

Our process for managing a student who presents with significant concern regarding their mental health.

- Teachers do a welfare check in with each student at the beginning of the day.
- If staff are concerned following the check in or at any other stage of the day, about a student's mental health needs they inform the principal.
- At this time the principal contacts the parent/carer and ask if they wish to collect the student and or/offers to facilitate a telephone call between the student and their mental health practitioner, as this provides the fastest response to assist the student. The medical practitioner then may speak to the student and or the Barrett staff and they may contact the parent.
- Staff follow the advice from the family and mental health practitioner.
- This may result in the student being picked up by the family or an ambulance being called for the student. It may also result in a telephone consultation between the mental health practitioner and the student that calms the situation and allows the student to continue the school day.
- If parent and or medical practitioner cannot be contacted the school calls an ambulance and the child is transported to the Lady Cilento Children's Hospital Emergency Unit or the emergency unit chosen by the ambulance. Then staff continue to try to make contact with the family and mental health practitioner to advice of the situation.
- This would then result in a file note in the student's folder and a notification on OneSchool is done. Staff then follow up as necessary on the next school day.

From: Susan Daniel [REDACTED] on behalf of Susan Daniel
Sent: Friday, 30 November 2012 12:31 PM
To: Debbie Rankin; Di Wallace; Janine Armitage; Jill Medhew; Justine Oxenham; Kevin Rodgers; Susan Cassidy; Steve Marriott; Adrian Walder; Amelia Jones; Amy Kwan; Angela Clarke; Ashleigh Trinder; Brenton Page; Christine Moncada; Chris Zosim; Danielle Corbett; David Ward; David Exley; Donna Smith; Elaine Ramsey; Georgia Watkins-Allen; Irene McLean; Kalynda Rohde; Karen Avery; Kate Partridge; Kathryn Hebble; Kellie Howe; Kerrie Armstrong; Kimberley Sadler; Kim Hoang; Lourdes Wong; Lucinda Burton; Lucy Nuzum; Mara Kochardy; Matthew Beswick; Melina Sarigiannis; Moira Macleod; Peter Kop; Rosangela Richardson; Steve Sault; Trevor Sadler; Vanessa Clayworth
Cc: [REDACTED] Darryn Collins; Carey Breakey
Subject: BAC Staff meeting with Sharon Kelly (Mon 3rd)

Hi everyone,

Please note that Sharon Kelly (Exec Dir, MH & Specialised Services) will be visiting the unit to talk to staff (only) about the situation with Barrett Adolescent Centre. She plans to visit next Monday 03.12.12 at 2.30-3.30 pm.

I hope this time will also suit any afternoon staff who are interested in attending.

Regards,
Sue

Susan Daniel
Acting Nurse Unit Manager
Barrett Adolescent Centre | The Park - Centre for Mental Health | Orford Drive | Wacol Q 4076
Alternative Postal Address: Locked Bag 500, Sumner Park BC Q 4074
PH: [REDACTED] FAX: [REDACTED] Email: [REDACTED]

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EXHIBIT 19

From: Susan Daniel <[REDACTED]> on behalf of Susan Daniel
Sent: Friday, 30 November 2012 12:33 PM
To: Debbie Rankin; Di Wallace; Janine Armitage; Jill Medhew; Justine Oxenham; Kevin Rodgers; Susan Cassidy; Steve Marriott; Adrian Walder; Amelia Jones; Amy Kwan; Angela Clarke; Ashleigh Trinder; Brenton Page; Christine Moncada; Chris Zosim; Danielle Corbett; David Ward; David Exley; Elaine Ramsey; Georgia Watkins-Allen; Kalynda Rohde; Kate Partridge; Kathryn Hebble; Kerrie Armstrong; Kimberley Sadler; Kim Hoang; Lourdes Wong; Lucinda Burton; Lucy Nuzum; Mara Kochardy; Matthew Beswick; Melina Sarigiannis; Moira Macleod; Peter Kop; Rosangela Richardson; Steve Sault; Trevor Sadler; Vanessa Clayworth
Cc: Donna Smith; Irene McLean; Karen Avery; Kellie Howe
Subject: Future of BAC - consumer/carer representation

Hi there,

I was asked to invite you to email me any concerns raised by consumers and parents, so this can be collated this Monday morning to provide to Sharon Kelly.

