Oaths Act 1867 Statutory Declaration

I, ROBYN FORWARD of c/- Corrs Chambers Westgarth, by email to

, in the State of Queensland do solemnly and sincerely declare

that:

1

Background and experience

What are your current professional role/s, qualifications and memberships? Provide a copy of your most recent curriculum vitae.

- 1.1 I am currently employed as Discipline Lead Social Work, Ipswich Community Care, Mental Health and Specialised Services, West Moreton Hospital and Health Service.
- 1.2 Attached and marked **RF-1** is a copy of my most current curriculum vitae.
- 2 We understand that you held a position of social worker with the Integrated Mental Health Service, West Moreton Hospital and Health Services, Goodna (IMH). In that role,

(a) state the services provided by IMH;

- 2.1 IMH provided medical (including psychiatric) and case management interventions to adults diagnosed with serious mental illness and who live within the identified geographical boundaries of the West Moreton Hospital and Health Service (WMHHS). The purpose of those interventions was to enhance community integration and networking with support agencies.
- 2.2 IMH was comprised of three Community Care Teams (CCT) including the Goodna Community Care Team where I worked.
- (b) state your position, when you were appointed to this position and the duration of this appointment;



2.3 I was employed as a Social Worker (PO3). I was appointed to the position in July 2012 and continued in it until I started acting in my current position in June 2014.

(c) state your key responsibilities;

- 2.4 The responsibilities of a Social Worker are set out in the Role Description, a copy of which is attached and marked **RF-2**.
- 2.5 Of those, I see the key responsibility as to provide high quality mental health assessment, formulation, treatment planning, treatment, case management and services (commensurate with professional qualifications) to adults diagnosed with serious mental illness.
- (d) state the training provided to you by IMH, in particular with respect to adolescent and young adult mental health;
- I attended a five day Child and Youth Mental Health Service (CYMHS) key skills training course from 27 September 2010 1 October 2010.

(e) how many mental health patients did you treat in 2013 and 2014?

- 2.7 I was Principal Service Provider for 53 clients in 2013 and 2014.
- (f) of the mental health patients you treated in 2013 and 2014 how many were adolescents and young adults? and
- 2.8 I was Principal Service Provider for:
 - (a) Seven adolescents and young adults (i.e. under 25 years of age) in 2013.
 - (b) Nine adolescents and young adults in 2014.
- (g) provide a copy of your job description.
- 2.9 A copy of the Role Description is attached and marked RF-2.





A

3 State the nature and extent of your experience treating adolescent and young adult mental health patients?

- I worked as a casual Enrolled Nurse at Wolston Park from around 1989 1993. During that time, I worked many shifts at BAC under the direction of a Registered Nurse.
- 3.2 I worked as an Enrolled Nurse from around 1995 1999 in acute mental health facilities and was then involved in the care of adolescents and young people (i.e. under 25 years of age) under the direction of a Registered Nurse.
- 3.3 I have since worked continuously in community and community mental health settings including with adolescents and young people and in particular from:
 - (a) 2004 2007 when I coordinated a family support service.
 - (b) 2007 current when I was an acute sexual assault worker (now known as on-call social work) and have worked with persons over 14 years of age.

State the nature and extent of your experience treating adolescent and young
adult mental health patients with a high level of acuity, similar to the patients at
the Barrett Adolescent Centre? By 'acuity' we refer to behaviours in adolescents
requiring more staff interventions above the ordinary. These behaviours
predominately include self harm and attempted suicide and, to a lesser degree,
aggression and absconding.

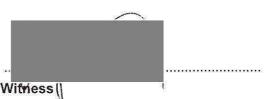
4.1 My experience in treating adolescents and young adult mental health patients with a high level of acuity is set above.

Involvement with the Barrett Adolescent Centre (the BAC) generally

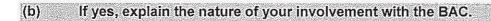
In your career, did you have any involvement with respect to the patients and/ or services of the BAC?
(a) If yes, in what capacity and when?

