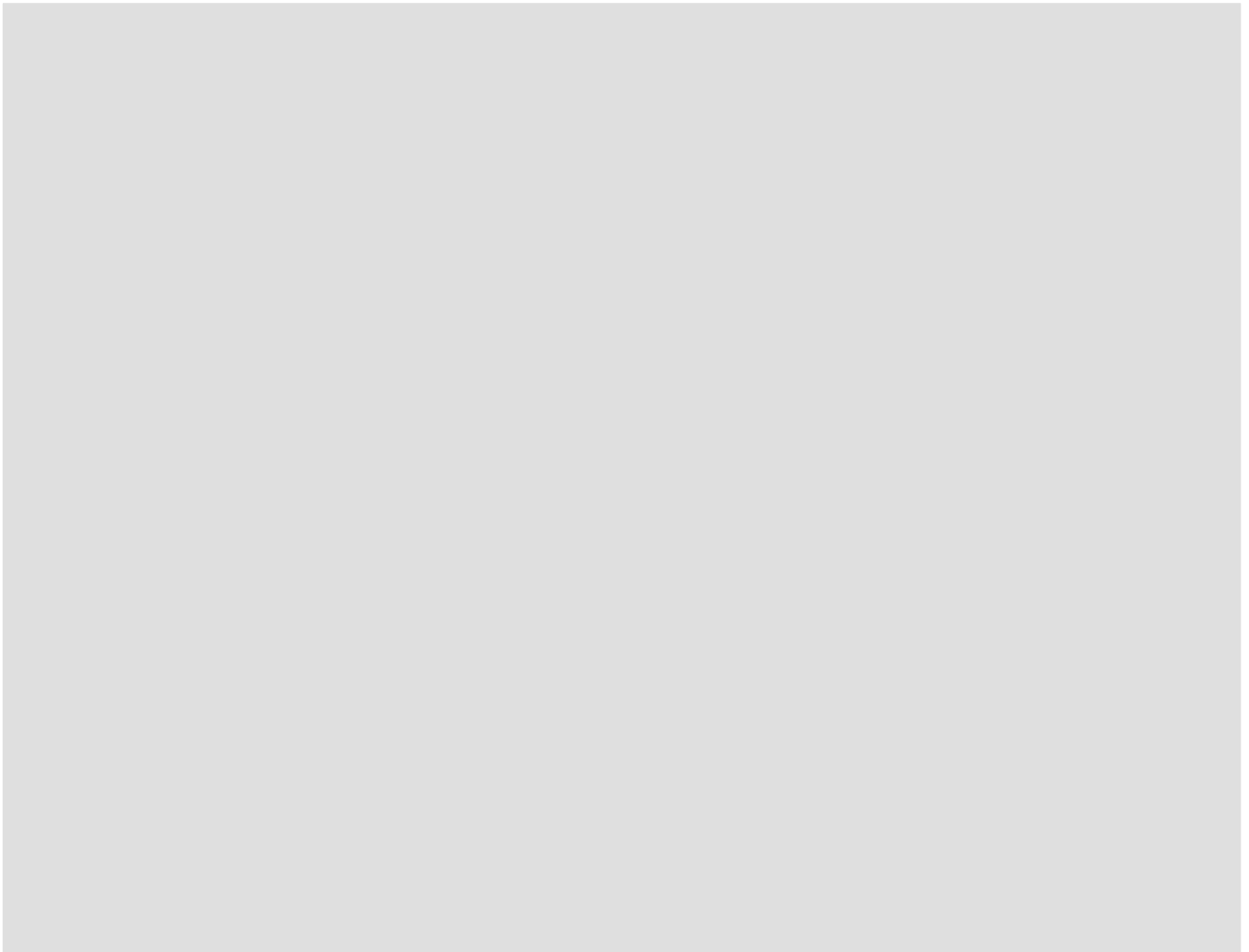
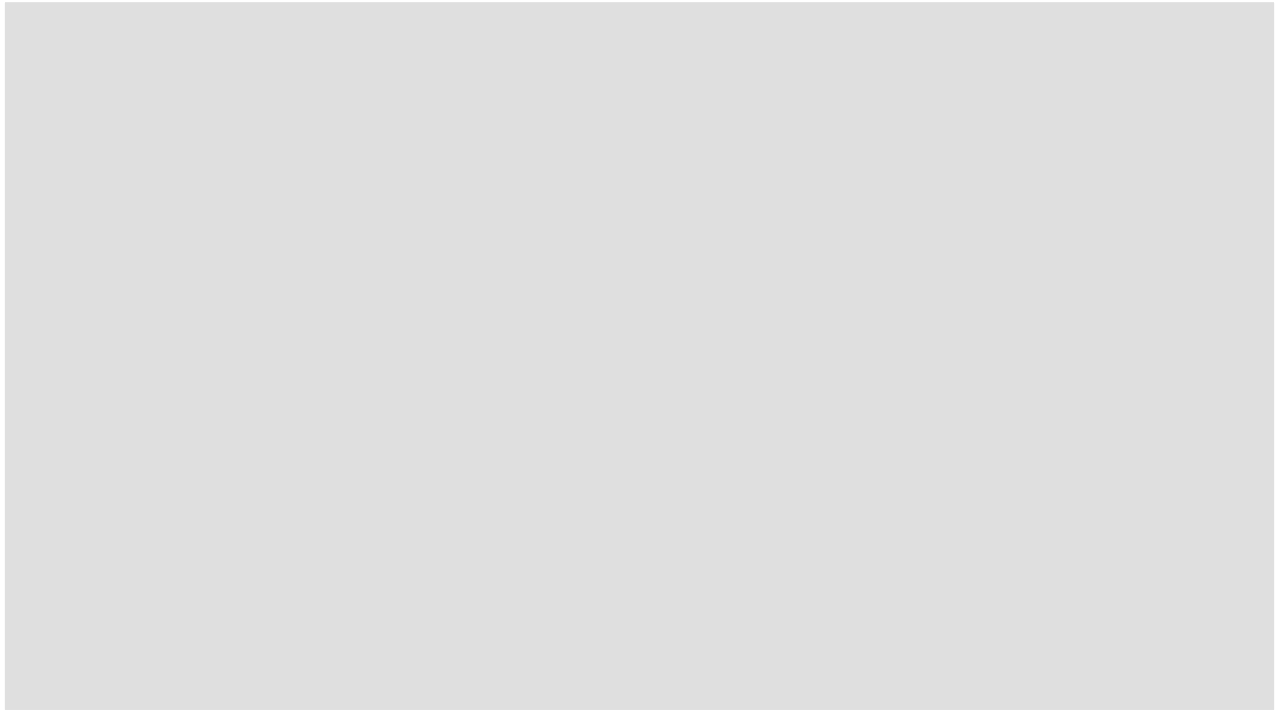
**From:** Kathy Stapley  
**Sent:** 19 Feb 2014 15:07:54 +1000  
**To:** Leanne Geppert  
**Cc:** Bernice Holland  
**Subject:** BAC follow up  
**Attachments:** BAC Follow up list.doc