Could you please follow up.

Thanks,
Sue

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From: Susan Daniel <[REDACTED]> on behalf of Susan Daniel
Sent: Thursday, 6 December 2012 3:16 PM
To: Debbie Rankin; Di Wallace; Janine Armitage; Jill Medhew; Justine Oxenham; Kevin Rodgers; Susan Cassidy; Steve Marriott; Adrian Walder; Amelia Jones; Amy Kwan; Angela Clarke; Ashleigh Trinder; Brenton Page; Christine Moncada; Chris Zosim; Danielle Corbett; David Ward; David Exley; Donna Smith; Elaine Ramsey; Georgia Watkins-Allen; Irene McLean; Kalynda Rohde; Karen Avery; Kate Partridge; Kathryn Hebble; Kellie Howe; Kerrie Armstrong; Kimberley Sadler; Kim Hoang; Lourdes Wong; Lucinda Burton; Lucy Nuzum; Mara Kochardy; Matthew Beswick; Melina Sarigiannis; Moira Macleod; Peter Kop; Rosangela Richardson; Steve Sault; Trevor Sadler; Vanessa Clayworth
Subject: Staff visit by Sharon Kelly, Exec Dir of MH & Specialised Services

Hi there,

Please note that Sharon Kelly will be visiting staff again to provide another update - Wednesday 12 December at 2.30 pm.

Regards,
Sue

Susan Daniel
Acting Nurse Unit Manager
Barrett Adolescent Centre | The Park - Centre for Mental Health | Orford Drive | Wacol Q 4076
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From: RODGERS Kevin <[REDACTED]> on behalf of RODGERS Kevin
Sent: Monday, 12 August 2013 11:48 AM
To: Darren Bate;Debbie Rankin;[REDACTED];Jill Medew;Justine Oxenham;Liz Marlay;Margie Nightingale;RAISIN Elayne;Serena Marriott;Steve Marriott;Sue Cassidy
Subject: FW: For Noting: Future of Barrett Adolescent Centre
Attachments: Parent update re BAC future.pdf; Helen Rigby.vcf

Dear all

Here is a copy of the letter to parents which I received in a very round about way.

Kev

From: BOND Michelle [REDACTED]
Sent: Saturday, 10 August 2013 2:24 PM
To: Kev Rodgers
Subject: FW: For Noting: Future of Barrett Adolescent Centre

Kev,

Is this consistent with your understanding?

Michelle

Michelle Bond
Principal, Royal Children's Hospital School



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From: Helen Rigby [mailto: [REDACTED]]
Sent: Friday, 9 August 2013 4:20 PM
To: Michelle Bond
Cc: [REDACTED]; [REDACTED]; Lesley ANDISON; [REDACTED]; Sara TOCHTERMAN; [REDACTED]
Subject: Fwd: For Noting: Future of Barrett Adolescent Centre

Apologies for any cross posting but thought this was worth passing on (see below).

Kind regards,
Helen

Hello all,

As you may be aware the Barrett Adolescent Centre has been under a cloud of uncertainty regarding our future. An intensive review process was conducted from December 2012 to May 2013.

Fortunately a decision has been made to continue to provide an extended care mental health service to adolescents. However we will not continue to operate at our present site. A new site is yet to be determined but it is proposed that it will continue to be located in the South-East Queensland area. It is hoped to start the transition to the new service at the beginning of next year and we will then fall under the governance of Children's Health Queensland.