5.1 I was Patient Case Manager from around August 2012 until 3 December 2013





in collaboration with her private psychiatrist, negotiated closure of case wher management and was closed to follow-up.



5.2

Transition arrangements

6 From October 2012 until January 2014, a number of BAC patients were
transitioned to alternative care arrangements (transition clients).
(a) Identify the transition client(s) that were referred to you from the BAC. Including
the date on which, by whom and for what purpose they were referred.

6.1

6.2

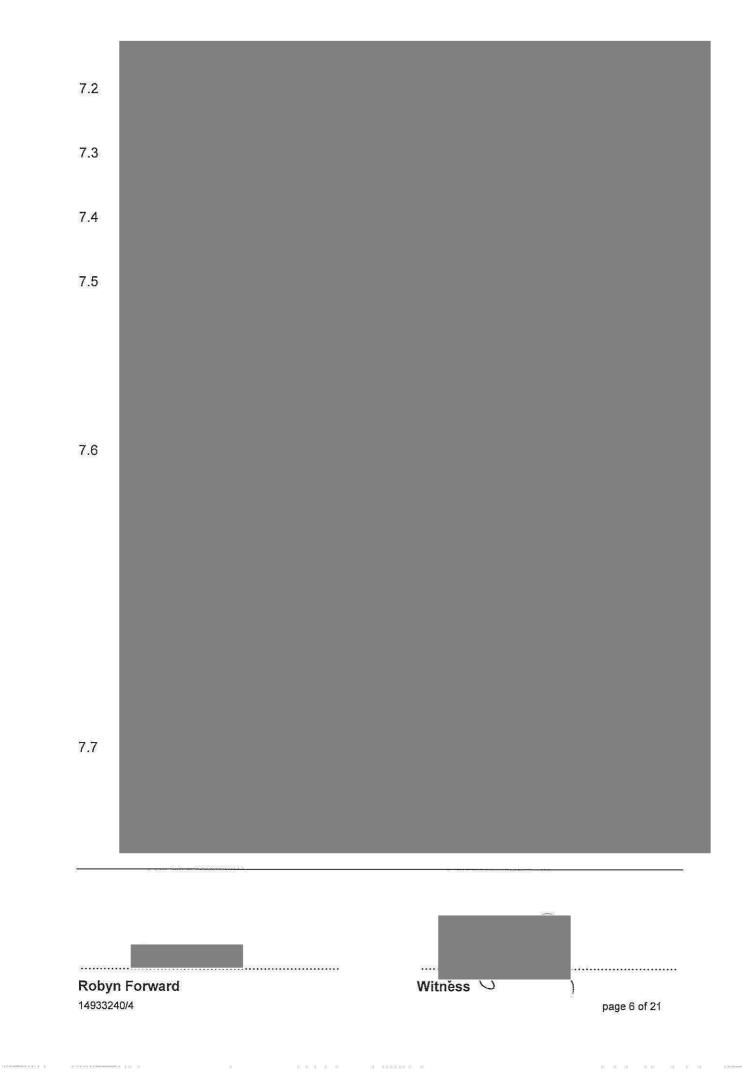


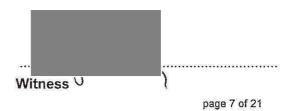
	(b)
6.3	Attached and marked RF-3 is a true copy of Dr Gudiksen's referral letter dated 10 July 2012.
6.4	
6.5	
(b)	Describe the nature and extent of the condition(s) for which the patient(s) were seeking treatment or services from you.
6.6	
(c)	Describe your relationship and responsibilities with respect to each of the patients.
6.7	
7	State the process, if any, for the transition or referral of the transition client(s) to you.
7.1	
2	



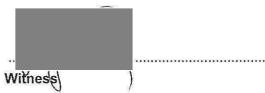
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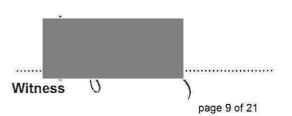