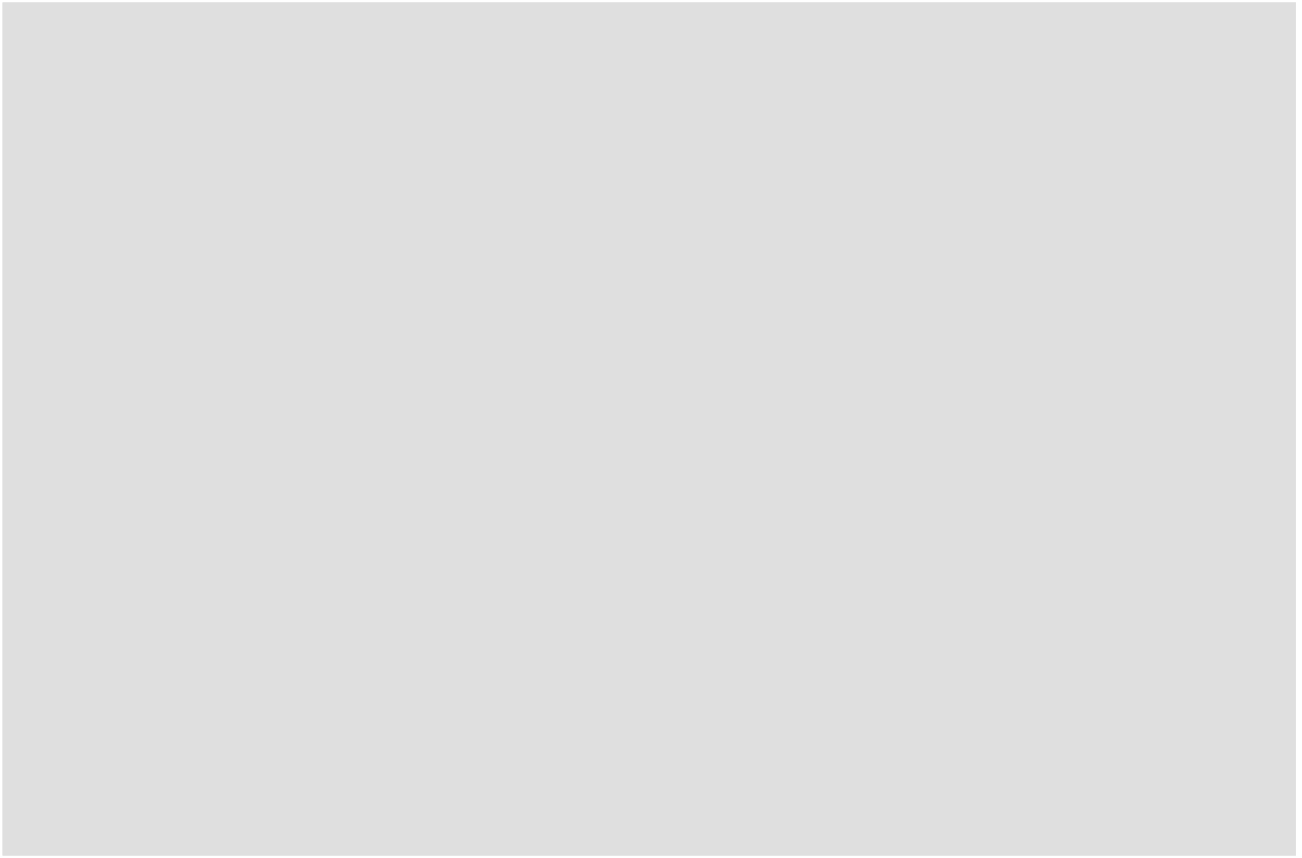
Hi Leanne,  
Please find attached information about the two young people we discussed yesterday. I have summarised the relevant clinical notes and POS details from CIMHA and just noted relevant actions and dates. I have also highlighted at the end of each summary the relevant issues from the BAC follow up point of view. I am happy to discuss further if that would be useful. Please let me know if I can be of further assistance.  
Cheers,  
Kathy