At this stage, there are some unknown factors on how the new site or transition might affect us (e.g. bed numbers, initial staffing levels, and building structure/layout). The transition may be disruptive to some degree. However I wanted to reassure you that no restrictions have been issued on current adolescents who are on the waiting list, in that they will be transferred over to the wait list of the service at the new site.

A mail out has been sent to parents/carers, of which I have attached for your information - it includes a letter from myself, message from the District Executive Director for Mental Health and Specialised Services for our District (West Moreton), fact sheet, media statement and the recommendations from the review process.

If there are other stakeholders who you feel would benefit from this information, please feel free to forward this on.

Thank you so much for ongoing support and patience during this process. If you have any questions, please do not hesitate to contact myself, Dr Trevor Sadler or the Nurse Unit Manager. Thanks.

Kind regards,
Sue

Susan Daniel
Community Liaison, Clinical Nurse
Barrett Adolescent Centre | The Park - Centre for Mental Health | Orford Drive | Wacol Q 4076
Alternative Postal Address: Locked Bag 500, Sumner Park BC Q 4074
PH: [REDACTED]
Emma Bergwever
Team Leader
Nundah Child and Youth Mental Health Service

Children's Health Queensland Hospital and Health Service Queensland Health
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E: [REDACTED]
Nundah Community Health Centre
10 Nellie Street Nundah QLD 4012
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Helen Rigby
Ed-LinQ Coordinator / Speech Pathologist
Child and Youth Mental Health Service

EXHIBIT 19

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Mental Health First Aid (Youth) Accredited Instructor

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**WEST MORETON HOSPITAL AND HEALTH SERVICE**

**The Park – Centre for Mental Health
Treatment, Research and Education**

Queensland Health

BARRETT ADOLESCENT CENTRE

Enquiries: S Daniel

Telephone:

Facsimile:

9 August 2013

Hello

The recent uncertainty around the future of the Barrett Adolescent Centre has been a challenging and concerning one, and in the face of your own adversities I sincerely thank you for your support and patience during this time. After an extensive review process a decision has been made to continue the extended care mental health services for adolescents. However we will not continue at the current site and it is hoped that by the beginning of 2014, the process of transitioning to the new site will commence. Attached you find a message from the District Executive Director for Mental Health and Specialised Services for our District (West Moreton), as well as fact sheet, media statement and the recommendations from the review process.

I wanted to reassure you that no restrictions have been issued on current adolescents who are on the waiting list and that they will be transferred over to the wait list for the service at the new site. The new site has not yet been determined but it is proposed that it will continue within the South East Queensland area.

If you have any questions, please feel free to contact me in the first instance, then Dr Trevor Sadler or the Nurse Unit Manager.

Kind regards

A large rectangular grey box redacting the signature of Sue Daniel.

Sue Daniel
Community Liaison

Office/Postal
Barrett Adolescent Centre
C/- The Park – Centre for Mental Health
Locked Bag 500
SUMNER PARK BC Q 4074

Telephone:

Facsimile No:



West Moreton Hospital and Health Service

Enquiries to: Ms Sharon Kelly
Telephone: [REDACTED]
Our Ref: 130808

Dear Carer

I understand that your family member is currently on the waitlist to receive assessment or care from the Barrett Adolescent Centre at The Park Centre for Mental Health. With this in mind, I would like to provide you with an update on the Barrett Adolescent Centre Strategy, on behalf of West Moreton Hospital and Health Service.

State-wide governance for adolescent mental health extended treatment and rehabilitation will be moving to Children's Health Queensland.

As identified in an announcement earlier this week by West Moreton Hospital and Health Service Chief Executive Lesley Dwyer and Children's Health Queensland Chief Executive Dr Peter Steer, adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014. Young people receiving care from Barrett Adolescent Centre at that time will be supported to transition to other contemporary care options that best meet their individual needs.

Importantly, our goal in West Moreton Hospital and Health Service continues to be to ensure that adolescents requiring mental health extended treatment and rehabilitation will receive the most appropriate care for their individual needs. We will work with your adolescent and your family, in addition to your local mental health service to enable your adolescent to access the most appropriate care, whether that be through Barrett Adolescent Centre or an alternative option that best meets their needs.

