

Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.



West Moreton Hospital and Health Service

Enquiries to:
Telephone:
Facsimile:
Our Ref:

Sharon Kelly

Dear [REDACTED]

I refer to my brief phone call in the past week. I apologise that we have not had the opportunity to further speak at this time. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) and would be happy to take a phone call if you are available and would like to speak with me.

The reason for my phone call was to speak with you as I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers.

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The Park - Centre for Mental Health
Cnr Ellerton Drive and
Wolston Park Road
WACOL QLD 4076

Postal
Locked Bag 500
SUMNER PARK QLD 4074

Phone [REDACTED] Fax [REDACTED]

Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely



Sharon Kelly

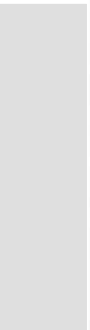
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
20/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
20/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
20/11/2013







**Queensland
Government**

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref:

Dear insert parent name

Thank you for taking the time to speak with me last week. It is unfortunate that there may have been some delays in receiving communication from the Barrett Adolescent Centre (BAC). I hope you have had the opportunity to follow up with the treating team at BAC about [REDACTED] care and support.

I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no

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Phone [REDACTED] **Fax** [REDACTED]

longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

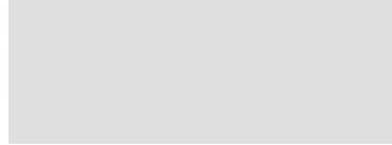
Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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MI192663



Dear 

Thank you for your emails dated 5 September and 2 October 2013, in relation to Barrett Adolescent Centre. The Honourable Lawrence Springborg MP, Minister for Health, has asked that I respond on his behalf.

The Minister thanks you for your advocacy on behalf of adolescents in need of mental health care and particularly your interest in the Barrett Adolescent Strategy.

The Minister can certainly understand your concern in light of your very personal story as shared in your emails and appreciates you taking the time to voice your concerns.

The West Moreton Hospital and Health Service (WMHHS) has advised me that the removal of the Barrett Adolescent Centre (BAC) staff member in relation to allegations of abuse was handled appropriately including timely communication to all patients and their families. At all times during the early stages of the allegations WMHHS maintained confidentiality of the complaints within the unit and ensured that clinical care of the adolescents was not comprised in any way. A phone call was made to each BAC patient's parent or carer that the Clinical Director had gone on leave whilst some allegations were to be investigated and that Dr Anne Brennan was to be appointed temporarily as the Acting Clinical Director to ensure the continuity of care for the patients.

WMHHS has advised all BAC staff that the current facility at The Park will close in late January 2014, noting flexibility dependent on individual client needs within BAC at the time. WMHHS has no plans for reduction in staffing, however where natural attrition has occurred over this time permanent positions have been filled through temporary long term Queensland Health appointments. There has been increased emphasis on senior clinical care during this transition time through the addition of senior clinical roles.

It is my understanding that the WMHHS have conducted extensive consultation and service planning processes over the last 12 months with expert child and youth mental health clinicians and other key stakeholders (including consumers and carers) around adolescent mental health extended treatment and rehabilitation service delivery in Queensland. As a result, it is noted that progress is being made regarding the development and implementation of new and expanded statewide adolescent mental health service options for the future.

WMHHS, in partnership with other key stakeholders including Children's Health Queensland, will continue to progress this body of work to ensure the best mental health opportunities and outcomes for the adolescents in Queensland who need extended treatment and rehabilitation mental health care.

Should you require further information, the WMHHS contact is Sharon Kelly, Executive Director of Mental Health and Specialised Services on telephone [REDACTED]

Yours sincerely

DR CHRIS DAVIS MP
Assistant Minister for Health

Prepared by: Laura Johnson
Project Officer
MH&SS, WMHHS
[REDACTED]
14/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS, WMHHS
[REDACTED]
/10/2013

Submitted through: Sharon Kelly
Executive Director
MH&SS, WMHHS
[REDACTED]
/10/2013

Cleared by: Lesley Dwyer
Chief Executive
WMHHS
3810 1126
/10/2013

MI192663

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The Minister thanks you for your advocacy on behalf of adolescents in need of mental health care and particularly your interest in the Barrett Adolescent Strategy.

The Minister can certainly understand your concern in light of your very personal story as shared in your emails and appreciates you taking the time to voice your concerns.

It is my understanding that the West Moreton Hospital and Health Service (West Moreton HHS) have conducted extensive consultation and service planning processes over the last 12 months with expert child and youth mental health clinicians and other key stakeholders (including consumers and carers) around adolescent mental health extended treatment and rehabilitation service delivery in Queensland. As a result, it is noted that progress is being made regarding the development and implementation of new and expanded statewide adolescent mental health service options for the future. West Moreton HHS, in partnership with other key stakeholders including Children's Health Queensland, will continue to progress this body of work to ensure the best mental health opportunities and outcomes for the adolescents in Queensland who need extended treatment and rehabilitation mental health care.

Should you require further information, the WMHHS contact is Sharon Kelly, Executive Director of Mental Health and Specialised Services on telephone [REDACTED]

Yours sincerely

DR CHRIS DAVIS MP
Assistant Minister for Health

Prepared by: Laura Johnson
Project Officer
MH&SS, WMHHS
[REDACTED]
14/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS, WMHHS
[REDACTED]
25/10/2013

Submitted through: Sharon Kelly
Executive Director
MH&SS, WMHHS
[REDACTED]
/10/2013

Cleared by: Lesley Dwyer
Chief Executive
WMHHS
3810 1126
/10/2013

From: WM_ED_MH&SS
To: WM_ED_MH&SS
Date: 9/15/2013 5:58 pm
Subject: Re: email from [REDACTED] re Barrett adolescent Centre, this is a response to earlier correo from WM MH&SS
Attachments: RE: Barrett Adolescent Centre update

Hi Sharon

I believe you wanted to think about this one a bit longer before responding. While recent events may have also moved things on a bit, it might be better to respond briefly rather than not at all. But up to you.

If you want to respond, maybe an email along these lines as in blue below... Leanne

Dear [REDACTED]

I can confirm the recommendations provided to you in my previous email were those developed by the Expert Clinical Reference Group (ECRG), and that they are being used to guide the next phase of the strategy which is implementation. This next phase has commenced, and I can assure you that the associated actions and time lines have been developed as part of the statewide project that is governed by Children's Health Queensland. The Steering Committee has met twice, and the working groups are expected to convene in the next couple of weeks.

You will note that the ECRG recommendations do refer to a range of service components, including the delivery of Tier 3 (inpatient beds) and Tier 2 (residential and day program) services, and they make reference to the essential nature of educational resources. The detailed models to deliver these types of services are currently being pursued by the statewide Steering Committee.

While this work continues around the statewide strategy, we are working closely with [REDACTED] and each of the consumers of the Barrett Adolescent Centre and their families to ensure their individual care needs are being met.

Regards
Sharon

>>> WM_ED_MH&SS 8/27/2013 6:49 pm >>>
Hi Sharon for your info and necessary action.

*kind regards
Bronwyn Mitchell
A/Divisional Support Officer
Mental Health & Specialised Services*

West Moreton Hospital and Health Service

[REDACTED]
The Park - Centre for Mental Health

Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
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www.health.qld.gov.au (<http://www.health.qld.gov.au/>)



Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref: [REDACTED]

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

In speaking with you I understand and acknowledge that you have not been satisfied with the process and communication that the Barrett Adolescent Centre has provided to you over the time [REDACTED] has been a patient of the service. It was disappointing to hear that you felt that you had been excluded for a long period of time from clinical treatment and care discussions. I was pleased that you had found the communication from the education services supportive.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closure of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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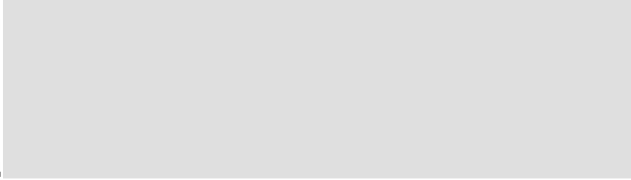
Phone [REDACTED] Fax [REDACTED]

I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

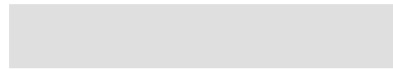
Yours sincerely

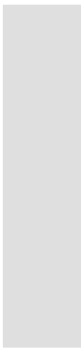

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
20/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
20/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
20/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
20/11/2013





Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

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This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone: [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.