Kathy Stapley  
Allied Health Professional Practice Leader - Social Work



**BAC Follow up list**





**From:** Leanne Geppert  
**Sent:** 19 Feb 2014 16:40:40 +1000  
**To:** Kathy Stapley  
**Cc:** Stephen Stathis; Anne Brennan; Bernice Holland  
**Subject:** Fwd: BAC waitlist

Hi Kathy

The work you did on summarising and providing context to the [REDACTED] cases was excellent - do you mind forwarding that attachment to Berni who can save it appropriately as evidence of our decision making process with their ongoing care needs.

In the wake of such excellent work with those 2 consumer cases, would you mind doing a similar review and summary of the other 2 cases listed below by Anne? In particular we anticipate the [REDACTED] case may need some further consideration. If you could document and send your summary back to us that would be much appreciated. Again, thank you for the great job you have done with this, Leanne

Dr Leanne Geppert  
Sent from my iPad

Begin forwarded message:

**From:** "Stephen Stathis" <[REDACTED]>  
**Date:** 19 February 2014 4:34:20 pm AEST  
**To:** "Leanne Geppert" <[REDACTED]>  
**Subject:** FW: BAC waitlist

FYI

---

**From:** Anne Brennan <[REDACTED]>  
**Sent:** Friday, 14 February 2014 12:46 PM  
**To:** Leanne Geppert  
**Cc:** Stephen Stathis  
**Subject:** Re: BAC waitlist

Hi  
There are [REDACTED] consumers who may have "slipped through the cracks". [REDACTED] and [REDACTED] had ceased attending their respective [REDACTED] [REDACTED] had ceased attending privately and had not engaged with [REDACTED] as recommended by pte psych.  
[REDACTED] **Stephen could you or Judi clarify** if/why you want re-assessment. [REDACTED] was being managed quite recently by [REDACTED]. They could not keep up with [REDACTED] outreach needs and referred [REDACTED]. That may/may not have been successful but [REDACTED] was withdrawing. Any further action needed by "us"?