Our clinicians will be contacting you over the next week to discuss the information provided today and to reconsider your specific needs in this context. We will also be contacting the service provider who referred you to Barrett Adolescent Centre to inform them of the announcements made.

For further information about Barrett Adolescent Centre and the planning for new state-wide service options in adolescent mental health extended treatment and rehabilitation, please find attached a media statement, a copy of the seven expert clinical reference group recommendations submitted to the West Moreton Hospital and Health Board, and a FAQs sheet.

If you have any further queries, please do not hesitate to contact me on [REDACTED]

Yours sincerely

[REDACTED]
Sharon Kelly
Executive Director
Mental Health & Specialised Services
West Moreton Hospital and Health Service

8 August 2013

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West Moreton Hospital and Health Service
Children's Health Queensland Hospital and Health Service

Media Statement



**Queensland
Government**

6 August 2013

Statewide focus on adolescent mental health

Statewide governance around mental health extended treatment and rehabilitation for adolescents will be moving to Children's Health Queensland.

West Moreton Hospital and Health Service Chief Executive Lesley Dwyer and Children's Health Queensland Chief Executive Dr Peter Steer today said adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014.

Ms Dwyer said the young people who were receiving care from Barrett Adolescent Centre at that time, would be supported to transition to other contemporary care options that best meet their individual needs.

She said West Moreton Hospital and Health Service had heard the voices of staff, consumers and their families, and engaged an expert clinical reference group over the past eight months.

"After taking into consideration the recommendations of the expert clinical reference group and a range of other key issues in national and state mental health service delivery, the West Moreton Hospital and Health Board determined that the Barrett Adolescent Centre is no longer an appropriate model of care for these young people," Ms Dwyer said.

"The board also determined that a number of alternative models will be explored over the coming months under the leadership of Children's Health Queensland.

"It is important to put the safety and individual mental health needs of these adolescents first by providing the most contemporary care options available to us in the most suitable environment.

"It is time for a new statewide model of care. We are also striving to provide services closer to home for these young people, so they can be nearer to their families and social networks," Ms Dwyer said.

Dr Steer said as part of its statewide role to provide healthcare for Queensland's children, Children's Health Queensland would provide the governance for any new model of care.

EXHIBIT 19

"This means that we will work closely with West Moreton HHS as well as other hospital and health services and non-government agencies to ensure there are new service options in place by early 2014," Dr Steer said.

"This model of care may include both inpatient and community care components.

"Understanding what options are needed has already begun with the work of the expert clinical reference group, and now we can progress this further and implement the best options for these young people," he said.

"This is a positive step forward for adolescent mental health care in this state," Dr Steer said.

To view the expert clinical reference group recommendations visit

ENDS

Media contact:

**West Moreton Hospital and Health Service – [REDACTED]
Children's Health Queensland - [REDACTED]**

West Moreton Hospital and Health Service
Children's Health Queensland Hospital and Health
Service



**Queensland
Government**

What is the Barrett Adolescent Centre (BAC)?

Barrett Adolescent Centre is a 15-bed inpatient service for adolescents requiring longer term mental health treatment. It is currently located within The Park – Centre for Mental Health campus. The Park will be a secure forensic adult mental health facility that provides acute and rehabilitation services by December 2013.

This ongoing redevelopment at The Park means this is no longer a suitable place for adolescents with complex mental health needs.

What is happening to BAC?

Barrett Adolescent Centre will continue to provide care to young people until suitable service options have been determined. We anticipate adolescents requiring extended mental health treatment and rehabilitation will receive services through a new range of contemporary service options from early 2014.

An expert clinical reference group has determined that adolescents require specialised and appropriate care options where they can be as close as possible to their community, families and support systems. West Moreton Hospital and Health Service will work closely with hospital and health services across the state, as well as other mental health care providers to ensure appropriate care plans are in place for all adolescents who require care.

