

EXHIBIT 212

## Service Options Working Group - Statewide Adolescent Extended Treatment and Rehabilitation (AETR) Strategy

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**Date:** Wed, 16 Oct 2013 17:30:12 +1000  
**Attachments:** AETR Service Options Data\_Final.doc (335.36 kB)

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Good Afternoon,

Thank you once again for your time at the Service Options Forum on the 1st October. We have now consolidated all of your 'post it note' contributions into the attached document and again would like to thank you for your energy and participation in that exercise.

We have subsequently distilled your contributions into the following key dot points, which we believe will greatly assist us in shaping the future AETR service options:

- More efficient utilisation of existing mental health (MH) services and resources
- Greater education and awareness regarding the MH services available, especially for primary care providers, carer representatives, and families
- Greater family support and involvement in MH care plans and interventions
- Inclusion of dual-diagnosis services for co-morbid alcohol and other drug problems
- Stronger linkages to adult MH services in so far as to ensure smooth transition from adolescent MH services
- Redirection of current resources (e.g. BAC operational funding) into future service enhancements
- More assertive outreach and mobile service options over extended hours
- Need for a multi-disciplinary clinical care review team to assess consumer needs and refer to the most appropriate service options to meet those needs

One issue identified during the forum was the need for services for 18 to 25 year olds with mental health problems not deemed appropriate for adult MH services, however, this is unfortunately out of scope of this initiative.

Now that we have this information, we would like to test this against four scenarios to better understand how these would be managed currently within your HHS. We are also interested in hearing about the strategies you would implement to provide improved clinical care for these scenarios into the future. This could include better use of current resources or the use of additional resources you believe could be supported within your local area. These scenarios will be sent to you in a separate email.

In the meantime, if you have any questions or further feedback, please feel free to contact me.

Warm regards,  
Ingrid

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Office of Strategy Management

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