Anne

A/Clinical Director  
Barrett Adolescent Centre  
The Park-Centre for Mental Health  
[REDACTED]

>>> Leanne Geppert 2/14/2014 12:12 pm >>>  
thanks Anne  
so, are we confident that no one has fallen through the gaps? L

**Dr Leanne Geppert**  
**Acting Director of Strategy**  
**Mental Health & Specialised Services**

---

West Moreton Hospital and Health Service

[REDACTED]

The Park - Centre for Mental Health  
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076  
Locked Bag 500, Sumner Park BC, QLD 4074  
[www.health.qld.gov.au](http://www.health.qld.gov.au)

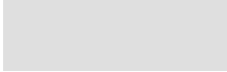
>>> Anne Brennan 2/13/2014 4:56 pm >>>  
Hi Leanne and Stephen  
All consumers on BAC waitlist and assessment list have been contacted, or the referring  
service has been or in some cases both.  
Spreadsheet attached.  
Let me know if there is further action required.  
Anne

A/Clinical Director  
Barrett Adolescent Centre  
The Park-Centre for Mental Health  
[REDACTED]

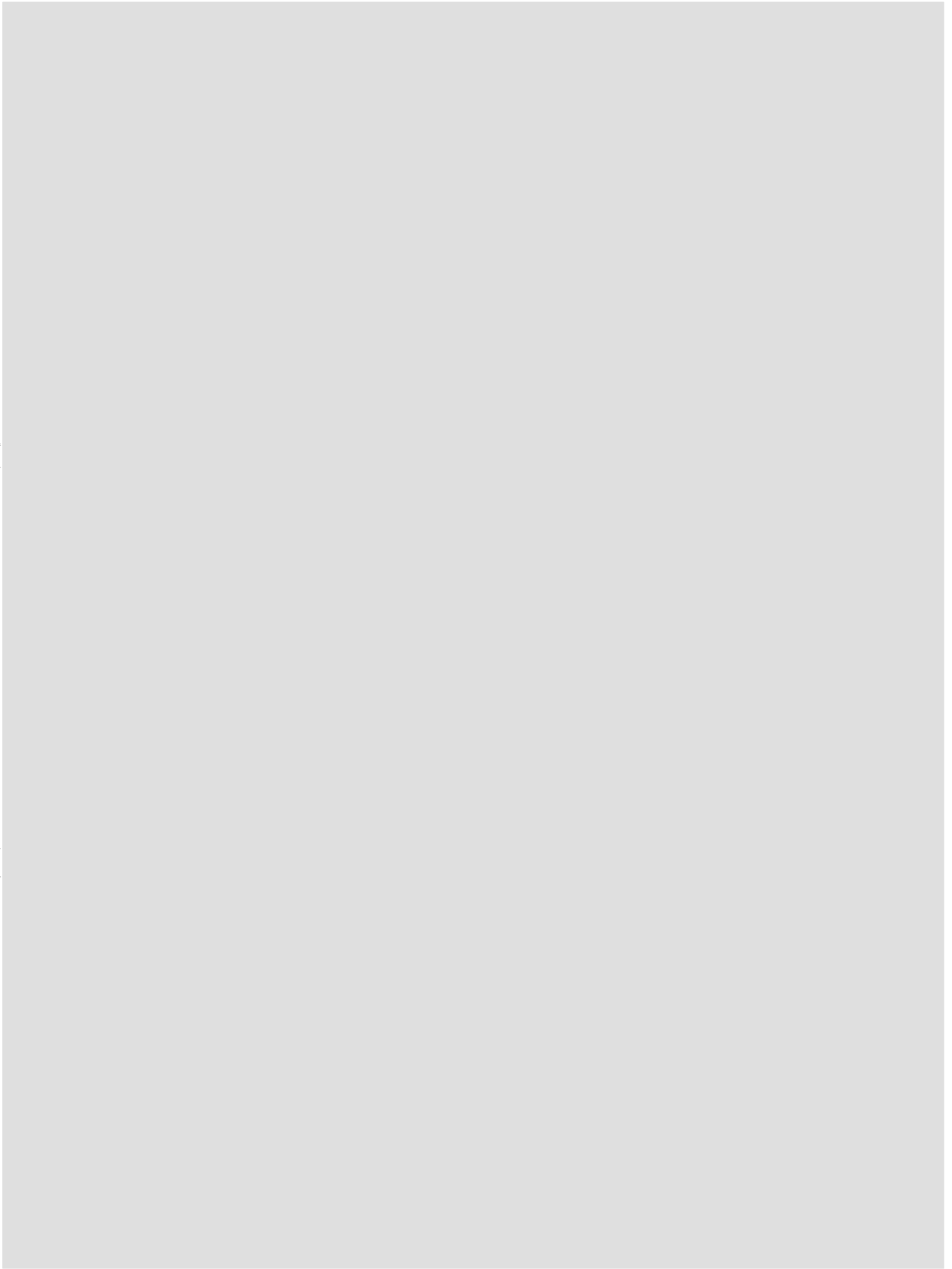
**From:** Kathy Stapley  
**Sent:** 25 Feb 2014 09:19:55 +1000  
**To:** Leanne Geppert  
**Cc:** Bernice Holland  
**Subject:** BAC Follow up  
**Attachments:** BAC follow up2.doc