We will also work together with the community and mental health consumers to ensure their needs are met.

Who was in the expert clinical reference group?

Members of the expert clinical reference group comprised adolescent mental health experts from Queensland and interstate, a former BAC consumer and the parent of a current BAC consumer.

What will happen to the consumers currently being treated at BAC?

West Moreton Hospital and Health Service is committed to ensuring no adolescent goes without the expert mental health care they require. The goal is to ensure our youth are cared for in an environment that is best suited for them. It is in the best interests of young people that they are not cared for in the same environment as adult mental health consumers who require high secure care.

Care coordinators and clinicians will work closely with the consumers, families and services to ensure that the appropriate care and support is provided for them.

What happens if there are not enough spaces for young people in other services?

The implementation group will consider all the available services and any extra services that might be required to support this particular group of adolescents.

What will happen to the young people currently waiting for a place in BAC?

Each individual adolescent that has been referred to the BAC and is currently on the waiting list for care will be considered on an individual basis. Clinicians will work with local and statewide services to determine how their needs can be best met in a timely manner.

How can the Queensland Government know this is the best option for the young people of the state?

This decision has been carefully considered and the recommendations made by an expert clinical reference group. The expert clinical reference group considered a range of options and recommended a number of strategies to better support the adolescent needs. These strategies will include both inpatient and community based services.

What is the process, and how long will it take, to transfer the existing consumers to other services or facilities?

The governance of the adolescent mental health service has been handed to the Children's Health Queensland Hospital and Health Service and an implementation group will progress the next step. This group will use the expert clinical reference group recommendations, and broader consultation, to identify and develop the service options.

We anticipate that some of those options will be available by early 2014.

Is this a cost cutting exercise?

No, this is about the safety and wellbeing of young Queenslanders in need of mental health support services and treatment. The Queensland Government has committed a further \$2 million dollars to support the new models of care and services.

What happens to the funding previously allocated to BAC?

Funding that would have been allocated to BAC will be dispersed appropriately to the organisations providing the new services or treatment as part of the implementation group decision making.

Will jobs be lost?

West Moreton Hospital and Health Service will work closely with each individual staff member who is affected to identify options available to them. The hospital and health service is committed to following appropriate human resource processes.

What about the education services?

The Department of Education, Training and Employment is committed to continuing education plans for all BAC consumers.

How can I contribute to the implementation process?

The implementation group will include on their membership a range of stakeholders inclusive of families, carers and consumers. As the strategies are developed ongoing consultation will occur to ensure the best possible care for our adolescents in the most appropriate setting.

West Moreton Hospital and Health Service

Expert Clinical Reference Group Recommendations Barrett Adolescent Strategy July 2013



Adolescent Extended Treatment and Rehabilitation Services (AETRS) Recommendations Submitted to the West Moreton Hospital and Health Board

1. Broader consultation and formal planning processes are essential in guiding the next steps required for service development, acknowledging that services need to align with the National Mental Health Service Planning Framework.

ECRG Recommendations	Planning Group Recommendations
a) Further work will be required at a statewide level to translate these concepts into a model of service and to develop implementation and funding plans.	Accept with the following considerations. The responsibility for this task at a statewide level sits with the Mental Health Alcohol and Other Drugs Branch and the Children's Health Services. A collaborative partnership is proposed.
b) Formal planning including consultation with stakeholder groups will be required.	Accept with the following considerations. This body of work should be incorporated into the statewide planning and implementation process (as above).

2. Inpatient extended treatment and rehabilitation care (Tier 3) is an essential service component.

ECRG Recommendation	Planning Group Recommendation
a) A Tier 3 service should be prioritised to provide extended treatment and rehabilitation for adolescents with severe and persistent mental illness.	Accept with the following considerations. Further work is needed to detail the service model for a Tier 3. Models involving a statewide, clinical bed-based service (such as the Barrett Adolescent Centre) are not considered contemporary within the National Mental Health Service Planning Framework (<i>in draft</i>). However, there are alternative bed-based models involving clinical and non-clinical service components (e.g., Y-PARC in Victoria) that can be developed in

ECRG Recommendation	Planning Group Recommendation
	Queensland to meet the requirement of this recommendation. Contestability reforms in Queensland may allow for this service component to be provider agnostic.