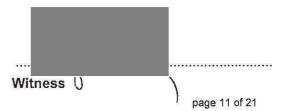
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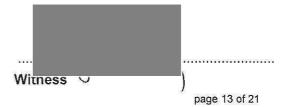
page 10 of 21



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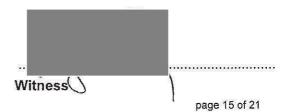






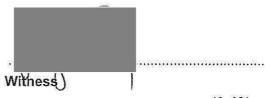
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page 16 of 21





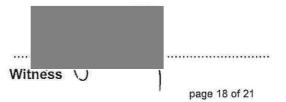
page 17 of 21

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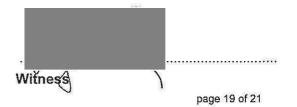
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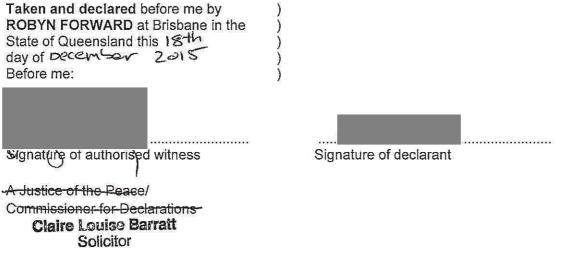
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And I make this solemn declaration conscientiously believing the same to be true and by virtue of the provisions of the Oaths Act 1867.



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EXHIBIT 52

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STATUTORY DECLARATION OF ROBYN FORWARD INDEX OF EXHIBITS

N(o)	Document Description	Dioisimentenumber	Palgre
RF-1	Curriculum Vitae	WMS.5000.0038.00001	1-8
RF-2	Queensland Government, Queensland Health Role Description – Social Worker – Integrated Mental Health Services – Continuing Care Teams, Ipswich and Goodna	WMS.5000.0038.00033	9-12.
RF-3	Letter from Dr Hanne Gudiksen to Ipswich Integrated Mental Health Service dated 10 July 2012	WMS.2002.0008.06447 at .06704	13-14
RF-4		QHD.002.003.3331 at .3364	15
RF-5		QHD.002.003.3331 at .3364	16-17
RF-6		Document references are listed in the table	18-47
RF-7		WMS.2002.0008.06447 at .06527	48-49
RF-8		WMS.2002.0008.06447 at .06448	50
RF-9		WMS.2002.0008.06447 at .06534	SI
RF-10		QHD.002.003.3271 at .3297	52-82
		QHD.002.003.3271 at .3298	
		QHD.002.003.3331 at .3331	



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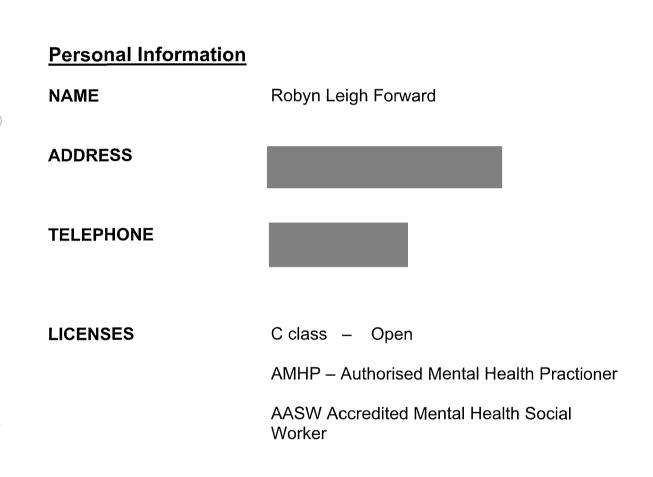
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	QHD.002.003.3331 at .3334	
	QHD.002.003.3331 at .3350	
	QHD.002.003.3331 at .3352	
	QHD.002.003.3331 at .3354	
	QHD.002.003.3331 at .3379	
RF-11	QHD.002.003.3331 at .3372	83-84
RF-12	QHD.002.003.3331 at .3377	85
RF-13	QHD.002.003.3331 at .3363	86
RF-14	QHD.002.003.3331 at .3364	67
RF-15	QHD.002.003.3331 at .3364	88-89
RF-16	QHD.002.003.3331 at .3365	90-91
RF-17	WMS.5000.0038.00019 at .00019	92-93
RF-18	WMS.5000.0038.00019 at .00020	94