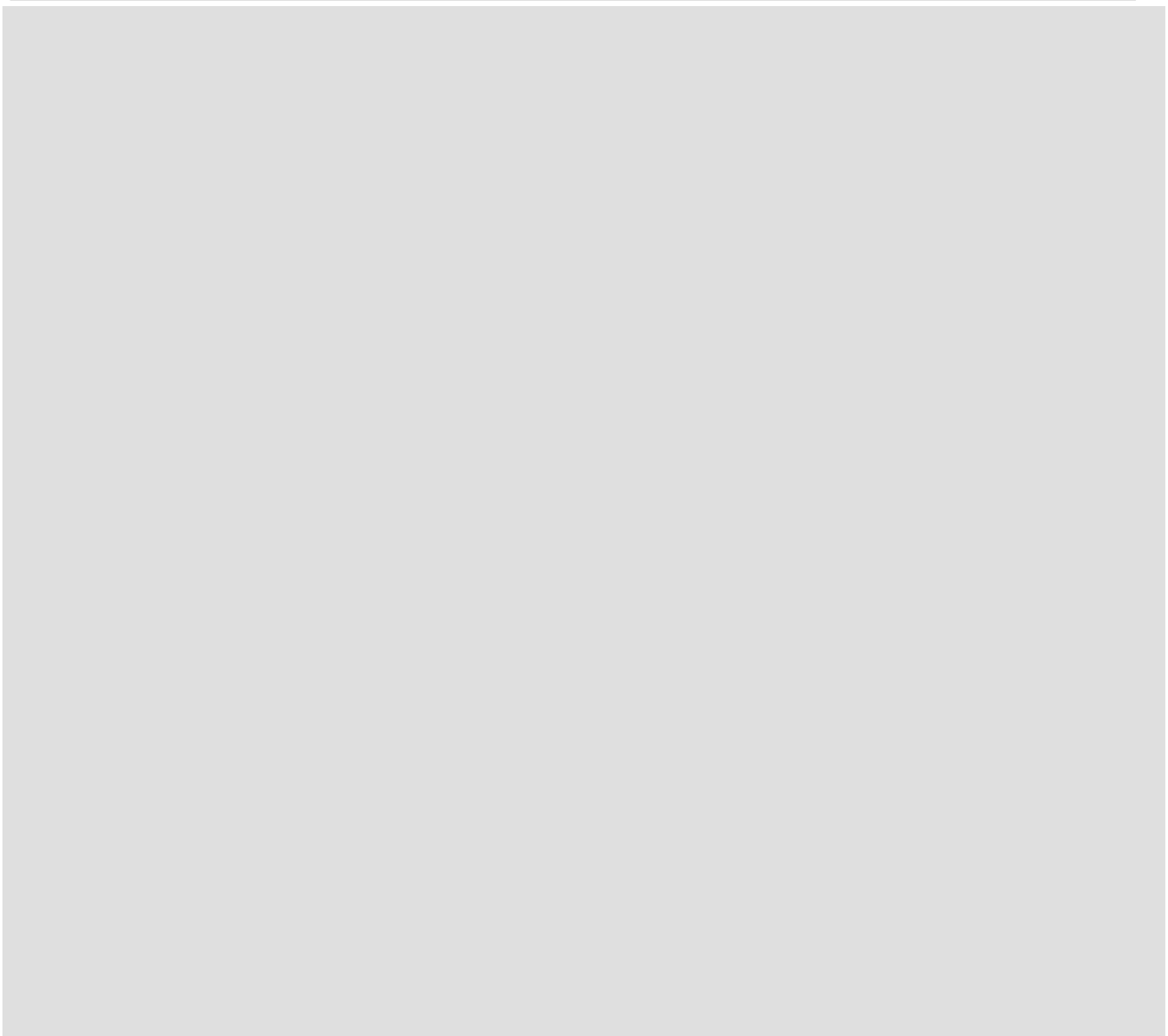
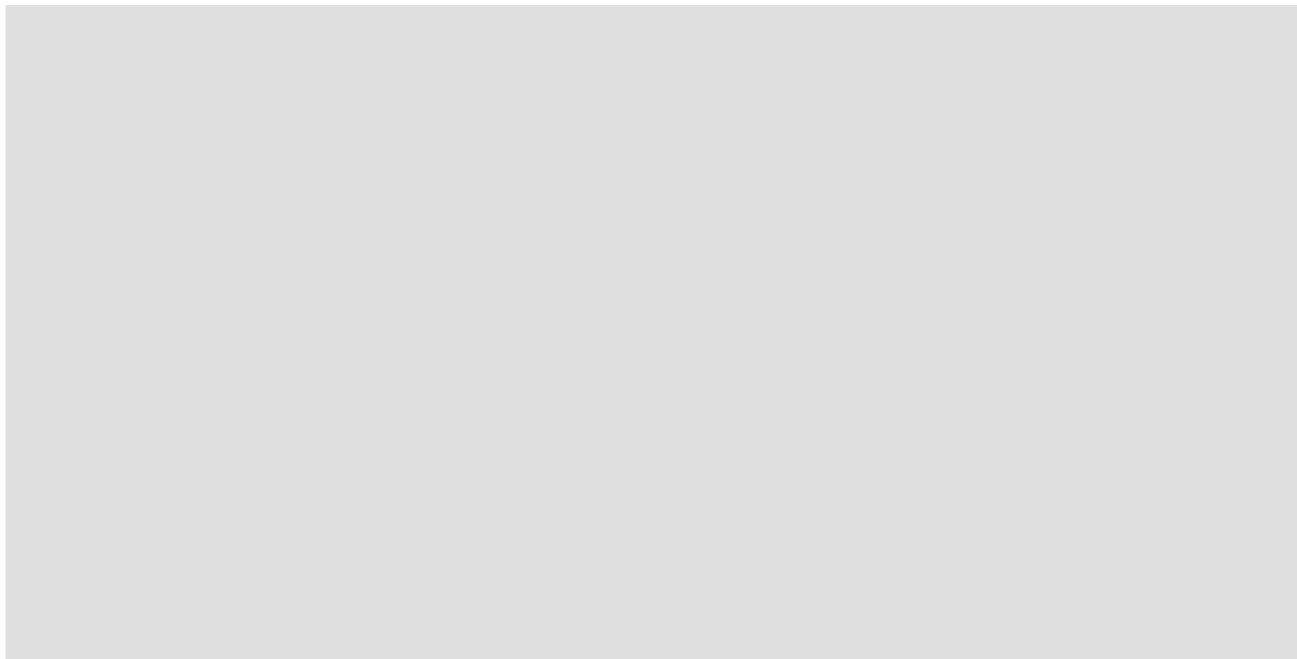
Hi Leanne,  
Please find attached the information about the last two young people from the BAC waiting list. I have cc'd Bernie in so she will have a copy of the document as well.  
Hope this is useful,  
Cheers,  
Kathy