3. Interim service provision if BAC closes and Tier 3 is not available is associated with risk

ECRG Recommendations	Planning Group Recommendations
a) Safe, high quality service provision for adolescents requiring extended treatment and rehabilitation requires a Tier 3 service alternative to be available in a timely manner if BAC is closed.	Accept.
b) Interim service provision for current and 'wait list' consumers of BAC while Tier 3 service options are established must prioritise the needs of each of these individuals and their families/carers. 'Wrap-around care' for each individual will be essential.	Accept with the following considerations. While this may be a complex process for some consumers and their individual needs, it was noted that this course of action could start immediately, and that it was feasible. The potential to utilise current BAC operational funds (temporarily) to 'wrap-around' each consumer's return to their local community was noted as a significant benefit. The relevant local community should play a lead role in the discharge of the consumer from BAC and their return to home. The local services need to be consulted around their ability to provide 'wrap-around' care.
c) BAC staff (clinical and educational) must receive individual care and case management if BAC closes, and their specialist skill and knowledge must be recognised and maintained.	Accept. The ECRG and the Planning Group strongly supported this recommendation.

4. Duration of treatment

ECRG Recommendation	Planning Group Recommendation
<p>a) 'Up to 12 months' has been identified by the ECRG as a reasonable duration of treatment, but it was noted that this depends on the availability of effective step-down services and a suitable community residence for the young person. It is important to note that like all mental health service provision, there will be a range in the duration of admission.</p>	<p>Accept with the following considerations.</p> <p>This issue requires further deliberation within the statewide planning process.</p> <p>The duration of treatment needs some parameters to be set, however, this is primarily a clinical issue that is considered on a case-by-case basis by the treating team and the consumer.</p>

5. Education resource essential on site school for Tiers 2 and 3

ECRG Recommendations	Planning Group Recommendations
<p>a) Access to on-site schooling (including suitably qualified educators), is considered essential for Tiers 2 (day programs) and 3. It is the position of the ECRG that a Band 7 Specific Purpose School (provided by Department of Education, Training and Employment) is required for a Tier 3 service.</p>	<p>Accept with the following considerations.</p> <p>The Planning Group recommends removing "Band 7" from the ECRG recommendation. All educational services need to be evaluated by Department of Education, Training and Employment (DETE) on a case-by-case basis, taking into consideration service model, location, student numbers and complexity.</p> <p>The Planning Group supports the statement that educational resources are essential to adolescent extended treatment and rehabilitation services.</p> <p>The Planning Group recommends consultation with DETE once a statewide model is finalised.</p>

ECRG Recommendations	Planning Group Recommendations
b) As an aside, consideration should also be given to the establishment of a multi-site, statewide education service for children/adolescents in acute units (hub and spoke model).	<p>Accept with the following consideration.</p> <p>The Planning Group recommends this statement should be changed to read as:</p> <p>Strong consideration should be given to the establishment of a multi-site, statewide education service for children/adolescents in acute units (hub and spoke model).</p>

6. Residential Service: Important for governance to be with CYMHS capacity and capability requires further consideration

ECRG Recommendations	Planning Group Recommendations
a) It is considered vital that further consultation and planning is conducted on the best service model for adolescent non-government/private residential and therapeutic services in community mental health. A pilot site is essential.	<p>Accept with the following consideration.</p> <p>Note that this service could be provider agnostic.</p>
b) Governance should remain with the local CYMHS or treating mental health team.	Accept.
c) It is essential that residential services are staffed adequately and that they have clear service and consumer outcome targets.	Accept.