RF-19	WMS.5000.0038.00019 at .00020	95-97
RF-20	QHD.002.003.3331 at .3387	98-99
RF-21	QHD.002.003.3331 at .3387	100-101
RF-22	WMS.5000.0038.00019 at .00022	102
RF-23	WMS.5000.0038.00019 at .00023	103-104
RF-24	WMS.5000.0038.00019 at .00024	105-107
RF-25	WMS.5000.0038.00019 at .00026	108-109
RF-26	QHD.002.003.3331 at .3393	110
RF-27	WMS.5000.0038.00019 at .00027	111-112
RF-28	WMS.5000.0038.00019 at .00028	113-114



Resume



Professional History

December – present

The role is 50% Clinical and 50% Professional Senior

As the professional Lead this position supports 23 social workers in Adult Mental Health (inpatient and community), CYMHS, Evolve, and ATODS. Providing professional supervision, professional development, clinical support and staff advocacy where required.

Clinically this role demonstrates advanced clinical skills, working with clients and their families with significant and complex need. This role actively is involved in working with outside agencies and internal quality improvement activities.

June – December 2014 Acting Discipline Lead – Social Work

The role is 50% Clinical and 50% Professional Senior

As the professional Lead this position supports 23 social workers in Adult Mental Health (inpatient and community), CYMHS, Evolve, and ATODS. Providing professional supervision, professional development, clinical support and staff advocacy where required.

Clinically this role demonstrates advanced clinical skills, working with clients and their families with significant and complex need. This role actively is involved in working with outside agencies and internal quality improvement activities.

March – June 2014 Acting Allied Health Secure Services Team Leader – The Park (Backfill)

This role includes operational supervision of 23 fulltime equivalent allied health employees working in a medium and high secure forensic mental health facility.

Tasks include, but are not limited to, leave management, recruitment, professional development and conflict resolution.

In addition the role includes Social Work discipline senior, providing professional supervision, professional development, clinical support and staff advocacy where required.

July 2012 – present Integrated Mental Health Adult Community Mental Health Team

Care coordination for clients of IMHS, by providing a safe and judgement free level of support to aid in maintaining the best possible mental health and well-being for these clients.

My role included liaising with other involved agencies e.g. Centrelink, general practitioners, public trust and providing strategies that empower clients to maintain a general level of well-being. This role enabled me to work with clients from very diverse backgrounds, allowing the provision of individualised social work services. I work as a

member of a multi-disciplinary team and as such demonstrate a collaborative approach to client centred care.

September 2011- June 30 2012 Supportlink Project (Secondment)

Supportlink Project is a joint project between QHealth, Ipswich City Council and Supportlink. Supportlink is a web based referral system that has been contracted by the Queensland Police Service to provide a pathway to social services for first to know professionals. The project in Ipswich was established as a pilot program to fast track the linking of this web based referral system and local Ipswich social services. The Supportlink model is based on the early intervention principle of social support.

The role of facilitator has included:

- Support for police and community agencies
- Provision of training in the system both for the police and agencies
- To provide monitoring of referrals ie CRYPAR Client referral supporting the client and their family through monitoring for a three month period

• Clinical interventions when needed; for the period of time needed to link the client to local social services

• Community development – community forums, agency feedback, individual client feedback etc

February 2011 – present

Sexual Assault Worker Darling Downs West Moreton South Burnett Health District Integrated Mental Health Service.