**West Moreton Hospital and Health Service**

Enquiries to:
Telephone:
Facsimile:
Our Ref:

Sharon Kelly

Dear [REDACTED]

I was unable to contact you last week and left a message on your mobile service. The reason for my phone call was to speak with you as I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide an update.

West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the Barrett Adolescent Centre (BAC) building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

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If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

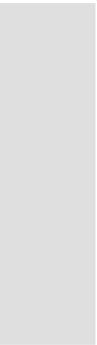
Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013

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Phone [REDACTED]

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From: Leanne Geppert
To: [REDACTED]
CC: Sharon Kelly
Date: 11/6/2013 6:36 pm
Subject: Fwd: Email details
Attachments: WMHHS-CHQ BAC 130805.pdf; Expert Clinical Reference Group Recommendations July 2013.pdf; FAQ BAC.pdf

Dear [REDACTED]
I have attached for your information 3 additional documents that were sent out earlier to BAC families/carers, following the announcement in August. I apologise if you already have copies - we are just wanting to ensure you have all the information.

Can you please confirm your receipt of this email so we can ensure you are now receiving the information?

Regards
Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

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M
E

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>>> Leanne Geppert 11/4/2013 5:57 pm >>>

Good evening [REDACTED]

I was informed today that you were not receiving any of the Barrett Adolescent Centre emails that Sharon Kelly, our Executive Director of Mental Health & Specialised Services has been sending out.

I do apologise, it appears that we have misspelled your surname in the email address and therefore the emails have not been reaching you as we have intended.

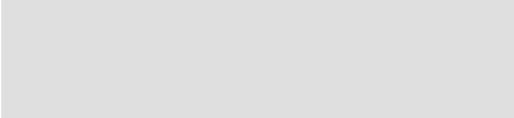
I telephoned your mobile and home phone number today, but chose not to leave a message on voice mail. Can you please confirm your receipt of this email so we can ensure you are now receiving the information?

Please find attached a copy of all 9 Fast Fact sheets that have been disseminated to-date. If you have any other queries, please don't hesitate to let us know.

Regards
Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service



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**Queensland
Government**

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
 Telephone: [REDACTED]
 Facsimile:
 Our Ref:

Dear insert parent name

Thank you for taking the time to speak with me last week. It is unfortunate that there may have been some miscommunication from the Barrett Adolescent Centre (BAC). I hope you have had the opportunity to follow up with the treating team at BAC about [REDACTED] care and support.

I acknowledge there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

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I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no

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Phone [REDACTED] **Fax** [REDACTED]

longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

) Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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BC, Qld 4074

Phone

Fax

[REDACTED]



West Moreton Hospital and Health Service

Enquiries to:
Telephone:
Facsimile:
Our Ref:

Sharon Kelly

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I was glad we were able to find the time and hope the traffic improved into the next week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update. I hope that when you got in contact with the treating team you were able to clarify the plans for [REDACTED] into the future.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation.

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If you have any further queries please do not hesitate to contact me on

Yours sincerely

Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19 /11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

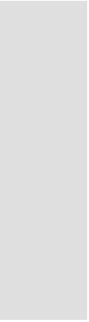
Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013

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Phone [REDACTED] Fax [REDACTED]





Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone:
Facsimile:
Our Ref:

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

I recall in our conversation that you had some concerns around activities and support for [REDACTED] during the Christmas period. I am aware that there are some day program activities being considered for that time and know that your clinical team will give you more details if [REDACTED] has not found the part time job you were hoping for her over the break.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

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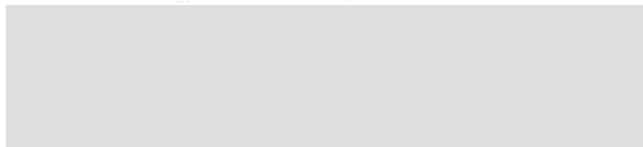
Phone [REDACTED] Fax [REDACTED]

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If you have any further queries please do not hesitate to contact me on

Yours sincerely


Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
20/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
20/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
20/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
20/11/2013



Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.

**West Moreton Hospital and Health Service**

Enquiries to: Sharon Kelly
 Telephone: [REDACTED]
 Facsimile:
 Our Ref:

Dear insert parent name

Thank you for taking the time to speak with me last week. It was nice to hear that things are going ok for [REDACTED]. I acknowledge there has been a lot of information about the process at the Barrett Adolescent Centre (BAC) and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

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Phone

[REDACTED]

Fax

[REDACTED]

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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Fax
[REDACTED]



Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref: [REDACTED]

Dea [REDACTED]

I was unable to contact you last week and tried calling you on several occasions however your phone was engaged. The reason for my phone call was to speak with you as I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide an update.

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If you have any further queries please do not hesitate to contact me on

Yours sincerely


Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
20/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
20/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
20/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
20/11/2013

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Phone [REDACTED] **Fax** [REDACTED]

Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

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This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone: [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.





West Moreton Hospital and Health Service

Enquiries to: WMHHS Board
 Telephone: [Redacted]
 Facsimile: [Redacted]
 Our Ref: [Redacted]

[Redacted]

[Redacted]

Dear [Redacted]

Thank you for your email dated 6 August 2013 regarding your concerns about the Barrett Adolescent Centre.

Thank you for taking the time to raise your concerns with us and showing your support for the service. As announced on 6 August 2013 there will be changes to the governance of Mental Health extended treatment and rehabilitation for adolescents. Children's Health Queensland will provide the leadership for development of a new model for adolescent services. In the meantime the Barrett Adolescent Centre will continue to provide services until this model is operational.

Our Chief Executive, Ms Lesley Dwyer, has advised me that Dr Trevor Sadler, Clinical Director of the Barrett Adolescent Centre and Ms Sharon Kelly spoke to you on the 6 August 2013 in regards to the announcement and explained what this may mean for your [Redacted]

I am aware that you have also written to both Lesley Dwyer and Ms Sharon Kelly and I know that they will be providing a detailed response to your concerns.

Yours sincerely

[Redacted Signature]

Dr Mary Corbett
Chair
West Moreton Hospital and Health Board

9 August 2013

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West Moreton Hospital and Health Board
Ipswich Hospital
Chelmsford Avenue
Ipswich Qld 4305

Postal
PO Box 73
Ipswich Qld 4305

Phone [Redacted] Fax [Redacted]

Dear [REDACTED]

in reflection of your previous correspondence to us in regards to the Barrett Adolescent Strategy and your advocacy on behalf of the families of adolescents who have needed care, I wish to provide you with further information in regards to the progression of the Barrett Adolescent Strategy following announcements you may have heard on the evening 6 August.

The West Moreton Hospital and Health Board considered the documentation put forward by the Planning Group in May 2013 and all seven recommendations made by the Expert Clinical Reference Group (ECRG) with the additional comments from the planning group were accepted. Further key stakeholder consultation was then conducted with the Department of Health, the Queensland Mental Health Commissioner, the Department of Education Training and Employment, and Children's Health Queensland.

The work of the ECRG, the Planning Group and the subsequent consultation process has enabled us to progress the Strategy to the next phase. As identified in an announcement on Tuesday, adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from Barrett Adolescent Centre at that time will be supported to transition to other contemporary care options that best meet their individual needs.

Importantly, our goal in West Moreton Hospital and Health Service continues to be to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate care for their individual needs. We will also continue to provide information and support as needed to staff at the Barrett Adolescent Centre. The transition process will be managed carefully to ensure that there is no gap to service provision.

For further information about Barrett Adolescent Centre and the planning for new statewide service options in adolescent mental health extended treatment and rehabilitation, please find attached a media statement, a copy of the ECRG recommendations submitted to the West Moreton Hospital and Health Board, and a FAQ sheet.

I would like to offer an opportunity for you to meet with myself if you wish to discuss in more detail the progress to date and future consultation options.