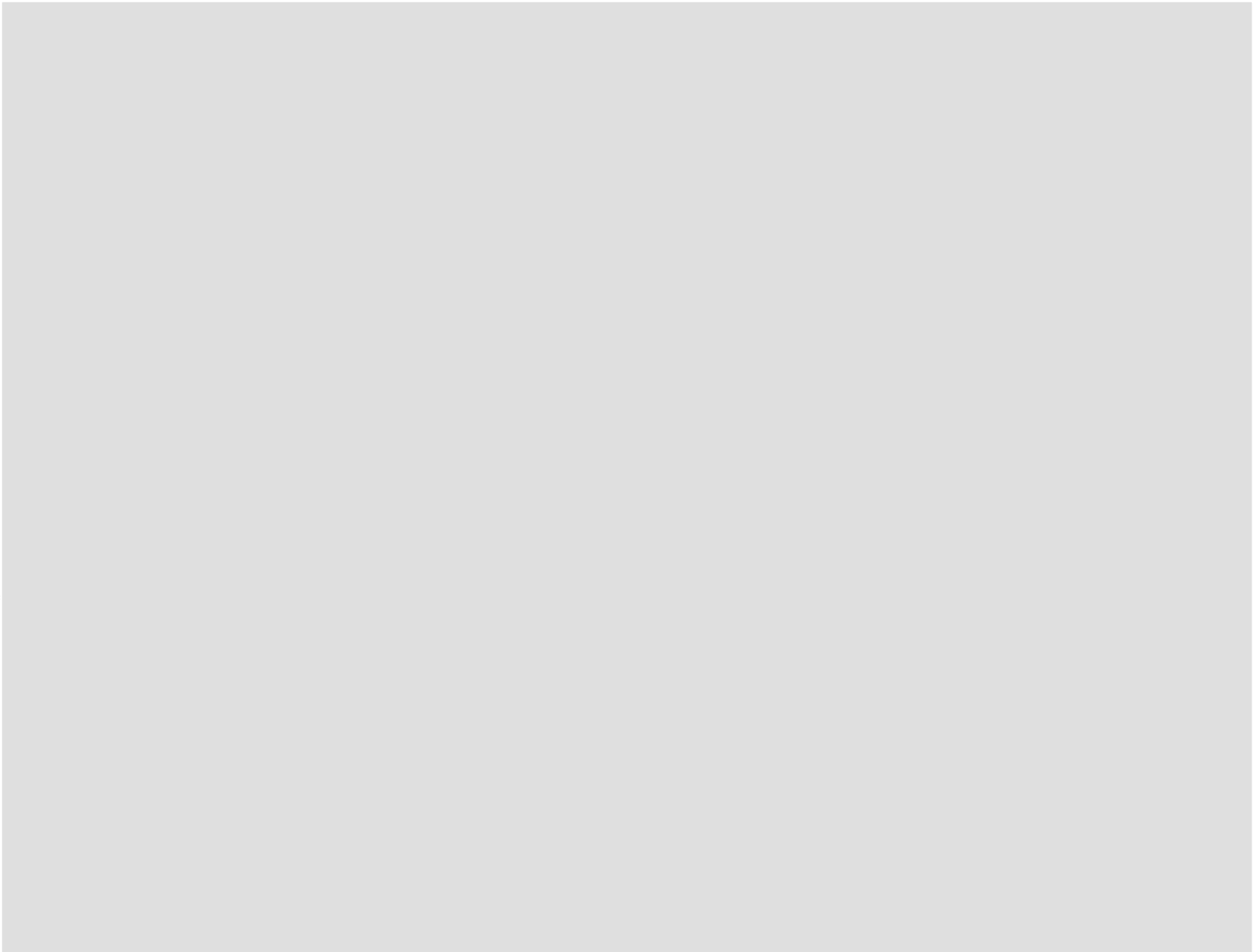
Kathy Stapley  
Allied Health Professional Practice Leader - Social Work











**From:** Kathy Stapley  
**Sent:** 14 Mar 2014 12:56:30 +1000  
**To:** Leanne Geppert  
**Subject:** BAC Final follow up  
**Attachments:** BAC final follow up.doc

Hi Leanne,

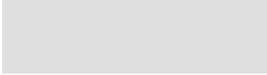
Please find attached a summary of all the young people on the BAC list. As you will see there are three where the issue of clinicalresponsibility appears to still be unresolved, but I am not sure if the follow up that Anne Brennan undertook is listed in the spreadsheet that I have. So there may be further activity that has sorted those three.

I will be on leave until Monday 31 March, and I am happy to help out further if required on my return.

Cheers,

Kathy

Kathy Stapley  
Allied Health Professional Practice Leader - Social Work



Name	Brief recap	Clinical Responsibility Status