To provide after hours on-call support and advocacy to persons 14 years and over who have been recently assaulted (within the last 5 days), in a timely respectful manner.

February – September 2011

Social Worker Darling Downs West Moreton Health District Integrated Mental Health Service (IMHS).

Continuing Care Team - Goodna Community Health Continuing Care Team Care coordination for clients of IMHS, by providing a safe and judgement free level of support to aid in maintaining the best possible mental health and well-being for these clients. My role included liaising with other involved agencies e.g. Centrelink, general practitioners, public trust and providing strategies that empower clients to maintain a general level of well-being. This role enabled me to work with clients from very diverse backgrounds, allowing the provision of individualised social work services.

March 2010 – February 2011 Social Worker/ Mental Health Worker (Secondment) The Healing Centre Cherbourg Community Health Service

Cherbourg is an Aboriginal community located in the South Burnett Area; 250km northwest of Brisbane with a population of approximately 3500.

The Healing Centre, Cherbourg is a QLD Health Adult Mental Health Service which provides specialist mental health care to consumers over the age of 18 years with serious mental illnesses and provides acute assessments and interventions for people

under the age of 18 years, accessing ongoing follow-up through alternative community services for these young people as required.

My role within this small mental health team includes acute assessments; case management; mental health education for both clients and their family members; group work; support/encouragement to maintain treatment compliance; report preparation; practical support in accessing services; 1:1 counselling, advocacy, health promotion, liaising with other professionals.

May 2007 - March 2010	Social Worker Darling Downs West Moreton Health District Integrated Mental Health Service (IMHS).
Role/Responsibilities	Continuing Care Team (as previous)

Acting Team Leader (holiday relief) 2 X One Month

Operational leadership and day to day management of Goodna Continuing Care Team (Goodna CCT). The Goodna CCT is a multidisciplinary team, which is made up of one psychologist, one occupational therapist, four nurses, two social workers and three clinical support. In addition to staff support and operational supervision/monitoring this role works in collaboration with the medical officers in relation to clinic timetabling and client allocation.

February 2007 – March 2010Sexual Assault WorkerDarling Downs West Moreton South BurnettHealth District Integrated Mental Health Service.

On call Acute Sexual Assault Worker (as previous)

November 2004 – May 2007 Senior Social Work Associate Coordinator Family Support Service

Assessment and planning in conjunction with families to ensure maintenance of a client focused volunteer service.

Coordinate and deliver a volunteer training program which maintained a strong strengths based perspective, focusing on client participation, on-going education programs for volunteers, providing individual and group supervision for volunteers and students on placement, whilst identifying opportunities for improvement of practice.

July – October 2006

As a fourth year social work student I attended Operation Kinder Community/Reconnect Program where I was able to focus on developing further my skills in counselling, specifically with young people and their parents.

July – October 2005

As part of my third year university placement I worked at Ipswich Women Health and Sexual Assault Service, during which time I obtained experience in group work, intake/assessment and individual counselling.

August – November 2004

Senior Social Work Associate (Temporary) Acting Coordinator Family Support Service

Assess and plan delivery of client focused volunteer services within the context of an interdisciplinary environment, maintaining an awareness of community and organisational objectives.

Coordinate on-going education program for volunteers, providing individual and group supervision for volunteers and students on placement, whilst identifying opportunities for improvement of practice.

July – August 2004Enrolled Nurse – Advanced PractisingIpswich Mental Health Unit

To provide advanced skills in basic nursing care to clients of the MHU within my scope of practice, to which I had been educated and deemed competent.

August – July 2004 Social Work Associate (Temporary) MITT

Intensive Case Management to reduce frequency of admissions of clients with a chronic mental illness.