If you have any further queries, or wish to meet please do not hesitate to contact me on [REDACTED]

From: Anne Brennan
To: Adamson, Ingrid; Geppert, Leanne; Hoehn, Elisabeth; Kelly, Sharon; K...
CC: Dwyer, Lesley; Johnson, Laura
Date: 1/16/2014 5:58 pm
Subject: [REDACTED]

Elisabeth

[REDACTED]

Anne

A/Clinical Director
Barrett Adolescent Centre
The Park-Centre for Mental Health
Ph 07 32718752

>>> Elisabeth Hoehn [REDACTED] > 1/16/2014 2:36 pm >>>
Thanks Anne.

[REDACTED]

Elisabeth

From: Anne Brennan [[mailto:\[REDACTED\]](#)]
Sent: Thursday, 16 January 2014 8:45 AM
To: Elisabeth Hoehn; Ingrid Adamson; Judi Krause; Leanne Geppert; Sharon Kelly; Terry Stedman
Cc: Laura Johnson; Lesley Dwyer
Subject: Re: [REDACTED] response - for consideration

Hi all

[REDACTED]

Anne

A/Clinical Director
Barrett Adolescent Centre
The Park-Centre for Mental Health

[Redacted]

>>> Leanne Geppert 1/15/2014 8:18 pm >>>

Hi all

Elisabeth and I have spoken late this afternoon re correspondence from [Redacted] (attached).

In summary, there are 2 clear issues - a clinical service request for additional psychological intervention and a funding request.

[Redacted]

With this in mind, we propose the following for each of you to consider:

[Redacted]

Thanks everyone, Leanne

Dr Leanne Geppert
Acting Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:
M:
E:

[Redacted]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
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www.health.qld.gov.au <<http://www.health.qld.gov.au>>

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Date: Wednesday, 11 December 2013
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Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.

From: Leanne Geppert
To: [REDACTED]
CC: Nadia Beer; Sharon Kelly
Date: 11/4/2013 3:43 pm
Subject: Follow up to update BAC parent email addresses

Dear [REDACTED]
Nadia Beer has contacted me, following your phone call to her today regarding the names of the [REDACTED] parents who have not been included on the BAC parent email list.

No need to respond to my email about this issue earlier today - I will follow up on both counts (I understand the [REDACTED]). If this is not correct, please just let me know.

Regards
Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

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www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

From: Leanne Geppert
To: Laura Johnson
Date: 10/21/2013 2:35 pm
Subject: Fwd: Barrett Adolescent Centre

Hi Laura
pls save for our records, thanks

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:
M:
E:

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www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

>>: [REDACTED] > 10/21/2013 2:26 pm >>>

Hi Ingrid,
I received an email from Lesley Dwyer saying the Steering Committee will be meeting on 04 November. Parents would definitely like to be able to consult with the Steering Committee. In the first instance, and it's my fault for mixing up the terminology, we would really like to meet with the Services Options Working Group as they were the group to whom we submitted the Parent Submission. The parents/carers who live outside Brisbane who contributed to this submission are prepared to travel to Brisbane for this opportunity as you may know. Will the Working Group be meeting prior to the Steering Committee meeting on 04 November? If this is the case, we would prioritise this meeting as the preferred meeting to attend, as this was the intended audience for our submission. Although if available, we would also like the opportunity to attend the Steering Committee meeting as well, if the invitation was made.
Thank you for considering our request.
Regards,
[REDACTED]

From: Leanne Geppert
To: Laura Johnson; Sharon Kelly
Date: 11/6/2013 6:08 pm
Subject: Fwd: Re: Follow up to update BAC parent email addresses

for our records pls laura

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

~~West Moreton Hospital and Health Service~~

T:
M:
E:

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www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

>>> [REDACTED] 11/6/2013 3:13 pm >>>

Hi Leanne,

With regards to discussions with other parents, I am wondering if, when Stephen spoke with us after our presentation to the committee, he may have been referring to meeting with parents during the ECRG processes? I am not aware of any, but maybe they did. I am seeing him on Thursday so I will ask him then.

Leanne, again I want to thank you for taking the time to listen during our initial discussion and following up on the issues that arose. I am very grateful for the opportunity to contribute via the parent submission. I would be happy to contribute anything else I can at any time. Although my [REDACTED] hopefully won't need the service when it is up and running, I am committed to doing what I can to ensure that other families and their children have access to services that help identify and treat mental health and illness problems earlier, but also adequately support them should they fall through gaps or have problems that require more complex and intensive responses.

Kind regards,

[REDACTED]
Sent from my iPad

On 04/11/2013, at 4:34 PM, "Leanne Geppert" [REDACTED] wrote:

Thank you [REDACTED], that would be very helpful if you do know of any other parents who are not receiving the emails.

Based on your information below, I will review the entire email list to ensure it has been updated again. We want to ensure all BAC parents/carers have access to the information as it comes to hand.

With regard to your query about the 'discussions with other parents' from today, I am not sure about the context but am happy to get back to Judi/Ingrid for clarification if that would be helpful? Please let me know.

Regards
Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T:
M:
E:

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

>>> [REDACTED] 11/4/2013 3:58 pm >>>

Thanks Leanne. [REDACTED] think is the spelling. [REDACTED] told me she had not received anything at all. [REDACTED] has received other things like the fact sheets but not the email about the parent submission. [REDACTED] did not receive the email about the parent submission either. [REDACTED] only knew about it because I contacted [REDACTED] and asked [REDACTED] want to be part of a group submission. There are [REDACTED] other parents as well but I don't know if they got the parent submission email or if they found out because I contacted them. I will email them and find out. I'm sorry, but that seems really odd to me. It was mentioned today that there had been discussions with other parents. Does that mean parents in other areas/towns in the state? Thank you again for following up on our discussion and allowing us the opportunity to contribute. I am very grateful.

Kind Regards,
[REDACTED]

Sent from my iPad

On 04/11/2013, at 3:43 PM, "Leanne Geppert" [REDACTED] wrote:

Dear [REDACTED]

Nadia Beer has contacted me, following your phone call to her today regarding the names of the [REDACTED] parents who have not been included on the BAC parent email list.

No need to respond to my email about this issue earlier today - I will follow up on both counts (I

understand the [redacted] If this is not correct, please just let me know.

Regards
Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service



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Queensland
Government

West Moreton Hospital and Health Service

Enquiries to:
Telephone:
Facsimile:
Our Ref:

Sharon Kelly

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) and your advocacy for services to be provided to adolescents with significant mental health issues.

In speaking with you and through a range of previous correspondence and phone calls, I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the most recent update to you.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers, including yourself on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping [REDACTED] informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of [REDACTED] and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers.

.../2

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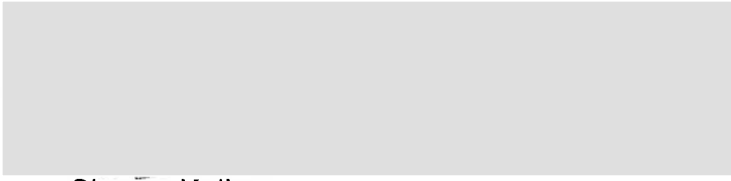
Postal
Locked Bag 500
SUMNER PARK QLD 4074

I am aware that you and others presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

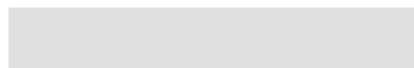
Yours sincerely


Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19 /11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013





West Moreton Hospital and Health Service

Queensland
Government

Enquiries to: Dr Leanne Geppert
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref:

Dear [REDACTED]

I appreciate you taking the time to email me on 10 January 2014, and would like to acknowledge both the challenges and positive gains you have raised regarding [REDACTED] ongoing mental health issues. Your continued support of [REDACTED] and focus on [REDACTED] individual needs is commendable.

I have consulted with the clinical team of the Barrett Adolescent Centre, and understand that a range of individually appropriate referrals (both public and private) have been discussed with you regarding [REDACTED] mental health care needs. It is my understanding that one of the clinical recommendations is that [REDACTED] accesses [REDACTED] local Child and Youth Mental Health Service, which will provide specialist multidisciplinary mental health care (including psychological and occupational therapy if indicated) and case management.

