

Models of Service for Mental Health in Queensland

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Purpose: To contextualise and define the structure, function and design of **public mental health services**, including specialist and state-wide programs, to facilitate consistent models of service across the spectrum of mental health services in Queensland.

Expected Outcomes:

- A blueprint for service development, expansion and review which articulates relevant aspects of the five priority areas outlined in the mental health reform agenda within the *Queensland Plan for Mental Health 2007-2017*.
- Streamlined and consistent public mental health services throughout Queensland with **continuity in service definition, function and capacity including resource allocation**.

Six Key Principles underpinning the *Queensland Plan for Mental Health 2007 - 2017*

- **Active participation of consumers**, families and carers in all aspects of service provision.
- **Resilience and Recovery** Framework.
- Comprehensive **community-based** system of treatment, care and support.
- **Inter-sectoral cooperation, collaboration and partnerships** with key stakeholders.
- **Promotion, Prevention and Early intervention** across all aspects of service provision.
- **Quality and Safety** services that are informed by research and evidence base practice.

Variability within Mental Health Services

- Service access and **continuum of service**
- Service **capacity including capital** requirements
- **Workforce capacity** including staffing requirements
- **Practice variability/service provision** within core service areas
- **Data collection, analysis and usage** at all levels of service provision
- Capacity to meet **legislative requirements**
- **Resource allocation and distribution** at the area and district level
- Implementation of **Quality and Safety** measures and indicators

Communication and Consultation Strategy:

- The project builds on the work already commenced by the Mental Health Plan Implementation Team and will seek to utilise existing reference groups where possible including **State wide and Area Clinical Networks and subgroups.**
- Joint Advisory Group established with CSCF Project (meet monthly)

Draft table of contents

- Introduction
- Background
- Scope and context
- Policy, practice and legislation frameworks
- Vision and Mission for Mental Health in Queensland
- Key Principals
- National and State Mental Health Reform Priorities and Service Standards
- Mental Health Legalisation
- Clinical Governance Frameworks

Mental Health Services in Queensland

Child and Youth (0 – 18)

- Community
- Inpatient
- Speciality Services

Adult (16 – 64)

- Community
- Inpatient
- Speciality Services

Older Person (65+)

- Community
- Inpatient
- Speciality Services

State-wide and specialist programs

Non clinical programs

Model of Service Framework

Each area of service provision will include:

- Service description and function
- Legislative framework
- Planning guidelines
- Target population including illness profile and Inclusion criteria
- Core Service Provision
 - Clinical Interventions
 - Discharge Planning
 - Expected Clinical Outcomes
 - Collaborative Care Systems and Service Linkages
- Workforce priorities and staffing profile
- Unit design to achieve a therapeutic environment
- Performance and Quality Indicators
 - Evaluation
 - Continuous Quality Improvement

Questions?

- **Model of service framework**
- Is the structure right?
 - Will it meet the descriptive need?
- **Gap analysis**
- Are the critical issues covered?
- What else needs to be considered?
- **Integration of framework into practice**
- Does it address the spectrum of service provision?
- Can we reach consensus?