April – August 2003 Social Work Associate (Temporary) General Case Management

Care coordination for clients of IMHS, by providing a safe and judgement free level of support to assist in maintaining the best possible mental health and well-being. This role included liaising with other involved agencies e.g. Centrelink, general practitioners, public trust and providing strategies that empower clients to maintain a general level of well-being.

January – April 2003 Social Work Associate (Temporary) Assessment and Acute Care (A&AC)

To provide the first point of entry to IMHS by offering assessments, support and appropriate referral options for persons with or at risk of developing a severe mental illness.

November – January 2003	Enrolled Nurse IMHS Ipswich Mental Health Unit
October – November 2002	Acting Coordinator Family Support Service (Temporary - holiday relief)

Oversee the delivery and evaluation of the Family Support Service including support of volunteers

May 2000 – October 2002 Social Work Associate (Temporary) Mental Health Unit Pilot Program

Establish and maintain a social welfare related role for clients admitted to MHU from supra district services

March 2000– April 2000 Social Work Associate (Temporary) Active Recovery Team West Moreton Mental Health

Provide general case management for clients of the service, and to assist those who needed support in the area of rehabilitation or accommodation.

Nov 1999 – Jan 2000	Social Work Associate
	Integrated Mental Health Service
	МІТТ

Intensive Case Management to reduce frequency of admissions of clients with a chronic mental illness.

Enrolled Nurse Integrated Mental Health Service West Moreton Region Medication Endorsed 2000
Enrolled Nurse Belmont Private Hospital
Enrolled Nurse Wolston Park
Enrolled Nurse Kankinya Nursing Home ACT
Enrolled Nurse Princess Alexandra Hospital - Brisbane
Enrolled Nurses Course The Prince Charles Hospital Achieved Certificate Awarded - Best Practical Nurse
Dental Assistant Certificate
Completed Junior Level Education Richlands State High School

Professional Affiliations

AASW International Golden Key Society

Referees

Ms. Cathy North Team Leader Acute Sexual Women's Health & Assault Service Mr Glen Williams Team Leader Ipswich CCT

Education

1999 Diploma Applied Science (Community and Human Services) 2006 Central Queensland University Bachelor of Social Work

Recent Professional Development

2007

Fighting Fair March 22nd & 23rd

2008

Conflict and Mediation Training (2 days) Certificate IV Workplace Assessor and Training

2009

Peer Supervision Training (1 Day) QCMHL (Queensland Centre of Mental Health Learning)

Risk Assessment (1 Day) QCMHL

Clinical Supervision (1 Day) School of Mental Health

Leadership & Line Management (1Day) School of Mental Health

2010

Recruitment and Selection (1 day) 2011 YARSI Assessment Tool Training (2days) August 22 & 23rd

CYMHS Key Skills Training (5days) September 27 – October 1

2012

CBT Fundamentals (10 hours) E-learning Psychology 26 September 2012

Greencross Traumatology Workshop (2days) November 22 & 23

2013

Traffic Lights Master Class Workshop (1 day) FPQ March 7 Adults Surviving Child Abuse (1 day) ASCA April 12

2014

April Mindfulness Skills Training (1day) Alison Keane (Lighthouse)

May

Complains Management Ombudsmen November Introduction to ACT (2days) Dr Russ Harris

2015

March Resilience Building in the Vulnerable

September ACT for Psychosis (1day) Dr Eric Morris EXHIBIT 52

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JAR: Closing Date: Contact Person:

ROLE DESCRIPTION

026278
Social Worker
Integrated Mental Health Services – Continuing Care Teams, Ipswich and Goodna.
lpswich Community Team, lpswich Plaza, West Moreton South Burnett Health Service District.
HP 4
\$78 176 - \$84 117 p.a.
Team Leader, Ipswich Community Team (PN 025999)
Health Practitioners (Queensland Health) Certified Agreement (No 1) 2007
District Health Services Employees' Award – State 2003
May 2008
Team Leader- Ipswich Rural (025999)

ABOUT OUR ORGANISATION

Queensland Health's mission is 'creating dependable health care and better health for all Queenslanders'. Within the context of this organisation there are four core values that guide our behaviour. These values are -

- Caring for People: demonstrating commitment and consideration for people in the way we work.
- Leadership: we all have a role to play in leadership by communicating a vision, taking responsibility and building trust among colleagues.
- Respect: showing due regard for the feelings and rights of others.
- Integrity: using official positions and power properly.