Based on the clinical team's assessment of [REDACTED] ongoing mental health needs and the availability of comprehensive public services in your local area that specifically address these individual needs, West Moreton Hospital and Health Service will not be funding private health care for [REDACTED]

If you have any further questions, please feel free to contact Dr Leanne Geppert on [REDACTED]

Lesley Dwyer
Chief Executive
West Moreton Hospital and Health Service

22 January 2014



**Queensland
Government**

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
 Telephone: [REDACTED]
 Facsimile: [REDACTED]
 Our Ref: [REDACTED]

Dear [REDACTED]

Thank you for taking the time to speak with me last week. It was nice to hear that you are happy with the progress being made by West Moreton Hospital and Health Service.

I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

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Phone [REDACTED] **Fax** [REDACTED]

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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Enquiries to: Dr Leanne Geppert
A/Director
Mental Health and Specialised
Services, West Moreton
Hospital and Health Service

Telephone: [REDACTED]
Facsimile: Facsimile Number
File Ref: [REDACTED]

[REDACTED]

Dear [REDACTED]

Thank you for your letter dated 16 September, regarding the Barrett Adolescent Centre (BAC).

I note your concerns about the closure of the BAC. The West Moreton Hospital and Health Service (WMHHS) have conducted an extensive consultation process over the last 12 months with expert child and youth mental health clinicians and other key stakeholders (including consumers and carers) around the closure of BAC.

As you are aware it was announced by the Honourable Lawrence Springborg, Minister for Health on 6 August, 2013 that adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Children's Health Queensland (CHQ) will assume governance for the new service options that are implemented, as part of its statewide role in providing healthcare for Queensland's children. The development and implementation of the new service options will be achieved through a statewide project auspiced by CHQ, using the earlier work and recommendations of the BAC Strategy Expert Clinical Reference Group (ERCG).

The Statewide Adolescent Extended Treatment and Rehabilitation (SW AETR) Implementation Strategy Steering Committee has been established within the statewide project and has met fortnightly since 26 August 2013. This Committee is chaired by CHQ. Invited membership includes a consumer representative, carer representative, senior multidisciplinary clinician representation of public child and youth mental health services across the State, non government organisation representation, and a representative from the Department of Health. Working groups will address the key issues of service model development and implementation, financial and workforce planning, and consumer and carer needs. A communication strategy is currently being developed by CHQ to ensure that all stakeholders are kept informed of progress within the project. As part of the statewide project, two Working Groups and a Clinical Panel have also recently been defined to deliver on various aspects of this initiative. Working Group one is the SW AETR Service Options Implementation Working Group, which will build on the work surrounding service models completed by the Expert ERCG earlier this year. Working Group two will focus on financial and staffing requirements. Finally, the Clinical Panel will consist of a team of clinicians led by Dr Anne Brennan (A/Clinical Director, BAC) that focuses on identifying and supporting the ongoing care needs of and future options for the adolescents currently at BAC.

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[REDACTED]

The SW AETR Service Options Implementation Working Group met for the first time on 1 October 2013. This half day forum was attended by a range of multi-disciplinary clinicians and service leaders from Child and Youth Mental Health Services from across Queensland (including Barrett), a carer representative and non government organisation representation. Feedback from the forum has suggested it was a very successful day. A second forum will be held within the next month. All current families and carers of BAC have been emailed an invitation to provide written submissions on the development of the new service options moving forward (for the consideration of the working group).

I have been advised by the WMHHS that a communication strategy has been developed to ensure that parents and carers are provided with updates on what is happening with the closure of BAC. To date a regular factsheet has been provided via email to parents and carers and where appropriate telephone and email contact has been made to families to ensure the timely provision of advice.

The Department of Education, Training and Employment (DETE) has advised that they will support and align their education program around the endorsed mental health model. WMHHS continues to liaise directly with DETE on a regular basis, keeping them up-to-date with changes and plans regarding BAC.

It remains a priority for WMHHS to focus on providing safe clinical care for the adolescents of BAC. WMHHS will continue to consult with families about the care needs of and options for their child, and supporting BAC staff in the delivery of this care. While CHQ is responsible for the development of new service options for future adolescent mental health extended treatment and rehabilitation, WMHHS remains responsible for services delivered by BAC. This means that as long as BAC continues to deliver services, WMHHS will continue to have the responsibility of providing safe clinical care for the consumers of BAC, and will continue to be responsible for supporting our staff in the delivery of these services.

Additionally WMHHS have provided further background to your letter, which I have attached for your information.

Should require further information, WMHHS contact is Dr Leanne Geppert, A/Director, Mental Health and Specialised Services, on telephone [REDACTED]

Yours sincerely

Ian Maynard
Director-General

Prepared by: Laura Johnson
Project Officer
Mental Health and Special Services (MH&SS), WMHHS
[redacted]
8 October 2013

Submitted through: Dr Leanne Geppert
A/Executive Director
MH&SS, WMHHS
[redacted]
date

Cleared by: Sharon Kelly
Executive Director
MH&SS, WMHHS
[redacted]
date

Cleared by: Lesley Dwyer
Chief Executive
WMHSS
[redacted]
date

Enquiries to: Sharon Kelly
Executive Director
Mental Health and Specialised
Services, West Moreton
Hospital and Health Service

Telephone:
Facsimile:
File Ref:

[REDACTED]

Dear [REDACTED]

Thank you for taking the time to write to me on 16 September 2013. I note your concerns and the identified actions you and others have taken to-date regarding the Barrett Adolescent Centre (BAC).

It is my understanding that the West Moreton Hospital and Health Service (WMHHS) have conducted extensive consultation and service planning processes over the last 12 months with expert child and youth mental health clinicians and other key stakeholders (including consumers and carers) around adolescent mental health extended treatment and rehabilitation service delivery in Queensland. As a result, it is noted that progress is being made regarding the development and implementation of new and expanded adolescent mental health service options for the future.

As you have raised in your email, an essential component to this process is the communication and consultation with BAC parents/carers and staff. I have been advised by the WMHHS that a comprehensive communication strategy has been implemented to ensure that parents and carers, in addition to BAC staff, are provided with updates on what is happening with the closure of BAC and with the progression of the statewide project around future service options. My understanding is that this has included a range of strategies such as fact sheets, personal emails and phone calls, and face to face meetings. Importantly, the contributions of parents/carers have also been sought with regard to the development of the new service options moving forward, providing a direct opportunity for their highly valued input.

I have been advised that the clinical team and senior staff of WMHHS are focussed on ensuring each current patient is provided with appropriate services and support as they move into a new phase of their rehabilitation and reintegration back to their families and community.

WMHHS, in partnership with other key stakeholders including Children's Health Queensland, will continue to progress this body of work to ensure the best mental health opportunities and outcomes for the adolescents in Queensland who need extended treatment and rehabilitation mental health care.

Should you require further information, the WMHHS contact is Sharon Kelly, Executive Director of Mental Health and Specialised Services on telephone [REDACTED]

Yours sincerely

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GPO Box 48
BRISBANE QLD 4001

Phone

Fax

Ian Maynard
Director-General

Prepared by: Laura Johnson
Project Officer
Mental Health and Special Services (MH&SS), WMHHS
[REDACTED]
8 October 2013

Submitted through: Dr Leanne Geppert
A/ Director Strategy
MH&SS, WMHHS
[REDACTED]
8 October 2013

Cleared by: Sharon Kelly
Executive Director
MH&SS, WMHHS
[REDACTED]
8 October 2013

Cleared by: Linda Hardy
A/Chief Executive
WMHSS
[REDACTED]
date

MI193904

Dear 

Thank you for your email dated 21 November, to Honourable Liz Cunningham about the closure of the Barrett Adolescent Centre. The Honourable Lawrence Springborg MP, Minister for Health, has asked that I respond on his behalf.

I have been advised that on 25 November 2013 you met with Lesley Dwyer, Chief Executive, West Moreton Hospital and Health (HHS), Dr Peter Steer, Chief Executive Children's Health Queensland (CHQ) HHS and Dr Stephen Stathis, Clinical Director, Child and Youth Mental Health Services, CHQ HHS. At this meeting I understand you were advised that West Moreton HHS are committed to ensuring there is no gap to service delivery and are working with other service partners to provide transitional services for current Barrett Adolescent Centre consumers and other eligible adolescents while the future services are being finalised. Planning has commenced for an interim day program and supported accommodation options and final details of this will be released in the near future. Implementation of these programs is anticipated to be February 2014, which will also serve as a pilot for the future service options being developed by CHQ HHS.

The CHQ HHS, in partnership with other key stakeholders, continues to progress the Statewide Adolescent Extended Treatment and Rehabilitation Initiative. CHQ HHS has advised that the model of care under development is nearing completion, with work being undertaken to finalise the details of all service options, including a Tier 3 (bed based) service. Engagement is occurring with stakeholders, including parents and carers, regarding the proposed model of care.

Further information with regard to the Barrett Adolescent Strategy can be found at website www.health.qld.gov.au/westmoreton/html/bac, which will be updated regularly over the coming months.

Thank you again for your concern in this matter.

Yours sincerely

JAKE SMITH
Chief of Staff to the Minister for Health

Prepared by: Laura Johnson
Project Officer
MH&SS, WMHHS
[REDACTED]
10/12/2013

Submitted through: Dr Leanne Geppert
A/Director
MH&SS, WMHHS
[REDACTED]
/12/2013

Submitted through: Sharon Kelly
Executive Director
MH&SS, WMHHS
[REDACTED]
/12/2013

Cleared by: Lesley Dwyer
Chief Executive
WMHHS
[REDACTED]
/12/2013

The Expert Panel Report can be found on the following website www.health.qld.gov.au/westmoreton/html/bac along with other information in relation to the Barrett Strategy as announced by the Minister of Health Honourable Lawrence Springborg. The Mental Health Commissioner has been given a copy of this report for their information and in order to respond to queries about the future of Mental Health services for adolescents with complex mental health needs in Queensland.

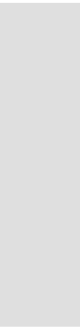
The work of the Expert Clinical Reference Group (ECRG), the Planning Group designed to move this strategy forward and the subsequent consultation process has enabled West Moreton Hospital and Health Service to progress the Strategy to the next phase. As identified in the announcement adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from Barrett Adolescent Centre at that time will be supported to transition to other contemporary care options that best meet their individual needs.

Importantly, the goal in West Moreton Hospital and Health Service continues to be to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate care for their individual needs.

We will also continue to provide information and support as needed to staff at the Barrett Adolescent Centre. The transition process will be managed carefully to ensure that there is no gap to service provision. Further information is available in regards to the strategy at www.health.qld.gov.au/westmoreton/html/bac.

The Expert Clinical Reference Group is set to provide further advice about how best to deliver services as close as possible to a young person's normal place of residence. It is envisaged that a range of services will be provided across the state to meet the individual needs of young people with complex mental health needs. The future model will include a recovery based system where early intervention is a key to the way forward. The aim of provision of these services to young people with complex mental health needs will be to ensure that they have every chance to live full and meaningful lives. Providing services close to the communities in which they reside will allow for a smoother transition back into the community.

Individual treatment plans are part of the process embedded in ensuring recovery across the whole of Mental Health Services. These treatment plans are part of developing the way forward. The strategy for provision of services to adolescents with complex mental health needs will ensure that no young people will fall through the gaps. The Expert Clinical Reference group will provide advice on the strategies to ensure credible services are created to ensure young people do not fall behind. There has been



From: Leanne Geppert
To: Anne Brennan
CC: Elisabeth Hoehn; Sharon Kelly
Date: 11/11/2013 5:50 pm
Subject: Request [REDACTED]

Hi Anne

Following Sharon's lengthy phone call with [REDACTED] it was recommended by Sharon that a planned, regular phone call (weekly if not more regular) to [REDACTED] would be received as a positive method of support and information sharing for [REDACTED]. The phone call would be about [REDACTED] care and individual needs.

Is this something that the CC of [REDACTED] could liaise with [REDACTED] about and set up as a regular occurrence?
Your comments much appreciated.
Leanne

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health

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www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

From: Anne Brennan
To: [REDACTED]
CC: Beswick, Matthew; Clayworth, Vanessa; Yorke, Peta-Louise
Date: 11/14/2013 8:29 am
Subject: Follow up of phone call

Dear Chris

As discussed in our phone conversation, the Complex Care Review Panel met last Tuesday 5 November 2013 to discuss [REDACTED] transition plan. The Panel was attended by senior child and youth mental health clinicians from across the state.

West Moreton Hospital and Health Service are committed to ensuring that [REDACTED] is supported and cared for throughout the process at the Barrett Adolescent Centre. We are committed to engaging with you, [REDACTED] in this process, including input and comments on the proposed recommendations.

The Panel made the following recommendations:

[REDACTED]

If you could please let me know if you are happy to progress with the above recommendations at your earliest convenience. Your input into to this plan for [REDACTED] is very important and we would value your feedback on these proposals. Alternative if you would like an independent second opinion /review we would be happy to organise that as well.

Kind regards
Anne

A/Clinical Director
Barrett Adolescent Centre
The Park-Centre for Mental Health
[REDACTED]

From: Anne Brennan
To: Clayworth, Vanessa
CC: Geppert, Leanne; Johnson, Laura; Kelly, Sharon
Date: 11/14/2013 6:22 pm
Subject: [REDACTED]

These notes relate to phone call to each parent then face to face discussion 13/11/13 with [REDACTED]

[REDACTED]

[REDACTED]

Anne

A/Clinical Director
Barrett Adolescent Centre

The Park-Centre for Mental Health



From: Sharon Kelly
To: [REDACTED]
Date: 9/11/2013 5:08 pm
Subject: Barrett Adolescent Centre
Attachments: WMHHS-CHQ BAC 130805.pdf; Expert Clinical Reference Group Recommendations July 2013.pdf; FAQ BAC.pdf

Dear [REDACTED]

Thank you for your time today on the phone. As discussed, I have attached some information for you regarding the Barrett Adolescent Centre. Please feel free to contact me if you have any further queries or to visit the website as listed in the attached documentation.

Regards
Sharon

Sharon Kelly
Executive Director
Mental Health and Specialised Services

West Moreton Hospital and Health Service

[REDACTED]
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www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.

Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone: [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.

From: Leanne Geppert
To: Laura Johnson
Date: 11/10/2013 3:13 pm
Subject: Fwd: phone call follow up

hi laura, pls save thanks

Dr Leanne Geppert
A/Director of Strategy
Mental Health & Specialised Services

West Moreton Hospital and Health Service

T: [REDACTED]
M: [REDACTED]
E: [REDACTED]

The Park - Centre for Mental Health
Administration Building, Cnr Ellerton Drive and Wolston Park Rd, Wacol, QLD 4076
Locked Bag 500, Sumner Park BC, QLD 4074

www.health.qld.gov.au (<http://www.health.qld.gov.au/>)

>>> Sharon Kelly 11/9/2013 4:49 pm >>>

Dear [REDACTED]

Thank you for taking the time to speak with me yesterday morning. I appreciated hearing your perspective about the experiences you have had to-date and also that you were giving up some of your time planned to spend with [REDACTED] to take my phone call.

As I discussed, West Moreton HHS is committed to ensuring [REDACTED] is cared for and supported throughout the change process associated with the Barrett Adolescent Centre (BAC). Likewise, we are committed to engaging with you and [REDACTED] in the process, and we value your ongoing input in this regard. I certainly understand the challenges you identified you are experiencing with other family responsibilities and the ability to be physically present for [REDACTED] if there are any better means of communication or access for you to the team that you can think of please make sure you let me know.

As discussed, a flexible date of closure for the BAC building has been set as the end of January 2014. However, the needs of the current BAC consumers remain our priority, and this date will be responsive to their needs and available service options. This means the young people will not transition from BAC, including [REDACTED] until we are confident that there is a safe, comprehensive and individually appropriate transition plan in place, and that their care is able to be provided through appropriate alternative options. I know that the team is working on the options for [REDACTED] so that they can present these for discussion.

I acknowledge in our discussions that you have experienced over the years what you see as limited services that can support [REDACTED] but I am confident that with the commitment of our team, and the resources available for us we can work this through to achieve the best possible care package for [REDACTED] as [REDACTED] moves towards adulthood.

As mentioned on the phone, there is no intention for closure of the centre over Christmas as seems to have been a message given recently. Obviously we would encourage as many adolescents as are well and able to spend time with family and friends, however I have a responsibility to provide inpatient

rehabilitation care should that be required. I understand that [REDACTED] is keen to spend time with you and [REDACTED] so I am sure that the clinical treatment team will have this in mind.

I hope this provides you with reassurance of our commitment in what we acknowledge is a very difficult time for [REDACTED]. Please give me a call to discuss this further if needed, and be assured that I am available at any time to speak with you about these or other concerns.

Regards
Sharon

Sharon Kelly
Executive Director
Mental Health and Specialised Services

West Moreton Hospital and Health Service

T:
E:

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Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref:

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I have noted your frustrations and I appreciate hearing about your perspectives. As stated in my last email to you we are committed to finding a suitable option for [REDACTED] and the treating team at the Barrett Adolescent Centre are working on appropriate solutions.

I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no

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Phone

Fax

longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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**West Moreton Hospital and Health Service**

Enquiries to: Sharon Kelly
Telephone: 3271 8554
Facsimile: 3271 8544
Our Ref: EDMH 20131120

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC). I hope the weekend you had planned with [REDACTED]

I know there are a number of concerns that you have around the services and supports for [REDACTED] into the future and I was made aware late this week that you have now been engaged and have some initial options to consider.

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

.../2

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SUMNER PARK QLD 4074

Phone [REDACTED] **Fax** [REDACTED]

I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

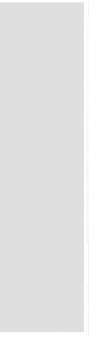
[REDACTED]
Starron Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013







West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref: EDMH 20131120

[REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC). I was sorry I missed speaking with [REDACTED]

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update.

I am pleased to hear that [REDACTED] is going so well, you must be very pleased with [REDACTED] progress and the plans for [REDACTED]. I know you are soon or may have already gone through the discharge with [REDACTED] from the BAC, however I would like to ensure you get all the information available.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

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I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely


Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19 /11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013

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Phone [REDACTED] **Fax** [REDACTED]

**West Moreton Hospital and Health Service**

Enquiries to: Sharon Kelly
 Telephone: [REDACTED]
 Facsimile:
 Our Ref:

Dear Insert Parent Name

Thank you for taking the time to speak with me last week. It was great to hear that things are going well for [REDACTED]

I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC). I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

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Phone [REDACTED] **Fax** [REDACTED]

longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

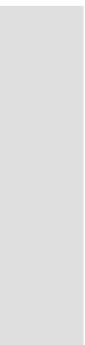
Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.



Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone:
Facsimile:
Our Ref:

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been a lot of information from a number of sources about the process and you were happy with the information and support you have been receiving.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers.

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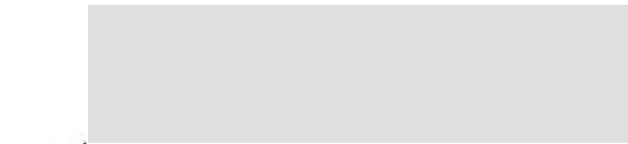
Phone [REDACTED] Fax [REDACTED]

Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely


Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013

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E-mail Message

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Sent: 9/10/2013 at 2:00 PM
Received: 9/10/2013 at 2:00 PM
Subject: Barrett Adolescent Centre

Mr Premier,

I have written to you previously regarding the imminent closure of the Barrett Adolescent Centre, Queensland's only long term inpatient treatment centre and school for adolescents with severe and/or complex mental illness. I also thank you for your written reply.

But the time has come Mr Newman to BEG you to put a stop to this debacle. Parents and Guardians/Carers of the adolescents currently at Barrett are being given the run around and no one will give us a straight answer. We have requested a meeting with the Health Minister but all we get is message from his office saying a document is being prepared and will be forwarded. We are sick and tired of documents from The Health Minister, West Moreton Health and anyone else you can think of saying that there is no definite date for closing Barrett (except for early 2014) and that such closure cannot take place until each and every adolescent there is individually assessed and the appropriate replacement treatment and/or living arrangements, access to therapy, medication and education is in place. None of this is supposed to take place until it is agreed upon with the clinical panel, the adolescent and their parent or guardian. In my last conversation with Dr Anne Brennan who is the psychiatrist in charge of the committee tasked with this procedure, it was indicated to me that they actually do not have any options to put forward yet. But we are expected to believe that the whole process will be up and running by early 2014, apparently end January.....that is three and a half month away.....and I doubt anyone will give up their Christmas to work on this.....so you could say three months away.

The closure of Barrett was not recommended by the Expert Panel which was formed to look into Queensland Mental Health but the role model on which it is based was seen as beneficial and successful.

We have been given all sorts of reasons for closing Barrett and re-assured it is not a money saving or political reason. Certainly the Barrett building probably needs replacing as it has been there and successfully saving lives for the last 30 years.

This week being Mental Health Week and it's "We're all in this together" is laughable as these adolescents at Barrett and their families are certainly on their own.

Why can't you and your Government build the replacement facility that Barrett had been promised under the previous government if money is not the issue.

YOU CAN BE THE SAVIOUR FOR THESE TEENS WHO ARE SO VULNERABLE AND DESPERATELY NEED TO HAVE A BARRETT TO KEEP THEM ALIVE AND GIVE THEM SOME HOPE FOR A "NORMAL" LIFE AND FUTURE.

PLEASE MR NEWMAN.....STOP THE CLOSURE OF BARRETTAND GIVE QUEENSLAND'S MENTALLY ILL ADOLESCENTS A REASON TO LIVE.

Regards,
[REDACTED]

E-mail Message

From: [Redacted]
To: [Redacted]
Cc: [Redacted]
Sent: 30/10/2013 at 6:58 PM
Received: 30/10/2013 at 6:58 PM
Subject: please do not ignore me mr newman.

[Redacted]

[Redacted]

Comment :

[Redacted]

Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

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Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone [REDACTED]

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Queensland
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West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref:

Dear [REDACTED]

Thank you for taking the time to speak with me last week. It was nice to hear that you are happy with the care and support from the treating team at the Barrett Adolescent Centre (BAC).

I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

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If you have any further queries please do not hesitate to contact me on [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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MI192221

Dear [REDACTED]

Thank you for your email, in relation to the Barrett Adolescent Centre and the Barrett Adolescent Strategy. The Honourable Lawrence Springborg MP, Minister for Health, has asked that I respond on his behalf and apologise for the delay.

I have been advised by West Moreton Hospital and Health Service (HHS) that you have been in recent contact with the Executive Director, Mental Health and Specialised Services who has been able to provide you with an update on the Barrett Adolescent Centre (BAC). I am also aware that the clinical team at BAC have been in contact with you to discuss your [REDACTED] transition plan.

The Minister very much appreciates you taking the time to consider the needs of adolescents who require mental health services. Extensive progress is being made through the Statewide Steering Committee and a range of working groups. The goal is to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate and contemporary care for their individual needs. The transition process for adolescents currently in the Barrett Adolescent Centre will be managed carefully to ensure that there is no gap to service provision.

The West Moreton HHS, in partnership with other key stakeholders including Children's Health Queensland, will continue to progress this body of work to ensure the best mental health opportunities and outcomes for the adolescents in Queensland who need extended treatment and rehabilitation mental healthcare.

Further information with regard to the Barrett Adolescent Strategy can be found at website www.health.qld.gov.au/westmoreton/html/bac, which will be updated regularly over the coming months. I have enclosed a copy of the webpage for your information.

Thank you again for your concern in this matter.

Yours sincerely

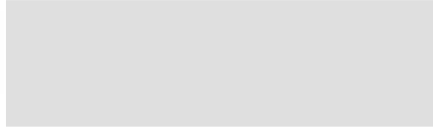
DR CHRIS DAVIS MP
Assistant Minister for Health

Prepared by: Laura Johnson
Project Officer
MH&SS. WMHHS
[REDACTED]
28/11/2013

Submitted through: Dr Leanne Geppert
A/Executive Director
MH&SS. WMHHS
[REDACTED]
/11/2013

Cleared by: Lesley Dwyer
Chief Executive
WMHHS
[REDACTED]
/11/2013

MI191683



Dear 

Thank you for your email dated Wednesday 7 August 2013, in relation to The Barrett Adolescent Centre. The Honourable Lawrence Springborg, Minister for Health has asked that I respond on his behalf.

The Minister thanks you for your advocacy on behalf of adolescents in need of mental health care and particularly your interest in the Barrett Adolescent Strategy as announced on Tuesday 6 August.

The Minister can certainly understand your concern in light of your very personal story as shared in your email and appreciates you taking the time to voice your concerns.

In light of your email I would like to provide the following information.

The Minister has been made aware that whilst making the decision, the West Moreton Hospital and Health Board considered documentation put forward by the Planning Group in May 2013 and seven recommendations made by the Expert Clinical Reference Group (ECRG). Further key stakeholder consultation was then conducted with the Department of Health, the Queensland Mental Health Commissioner, the Department of Education Training and Employment, and Children's Health Queensland.

The Minister has been informed the work of the ECRG, the Planning Group and the subsequent consultation process has enabled West Moreton Hospital and Health Service to progress the Strategy to the next phase. As identified in the announcement adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from Barrett Adolescent Centre at that time will be supported to transition to other contemporary care options that best meet their individual needs.

Importantly, the goal in West Moreton Hospital and Health Service continues to be to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate care for their individual needs.

We will also continue to provide information and support as needed to staff at the Barrett Adolescent Centre. The transition process will be managed carefully to ensure that there is no gap to service provision. Further information is available in regards to the strategy at www.health.qld.gov.au/westmoreton/html/bac.

Yours sincerely

LAWRENCE SPRINGBORG MP
Minister for Health

DR CHRIS DAVIS MP
Assistant Minister for Health

JAKE SMITH
Chief of Staff to the Minister for Health

MARK WOOD
Principal Policy Advisor

Prepared by:

Name
Position Title
Branch/Unit Title
Telephone No.
Date

Submitted through:

Name
Position Title
Branch/Unit Title
Telephone No.
Date

Cleared by:

Name
Position Title
Branch/Unit Title
Telephone No.
Date

Proposed response for [REDACTED] email to the Premier

Dear [REDACTED]

Thank you for your email of 9 October 2013 about the future of the Barrett Adolescent Centre (BAC), located at The Park – Centre for Mental Health.

I very much appreciate you taking the time to consider the needs of adolescents who require mental health services.

Extensive progress is being made through the Statewide Adolescent Extended Treatment and Rehabilitation Strategy Steering Committee and a range of working groups. The intent is to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate and contemporary care for their individual needs. The clinical treatment for those adolescents currently in the Barrett Adolescent Centre will be carefully managed to ensure that there are no gaps to their ongoing care requirements.

The West Moreton Hospital and Health Service have advised me that the parents and carers of current adolescents admitted to BAC were invited to prepare written submissions that will be used to inform the development of the new service options. Some of these parents provided their feedback in person to the statewide Steering Committee on 4 November 2013.

The Children's Health Queensland Hospital and Health Service, in partnership with other key stakeholders, will continue to progress this initiative to provide more contemporary treatment options that builds on rehabilitation and health outcomes, enabling young people to thrive in their local communities.

We acknowledge the importance and value of educational programs that align with health service models of care, and will continue to work in partnership with the Department of Education Training and Employment in developing the best ways to do this.

Further information with regard to the Barrett Adolescent Strategy can be found at website www.health.qld.gov.au/westmoreton/html/bac, and will be updated regularly over the coming months.

Please be assured that I am committed to ensuring Queensland's adolescents have access to the mental health treatment and care they need.

Again, thank you for bringing your concerns to my attention.

Kind regards
Campbell Newman

Proposed response for [REDACTED] email to the Premier

Dear [REDACTED]

Thank you for your email of 30 October 2013 about the future of the Barrett Adolescent Centre (BAC), located at The Park – Centre for Mental Health.

I appreciate you sharing your very personal story and experiences at BAC.

BAC is no longer an appropriate model of care for young people with complex mental health needs. The expert clinical reference group has determined that young people require specialised and appropriate care options, where they can be as close as possible to their community, families and support systems. This, along with ongoing redevelopment at The Park – Centre for Mental Health, which will become a secure adult forensic mental health facility by December 2013, means BAC is no longer a suitable place for young people with complex mental health needs.

Extensive progress is being made through the Statewide Adolescent Extended Treatment and Rehabilitation Strategy Steering Committee and a range of working groups. The intent is to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate and contemporary care for their individual needs. The clinical treatment for those adolescents currently in the BAC will be carefully managed to ensure that there are no gaps to their ongoing care requirements.

I understand that your care is important and I have been advised by the West Moreton Hospital and Health Service (HHS) that the Clinical Team at BAC are working with you to develop a transition plan that best meets your individual support needs.

The Children's Health Queensland HHS, in partnership with other key stakeholders, will continue to progress this initiative to provide more contemporary treatment options that builds on rehabilitation and health outcomes, enabling young people to thrive in their local communities.

Please be assured that I am committed to ensuring Queensland's adolescents have access to the mental health treatment and care they need.

Again, thank you for bringing your concerns to my attention.

Kind regards
Campbell Newman



Queensland
Government

West Moreton Hospital and Health Service

Enquiries to:
Telephone:
Facsimile:
Our Ref:

Sharon Kelly

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) and the care you provide for [REDACTED]

In speaking with you I understand there has been a lot of information from a number of sources about the process and I felt it was appropriate for me to provide the update. I am aware that [REDACTED]

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

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I am aware that all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. I am sorry that the correspondence for that seems to have not been received by you, but am aware that another parent was able to ensure you were included in the submission. One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

Yours sincerely


Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

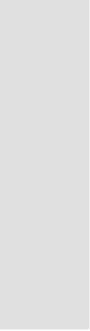
Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013

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Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.



**Queensland
Government**

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile:
Our Ref:

Dear Insert Parent Name

Thank you for taking the time to speak with me last week. I understand that you have had long term concerns with the Barrett Adolescent Centre (BAC). I have followed up with the treating team at BAC about your issues with the regular leave processes.

I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no

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Phone

Fax

longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

If you have any further queries please do not hesitate to contact me on [REDACTED]
or [REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

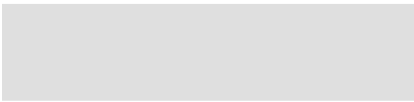
Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
04/10/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
/10/2013

Cleared by : Sharon Kelly
Executive Director
MH&SS
[REDACTED]
/10/2013

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Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile: [REDACTED]
Our Ref: [REDACTED]

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC) and recognise that [REDACTED]

I was concerned with some of the issues you raised about longer term limited communication with you as [REDACTED] and note that you would be appreciative of some more timely communication from the treating team. I have spoken to the senior staff around your concerns regarding process for regular leave for [REDACTED] so hopefully that process will improve for you. I understand that actions are in train to support you and [REDACTED] in a transitional process, recognising this will require careful planning and consultation.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

To date I trust you have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

.../2

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Yours sincerely

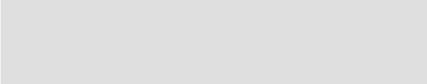
[Redacted Signature]

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013





Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

West Moreton Hospital and Health Service invites you to an information session.

This session has been specifically designed for the parents/carers of young people currently attending BAC. To support each family's confidentiality, please note attendance is by direct invitation only.

This session will incorporate a presentation from Children's Health Queensland around elements of the proposed future models of care, an update from West Moreton in regard to the Transition Service Options, as well as a presentation by a leading child and youth Psychiatrist from Victoria who has extensive experience in working with children and adolescents with complex and multiple mental health needs.

Date: Wednesday, 11 December 2013
Time: 10.00am - 12.00pm
Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.

Information Session for Parents and Carers of Current BAC Young People

Dear [REDACTED]

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Date: Wednesday, 11 December 2013
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Location: Anderson House
The Park Centre for Mental Health

Attendance will be via RSVP to Laura Johnson

RSVP: Monday 9th December 2013 by 12 midday

Email: [REDACTED]

Phone: [REDACTED]

If you are interested in this session but are unable to attend The Park in person, please advise when you RSVP to discuss arranging other avenues where feasible.



Queensland
Government

West Moreton Hospital and Health Service

Enquiries to:
Telephone:
Facsimile:
Our Ref:

Sharon Kelly

Dear [REDACTED]

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

In speaking with you I understand there has been some information from a number of sources about the process for [REDACTED] and I note that the email address I had on record for [REDACTED] contact was not yours thus you have been receiving sporadic information.

As discussed a range of options and service plans are being considered to support [REDACTED] into the future and you indicated you would follow up with [REDACTED] clinical team once you had returned [REDACTED]. I trust that there has been the opportunity for this follow up.

As I discussed with you, the West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing of the BAC building. BAC will not be closing on 13 December 2013; this date simply relates to the completion of the regular school term. As previously noted, the closure date of the Barrett Adolescent Centre building is the end of January 2014. This is a flexible date that will be responsive to the needs of young people and the service options available. Importantly, we remain committed to ensuring that there will be no gap to services for BAC consumers.

I have endeavoured to ensure that you are contacted about changes at BAC before they occur and I and my colleagues have held meetings with parents and carers on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

From our conversation I am now aware that you have not received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheets and updates will continue to be provided to parents and carers by WMHHS until full transition has occurred. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations.

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One collective parent submission was received from several BAC parents and carers. Some of the parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

If you have any further queries please do not hesitate to contact me on

[REDACTED]

Yours sincerely

[REDACTED]

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
19/11/2013

Prepared by: Laura Johnson
Project Officer
MH&SS
[REDACTED]
19/11/2013

Submitted through: Dr Leanne Geppert
Director
MH&SS
[REDACTED]
19/11/2013

Cleared by: Sharon Kelly
Executive Director
MH&SS
[REDACTED]
19/11/2013





Queensland
Government

West Moreton Hospital and Health Service

Enquiries to: Sharon Kelly
Telephone: [REDACTED]
Facsimile:
Our Ref:

Dear insert parent name

Thank you again for taking the time to speak with me last week. I acknowledge and value the perspective of your experiences with the Barrett Adolescent Centre (BAC).

I understand there has been a lot of information about the process and it is timely that I provide with an update.

The West Moreton Hospital and Health Service (WMHHS) is committed to ensuring that all young people have suitable and appropriate transition plans in place prior to the closing the BAC building. BAC will not be closing on 13 December 2013. The closure date of the end of January 2014 is a flexible date and will be responsive to the needs of young people and the service options available.

WMHHS have been consulting with parents and carers through this process, including parent and consumer representation on the Expert Clinical Reference Group (ECRG) which determined that alternative models of care were the best way to support adolescents requiring longer term mental health treatment into the future. To date parents and carers have received (via email) nine fact sheets (and or updates) on the BAC since the project began in November 2012. These fact sheets are also available from the WMHHS website <http://health.qld.gov.au/westmoreton/html/bac/default.asp>. Fact sheet and updates will continue to be provided to parents and carers by WMHHS. Also available from the website are copies of the frequently asked questions and the ECRG's recommendations (which were also posted to parents and carers).

WMHHS have endeavoured to ensure that all parents and carers are contacted about changes at BAC before they occur. WMHHS have held meetings with parents on a number of occasions and will continue to do so throughout this process. The treating team at BAC are keeping your adolescent informed about what is happening on a regular basis. The Clinical Director and Case Coordinators are your best point of contact regarding the healthcare of your adolescent and are available for you to contact via phone or email.

Additionally all current BAC parents and carers were invited by WMHHS to submit a written submission to the statewide project, expressing views and experiences regarding the current and future service options in Queensland for adolescents requiring extended treatment and rehabilitation. One collective parent submission was received from several BAC parents and carers. The parents and carers who contributed to the submission presented it to the Steering Committee of the Statewide Adolescent Extended Treatment and Rehabilitation Implementation Strategy on 4 November 2013.

I want to assure you that the closing of BAC is not a cost cutting exercise and that all funding for services provided by BAC will continue well into the future. It is not about cutting beds or ceasing longer term mental health care for adolescents in Queensland. It is about delivering contemporary models of care for young mental health consumers in an environment that is safe for them and where possible closer to their homes.

Furthermore The Park – Centre for Mental Health Treatment, Education and Research is not a safe environment for adolescents requiring longer term mental health care as it is expanding its capacity as a high secure forensic adult mental health facility (visit <http://www.health.qld.gov.au/forensicmentalhealth/community/qldsystem.asp> for information about forensic mental health in Queensland). Secondly the BAC buildings are ageing and are no longer able to support contemporary models of care for young people requiring longer term mental health treatment and rehabilitation.

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If you have any further queries please do not hesitate to contact me on [REDACTED]
[REDACTED]

Yours sincerely

Sharon Kelly
Executive Director
Mental Health and Specialised Services
West Moreton Hospital and Health Service
/11/2013

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From: Alan Millward
To: Dwyer, Lesley; Kelly, Sharon
Date: 11/8/2012 8:34 pm
Subject: Re: proposed email to staff at The Park regarding BAC

Hi,

I have a few suggestions, however given I am not across the full circumstances you may wish to consider them carefully. As usual, I find it easier to incorporate my suggestions in my own draft. I hope these suggestions are useful.

I am aware that there is anxiety among some staff following reports in the media in relation to the future of Barrett Adolescent Services.

As you would be aware from my previous communications, my intention has been to ensure that all staff are given detailed and factual information about any proposed organisational change in Mental Health Services at an appropriate time and in a manner that is respectful of the interests of all stakeholders, particularly our staff and consumers. Given the current speculation, I am keen to provide you with some factual information about present thinking in relation to the future of adolescent services at The Park. I can confirm that high level discussions have been taking place in regards to the future of Barrett Adolescent Services in the context of the 'Redlands option' no longer being available. Any decision will take into account that the role and structure of The Park facility if that of an adult forensic service, and have regard to concerns held by some stakeholders regarding the co-location of adolescent services and adult forensic/secure services.

The West Moreton Hospital and Health Service supports the national reform agenda to ensure young people are treated closer to their homes in the least restrictive environment, and with minimum possible disruption to their families, educational, social and community networks. As all of you would be aware, the National Mental Health Service Planning Framework clearly recommends community-based and non-acute care settings for the care of mental health consumers, particularly very young ones. I can assure you that, as soon as possible after any decision about the future is made, all staff and unions will be advised directly and in detail about whatever direction our service will take in the future. Once any decision is communicated, I am committed to consultation about the implementation of any organisational change, particularly in regard to minimising the impact of any change on staff.

As always, staff are welcome at any time to bring forward all suggestions that they would like to have considered in decision making in our facility.

Thank you.

Alan Millward
A/Executive Director Workforce

West Moreton Hospital and Health Service

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>>> Sharon Kelly 08/11/2012 17:52 >>>

Hi,

I have had several conversations with Will and Pdraigh this afternoon and they identified that the staff of BAC are concerned and fearful for their jobs and some in fact have had media contact them regarding the news of BAC changes.

I have crafted up an email for sending tomorrow morning once you have had a chance to wordsmith it, hopefully reflecting the same messages.

the after hours NUM is ensuring staff are comfortable and ok this evening and Pdraigh will contact me tomorrow morning re the state of play and whether we need to meet with the staff at this time.

appreciate
your comments and corrections.

Thanks
Sharon

To staff within The Park.

Barrett Adolescent Services:

good afternoon, high level discussions have been taking place in regards to the future of the Barrett Adolescent Service since the Redlands option was no longer available.

it was my intention as the Executive Director to ensure that any service change or model would be appropriately communicated to staff when the full facts are known.

I can advise that:-

The transfer of adolescent mental health beds to other facilities in south east Queensland is an option being considered by the West Moreton Hospital and Health Service Board.

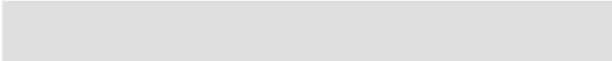
Any decision will take into account the following factors:

- The role and structure of The Park facility is that of an adult forensic service*
- There are concerns about the co-location of Barrett Centre for adolescents with adult forensic and secure services delivered by The Park.*
- We support the national reform agenda to ensure young people are treated closer to their homes in the least restrictive environment, and with minimum possible disruption to their families, educational, social and community networks.*
- The National Mental Health Service Planning Framework clearly recommends community-based and*

non-acute care settings for the care of mental health consumers, particularly very young ones.
Sharon Kelly

*Executive Director
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