PURPOSE, CONTEXT AND REPORTING REQUIREMENTS OF THE POSITION

Deliver high level social work clinical services as a member of a multidisciplinary team to optimize psychosocial outcomes and to achieve maximum benefits from health care services for clients of Integrated Mental Health Services

Provide high level clinical supervision to social work staff and social work students assigned to the unit.

KEY ACCOUNTABILITIES

Clinical Practice:

Deliver high level social work clinical services including case management within a multidisciplinary team in accordance with the Australian Association of Social Workers (AASW) Code of Ethics and AASW professional practices and with infrequent need for direct clinical practice supervision by :

Identifying and assessing the complex psychosocial needs of patients/consumers, families and carers;

Applying differential assessment methods to identify clinical risk appropriate to the client group;

Applying high level advocacy in the healthcare system to address client need and ensure equity in access to services

- Co-ordinate and deliver expert clinical care in the area of mental health, whilst working within a risk
 management framework, and in accordance with professional standards. Social work interventions
 may include: case management; individual and family counselling or psycho-education groups for
 clients and their families and carers.
- Apply professional judgement to a complex caseload, adapting routine clinical practice based on valid and reliable evidence to:
 - design, implement and evaluate interventions to achieve positive outcomes in relation to both individual client goals and organisational goals
 - apply relevant treatment strategies and make appropriate modifications in intervention processes.

COMMUNICATION / TEAM PARTICIPATION

- Provide general high level clinical advice to professional and operational supervisors, relevant service managers and other stakeholders regarding service delivery, particularly in regard to social work clinical practice.
 - Attend and actively contribute to relevant clinical, professional and departmental meetings within the West Moreton Integrated Mental Health Service and maintain a high level of quality communication with members of the healthcare team, patients, family and relatives.
 - Actively develop internal networks with the mental health unit, adult and community health, HACC, indigenous health and multi cultural staff and make positive linkages with relevant staff in non government support and counselling agencies.
 - Maintain professional and clinical memberships of AASW and other relevant clinical bodies and interest groups (eg QAFT; PACFA: AASW Mental Health Special Interest Group; ARAFMI) and attend regular clinical meetings to maintain currency of knowledge.

Leadership / Work Unit Management

- Manage a portfolio in a specialist area such as family focussed practice and complete specific responsibilities relevant to this portfolio.
- Monitor and report on clinical practices and outcomes and actively participate in initiating, developing and implementing quality and service improvement activities that enhance service delivery.
- Provide clinical practice supervision to less experienced social work practitioners and social work students to ensure the maintenance of professional clinical standards within the lpswich Community/Rural IMHS teams.

MANDATORY REQUIREMENTS

The successful applicant must hold a tertiary degree (or equivalent) qualification in social work and be eligible for membership of the Australian Association of Social Workers. Post graduate qualifications in mental health, counselling, family therapy or other clinical post qualifications are desirable. It is expected that the occupant of the position will be an accredited social work practitioner.

A criminal history check may be conducted on the recommended person for this job.

'Potential applicants are advised that the *Commission for Children and Young People and Child Guardian Act 2000* requires Queensland Health to seek a 'working with children check' from the Commission for Children and Young People and Child Guardian prior to appointment to this position."

Please note that as per Queensland Health policy, it is mandatory that you have been vaccinated against Hepatitis B or have commenced a course of vaccination. You must provide documentary evidence of this vaccination prior to commencement of your employment.

This position requires the incumbent to operate a 'C' class vehicle, and an appropriate licence endorsement to operate this type of vehicle is required due to the role and nature of duties. Proof of this endorsement must be provided before commencement of duty

Potential applicants are advised that the Aged Care Act 1997 requires Queensland Health employees and volunteers of aged care services to have a current National Police Certificate. Queensland Health will facilitate the applicants obtaining the above check.

Applicants should submit a covering letter and resume (written responses to the assessment criteria are not required).

	Assessment Criteria	Weighting (only if required)
AC1	Clinical Expertise	
AC2	Customer Focus	
AC3	Staff Management	
AC4	Developing Others	

The Selection Panel will base their selection on the assessment criteria below.

ABOUT THE HEALTH SERVICE DISTRICT/ AREA/ DIVISION/ BRANCH/ UNIT

The West Moreton South Burnett Health Service District is responsible for the provision of health services to the community and is committed to achieving continuous quality improvement in client service within a Quality Management Framework.

The District covers approximately 19,460km2 to the West of Brisbane and extends from the New South Wales border to the town of Proston to the North. In 2001, the population of WMSB HSD was 200,558. This has grown to 218,172 in 2006, and is projected to increase to 240,875 in 2011. Throughout this time, the population of West Moreton South Burnett Health Service District has remained constant at approximately 5,5% of the total Queensland population.

The West Moreton South Burnett Health Service District provides services to the communities of Boonah, Cherbourg, Esk, Ipswich, Kingaroy, Laidley, Murgon, Nanango and Wondai.

The Park- Centre for Mental Health is a tertiary mental health facility. Ipswich Hospital is the main acute facility. Community Health services are provided across the district.

ADDITIONAL INFORMATION please limit to essential information only - not information contained in application package

- A non-smoking policy is effective in Queensland Government building offices and motor vehicles.
- Queensland Health is an equal employment opportunity employer.

- It is an expectation that all staff work in accordance with the Queensland Health Code of Conduct 2006, the Workplace Health and Safety Legislation, Infection Control Policies and all other policies, directives and legislation that impact upon their position.
- This position may be subject to a "pre-employment history check" which could include working with children, identity, bankruptcy, and/or previous disciplinary history checks.
- A criminal history check may be conducted on the recommended person for this role.
- Probation will apply to all new permanent employees. There is a six-month probationary period for all new employees. Probation does not apply to casual or temporary engagements, transfer-at-level or appointment on promotion.
- Health Care Workers in Queensland Health whose occupation poses a potential risk of exposure to blood or body fluids must be immunised against Hepatitis B according to the National Health and Medical Research Council Australian Immunisation Handbook 8th edition and the Queensland Health Infection Control Guidelines.
- Hepatitis B immunisation is a condition of employment for Health Care Workers in Queensland Health who have direct patient contact (eg. Medical officers, nurses and allied health staff), as well as those staff who, in the course of their work, may be exposed to blood or body fluids, for example by exposure to contaminated sharps e.g. (but not confined to) plumbers.
- Proof of vaccination must be provided to the Human Resource Management Department upon acceptance of appointment. Proof of vaccination can be provided via a letter from a general practitioner, infection control or occupational health department.

Please Read the Applicant Information Kit to ensure that you have provided all required information for your application to be considered.

How do I submit m	y application?	
Online:	Visit <u>www.health.gld.gov.au/workforus</u> to search for your preferred job and APPLY ONLINE from there.	
Postal:	Recruitment Services – West Moreton South Burnett PO Box 2221 Mansfield BC QLD 4122	
Street:	2 nd Floor Nexus Building 96 Mt Gravatt-Capalaba Road MT GRAVATT QLD 4122	
Need assistance:	Read the Applicant Information Kit Contact Recruitment Services on (Voice Mail on	

Role Description o App	oroved Supervisor	Dated:

Pages 38 through 139 redacted for the following reasons: